

WALI 012ARM-38

WALI Dual Monitor Wall Mount (Model: 012ARM-38)

Instruction Manual

INTRODUCTION

This manual provides detailed instructions for the safe and proper installation and operation of your WALI Dual Monitor Wall Mount, Model 012ARM-38. Please read all instructions carefully before assembly and use. If you have any questions, please contact WALI customer support.

IMPORTANT SAFETY INFORMATION

WARNING: Failure to read and follow all instructions can result in personal injury or property damage.

- Do not install into drywall alone. The mount must be secured into a wood stud, concrete wall, or brick wall.
- Ensure the mounting surface can safely support the combined weight of the mount and your monitors.
- Do not exceed the maximum weight capacity of 19.8 lbs (9 kg) per arm.
- This mount is designed for monitors between 17 and 38 inches with VESA mounting patterns of 75x75mm or 100x100mm.
- Use a stud finder to locate wood studs accurately. For concrete or brick walls, use appropriate anchors (not included).
- Always use a level to ensure the mount is installed straight.

PACKAGE CONTENTS

Verify that all components are present and undamaged before proceeding with installation.

- 1 x WALI Dual Monitor Wall Mount (Black)
- Mounting Hardware Kit (screws, washers, spacers, cable clips)
- User Manual



Image: All components of the WALI Dual Monitor Wall Mount, including the main bar, VESA plates, and mounting hardware.

SETUP AND INSTALLATION

Step 1: Prepare the Wall

1. Use a stud finder to locate a suitable wood stud in your desired mounting location. For concrete or brick walls, ensure you have appropriate masonry anchors and drill bits.
2. Hold the wall plate against the wall at the desired height and use a pencil to mark the drilling locations. Use a level to ensure the plate is perfectly horizontal.
3. Drill pilot holes at the marked locations. The size of the drill bit will depend on your wall type and the screws provided in the hardware kit.
4. Secure the wall plate to the wall using the provided screws. Ensure it is firmly attached.

3 Wall Types



Image: Visual guide showing suitable wall types for installation: brick wall, wood stud, and concrete wall. A note emphasizes not to mount on drywall alone.

Step 2: Assemble the Monitor Bar

1. Attach the main horizontal bar to the secured wall plate. Use the provided screws and Allen wrench to tighten the connections.
2. Ensure all connections are secure before proceeding.

Step 3: Attach VESA Plates to Monitors

1. Carefully place your monitor face down on a soft, clean surface.
2. Align the VESA mounting plate with the mounting holes on the back of your monitor (75x75mm or 100x100mm).
3. Use the appropriate screws and washers from the hardware kit to secure the VESA plate to the monitor. Do not overtighten.

Step 4: Mount Monitors to the Arm

1. With assistance, carefully lift each monitor and slide its VESA plate onto the ends of the horizontal bar.

2. Secure the monitors in place using the provided cap nuts or locking mechanisms.

Display Compatibility



Weight Capacity
22lbs per arm



Mounting Holes
75x75/100x100mm



Screen Size
Max 38"



Image: Two monitors are shown mounted on the wall, illustrating the mount's compatibility with screens up to 38 inches, a weight capacity of 19.8 lbs per arm, and VESA mounting holes of 75x75mm or 100x100mm.

Installation Video Guide

Your browser does not support the video tag.

Video: Official WALI installation guide for the 012ARM Dual Monitor Arm Wall Mount, demonstrating the step-by-step assembly process.

OPERATING AND ADJUSTMENT

Monitor Distance Adjustment

The horizontal bar allows for adjustment of the distance between monitors. The maximum distance between the centers of the VESA plates is approximately 37.4 inches, and the minimum is 25.2 inches.

