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## Tecno BG6h

# TECNO POP 8 Smartphone User Manual

Model: BG6h - Gravity Black

## 1. Introduction

This manual provides essential information for setting up, operating, and maintaining your TECNO POP 8 smartphone. Please read this guide thoroughly to ensure proper usage and to maximize your device's features.




Image: Overview of the TECNO POP 8 smartphone highlighting its main features like 8GB RAM, Dual DTS Speakers, Octa-core Processor, 90Hz Dot-in Display, Side Fingerprint Sensor, 5000mAh Battery, 12MP Dual Rear Camera, and 8MP Selfie Camera.

## 2. Device Overview

Familiarize yourself with the physical components of your TECNO POP 8 smartphone.

### 2.1 Front View




Image: The front of the TECNO POP 8 smartphone, showcasing its display and front camera.

## 2.2 Back View




Image: The back of the TECNO POP 8 smartphone, showing the camera module and textured design.

## 2.3 Side View




Image: The side profile of the TECNO POP 8 smartphone, indicating button placement and slim design.

## 2.4 Bottom View




Image: The bottom edge of the TECNO POP 8 smartphone, featuring the USB Type-C port and audio jack.

## 3. Setup

### 3.1 Unboxing and Package Contents

Upon opening the package, ensure all items are present:

- TECNO POP 8 Smartphone
- Phone Case
- Power Adapter
- SIM Tray Ejector
- USB Cable (Type-C)

Image: The TECNO POP 8 smartphone and its included accessories: phone case, power adapter, SIM tray ejector, and USB cable.

### 3.2 Inserting SIM Card and SD Card

1. Locate the SIM tray on the side of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card (for up to 1TB expansion) into the designated slots on the tray. Ensure correct orientation.
4. Carefully reinsert the tray into the phone.




Image: Illustration of the dedicated SD card slot, allowing for storage expansion up to 1TB.

### 3.3 Initial Power On and Setup Wizard

1. Press and hold the Power button until the TECNO logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings.

## 4. Operating Your Device

### 4.1 Display and Dynamic Port

The TECNO POP 8 features a 6.56-inch Dot-in Display with a 90Hz refresh rate for smooth visuals. The Dynamic Port provides multi-scene information in the front, such as charging status and notifications.




Image: The 90Hz display of the TECNO POP 8, showcasing the Dynamic Port feature for multi-tasking and notifications.

## 4.2 Security Features

Unlock your device quickly and securely using the Side Edge Fingerprint Sensor or Face Unlock.

- **Side Edge Fingerprint Sensor:** Located on the side, it offers a 0.2-second faster unlock. To set up, go to *Settings > Security > Fingerprint*.
- **Face Unlock:** Provides a 0.65-second unlock. To set up, go to *Settings > Security > Face Unlock*.




Image: Close-up of the side-mounted fingerprint sensor on the TECNO POP 8, indicating its quick unlock capability.

## 4.3 Camera Usage

Your device is equipped with a 12MP AI Dual Rear Camera and an 8MP Dual Flashlight Front Camera.

- **Rear Camera:** Features f/1.85 aperture for clear photos. Supports HDR Photography, Super Night Photography, AI Auto Scene Detection, and Time-Lapse.
- **Front Camera:** Features f/2.0 aperture and dual flashlight for bright selfies.

