

Amazon Basics DBD1336

Amazon Basics Thunderbolt4/USB4 Pro Docking Station

MODEL: DBD1336

Your comprehensive guide to setup, operation, and maintenance.

1. Introduction

The Amazon Basics Thunderbolt4/USB4 Pro Docking Station is designed to expand the connectivity of your laptop, providing a single solution for multiple peripherals, external displays, and power delivery. This docking station is ideal for professionals and creators who require high-speed data transfer, advanced display capabilities, and efficient power management.

2. Safety Information

- Ensure the docking station is placed on a stable, flat surface.
- Do not expose the device to water, moisture, or extreme temperatures.
- Use only the provided power adapter and cables.
- Keep ventilation openings clear to prevent overheating. When fully loaded, the docking station may reach 122°F/50°C, which is normal for such products.
- Avoid dropping or subjecting the device to strong impacts.

3. Package Contents

Please verify that all items are present in your package:

- Thunderbolt 4 Docking Station
- Thunderbolt 4 Cable
- Power Adapter
- Quick Setup Guide

4. Product Overview

The Amazon Basics Thunderbolt4/USB4 Pro Docking Station offers a variety of ports to enhance your workstation setup.

10-in-1 Docking Station



Figure 4.1: Front and Rear View of the Docking Station with Port Labels. This image highlights the various input and output ports available on the docking station, including Thunderbolt 4, USB-A, HDMI, Ethernet, and the SD card slot.

Front Ports:

- **SD Card Slot:** For high-speed data transfer from SD cards.
- **USB-A 3.2 (10Gbps):** For connecting USB-A devices.
- **3.5mm Audio Jack:** For headphones or speakers.
- **Thunderbolt 4/USB-C (To Host):** The primary connection to your laptop, supporting 96W Power Delivery.

Rear Ports:

- **DC IN:** Power input from the provided adapter.
- **HDMI 2.1 Output:** Supports up to 8K@30Hz display.
- **2x Thunderbolt 4/USB-C (40Gbps, 15W max charging, 4K@60Hz display):** For connecting additional Thunderbolt devices or external displays.
- **Ethernet RJ45 (Up to 2.5Gbps):** For high-speed wired network connection.
- **2x USB-A 3.1:** For connecting additional USB-A devices.



Figure 4.2: The docking station connected to various peripherals and a laptop, demonstrating its comprehensive connectivity options.

5. Setup

Follow these steps to set up your Amazon Basics Thunderbolt4/USB4 Pro Docking Station:

1. **Connect Power:** Connect the provided power adapter to the "DC IN" port on the rear of the docking station, then plug it into a wall outlet.
2. **Connect to Laptop:** Use the provided black Thunderbolt 4 cable to connect the "Thunderbolt 4/USB-C (To Host)" port on the front of the docking station to a Thunderbolt 4 port on your laptop.
3. **Connect Displays:**
 - For a single 8K@30Hz display, connect your monitor to the HDMI 2.1 port.
 - For dual 4K@60Hz displays, connect your monitors to the two Thunderbolt 4 USB-C ports on the rear.
 - *Note:* Verify your laptop's Thunderbolt ports support dual 4K@60Hz output. Ensure your graphics card has the latest drivers. Confirm your monitors support 4K@60Hz display. Use high-quality Thunderbolt 4 or USB4 cables for connection (not included for monitors). Avoid connecting the HDMI port first to

prevent resolution downgrade due to bandwidth limitations.

4. **Connect Peripherals:** Connect your USB devices (keyboard, mouse, external drives), Ethernet cable, and audio devices to the corresponding ports on the docking station.
5. **Power On:** Press the power button on the docking station. Ensure the Green Power LED and Blue Thunderbolt LED turn on.

Video 5.1: How to Use the Amazon Basics Thunderbolt4/USB4 Pro Docking Station. This video provides a visual guide to connecting the docking station, including power, displays, and peripherals, and demonstrates its functionality.

If the laptop fails to detect the docking station, please ensure that your Thunderbolt 4 cable is firmly connected and wait for 60 seconds to complete the setup.

6. Operating Instructions

Once set up, the docking station provides seamless integration with your laptop for various functions:

- **Display Extension:** Extend or mirror your laptop's display to up to two external monitors.



Figure 6.1: Dual 4K@60Hz Display Setup. This image illustrates a laptop connected to two external monitors, showcasing the docking station's capability to support extended desktop environments for increased productivity.

- **Power Delivery:** The docking station supports dynamic Power Delivery (PD) up to 96W to charge your connected laptop.
- **High-Speed Data Transfer:** Utilize the Thunderbolt 4 ports for up to 40Gbps data transfer and USB-A 3.2 ports for 10Gbps data transfer.