Adjustable Distance

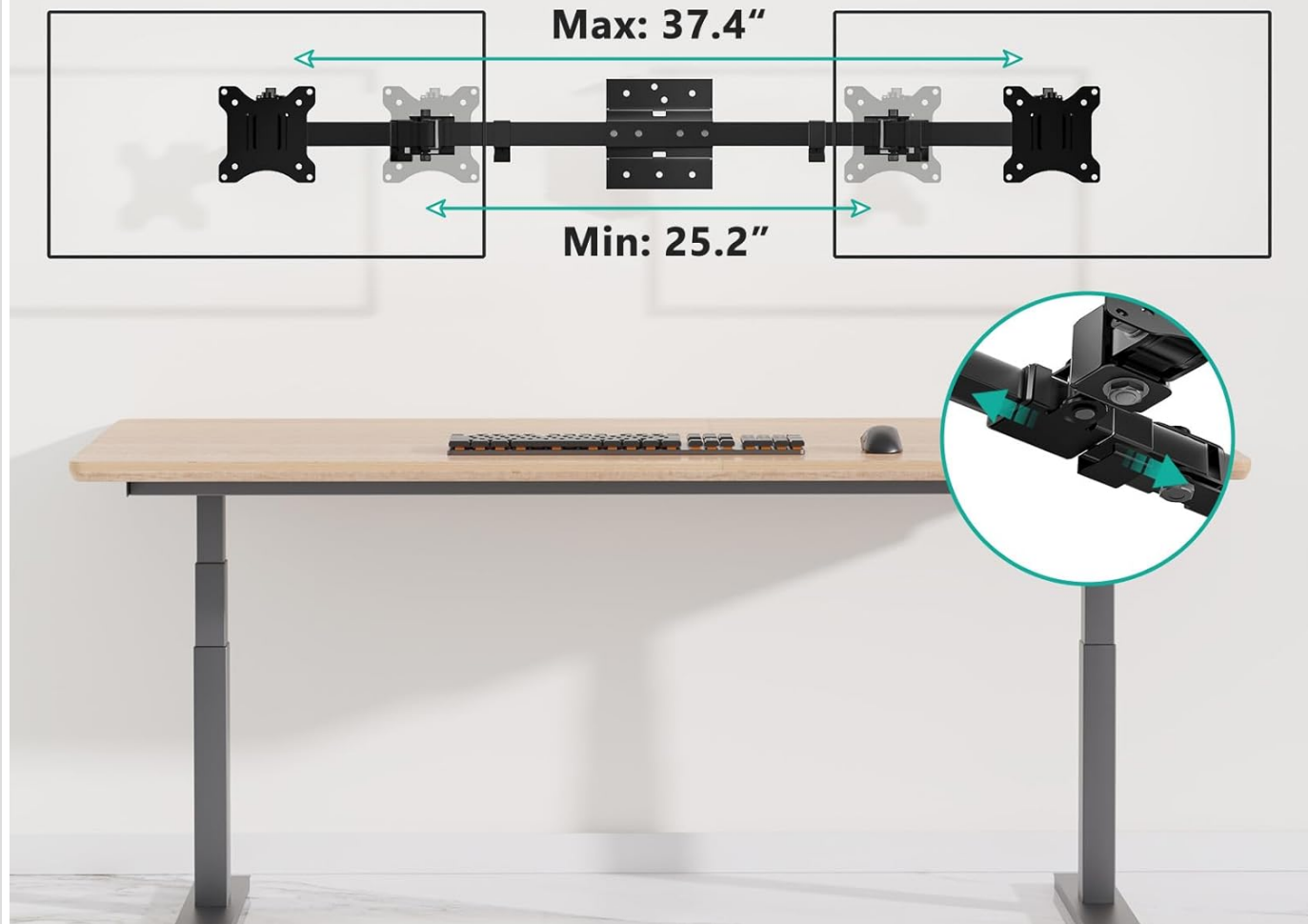


Image: A visual representation of the adjustable distance between two monitors on the mount, highlighting the maximum and minimum possible spans.

Tilt, Swivel, and Rotation

- **Tilt:** Adjust the monitor tilt from $+45^\circ$ to -45° to find your optimal viewing angle.
- **Swivel:** Swivel each monitor $+15^\circ$ to -15° horizontally.
- **Rotation:** Rotate the monitors 360° for portrait or landscape orientation.

Angle Adjustment



Image: A monitor is shown tilted and swiveled, demonstrating the adjustable angles for optimal viewing comfort.

Rotate: 360°



Image: A monitor is depicted rotating 360 degrees, showcasing the flexibility to switch between landscape and portrait orientations.



Image: Two monitors are mounted on the wall, one in portrait mode and the other in landscape mode, illustrating the versatile display options.

Cable Management

Utilize the provided cable clips to route and organize your monitor cables along the arms for a clean and clutter-free workspace.

