

ErGear EGCM13B

ErGear Dual Monitor Desk Mount EGCM13B Instruction Manual

Brand: ErGear | Model: EGCM13B

INTRODUCTION

Thank you for choosing the ErGear Dual Monitor Desk Mount. This manual provides detailed instructions for the safe and efficient installation, operation, and maintenance of your new monitor mount. Please read this manual thoroughly before installation and keep it for future reference.

IMPORTANT SAFETY INFORMATION

Please ensure all instructions are read and understood before assembly and use. If you have any questions, please contact customer service. Failure to follow these instructions may result in property damage, serious injury, or death.

- Verify that your monitor's weight and VESA pattern are within the specified limits.
- Do not exceed the maximum load capacity of 26.5 lbs per arm.
- Ensure the mounting surface (desk) is strong enough to support the combined weight of the mount and monitors.
- Use only the provided hardware.
- Keep small parts away from children.

SPECIFICATIONS

- **Model:** EGCM13B
- **Screen Size Compatibility:** 13 to 34 inches
- **Weight Capacity (per arm):** Up to 26.5 lbs
- **VESA Compatibility:** 75x75 mm, 100x100 mm
- **Arm Span:** 33 inches
- **Pole Height:** 16.3 inches
- **Movement Type:** Tilt, Swivel, Rotation, Articulating
- **Maximum Tilt Angle:** 90 Degrees
- **Material:** Alloy Steel

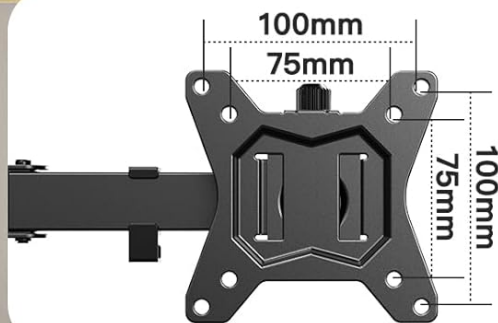
- **Color:** Black
- **Mounting Type:** Tabletop Mount (C-Clamp or Grommet)
- **C-Clamp Desk Thickness:** 0.39" - 3.15"
- **Grommet Mount Desk Thickness:** 0.39" - 2.17"
- **Grommet Hole Diameter:** 0.47" - 0.79"

PACKAGE CONTENTS

Please check that all parts are included and undamaged. If any parts are missing or damaged, please contact customer service.

- Main Pole with Desk Clamp/Grommet Base
- Dual Monitor Arms
- VESA Plates (2x)
- Mounting Hardware (screws, washers, tools)
- Cable Management Clips
- Instruction Manual

Fits 34" Ultrawide Screens



VESA Patterns

75mmx75mm
100mmx100mm

Image: All components of the ErGear Dual Monitor Desk Mount laid out, including the main pole, dual arms, VESA plates, and various hardware for assembly.

SETUP AND INSTALLATION

1. Desk Compatibility Check

Before installation, ensure your desk meets the following criteria:

- **Material:** Recommended for wooden tables.
- **Underside:** Preferably free of beams or panels that may interfere with installation.
- **C-Clamp Thickness:** 0.39" - 3.15"
- **Grommet Mount Thickness:** 0.39" - 2.17" (Hole Diameter: 0.47" - 0.79")

2. Monitor Compatibility Check

Each monitor must meet these conditions:

- **Screen Size:** 13 to 34 inches
- **Weight:** Up to 26.5 lbs
- **VESA Mounting Holes:** 75x75 mm or 100x100 mm apart on the back of the monitor.



Image: Illustration of VESA mounting hole patterns (75x75mm and 100x100mm) on the back of a monitor, indicating where the mount attaches. It also shows how to remove a monitor's original stand.

3. Assemble the Pole with Clamp Support

Choose either C-Clamp or Grommet installation based on your desk type.

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Video: Demonstrates the installation process of the dual monitor desk mount, including assembling the pole with clamp support for both grommet and C-clamp methods. This video is provided by the seller.



Image: Visual guide illustrating the two available mounting options: C-Clamp for desk edges and Grommet mount for desks with existing holes. Includes dimensions for compatible desk thickness and hole diameter.

Follow the detailed steps in the provided video and diagrams to securely attach the main pole to your desk using either the C-Clamp or Grommet method. Ensure all screws are tightened appropriately for stability.

4. Assemble the Arm and Pole Wire Clips

Attach the monitor arms to the main pole. Loosen the screw on the pipe clamp before installing the arm, then tighten it securely. Ensure the VESA plate side of the arm faces upwards. Install the cable management clips along the arms and

pole.

5. Assemble VESA Plate and Monitor

Attach the VESA plate to the back of your monitor using the appropriate screws and washers. Ensure it is securely fastened.

6. Install the Monitor to the Swivel Arm

Carefully slide the monitor (with the attached VESA plate) onto the swivel arm. Secure it by tightening the locking screw. Adjust the screw with the Allen key to adjust the height of the VESA panel as needed (clockwise to lower, counter-clockwise to raise).



Image: Two monitors securely mounted on the ErGear Dual Monitor Desk Mount, demonstrating a clean and organized workspace.

OPERATING AND ADJUSTMENTS

The ErGear Dual Monitor Desk Mount offers versatile adjustments for optimal viewing comfort:

- **Height Adjustment:** Loosen the clamp on the main pole to slide the arms up or down to your desired height. Retighten the clamp securely.
- **Tilt:** Adjust the monitor's vertical angle by tilting it ± 45 degrees to reduce glare and eye strain.
- **Swivel:** Rotate the monitor horizontally ± 90 degrees for easy screen sharing or viewing from different angles.
- **Rotation:** Rotate the monitor 360 degrees to switch between landscape and portrait orientations.
- **Arm Extension/Retraction:** The articulating arms allow you to extend or retract your monitors closer or further from you. Adjust the tension screws on the arm joints as needed to hold the desired position.



Image: Visual representation of the monitor's flexible adjustments, including $\pm 45^\circ$ tilt, $\pm 90^\circ$ swivel, and 360° rotation, allowing for ergonomic positioning.

MAINTENANCE

- Periodically check all screws and connections to ensure they remain tight and secure.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners.
- Do not disassemble the mount unless instructed to do so.

TROUBLESHOOTING

- **Monitors are not level:** Ensure the VESA plates are correctly aligned and tightened. Adjust the small bolts on the tilt head to fine-tune alignment.
- **Monitors sag or do not hold position:** Tighten the tension screws on the arm joints. Refer to the assembly instructions for specific locations.
- **Mount feels unstable:** Double-check that the C-Clamp or Grommet mount is securely fastened to the desk and all screws are fully tightened. Ensure your desk meets the thickness requirements.

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact ErGear customer service directly. Keep your purchase receipt as proof of purchase.