

Amazon Basics DBD1010L1EU

Amazon Basics Thunderbolt 4/USB 4 Docking Station User Manual

Model: DBD1010L1EU

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Amazon Basics Thunderbolt 4/USB 4 Docking Station. Please read this manual carefully before using the device to ensure proper functionality and to prevent damage.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Amazon Basics Thunderbolt 4/USB 4 Docking Station
- Power Adapter
- Power Cord
- Thunderbolt 4 Cable

If any items are missing or damaged, please contact Amazon Basics customer support.

PRODUCT OVERVIEW

The Amazon Basics Thunderbolt 4/USB 4 Docking Station is designed to expand the connectivity of your laptop, providing multiple ports for peripherals, external displays, and power delivery.

4-in-1 Docking Station



*Die tatsächliche geschwindigkeit kann je nach leistungsfähigkeit der angeschlossenen geräte und dem verwendeten protokoll variieren.

Figure 1: Front and Rear Ports of the Docking Station. The front features a Thunderbolt 4/USB-C port for host connection and a USB-A 3.2 port. The rear includes the DC IN, power button, and three Thunderbolt 4/USB-C downstream ports.

Key Features:

- Thunderbolt 4/USB 4 connectivity
- Up to 85W Power Delivery to host laptop
- Support for dual 4K@60Hz displays
- High-speed data transfer (40Gbps for Thunderbolt 4, 10Gbps for USB-A 3.2)

SETUP

System Requirements:

- Laptop with a Thunderbolt 4 port (Windows 10 or higher)
- MacBooks (non-M1/M2 chip) with macOS 11 (Big Sur) or higher

- Compatible with Thunderbolt 3 laptops with limited functionality (e.g., no dual display support)
- Not compatible with Linux, Chrome OS, or M1/M2 chip MacBooks with macOS 10.16 or earlier.

Perfekt in Ihr System integriert

KOMPATIBEL MIT ALLEN GERÄTEN MIT UNTERSTÜTZTEM BETRIEBSSYSTEM



Windows 10
or Newer



macOS 11
or Newer

KOMPATIBLE LAPTOPS*

Thunderbolt 4 Supported-





and MORE!

Latitude 7450 ThinkPad T14 MacBook Pro

Thunderbolt 3 Supported-





and MORE!

XPS 13 9360 ThinkPad T470 MacBook Air

NICHT UNTERSTÜTZTE BETRIEBSSYSTEME

Linux Chrome OS Android iPadOS



*Bitte stellen Sie sicher, dass Ihr Gerät mit Windows 10 oder neuer bzw. macOS 11 oder höher betrieben wird, um die Kompatibilität zu gewährleisten.

Figure 2: Compatibility information for the docking station, detailing supported Windows and macOS versions, and examples of compatible laptops.

Connecting the Docking Station:

1. **Power Connection:** Connect the provided power adapter to the DC IN port on the rear of the docking station, then plug the power cord into a wall outlet.
2. **Host Connection:** Use the supplied Thunderbolt 4 cable to connect the Thunderbolt 4 port on the front of the docking station to a Thunderbolt 4 port on your laptop. Ensure the cable is securely connected.
3. **Peripheral Connection:**
 - **Displays:** Connect your external monitors to the Thunderbolt 4 downstream ports on the rear of the docking station using high-quality Thunderbolt 4 or USB4 cables (not included). Ensure your laptop's Thunderbolt ports and graphics card support dual 4K@60Hz displays and that your monitors support 4K@60Hz.

- **USB Devices:** Connect USB-A devices to the USB-A 3.2 port on the front.
- **Other Thunderbolt Devices:** Connect additional Thunderbolt devices to the remaining Thunderbolt 4 downstream ports.

4. **Power On:** Press the power button on the rear of the docking station to turn it on. The LED indicator will illuminate.



Figure 3: The docking station connected to a laptop and various peripherals, demonstrating a typical setup.

OPERATING INSTRUCTIONS

Display Configuration:

The docking station supports up to two 4K@60Hz displays. To configure your displays:

1. Ensure your laptop's graphics drivers are up to date.

2. Connect your monitors to the Thunderbolt 4 downstream ports.
3. Access your operating system's display settings (e.g., Windows Display Settings or macOS System Settings > Displays) to arrange and extend or mirror your screens.