MAINTENANCE

- Periodically check all screws and connections to ensure they remain tight and secure.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.

TROUBLESHOOTING

- **Monitors are not level:** Ensure the wall plate is perfectly level during installation. Fine-tune monitor tilt adjustments if necessary.
- **Mount feels unstable:** Recheck all mounting screws and connections. Ensure the mount is securely fastened to a

structural element (wood stud, concrete, or brick). Verify that monitor weights do not exceed the maximum capacity.

- **Difficulty adjusting monitor position:** Check if any adjustment screws are overtightened. Loosen slightly to allow for movement, then re-tighten to hold position.

SPECIFICATIONS

Brand	WALI
Model Number	012ARM-38
Screen Size Compatibility	17 to 38 inches (each monitor)
Weight Capacity	Up to 19.8 lbs (9 kg) per arm
VESA Compatibility	75x75mm, 100x100mm
Tilt Angle	+45° to -45°
Swivel Angle	+15° to -15°
Rotation	360° (Portrait/Landscape)
Material	Metal
Color	Black

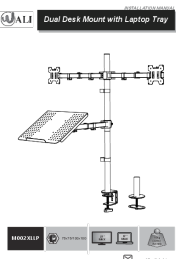
WARRANTY AND CUSTOMER SUPPORT

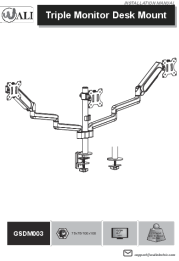
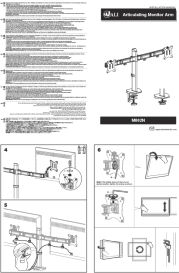
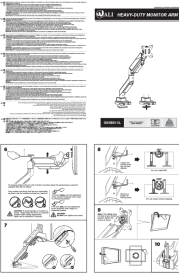
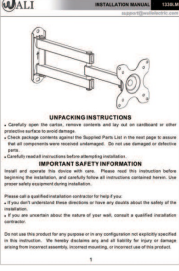
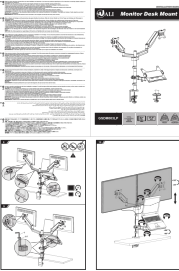
WALI provides experienced and friendly US-based customer support available to assist 7 days a week. For any questions, concerns, or warranty claims, please contact our support team.

Please refer to the product packaging or WALI's official website for specific warranty details and contact information.

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Related Documents - 012ARM-38

	<p>WALI M002XLLP Dual Desk Mount with Laptop Tray Installation Manual</p> <p>Detailed installation guide for the WALI M002XLLP Dual Desk Mount with Laptop Tray, covering clamp and grommet mounting options, parts list, and assembly steps for monitors up to 27 inches and laptops up to 17 inches.</p>
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	<p>WALI Triple Monitor Desk Mount Installation Manual (GSDM003)</p> <p>Comprehensive installation manual for the WALI GSDM003 Triple Monitor Desk Mount, featuring a premium gas spring arm for screens up to 27 inches. Includes detailed steps for clamp and grommet base installation, monitor attachment, and angle adjustments.</p>
	<p>WALI M002N Articulating Monitor Arm Installation Guide</p> <p>Installation manual for the WALI M002N Articulating Monitor Arm. This guide provides step-by-step instructions for mounting the arm to a desk using clamp or grommet methods, assembling the arm segments, and attaching a monitor via VESA mounting. Includes parts list and safety information.</p>
	<p>WALI GSM001XL Heavy-Duty Monitor Arm Installation Guide Secure Desk Mount Setup</p> <p>Get step-by-step instructions for installing the WALI GSM001XL Heavy-Duty Monitor Arm. This guide covers clamp and grommet installation, monitor mounting, gas spring tension adjustment, and cable management for a secure and ergonomic workspace.</p>
	<p>WALI 1330LM TV Wall Mount Installation Manual</p> <p>Official installation manual for the WALI 1330LM TV Wall Mount. Provides step-by-step instructions, safety information, and parts list for mounting your TV securely.</p>
	<p>WALI GSDM003LP Monitor Desk Mount Installation Guide</p> <p>Comprehensive installation guide for the WALI GSDM003LP dual monitor and laptop desk mount. Features VESA compatibility, adjustable arms, and detailed assembly steps for safe and ergonomic setup.</p>