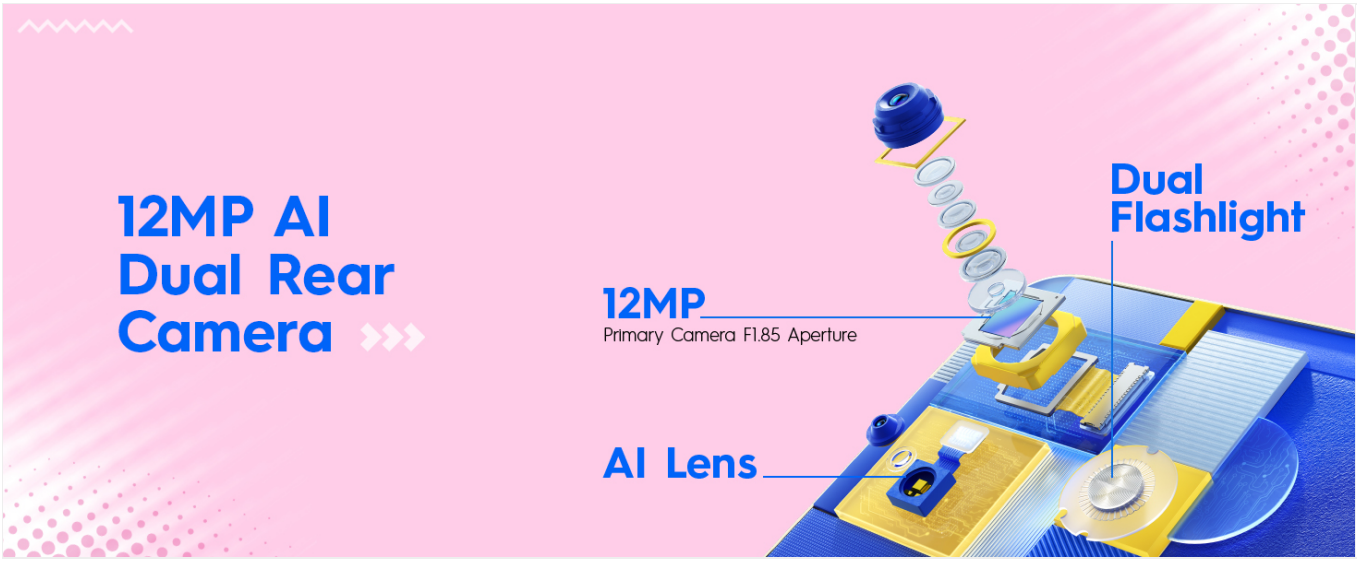



Image: Diagram illustrating the components of the 12MP AI Dual Rear Camera, including the primary lens and AI lens.

Image: A group of people taking a selfie with the 8MP Glowing Selfie Camera, demonstrating the dual flashlight feature.

## 4.4 Audio and Speakers

Experience enhanced audio with segment-first Dual Stereo Speakers equipped with DTS technology, offering up to 400%

louder volume compared to a single speaker.




Image: The TECNO POP 8 displaying a music player interface, with sound waves emanating from both sides, symbolizing the Dual DTS Speakers.

## 5. Maintenance

### 5.1 Battery Care

The device is powered by a 5000mAh battery. To prolong battery life:

- Use the provided 10W Type-C charger.
- Avoid extreme temperatures.
- Optimize battery usage through device settings.




Image: An internal view of the TECNO POP 8, highlighting the large 5000mAh battery and the Type-C charging port.

### 5.2 Software Updates

Regularly check for and install software updates to ensure optimal performance and security. Navigate to*Settings* > *System* > *System Update*.

