

TTEC AirBeat Snap

ttec AirBeat Snap True Wireless Bluetooth Earphones

Model: AirBeat Snap (2KM147) | **Brand:** TTEC

INTRODUCTION

The ttec AirBeat Snap True Wireless Bluetooth Earphones are designed to provide a superior audio experience for music and calls. Featuring advanced Bluetooth 5.3 connectivity, touch controls, and a lightweight, sweat-resistant design, these earbuds offer comfort and performance for daily use, gaming, and more.

This manual provides detailed instructions on setting up, operating, maintaining, and troubleshooting your ttec AirBeat Snap earphones. Please read it carefully before use to ensure optimal performance and longevity of your device.

PACKAGE CONTENTS

Please check the box for the following items:

- 1 x ttec AirBeat Snap True Wireless TWS Bluetooth Earphones (Left and Right Earbuds)
- 1 x Earphone Charging and Storage Case
- 3 x Sets of Earbud Tips (Sizes: S, M, L)
- 1 x USB-A to USB-C Charging Cable
- 1 x User Manual (This document)

SETUP

1. Initial Charging

Before first use, fully charge the earphones and the charging case.

1. Place both earbuds into the charging case. Ensure they are correctly seated; the indicator lights on the earbuds should illuminate.
2. Connect the USB-C charging cable to the charging port on the case and the other end to a USB power source (e.g., computer USB port, wall adapter).
3. The charging indicator on the case will show charging status. A full charge typically takes approximately 1.5

hours.

4. Once fully charged, disconnect the charging cable.



Image: ttec AirBeat Snap earbuds placed inside their white charging case, ready for charging or storage.

2. Pairing with a Device (Bluetooth 5.3)

The ttec AirBeat Snap uses Bluetooth 5.3 for a stable and fast wireless connection.

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by flashing lights (if applicable, refer to specific light indicators in product documentation).
2. On your device (smartphone, tablet, laptop), go to the Bluetooth settings.
3. Turn on Bluetooth and search for available devices.
4. Select "ttec AirBeat Snap" from the list of found devices.
5. Once connected, you will hear a confirmation tone, and the earbud indicator lights will change (e.g., turn off or solid).

MonoSmart Technology: Both earbuds can be used independently. Simply take one earbud out of the case, and it will automatically connect to your paired device. If both are out, they will connect as a stereo pair.

Fast and Easy Connection

InstaConnect Technology



Bluetooth 5.3

Advanced Wireless Connection



MonoSmart Technology

Both Earbuds Can Be
Used Independently



Image: Illustration showing the ttec AirBeat Snap earbuds next to a smartphone with Bluetooth settings open, highlighting Bluetooth 5.3 and MonoSmart Technology for fast and easy connection.

OPERATING INSTRUCTIONS

Touch Controls

The ttec AirBeat Snap features intuitive touch sensors on each earbud for easy control of music, calls, and voice assistants.

Easy to Control Music and Calls

Touch Sensor



Image: Diagram illustrating the touch control functions for the earbuds, including voice assistant, answer/end/reject call, volume up/down, gaming mode on/off, previous/next track, play/pause.

Earbud Touch Control Functions

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Left)	Previous Track
Double Tap (Right)	Next Track
Triple Tap (Left)	Volume Down
Triple Tap (Right)	Volume Up
Long Press (2 seconds)	Reject Call, Activate Voice Assistant
Quadruple Tap (Left/Right)	Toggle Gaming Mode On/Off

Music Experience

Enjoy superior sound and deep bass for an impressive music experience.

Impressive Music Experience

Superior Sound and Deep Bass



Image: The ttec AirBeat Snap earbuds floating above their open charging case, with sound waves emanating, illustrating superior sound and deep bass.

Gaming Mode (60ms Low Latency)

Activate Gaming Mode for an outstanding gaming and video experience with ultra-low latency of 60ms, ensuring synchronized audio and visuals.

Outstanding Gaming and Video Experience

60ms Low Latency

60ms



Image: The ttec AirBeat Snap earbuds positioned next to a smartphone displaying a mobile game, emphasizing the 60ms low latency feature for an enhanced gaming experience.

Battery Life and Charging

The earbuds provide up to 5 hours of battery life on a single charge. The ultra-compact USB-C charging case extends the total usage time up to 28 hours.

Charge&Go Feature: A quick 15-minute charge provides approximately 1.5 hours of usage.

Extra Long Usage Time with One Charge

Up to 28 Hours of Battery Life



Image: An infographic showing the ttec AirBeat Snap earbuds in their charging case, indicating 5 hours of battery life for the earbuds and an additional 23 hours from the charging case, totaling 28 hours. It also highlights the Charge&Go feature.

