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SERBILHOME SH3003-Grey

SERBILHOME Indoor/Outdoor Water Fountain User Manual

Model: SH3003-Grey

Introduction

Thank you for choosing the SERBILHOME Indoor/Outdoor Water Fountain. This manual provides essential information for the safe and efficient operation, setup, and maintenance of your new water feature. Designed to bring tranquility and a natural aesthetic to your indoor or outdoor space, this fountain features a relaxing water flow and integrated LED lighting. Please read these instructions thoroughly before assembly and use, and retain this manual for future reference.

Safety Information

- Always disconnect the power supply before performing any maintenance or cleaning.
- Ensure the fountain is placed on a level, stable surface to prevent tipping.
- Do not allow the pump to run dry, as this can cause damage. Always ensure the water level is sufficient to cover the pump.
- This product is designed for use with clean water only. Do not use other liquids.
- Keep electrical cords away from high-traffic areas and ensure they are not pinched or damaged.
- For outdoor use, ensure the power outlet is a GFCI (Ground Fault Circuit Interrupter) protected outlet.
- Keep children and pets away from the fountain during operation and maintenance.

Package Contents

Verify that all components are present and undamaged upon opening the package.

Product packaging box, indicating the brand "SerBilHome".

Water pump, essential for water circulation.

Plug for the LED light component.

Main power connection for the fountain system.

- 1 x SERBILHOME Water Fountain Unit
- 1 x Water Pump (with adjustable flow)
- 1 x Plug for LED Light
- 1 x Plug for Water Pump
- 1 x Instruction Manual (this document)
- 1 x Packet of Decorative Pebbles

Setup Instructions

1. **Unpack Components:** Carefully remove all parts from the packaging. Inspect for any damage.
2. **Choose Location:** Select a level and stable surface for your fountain. Ensure it is near a suitable power outlet. For outdoor use, a GFCI outlet is required.
3. **Assemble Pump and Light:**
    - Locate the water pump and the LED light assembly.
    - Connect the pump's tubing to the fountain's internal water hose.
    - Place the pump securely in the designated reservoir area at the bottom of the fountain.
    - Ensure the LED light cable is routed correctly and the light is positioned to illuminate the water flow.
4. **Fill with Water:** Fill the fountain's reservoir with distilled or clean tap water. Ensure the water level is high enough to completely submerge the pump. Do not overfill.
5. **Connect Power:** Plug the pump and LED light power cords into their respective plugs. Then, plug the main power cord into a wall outlet.
6. **Add Decorative Pebbles:** Carefully place the provided decorative pebbles into the fountain's basin as desired.

The assembled fountain ready for operation in an outdoor environment.

Proper placement of the fountain on a stable patio surface.

Operating Instructions

- **Power On:** Once plugged in, the fountain will begin to operate, and the LED lights will illuminate.
- **Adjust Water Flow:** The pump features an adjustable flow rate. Locate the flow control switch on the pump and slide it to increase or decrease the water flow to your preference.
- **Daily Operation:** The fountain can run continuously. For optimal performance and longevity, ensure the water level is maintained.

Detailed view of the water flow and illuminated lower basin.

Water gently cascading from the upper bowl into the main body.

Maintenance

- **Water Level:** Check the water level daily. Due to evaporation, especially outdoors, water will need to be refilled regularly. Always ensure the pump is fully submerged.
- **Cleaning the Fountain:**
  - Disconnect power before cleaning.
  - Drain the water from the fountain.
  - Use a soft brush or cloth and mild soap with water to clean the fountain surface. Avoid abrasive cleaners.
  - Rinse thoroughly to remove all soap residue.
- **Cleaning the Pump:**
  - Disconnect power and remove the pump from the fountain.
  - Disassemble the pump cover and impeller.
  - Clean any debris, mineral buildup, or algae from the impeller and pump housing using a small brush and clean water.
  - Reassemble the pump and place it back into the fountain.
- **Winterization (for Outdoor Use):** Before freezing temperatures, drain all water from the fountain and pump. Clean and dry all components. Store the fountain indoors in a dry, protected area to prevent damage from freezing water.

