

Comfytemp B0CPSGVH73

Comfytemp Dual Heating Pad Set User Manual

Models: 12"x24" Body Heating Pad & Neck/Shoulder Heating Pad

1. IMPORTANT SAFETY INFORMATION

Please read all instructions and warnings before using this product. Failure to follow these instructions may result in electric shock, fire, or injury.

- Do not use while sleeping.
- Do not use on infants, children, incapacitated individuals, or persons insensitive to heat.
- Do not use on areas of the body that are swollen, inflamed, or have skin lesions.
- Never use pins or other metallic objects to fasten the pad.
- Do not sit on, crush, or fold the pad sharply during use.
- Always disconnect the heating pad from the electrical outlet when not in use.
- Inspect the product regularly for any signs of wear or damage. If damaged, discontinue use immediately.
- The upgraded PTC/NTC heating wire design and double-layer flame-retardant cotton enhance safety and facilitate rapid, uniform heat dispersion.
- Keep out of reach of children.

2. PRODUCT OVERVIEW

The Comfytemp Dual Heating Pad Set includes a 12"x24" body heating pad and a weighted neck and shoulder heating pad, designed to provide targeted heat therapy for muscle tension and soreness. Both pads feature multiple heat settings and auto-off timers for customized comfort and safety.



Image 2.1: The Comfytemp Dual Heating Pad Set, featuring a rectangular body pad and a contoured neck and shoulder pad, each with its own controller.

2.1. 12"x24" Body Heating Pad Features

- Dimensions: 12 inches by 24 inches.
- 6 Heat Levels: Adjustable temperature for full-body pain relief.
- 2-Hour Auto-Off: Conserves energy and ensures safe use.
- Material: Soft flannel, machine washable.

2.2. Neck and Shoulder Heating Pad Features

- Weighted Design: 2.2lb micro-glass beads for a comforting, hugged sensation and better fit.
- 9 Heat Settings: Customizable temperature for targeted therapy.
- 11 Auto-Off Timers: Ranging from 0.5H to 9H for flexible use.
- Material: Soft flannel, machine washable.

3. SETUP INSTRUCTIONS

1. Unpack the heating pad and controller from the packaging.

2. Ensure the connector on the heating pad is securely plugged into the controller.
3. Plug the power cord of the controller into a standard 120V AC electrical outlet.
4. Place the heating pad on the desired area of your body.