MAINTENANCE

Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the earbud tips and speaker mesh using a small, soft brush or cotton swab.
- Ensure charging contacts on both earbuds and the case are clean and free of dust.

Storage

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.

Water and Sweat Resistance (IPX6 Rated)

The ttec AirBeat Snap earbuds are IPX6 rated, meaning they are resistant to strong jets of water and sweat. This makes them suitable for workouts and outdoor activities.

- Do not submerge the earbuds in water.
- Do not expose the charging case to water, as it is not water-resistant.
- After exposure to sweat or water, wipe the earbuds dry before placing them back into the charging case to prevent damage to the charging contacts.

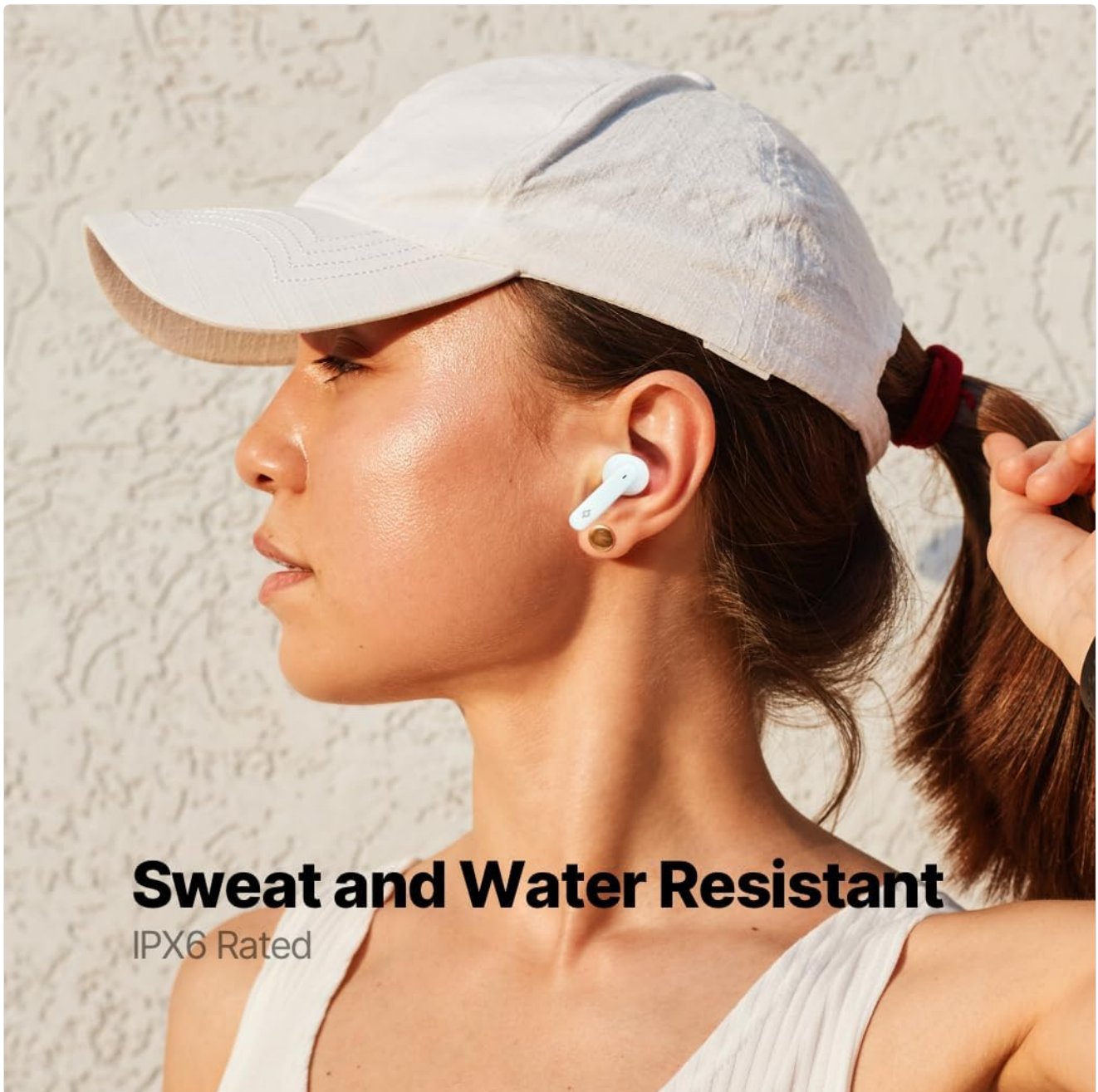


Image: A person wearing the ttec AirBeat Snap earbuds, demonstrating their sweat and water-resistant design with an IPX6 rating, suitable for active use.

TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Cause / Solution
Earbuds not pairing with device.	<ul style="list-style-type: none"> ◦ Ensure earbuds are charged. ◦ Make sure Bluetooth is enabled on your device. ◦ Place earbuds back in the case, close it, then open it again to re-enter pairing mode. ◦ Forget "ttec AirBeat Snap" from your device's Bluetooth list and try pairing again. ◦ Ensure earbuds are within 10 meters of the device.
Only one earbud is working.	<ul style="list-style-type: none"> ◦ Check if both earbuds are charged. ◦ Place both earbuds back into the charging case, close the lid, wait a few seconds, then open it again. This should re-sync them. ◦ If using MonoSmart, ensure you intend to use both.
Low volume or poor sound quality.	<ul style="list-style-type: none"> ◦ Adjust volume on both your device and using the earbud touch controls. ◦ Clean the earbud speaker mesh and tips. ◦ Ensure earbuds are properly seated in your ears. ◦ Try different sized earbud tips for a better seal.
Earbuds not charging.	<ul style="list-style-type: none"> ◦ Ensure the charging cable is securely connected to both the case and the power source. ◦ Check if the charging case itself has power. ◦ Clean the charging contacts on both the earbuds and inside the case. ◦ Try a different USB-C cable or power adapter.
Touch controls not responding.	<ul style="list-style-type: none"> ◦ Ensure your fingers are clean and dry. ◦ Try restarting the earbuds by placing them in the case and taking them out again.

SPECIFICATIONS

Feature	Detail
Model Name	AirBeat Snap

Feature	Detail
Product Model Number	2KM147
Brand	TTEC
Connectivity Technology	Wireless (Bluetooth 5.3)
Earbud Battery Life	Up to 5 hours
Charging Case Battery Life	Up to 23 hours (total 28 hours with earbuds)
Charging Time	Approx. 1.5 hours (for full charge)
Charge&Go Feature	15 min charge for 1.5 hours use
Earbud Weight	3.5 grams (each)
Charging Case Weight	30 grams
Earbud Dimensions (L x W x H)	32 x 21 x 2.3 mm
Charging Case Dimensions (L x W x H)	57 x 23 x 44 mm
Operating Distance	Up to 10 meters
Water Resistance Level	IPX6 (Earbuds only)
Low Latency Gaming Mode	60ms
Key Features	Touch Control, Lightweight, Microphone Included, Volume Control, Sweat Resistant, MonoSmart Technology
Compatible Devices	Mobile Phone, Laptop, Desktop Computer, Tablet
Color	White
ASIN	B0CQ7YZPFG

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official TTEC website or contact your local retailer. Keep your proof of purchase for warranty claims.

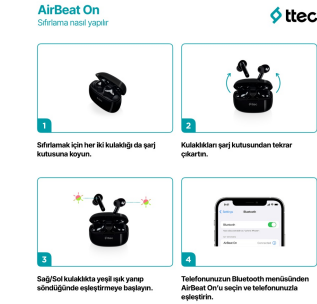
Important Note: As per health and hygiene regulations, products that come into direct contact with the human body, such as earphones, can only be returned if their packaging has not been opened, the product has not been tried, damaged, or used.



[pdf] User Manual Instructions

T50 ttec AirBeat Snap User manual TESAN ILETISIM A S 2KM147 2A9KZ 2A9KZ2KM147 2km147
FCC Statement This equipment has been tested and found to comply with the limits
for a Class B digit ... used in portable exposure condition without restriction.
BLUETOOTH HEADPHONES UUFJ JS#FBU4OBQ ttec AirBeat Snap ttec AirBeat
Snap ...

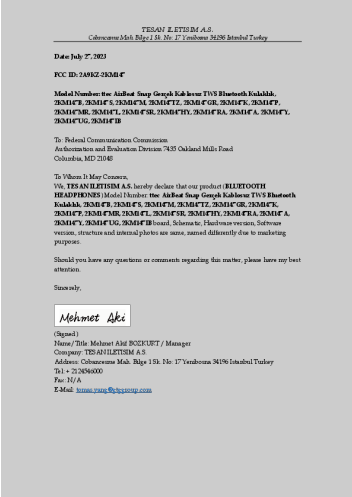
lang:en score:47 filesize: 781.24 K page_count: 1 document date: 2023-07-28



[pdf] Guide

airbeat on AirBeat On ttec Sıfırlamak için her iki kulaklı ı da larj kutusuna koyun 1 Sa Sol kulaklıkta ye lil
!lk yanıp söndü ünde elle tirmeye ballayın 3 Sıfırlama guide hellottec |||
AirBeat On Sıfırlama nasıl yapılır 1 Sıfırlamak iin her iki kulaklı i da arj kutusuna koyun.
2 Ku ... 1 2 To reset, put earbuds in the charging box. Then, take the earbuds out
from the charging box. AirBeat Snap 3 Start pairing when green light blinks on the
right/left earbud. 4 Choose AirBeat On...