Erweitern Sie Ihre Sicht

Genießen Sie 8K@30Hz oder duales 4K@60Hz Display*



*Apple M1- und M2-Chips unterstützen keine ZWEI externen Monitore. Vermeiden Sie es, zuerst HDMI anzuschließen, um eine Reduzierung der Auflösung zu verhindern.

Figure 4: Example of a dual monitor setup connected via the docking station, illustrating extended display capabilities.

Power Delivery:

The docking station provides up to 85W of power delivery to your connected laptop. This allows your laptop to charge while connected to the dock, reducing cable clutter.

Important Note: Verify your laptop manufacturer's power supply specifications. If your laptop's power consumption exceeds 85W, the docking station may activate its overload protection, leading to connection interruptions. In such cases, use your laptop's original power adapter in addition to the dock.

Data Transfer:

The Thunderbolt 4 ports support data transfer speeds up to 40Gbps, while the USB-A 3.2 port supports up to 10Gbps. This enables rapid transfer of large files and smooth operation of high-bandwidth devices.



Figure 5: Visual representation of the high-speed data transfer capabilities of the docking station, highlighting 40Gbps Thunderbolt 4 performance.

MAINTENANCE

To ensure the longevity and optimal performance of your docking station, follow these maintenance guidelines:

- **Cleaning:** Disconnect the power adapter before cleaning. Use a soft, dry, lint-free cloth to wipe the surface of the docking station. Do not use liquid cleaners, aerosols, or abrasive solvents.
- **Storage:** When not in use for extended periods, store the docking station in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping or subjecting the docking station to strong impacts. Do not disassemble the device, as this will void the warranty.
- **Ventilation:** Ensure the docking station is placed in a well-ventilated area to prevent overheating. Do not block any ventilation openings.

TROUBLESHOOTING

If you encounter issues with your docking station, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power to the docking station.	Power adapter not connected or faulty; power outlet issue.	Ensure the power adapter is securely connected to the dock and a working power outlet. Try a different outlet.
Laptop not charging or charging intermittently.	Laptop power consumption exceeds 85W; faulty Thunderbolt cable; dock overload protection activated.	Use your laptop's original power adapter in addition to the dock. Ensure you are using the supplied Thunderbolt 4 cable. Restart the docking station and laptop.
External displays not detected or flickering.	Incorrect cable type; outdated graphics drivers; laptop/monitor incompatibility; resolution settings.	Use high-quality Thunderbolt 4 or USB4 cables for displays. Update your laptop's graphics drivers. Verify your laptop and monitors support the desired resolution and refresh rate (e.g., 4K@60Hz). Restart the dock and laptop.
USB devices not recognized or slow.	Device driver issues; power limitations; faulty USB cable.	Ensure device drivers are installed. Try connecting the device to a different port or directly to the laptop. Use a different USB cable.
Docking station disconnects frequently.	Loose cable connection; power issues; software conflicts.	Ensure all cables are firmly connected. Check power supply. Update laptop's Thunderbolt drivers and firmware.

If the problem persists after attempting these solutions, please contact Amazon Basics customer support.

SPECIFICATIONS

Feature	Detail
Model Number	DBD1010L1EU
Brand	Amazon Basics
Connectivity	Thunderbolt 4 / USB 4
Downstream Ports	3 x Thunderbolt 4 (USB-C compatible)
USB-A Port	1 x USB-A 3.1 (10Gbps)
Power Delivery (Host)	Up to 85W
Video Output	Supports up to dual 4K@60Hz displays
Dimensions (L x W x H)	12.09 x 7.21 x 2.18 cm (4.76 x 2.84 x 0.86 inches)
Weight	800 g (1.76 lbs)
Color	Black
UPC	840324412314

Feature	Detail
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WARRANTY INFORMATION

Amazon Basics products are backed by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Amazon Basics website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Amazon Basics customer support through the Amazon website or your regional Amazon customer service channels.

Online Support: Visit [Amazon Customer Service](#)

Brand Store: [Amazon Basics Store](#)