4. OPERATING INSTRUCTIONS

4.1. 12"x24" Body Heating Pad Operation

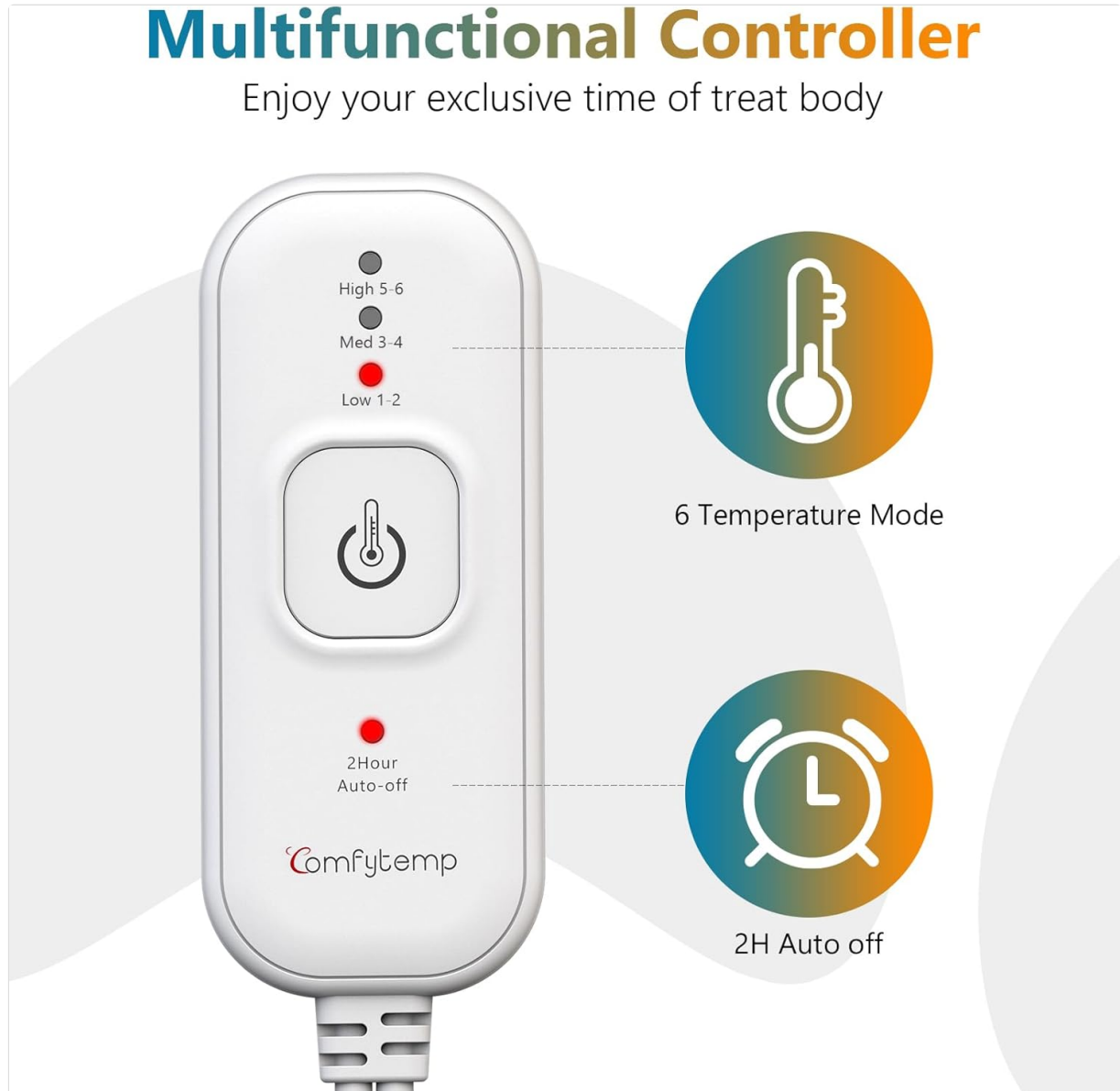


Image 4.1: Controller for the 12"x24" body heating pad, showing power button, heat level indicators (Low 1-2, Med 3-4, High 5-6), and 2-hour auto-off indicator.

1. Press the power button on the controller to turn on the heating pad.
2. Press the temperature button repeatedly to cycle through the 6 heat levels (Low 1-2, Medium 3-4, High 5-6). The corresponding indicator light will illuminate.
3. The pad will automatically shut off after 2 hours of continuous use.
4. To turn off manually, press the power button again.

Even Heating **for Pain and Soreness Relief**



Image 4.2: A woman comfortably using the Comfytemp 12"x24" heating pad on her shoulder while working on a laptop.

6 Heating Settings for Effectively Relieves Back Pain



Image 4.3: A man applying the Comfytemp 12"x24" heating pad to his lower back for pain relief while seated on a sofa.

4.2. Neck and Shoulder Heating Pad Operation

BOTH NECK AND SHOULDER HEATED

Larger heating area for better therapy



Image 4.4: Controller for the neck and shoulder heating pad, featuring a digital display for heat level and timer, power button, temperature adjustment, and timer adjustment.

1. Press the power button to turn on the heating pad. The digital display will illuminate.
2. Use the temperature adjustment button to select one of the 9 heat settings. The current level will be shown on the display.
3. Use the timer adjustment button to select an auto-off time from 0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, or 9H. The selected time will be displayed.
4. The pad will automatically shut off after the selected time has elapsed.
5. To turn off manually, press the power button again.



Image 4.5: A woman wearing the Comfytemp neck and shoulder heating pad, which is contoured to fit around the neck and shoulders, providing targeted heat therapy.

5. MAINTENANCE AND CLEANING

Both Comfytemp heating pads are machine washable for easy care.