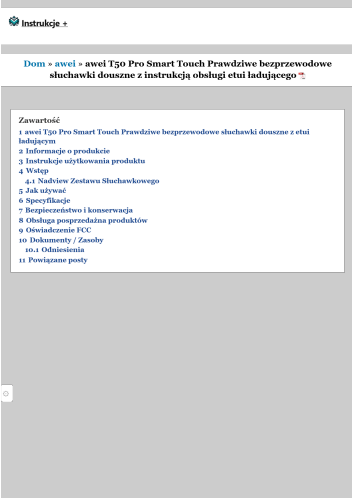
lang:en score:28 filesize: 727.28 K page_count: 2 document date: 2023-08-22



[pdf] Decleration of Conformity Product Photos Teardown

wenliang li Letter of declaration model difference TESAN ILETISIM A S 2KM147 2A9KZ 2A9KZ2KM147
2km147
TESAN ILETISIM A.S. Cobancesme Mah. Bilge 1 Sk. No: 17 Yenibosna 34196
Istanbul Turkey Date: July 27, 2023 FCC ID: 2A9KZ-2KM147 Model Number: ttec
AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklik, 2KM147B, 2KM147S,
2KM147M, 2KM147TZ, 2KM147GR, 2KM147K, 2KM147P, 2KM147MR, 2KM147L,
2KM147SR, 2KM147H...

lang:en score:23 filesize: 140.26 K page_count: 1 document date: 2023-07-28



[pdf]

AWEI T50 Pro Smart Touch Prawdziwe bezprzewodowe 5 ore fa — Naładuj całkowicie słuchawki przed
pierwszym użyciem Podłącz dołączony kabel USB do słuchawek i źródła zasilania Wskaźnik LED zmienia
kolor na Instrukcja obsługi mediaexpert pl products files 52 5288290 |||
Instrukcje Dom awei awei T50 Pro Smart Touch Prawdziwe bezprzewodowe
słuchawki douszne z instruk ... e słuchawki douszne z etui ładującym Informacje o
produkcie Nazwa produktu: słuchawki Bluetooth ttec AirBeat Snap Numer modelu:
UUFJJS#FBU4OBQ Instrukcje uytkovania produktu 1. Naladuj całkowicie sluch...
lang:pl score:21 filesize: 1.46 M page_count: 13 document date: 2025-06-11

Confidentiality Request Letter
For Certification Service in the USA

Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21046

To whom it may concern

Pursuant to Paragraphs 80.457 and 80.459 of the Commission's Rules (47 C.F.R.) and Section 852(b)(4) of the Freedom of Information Act, we request confidentiality for the documentation of the following products:

FCC ID	Model name
2A9KZ-2KM147	tec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklık, 2KM147B, 2KM147S, 2KM147M, 2KM147TZ, 2KM147GR, 2KM147P, 2KM147MR, 2KM147L, 2KM147SR, 2KM147H, 2KM147RA, 2KM147A, 2KM147V, 2KM147UG, 2KM147B

For the products listed above, we request permanent confidentiality for all applicable exhibits as there are:

- the Operational Description
- the Block Diagram
- the Schematics

The above listed exhibits contain trade secrets and proprietary information that could be of benefit to our competitors

If you have any questions, please feel free to contact us at the address shown below.

