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ISNATCH 49683034

iSnatch Smart Wi-Fi Soft Touch Thermostat User Manual

Model: 49683034

1. Introduction

Thank you for choosing the iSnatch Smart Wi-Fi Soft Touch Thermostat. This device is designed to provide intelligent control over your heating and cooling systems, ensuring optimal comfort and energy efficiency. Featuring a sleek soft-touch panel and Wi-Fi connectivity, it allows for both local and remote temperature management via the HeySmart application. This manual provides essential information for the safe installation, operation, and maintenance of your thermostat.

2. Safety Information

Please read all safety instructions carefully before installation and use. Failure to follow these instructions may result in electric shock, fire, or other hazards.

- **Electrical Installation:** Installation must be performed by a qualified electrician and in accordance with all local electrical codes. Ensure the main power supply is disconnected before beginning any installation work.
- **Power Supply:** This device requires a direct 230V power supply. Do not connect to any other voltage.
- **Water Exposure:** Do not expose the thermostat to water or excessive humidity.
- **Cleaning:** Use a dry, soft cloth for cleaning. Do not use liquid cleaners or aerosols.
- **Disassembly:** Do not attempt to disassemble or repair the device yourself. Contact qualified service personnel for assistance.

3. Package Contents

Verify that all items are present in the package:

- iSnatch Smart Wi-Fi Soft Touch Thermostat
- Mounting Support
- User Manual

4. Product Overview

The iSnatch Smart Wi-Fi Thermostat features a minimalist design with a clear, backlit display and intuitive soft-touch controls. The display shows current temperature, time, and Wi-Fi status. Control buttons are located at the bottom of the unit.



Image 1: Front view of the iSnatch Smart Wi-Fi Thermostat, showing the digital display and soft-touch buttons.

5. Setup

5.1. Installation

The thermostat is designed for direct installation into a standard 503 electrical box.

1. **Disconnect Power:** Before installation, ensure the main power supply to the installation area is completely turned off at the circuit breaker.
2. **Wiring:** Connect the 230V power supply wires and the heating/cooling system control wires to the appropriate terminals on the thermostat's mounting support. Refer to the wiring diagram provided with the product.

3. **Mounting:** Secure the mounting support into the 503 electrical box.
4. **Attach Thermostat:** Carefully attach the thermostat unit to the mounted support, ensuring it clicks securely into place.
5. **Restore Power:** Once installation is complete, restore power at the circuit breaker. The thermostat display should illuminate.



Image 2: Diagram illustrating the connection of the thermostat to a Wi-Fi router and a boiler, indicating 230V power and installation in a 503 box.

5.2. App Connection (HeySmart)

1. **Download App:** Download the 'HeySmart' application from your smartphone's app store (available for iOS and Android).
2. **Register/Login:** Open the HeySmart app and create a new account or log in if you already have one.
3. **Add Device:** Follow the in-app instructions to add a new device. Select 'Thermostat' or 'Climate Control' from the device list.

4. **Wi-Fi Pairing:** Put the thermostat into pairing mode (usually by pressing and holding a specific button combination, refer to the quick start guide). Connect your smartphone to a 2.4GHz Wi-Fi network and enter your Wi-Fi password in the app.
5. **Completion:** Once successfully paired, the thermostat will appear in your HeySmart app, allowing remote control.



Image 3: The iSnatch thermostat mounted on a wall, with a smartphone displaying the HeySmart app interface for remote control.

5.3. Voice Assistant Integration

The iSnatch thermostat is compatible with Amazon Alexa and Google Home. Follow the instructions within the Alexa or Google Home app to link your HeySmart account and enable voice control.



Image 4: A user smiling while interacting with the iSnatch thermostat and the HeySmart app on a smartphone, highlighting app compatibility.

6. Operating Instructions

6.1. Local Control (Soft-Touch Panel)

Use the soft-touch buttons on the thermostat's front panel to adjust settings directly:

- **Power Button:** Turns the thermostat on/off.
- **Up/Down Arrows:** Adjust the target temperature.
- **Mode Button:** Cycles through operating modes (e.g., Heating, Cooling, Auto).
- **Program Button:** Accesses weekly programming settings.

6.2. Remote Control (HeySmart App)

The HeySmart app provides comprehensive control and monitoring features:

- **Temperature Adjustment:** Set target temperatures from anywhere.
- **Mode Selection:** Switch between heating and cooling modes.
- **Weekly Programming:** Create and modify detailed schedules for different days and times.
- **Anti-freeze Function:** Automatically maintains a minimum temperature to prevent freezing.
- **Holiday Function:** Set a specific temperature for extended periods when you are away.
- **Scenario Creation:** Combine your thermostat with other HeySmart devices to automate actions based on conditions (e.g., turn off heating when a window is open).

6.3. Weekly Programming

The thermostat supports weekly programming to automate temperature changes throughout the day and week. This can be configured either directly on the device or more conveniently through the HeySmart app. You can set different temperature profiles for weekdays and weekends, or customize each day individually.

7. Maintenance

The iSnatch Smart Wi-Fi Thermostat requires minimal maintenance.

- **Cleaning:** Periodically wipe the display and casing with a soft, dry, lint-free cloth. Do not use abrasive cleaners, solvents, or chemical sprays, as these can damage the surface and internal components.
- **No User-Serviceable Parts:** There are no user-serviceable parts inside the thermostat. Do not attempt to open the device.

8. Troubleshooting

If you encounter issues with your iSnatch Smart Wi-Fi Thermostat, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Thermostat display is off	No power supply; loose wiring	Check circuit breaker; ensure 230V power is connected correctly. Consult a qualified electrician if unsure.
Cannot connect to Wi-Fi	Incorrect Wi-Fi password; 5GHz network; thermostat too far from router	Ensure correct password; connect to a 2.4GHz network; move thermostat closer to router or use a Wi-Fi extender.
App cannot find device	Thermostat not in pairing mode; Wi-Fi issue	Put thermostat into pairing mode; ensure phone and thermostat are on the same 2.4GHz Wi-Fi network.
Heating/Cooling not activating	Incorrect mode selected; wiring issue; temperature setpoint not met	Verify operating mode; check wiring connections; adjust target temperature to be above/below current room temperature.

Problem	Possible Cause	Solution
Voice control not working	HeySmart account not linked; incorrect voice commands	Ensure HeySmart is linked in Alexa/Google Home app; use correct voice commands as specified by the voice assistant.

9. Specifications

Feature	Specification
Brand	ISNATCH
Model Number	49683034
Color	White
Dimensions (Product)	130 x 90 x 29 mm
Dimensions (Package)	17.6 x 9.5 x 4.6 cm
Weight (Product)	210 grams
Voltage	230 Volts
Connectivity Technology	Wi-Fi
Special Features	Wi-Fi Connectivity, Voice Control (Alexa, Google Home)
Operating Temperature	+5 ~ +35 °C
Integrated Sensor	NTC (10K) 1%
Relay Max. Current	5 A (Passive)
Installation Type	Directly on 503 box
Country of Origin	China

10. Warranty and Support

For warranty information and technical support, please refer to the documentation provided with your purchase or contact your retailer. Keep your proof of purchase for warranty claims.

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