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Acer UH501

Acer USB Hub 4 Ports Instruction Manual

Model: UH501 | Brand: Acer

1. INTRODUCTION

The Acer USB Hub 4 Ports is a versatile and compact device designed to expand the connectivity of your laptop, PC, or desktop. It provides four additional USB 3.0 ports, allowing for high-speed data transfer and convenient connection of multiple USB peripherals. This manual provides essential information for setting up, operating, and maintaining your USB hub.



Figure 1: Acer USB Hub 4 Ports, Model UH501.

2. KEY FEATURES

- **4 Ports USB 3.0 Hub:** Extends your device with four additional USB 3.0 ports, ideal for connecting flash drives, mice, keyboards, and printers.
- **5Gbps Data Transfer:** Designed with USB 3.0 data ports, enabling data transfer speeds up to 5Gbps for movies, photos, and files.
- **Type C Power Port:** Includes a 5V USB C port for stable and fast data transmission, especially when connecting power-intensive devices like hard drives. Note: This port is for power supply to the hub only, not for data transfer or charging other devices.
- **Excellent Technical Design:** Built-in advanced GL3510 chip with good thermal design for device and data safety. Supports simultaneous operation of all 4 ports.
- **Plug and Play:** No driver needed for installation.
- **Portable Design:** Slim and lightweight with a 0.7ft cable, making it easy to carry. Features an LED light to indicate operational status.

4 USB 3.0 Ports

Say Goodbye to Plug and Unplug



Figure 2: Four USB 3.0 ports for expanded connectivity.

3. PACKAGE CONTENTS

The Acer USB Hub package typically includes:

- Acer USB Hub (Model: UH501) x1
- User Manual x1
- Warranty Card x1

4. SETUP

1. **Connect to Host Device:** Plug the USB-A connector of the Acer USB Hub into an available USB-A port on your laptop, PC, or desktop.
2. **Power Connection (Optional but Recommended for High-Power Devices):** If you are connecting power-intensive devices like external hard drives, connect a 5V USB-C power adapter (not included) to the USB-C power input port on the hub. This ensures stable and fast data transmission.

Plug & Play



Figure 3: Simple plug-and-play connection to your laptop.

USB-C **Power the Hub Only** for a Stable Connection CANNOT Charge Devices, CANNOT Transfer Data



Note: Use 5V input ONLY. Fast chargers may cause overheating, melting, or device damage.

Figure 4: The USB-C port provides power to the hub for stable connections, especially with external hard drives. It does not transfer data or charge other devices.

5. OPERATING INSTRUCTIONS

Once connected, the Acer USB Hub is ready for use. It operates on a plug-and-play basis, requiring no additional drivers.

- **Connecting Peripherals:** Insert your USB devices (e.g., flash drives, external hard drives, keyboards, mice, printers) into any of the four available USB 3.0 ports on the hub.
- **Data Transfer:** The USB 3.0 ports support data transfer speeds up to 5Gbps. Ensure your connected devices also support USB 3.0 for optimal performance.
- **LED Indicator:** A blue LED light on the hub indicates that it is powered on and functioning correctly.

Transfer Files in Seconds

10X
Faster than
USB 2.0



Figure 5: Experience fast data transfer speeds up to 5Gbps.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Acer USB Hub, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the hub. Avoid using liquid cleaners or abrasive materials.
- **Storage:** When not in use, store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the hub or subjecting it to strong impacts, as this may damage internal components.
- **Cable Care:** Do not bend or twist the cable excessively. Use the integrated Velcro tie for tidy storage.

7. TROUBLESHOOTING

If you encounter issues with your Acer USB Hub, try the following solutions:

- **Hub Not Recognized:**

- Ensure the USB-A connector is fully inserted into your computer's USB port.
- Try plugging the hub into a different USB port on your computer.
- Restart your computer.

- **Devices Not Working:**

- Verify that the devices are properly connected to the hub's ports.
- If using high-power devices (e.g., external hard drives), ensure a 5V USB-C power adapter is connected to the hub's power input port.
- Try connecting the device directly to your computer's USB port to confirm it's functioning correctly.

- **Slow Data Transfer:**

- Ensure both the hub and your connected device support USB 3.0.
- Connect a 5V USB-C power adapter to the hub's power input port for improved stability.
- Avoid connecting too many power-intensive devices simultaneously without external power.

8. SPECIFICATIONS

Feature	Detail
Brand	Acer
Model Number	UH501
Series	ODK350
Color	Black
Item Weight	1.6 ounces
Product Dimensions	4.13 x 1.18 x 0.35 inches
Hardware Interface	USB 3.0
Output Ports	4 x USB 3.0
Input Port	1 x USB-C (for 5V power supply only)
Data Transfer Speed	Up to 5Gbps
Special Features	Indicator Light, Anti-Slip, Heat Resistant, Plug and Play
Compatible Operating Systems	Linux, Chrome OS, Windows 11, macOS

9. WIDE COMPATIBILITY

The Acer USB Hub is broadly compatible with a variety of devices and operating systems, including:

- **Devices:** Acer laptops, XPS, PS4, Xbox, Laptops, PCs, Desktops, USB Flash Drives, Mice, Keyboards, Printers.

- **Operating Systems:** macOS, Windows (including Windows 11), ChromeOS, Linux.



Figure 6: The compact design and 0.7ft cable make it ideal for tidy desk setups and portability.

10. SAFETY INFORMATION

Please read and follow these safety precautions to prevent damage to the product or injury to yourself:

- Do not expose the device to water, moisture, or extreme temperatures.
- Avoid disassembling or attempting to repair the device yourself.
- Use only compatible power adapters (5V USB-C) if external power is required. Fast chargers may cause overheating or damage.
- Keep out of reach of children.

11. WARRANTY AND SUPPORT

Acer products typically come with a standard manufacturer's warranty. Please refer to the included Warranty Card for specific terms and conditions regarding your Acer USB Hub.

For technical support, product inquiries, or warranty claims, please contact Acer Customer Service. The after-sales customer service number is (978)230-8895 (Mon-Fri 9am-6pm EST).

You can also visit the official Acer Gadget website for more information: www.acergadget.com