Sincerely,

Mehmet Aki
Signature Date: 2023-07-27

Name / Title: Mehmet Aki BOZKURT / Manager
Company: TESAN ILETISIM A.S.
Address: Cobancesme Mah. Bilge 1 SK No: 17 Yenibosna 34136 Istanbul Turkey
Phone: +92124546000
Fax: N/A
E-Mail: genelciye@tesan-iletisim.com

[pdf] Confidentiality Request Letter

Microsoft Office Anwender Confidentiality request letter TESAN ILETISIM A S 2KM147 2A9KZ 2A9KZ2KM147 2km147

Confidentiality Request Letter For Certification Service in the USA Federal Communication Commissio ... fidentiality for the documentation of the following products: FCC ID 2A9KZ-2KM147 Model name ttec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklik, 2KM147B, 2KM147S, 2KM147M, 2KM147TZ, 2KM147GR, 2...

lang:en score:20 filesize: 169.41 K page_count: 1 document date: 2023-07-28

Covered Equipment Attestation Letter
For Certification Service in the USA

Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21046

To whom it may concern

Pursuant to Section 2.111(d)(5)(ii)-(iii) of the Commission's Rules (47 C.F.R.) we attest as follows for the product listed below:

FCC ID	Model name
2A9KZ-2KM147	tec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklık, 2KM147B, 2KM147S, 2KM147M, 2KM147TZ, 2KM147GR, 2KM147P, 2KM147MR, 2KM147L, 2KM147SR, 2KM147H, 2KM147RA, 2KM147A, 2KM147V, 2KM147UG, 2KM147B

File
applicant

Company Name	TESAN ILETISIM A.S.
Address	Cobancesme Mah. Bilge 1 SK No: 17 Yenibosna 34136 Istanbul Turkey
Phone	+92124546000

certify that the equipment for which authorization is sought is not "covered" equipment prohibited from receiving an equipment authorization pursuant to section 2.103 of the FCC rules.

If you have any questions, please feel free to contact us at the address shown below.

Sincerely,

Mehmet Aki
Signature Date: 2023-07-27

Name / Title: Mehmet Aki BOZKURT / Manager
Company: TESAN ILETISIM A.S.
Address: Cobancesme Mah. Bilge 1 SK No: 17 Yenibosna 34136 Istanbul Turkey
Phone: +92124546000
Fax: N/A
E-Mail: genelciye@tesan-iletisim.com

[pdf]

Microsoft Office Anwender Covered equipment letter TESAN ILETISIM A S 2KM147 2A9KZ 2A9KZ2KM147 2km147

Covered Equipment Attestation Letter For Certification Service in the USA Federal Communication Com ... 47 C.F.R. we attest as follows for the product listed below: FCC ID 2A9KZ-2KM147 Model name ttec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklik, 2KM147B, 2KM147S, 2KM147M, 2KM147TZ, 2KM147GR, 2... lang:en score:20 filesize: 178.49 K page_count: 1 document date: 2023-07-28

Page 1 of 36 FCC ID: 2A9KZ-2KM147 Report No.: LCSA071123035EA

FCC TEST REPORT
FOR
TESAN ILETISIM A.S.
BLUETOOTH HEADPHONES
Test Model: ttec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklik
Additional Model No.: Please Refer to Page 6

Prepared for	TESAN ILETISIM A.S.
Address	Cobancesme Mah. Bilge 1 SK No: 17 Yenibosna 34136 Istanbul Turkey
Prepared by	Shenzhen LCS Compliance Testing Laboratory Ltd.
Address	301, 201 Bldg A & B1 Bldg C, Jia Houshihai Park, Yantianmenzhen, Shuang Street, Baoan District, Shenzhen, 518005, China
Tel	+86755-82591130
Fax	+86755-82591132
Web	www.LCS-test.com
Mail	webmaster@LCS-test.com
Date of receipt of test sample	July 12, 2023
Number of tested samples	2
Sample No.	AD07123035-1, AD07123035-2
Serial Number	Pinpoint
Date of Test	July 12, 2023 - July 18, 2023
Date of Report	July 19, 2023

Shenzhen LCS Compliance Testing Laboratory Ltd.
301, 201 Bldg A & B1 Bldg C, Jia Houshihai Park, Yantianmenzhen, Shuang Street, Baoan District, Shenzhen, 518005, China
Tel: +86755-82591130 E-mail: webmaster@lcs-test.com Web: www.lcs-test.com
Scan code to check authenticity

[pdf] Test Report

Shenzhen Sunspring Electronics Co Ltd Keyboard OJWCG107C Violet Wang Test Report BT TESAN ILETISIM A S 2KM147 2A9KZ 2A9KZ2KM147 2km147

Page 1 of 36 FCC ID: 2A9KZ-2KM147 Report No.: LCSA071123035EA FCC TEST REPORT FOR TESAN ILETISIM A.S. BLUETOOTH HEADPHONES Test Model: ttec AirBeat Snap Gerek Kablosuz TWS Bluetooth Kulaklik Additional Model No.: Please Refer to Page 6 Prepared for Address : TESAN ILETISIM A.S. : Cobancesme M... lang:en score:18 filesize: 1.3 M page_count: 36 document date: 2023-07-26