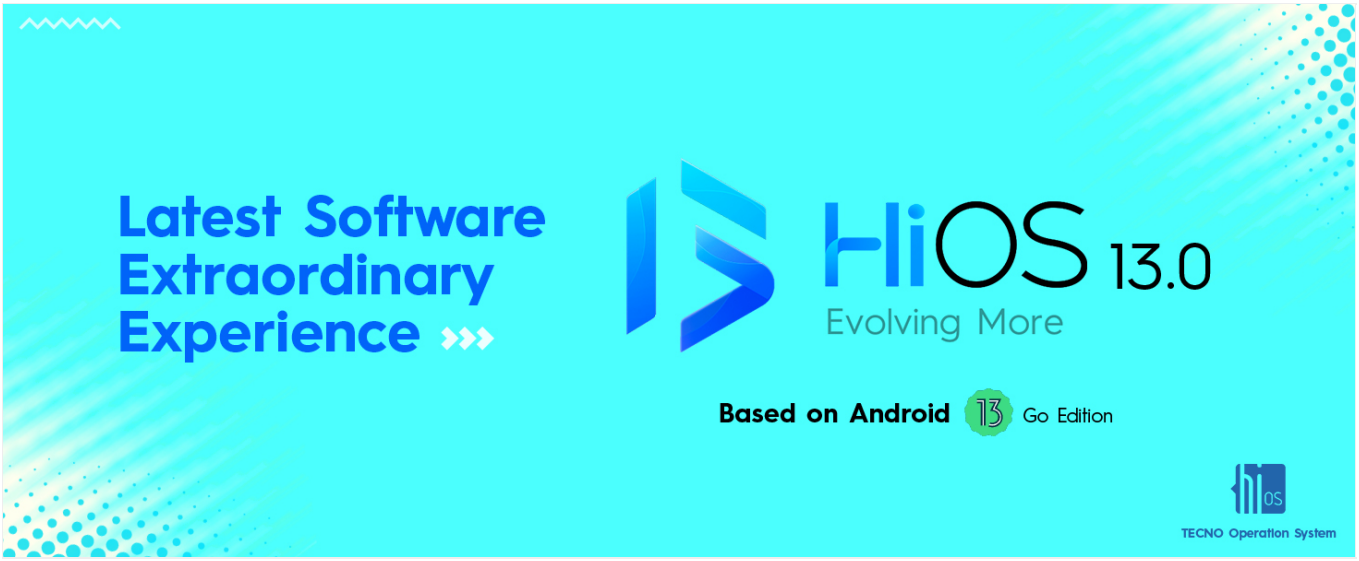



Image: The HiOS 13.0 logo, indicating the operating system based on Android 13 Go Edition, promising an extraordinary user experience.

### 5.3 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid harsh chemicals. The device has an IPX2 rating for water protection, meaning it can withstand light splashes, but it is not fully waterproof.

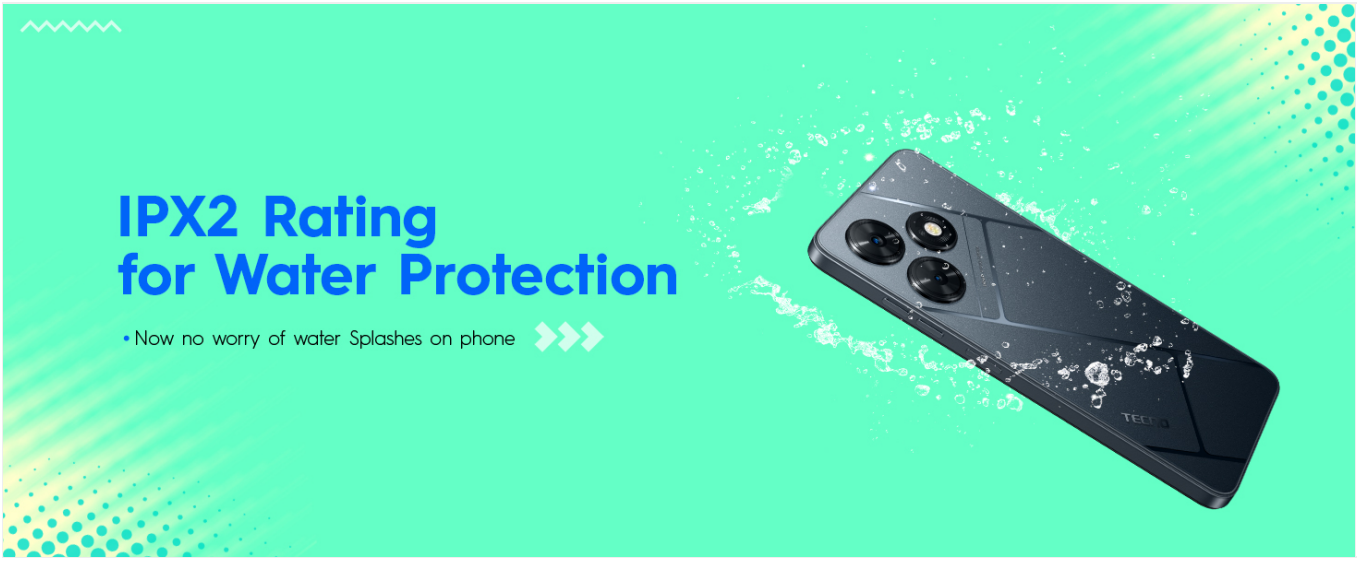



Image: The TECNO POP 8 with water splashing on its back, illustrating its IPX2 water protection rating against splashes.

## 6. Troubleshooting

This section addresses common issues you might encounter.

### 6.1 Device Not Powering On

- Ensure the battery is charged. Connect the phone to the charger for at least 15 minutes before attempting to power on.
- Press and hold the Power button for 10-15 seconds to perform a forced restart.

### 6.2 Poor Performance or Lag

- Close unnecessary background applications.
- Clear cache data from apps (*Settings > Apps > [App Name] > Storage > Clear Cache*).
- Ensure sufficient storage space. Consider moving large files to an SD card or cloud storage.

- Restart the device regularly.




Image: Screenshot of the Memory Fusion settings, allowing users to expand RAM virtually for improved performance.

### 6.3 Battery Draining Quickly

- Reduce screen brightness and screen timeout duration.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.
- Identify and restrict power-consuming apps in *Settings* > *Battery*.
- Ensure the device is running the latest software update.

