

CREATE WARM CLEAR 2000W

CREATE Warm Clear 2000W Electric Convector Heater with WiFi User Manual

Model: WARM CLEAR 2000W

1. INTRODUCTION AND SAFETY INFORMATION

Thank you for choosing the CREATE Warm Clear 2000W Electric Convector Heater. This manual provides essential information for the safe and efficient operation of your new appliance. Please read these instructions carefully before use and retain them for future reference.

Important Safety Instructions:

- Read all instructions before using this heater.
- Do not use this heater in the immediate vicinity of a bath, shower, or swimming pool.
- Do not use this heater if it has been dropped.
- Do not use if there are visible signs of damage to the heater.
- Keep children under 3 years of age away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- **CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not cover the heater. Overheating can occur if the heater is covered.
- Ensure the power cord is not damaged and is placed away from heat sources.
- This heater is designed for indoor use only.

2. PRODUCT OVERVIEW

The CREATE Warm Clear 2000W is a wall-mounted electric convector heater designed for rapid and efficient heating of spaces up to 20m². It features an X-shaped aluminum heating element, WiFi connectivity for app control, open window detection, and IP24 protection for enhanced safety.

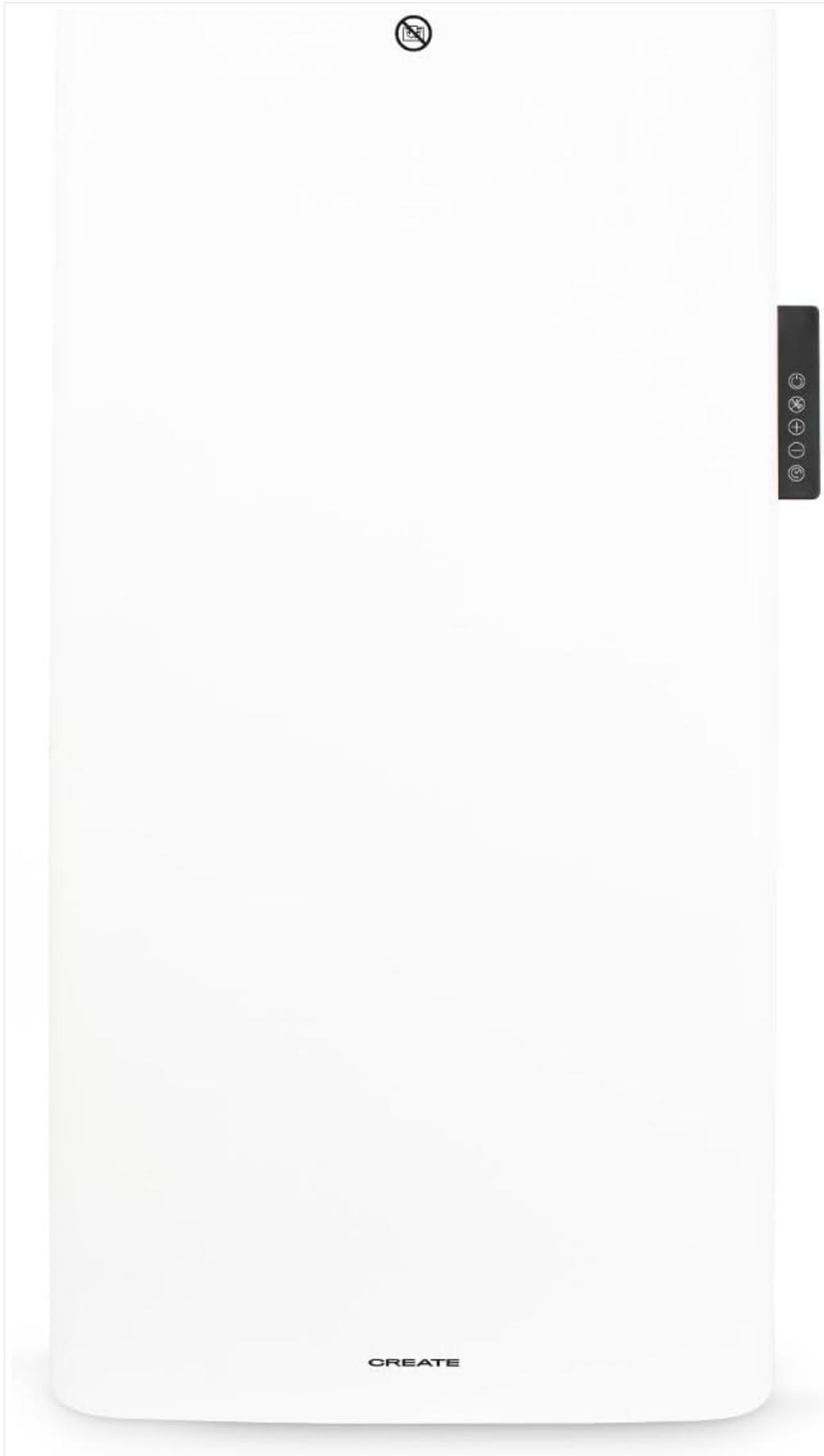


Figure 1: Front view of the CREATE Warm Clear 2000W Electric Convector Heater. This image shows the sleek, white rectangular design of the heater, with the CREATE logo at the bottom and a small control panel visible on the right side.