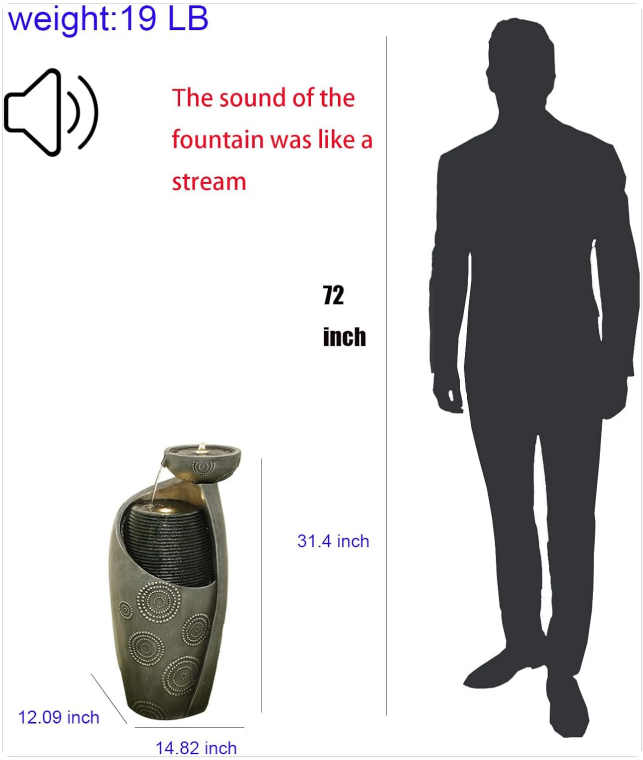
Troubleshooting

Problem	Possible Cause	Solution
Fountain not running / No water flow	Not plugged in Power outage Low water level Pump clogged Pump damaged	Ensure power cord is securely plugged in. Check household circuit breaker. Add water until pump is fully submerged. Clean pump and impeller (refer to Maintenance). Contact customer support if pump is damaged.
Water flow is weak or inconsistent	Low water level Pump clogged Kinked tubing Flow control set too low	Add water. Clean pump and tubing. Straighten any kinks in the tubing. Adjust pump flow control to a higher setting.

Problem	Possible Cause	Solution
LED lights not working	Light plug disconnected Light bulb/LED damaged	Ensure light plug is securely connected. Contact customer support for replacement parts.
Excessive splashing	Water flow too high Fountain not level	Adjust pump flow control to a lower setting. Ensure fountain is on a perfectly level surface.

Specifications

Model Number	SH3003-Grey
Dimensions (L x W x H)	14.28" L x 12.8" W x 31.8" H
Net Weight	19 pounds
Material	Durable Resin and Fiberglass
Power Source	Corded Electric
Special Feature	Integrated LED Light, Adjustable Water Flow Pump



Visual representation of the fountain's dimensions and weight.

Warranty

SERBILHOME stands behind the quality of its products. This product comes with a long warranty, covering manufacturing defects and functional components. Please note that the warranty typically excludes cosmetic appearance or damage caused by improper use, neglect, or environmental factors such as freezing temperatures if not properly winterized. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or contact SERBILHOME customer support.

Customer Support

If you have any questions, require assistance with setup or troubleshooting, or need to inquire about warranty service, please contact SERBILHOME customer support. Our team is dedicated to providing prompt and helpful service.
Please have your model number (SH3003-Grey) and purchase information ready when contacting support.
For contact information, please visit the official SERBILHOME website or refer to the packaging.
You can also visit the SERBILHOME Store on Amazon for more information and support resources.

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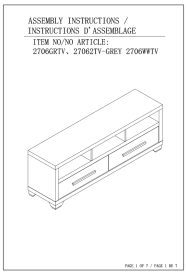
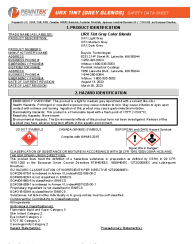
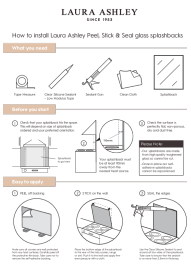
Related Documents - SH3003-Grey

	RoilPet 6L Pet Water Fountain - User Manual User manual for the RoilPet 6L Pet Water Fountain, providing detailed instructions on setup, operation, cleaning, maintenance, and troubleshooting. Features triple filtration and LED shortage reminder for pets.
	Assembly Instructions for Glendale Entertainment Centre & Tall Storage Unit Comprehensive assembly guide for The Brick's Glendale Entertainment Centre (2706GRTV series) and Tall Storage Unit (2706GRP series), including parts identification, hardware list, step-by-step instructions, and anti-tipping strap installation.
	URX Tint (Grey Blends) Safety Data Sheet - Penntek Industrial Coatings Safety Data Sheet (SDS) for Penntek's URX Tint (Grey Blends) product, providing comprehensive information on identification, hazards, composition, first aid, fire-fighting, handling, storage, exposure controls, physical properties, stability, toxicology, ecology, disposal, transportation, and regulatory information.

RUNMARÖ 	[RUNMARÖ Shelving Unit Assembly Instructions | IKEA] Learn how to safely assemble your IKEA RUNMARÖ shelving unit with these step-by-step instructions. Includes essential safety warnings and a guide to included parts.
	[SATEL GREY / GREY Plus Digital Dual Technology Motion Detector Manual] Comprehensive user and installation manual for the SATEL GREY and GREY Plus digital dual technology motion detectors. Covers features, installation, testing, and specifications.
	[How to Install Laura Ashley Peel, Stick & Seal Glass Splashbacks] A comprehensive guide on installing Laura Ashley's Peel, Stick & Seal glass splashbacks, covering necessary tools, preparation steps, application techniques, and important safety and aftercare information.