## 7. Specifications

Detailed technical specifications for the TECNO POP 8 smartphone.

| Feature | Specification |
|---|---|
| Model Number | BG6h |
| Operating System | Android 13.0 (HiOS 13.0 Go Edition) |
| RAM | 4GB (up to 8GB with Memory Fusion) |
| Internal Storage | 64GB |
| Expandable Storage | Up to 1TB via dedicated SD card slot |
| Processor | Octa-Core T606 (Arm Cortex A-75 CPU, 1.6 GHz) |
| Display | 6.56-inch Dot-in Display, 90Hz Refresh Rate, 720p Resolution |
| Rear Camera | 12MP AI Dual Camera (f/1.85 Aperture) |
| Front Camera | 8MP Dual Flashlight Front Camera (f/2.0 Aperture) |
| Battery | 5000mAh Lithium Polymer |
| Charging | 10W Type-C |
| Connectivity | Bluetooth, USB, Wi-Fi, Cellular, GLONASS GPS |
| Sensors | Side Fingerprint, Ambient Light, Distance, Accelerometer, E-Compass, Virtual Gyro |

| Feature | Specification |
|---|---|
| Special Features | Dual SIM, Stereo Speakers (DTS), USB OTG Support, IPX2 Water Resistant |
| Dimensions | 16.4 x 7.6 x 0.9 cm |
| Weight | 186 g |
| Color | Gravity Black |

## 8. Warranty and Support

### 8.1 Warranty Information

Your TECNO POP 8 smartphone comes with a 12-month manufacturer's warranty from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized repairs.

### 8.2 Customer Support

For any service or support needs, please contact Carlcare Service, TECNO's official after-sales service provider. Carlcare operates the 2nd largest service network in India, with presence in over 1000 towns.
Visit the official Tecno Store on Amazon for more information.

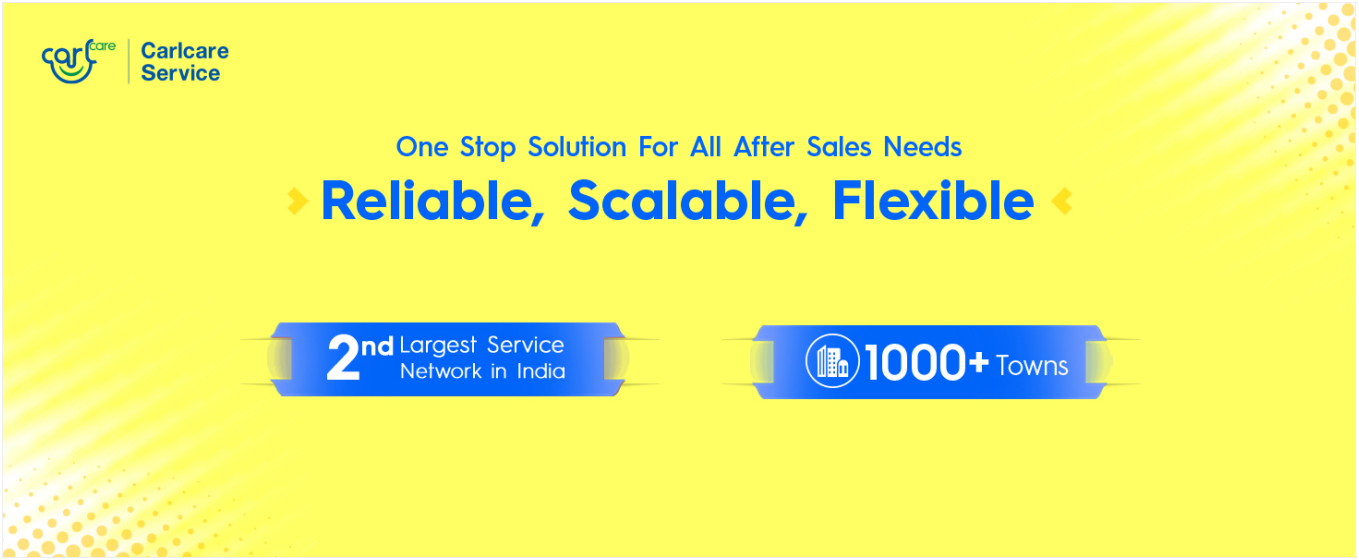



Image: Information about Carlcare Service, highlighting its extensive network and reliability for after-sales support.


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