3. SETUP AND INSTALLATION

3.1 Unpacking

- Carefully remove the heater from its packaging.
- Check for any signs of damage. If damaged, do not use and contact customer support.
- Ensure all components are present before discarding packaging materials.

3.2 Wall Mounting

This heater is designed for wall-mounted installation. Ensure the chosen location is a flat, stable surface and allows for proper air circulation around the unit. Maintain minimum distances from walls and other objects as specified in the diagram below.



Figure 2: Dimensions and mounting clearances for the heater. The diagram illustrates the heater's height (995 mm), width (530 mm), and depth (82 mm), along with recommended clearances for safe installation.

1. Mark the desired mounting points on the wall according to the provided template or dimensions. Ensure the points are level.
2. Drill holes at the marked points and insert appropriate wall plugs (if necessary, depending on wall material).
3. Secure the mounting bracket to the wall using screws.
4. Carefully hang the convective heater onto the mounting bracket, ensuring it is securely seated.
5. Ensure the heater is firmly attached to the wall and cannot be easily dislodged.



Figure 3: The CREATE Warm Clear 2000W heater installed on a wall in a living space. This image demonstrates the heater's discreet integration into a room's decor when wall-mounted.

3.3 Power Connection

Once mounted, plug the heater into a suitable 240V electrical outlet. Ensure the outlet is easily accessible and not overloaded.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The heater can be operated using the integrated control panel located on the side of the unit or via the CREATE app.



Figure 4: Close-up view of the heater's control panel. This image highlights the buttons for power, mode selection, temperature adjustment (+/-), and timer settings.

- **Power Button ():** Turns the heater ON or OFF.

- **Mode Button (☰):** Cycles through different heating modes (e.g., Comfort, Eco, Anti-freeze).
- **Temperature Up (+):** Increases the target temperature.
- **Temperature Down (-):** Decreases the target temperature.
- **Timer Button ():** Sets or adjusts the operating timer.

4.2 Basic Operation

1. Press the Power Button () to turn the heater ON. The display will show the current room temperature.
2. Use the Temperature Up (+) and Temperature Down (-) buttons to set your desired temperature. The heater will automatically adjust its output to reach and maintain this temperature.
3. Press the Mode Button (☰) to select a heating mode. Refer to the display for the active mode.
4. To turn the heater OFF, press the Power Button () again.

4.3 WiFi Connectivity and App Control

The CREATE Warm Clear 2000W can be controlled remotely via the CREATE app on your smartphone.

1. Download the 'CREATE' app from your smartphone's app store (iOS or Android).
2. Register for an account or log in if you already have one.
3. Follow the in-app instructions to add your new heater. This typically involves putting the heater into pairing mode (refer to the heater's display or specific app instructions) and connecting it to your home WiFi network.
4. Once connected, you can control the heater's power, temperature, modes, and set schedules from anywhere.



Figure 5: A user interacting with the CREATE app on a smartphone to control the convector heater. The app interface shows temperature settings and control options.

4.4 Open Window Detection

This feature helps save energy. If the heater detects a sudden drop in room temperature, indicating an open window or door, it will automatically pause heating to prevent energy waste. Heating will resume once the temperature stabilizes or the window/door is closed.

4.5 Overheating Protection

The heater is equipped with an internal safety device that automatically switches off the unit in case of overheating. If this occurs, unplug the heater, allow it to cool down, and check for any obstructions to the air inlets or outlets before restarting.

5. MAINTENANCE

5.1 Cleaning

- Always unplug the heater and allow it to cool completely before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Do not immerse the heater in water or allow water to drip into the interior.
- Regularly clean the air inlets and outlets with a soft brush or vacuum cleaner to prevent dust buildup.

5.2 Storage

If storing the heater for an extended period, ensure it is clean and dry. Store it in its original packaging in a cool, dry place, away from direct sunlight and moisture.

6. TROUBLESHOOTING

If you experience issues with your heater, please consult the following table before contacting customer support.

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply. Overheating protection activated.	Check if the plug is securely in the outlet. Check circuit breaker. Unplug, let cool for 30 minutes, then restart.
Heater not producing heat.	Temperature setting too low. Open window detected.	Increase the target temperature. Close any open windows or doors.
WiFi connection fails.	Incorrect WiFi password. Heater too far from router. Router issues.	Re-enter WiFi password. Move heater closer to router. Restart router. Ensure 2.4GHz WiFi network is used.
Unusual noise or smell.	Dust buildup. Internal fault.	Unplug and clean the heater. If problem persists, discontinue use and contact support.

7. SPECIFICATIONS

Feature	Specification
Brand	CREATE
Model	WARM CLEAR 2000W
Wattage	2000 Watts
Voltage	240 Volts

Feature	Specification
Material	Steel / ABS
Color	White
Dimensions (L x W x H)	110 x 58 x 12.5 cm (approx. 995 x 530 x 82 mm)
Weight	10.7 Kilograms
Special Features	WiFi Connectivity, Open Window Detection
IP Protection Rating	IP24 (Splash-proof)
Heating Area Coverage	Up to 20m ²
Form Factor	Wall-mounted
Indoor/Outdoor Use	Indoor

8. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact CREATE customer service through their official website or the retailer where the product was purchased.