5.1. Washing Instructions

1. Ensure the heating pad is completely unplugged from the electrical outlet and the controller is detached from the pad.
2. Machine wash on a gentle cycle with cold water (below 104°F / 40°C).

3. Do not bleach.
4. Do not iron.
5. Do not dry-clean.
6. Hang to air dry. Do not tumble dry. Ensure the pad is completely dry before reconnecting the controller and plugging it in.

Don't Worry About Cleaning



Image 5.1: A woman detaching the controller and placing the grey 12"x24" heating pad into a washing machine for cleaning.

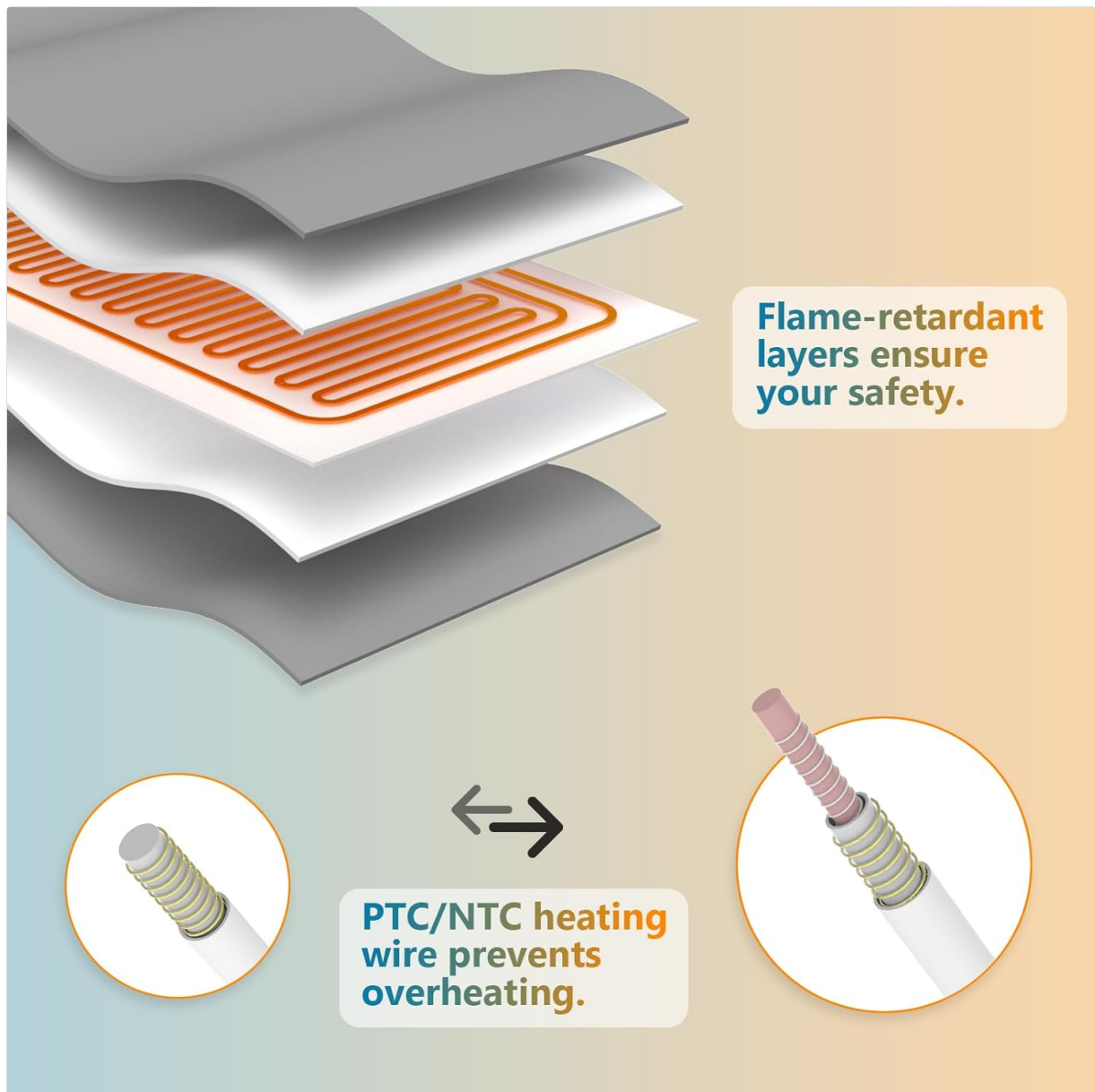


Image 5.2: A woman detaching the controller and placing the blue neck and shoulder heating pad into a washing machine for cleaning.