Figure 6.2: High-Speed Data Transfer. This image visually represents the rapid data transfer capabilities of the Thunderbolt 4 connection, emphasizing its efficiency for moving large files quickly.

- **Network Connectivity:** The Ethernet RJ45 port supports up to 2.5Gbps (approximately 300 Megabytes per sec) for stable and fast wired internet access.
- **Audio Connectivity:** Connect your headphones or speakers via the 3.5mm audio jack.

7. Compatibility

This docking station is compatible with:

- Laptops running Windows 10 OS or later which have a Thunderbolt 4 port.
- Non-M1/M2 chip MacBooks running macOS 11 (Big Sur) or later.

It is backwards compatible with Thunderbolt 3 laptops, but with limited functionality (e.g., may not support dual display).

Not compatible with:

- Linux or Chrome OS laptops.
- M1/M2 chip MacBooks running macOS 10.16 or earlier.

Align with Your Ecosystem

COMPATIBLE WITH ALL DEVICES RUNNING SUPPORTED OS



Windows 10
or Newer



macOS 11
or Newer

COMPATIBLE LAPTOPS*

Thunderbolt 4 Supported-



Latitude 7450



ThinkPad T14



MacBook Pro

and MORE!

Thunderbolt 3 Supported-



XPS 13 9360



ThinkPad T470



MacBook Air

and MORE!

UNSUPPORTED OS

Linux Chrome OS Android iPadOS



*Please ensure your device is operating on Windows 10 or newer, or macOS 11 or higher for compatibility.

Figure 7.1: Compatibility Overview. This chart provides a quick reference for supported operating systems and laptop types, ensuring users can confirm device compatibility.

8. Maintenance

To ensure the longevity and optimal performance of your docking station:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the docking station. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the docking station has adequate airflow around it. Do not cover the ventilation holes.
- **Storage:** When not in use for extended periods, store the docking station in a cool, dry place away from direct sunlight.

9. Troubleshooting

If you encounter issues with your docking station, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No display output or flickering screen.	Incorrect cable connection, outdated drivers, incompatible display settings, or bandwidth limitations.	Ensure all display cables are firmly connected. Update your laptop's graphics drivers. Verify your monitors support the desired resolution (e.g., 4K@60Hz). If using dual displays, ensure your laptop's Thunderbolt ports support dual 4K@60Hz output. Avoid connecting HDMI first if using multiple displays.
Laptop not charging or charging slowly.	Laptop power requirements exceed 96W, or incorrect connection.	Check your laptop manufacturer's power supply specifications. If requirements exceed 96W, the docking station may activate overload protection. Ensure the provided Thunderbolt 4 cable is used and connected to the correct upstream port.
Docking station not detected by laptop.	Loose Thunderbolt 4 cable connection.	Ensure the Thunderbolt 4 cable is firmly connected to both the docking station and your laptop. Wait for 60 seconds for the system to recognize the device.
Slow network speed.	Thunderbolt bandwidth shared across devices.	Thunderbolt bandwidth is shared across devices. Display resolution and LAN speed may decrease with multiple high-bandwidth connections. Disconnect other high-bandwidth devices if maximum LAN speed is critical.

10. Specifications

Feature	Detail
Brand	Amazon Basics
Model Number	DBD1336
Dimensions (LxWxH)	7.86 x 2.95 x 1.23 inches
Weight	2.15 pounds
Color	Black
Hardware Interface	USB, Thunderbolt
Total USB Ports	3 (USB-A) + 2 (Thunderbolt 4/USB-C)
Total HDMI Ports	1 (HDMI 2.1)
Power Delivery	Up to 96W
Ethernet Speed	2.5Gbps
Display Support	Dual 4K@60Hz (via TBT4) or Single 8K@30Hz (via HDMI 2.1)

11. Warranty and Support

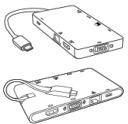

For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the Amazon customer support website or contact their customer service directly. Have your product model number (DBD1336) and purchase information ready.

Warranty (PDF): [Download Here](#)

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Related Documents - DBD1336

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<p>amazon basics</p> <p>Comprehensive troubleshooting guide for the Amazon Basics Thunderbolt 4/USB4 Pro Docking Station, covering common issues like charging problems, display connectivity, audio, Ethernet, and more. Includes detailed solutions and video output specifications.</p>	<p>Amazon Basics Thunderbolt 4/USB4 Pro Docking Station Troubleshooting Guide</p> <p>Comprehensive troubleshooting guide for the Amazon Basics Thunderbolt 4/USB4 Pro Docking Station, covering common issues like charging problems, display connectivity, audio, Ethernet, and more. Includes detailed solutions and video output specifications.</p>
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