6. TROUBLESHOOTING

If your Comfytemp heating pad is not functioning as expected, please refer to the following common issues and solutions:

- **Pad not heating:**

- Ensure the power cord is securely plugged into a working electrical outlet.
- Verify that the controller is firmly connected to the heating pad.
- Press the power button on the controller to ensure it is turned on.
- Check if the auto-off timer has expired.

- **Controller display not working (Neck/Shoulder Pad):**

- Ensure the power cord is plugged in and the power button is pressed.
- If the issue persists, try plugging into a different outlet.

- **Pad feels too hot or not hot enough:**

- Adjust the heat setting on the controller to a more comfortable level.
- Ensure the pad is not folded or bunched up, which can concentrate heat.
- **Automatic shut-off not working:**
 - If the auto-off feature is not functioning, discontinue use and contact customer support.

If these steps do not resolve the issue, please contact Comfytemp customer support for further assistance.

7. SPECIFICATIONS

Feature	12"x24" Body Heating Pad	Neck/Shoulder Heating Pad
Brand	Comfytemp	
Model ASIN	B0CPSGVH73	
Material	Soft Flannel, Cotton	
Heat Settings	6 Levels	9 Levels
Auto-Off Timer	2 Hours	11 Options (0.5H to 9H)
Special Feature	Automatic Shut Off, Timer, PTC/NTC Heating Wire, Flame-Retardant Layers	
Weight (Neck/Shoulder Pad)	N/A	2.2 Pounds (weighted with micro-glass beads)
Color	Grey (Body Pad), Blue (Neck/Shoulder Pad)	







Image 7.1: Diagram illustrating the internal safety features of the heating pad, including flame-retardant layers and PTC/NTC heating wire to prevent overheating.

8. WARRANTY AND SUPPORT

For warranty information or customer support, please contact Comfytemp directly. Details regarding specific warranty periods and terms are typically provided with your purchase documentation or can be found on the official Comfytemp website.

You can visit the [Comfytemp Store on Amazon](#) for more product information and contact options.

	<p>Comfytemp K9224 Massage Heating Pad User Manual and Safety Guide</p> <p>Comprehensive user manual for the Comfytemp K9224 Massage Heating Pad, detailing product specifications, operating instructions, cleaning, troubleshooting, safety warnings, power bank usage, and warranty information.</p>
	<p>Comfytemp K9274 Heating Belt User Manual</p> <p>Comprehensive user manual for the Comfytemp K9274 Heating Belt, detailing its features, operation, safety instructions, troubleshooting, and specifications. Learn how to use the far-infrared heat and support functions for temporary pain relief.</p>
	<p>Comfytemp K4009 Heating Pad User Manual</p> <p>User guide for the Comfytemp K4009 heating pad, detailing setup, app control, specifications, troubleshooting, and safety precautions for optimal use.</p>
	<p>Comfytemp K4034 Heating Pad User Manual and Safety Guide</p> <p>Comprehensive user manual for the Comfytemp K4034 heating pad, detailing safe operation, features, care instructions, troubleshooting, and warranty information.</p>
	<p>Comfytemp K4044 XXL Flexible Red Light Pad User Manual and Guide</p> <p>User manual for the Comfytemp K4044 XXL Flexible Red Light Pad, detailing its functions, specifications, usage instructions, maintenance, troubleshooting, and safety precautions for red light therapy.</p>
	<p>Comfytemp K6133 Heating Pad User Manual</p> <p>Comprehensive user manual for the Comfytemp K6133 Heating Pad, providing instructions for safe operation, care, and troubleshooting.</p>