

## Level C-F13U-S1

# Level Lock+ WiFi Deadbolt Smart Lock User Manual

Brand: Level | Model: C-F13U-S1

## 1. INTRODUCTION AND OVERVIEW

The Level Lock+ WiFi Deadbolt Smart Lock seamlessly integrates with your existing door hardware, offering a discreet and stylish security solution without visible technology on the inside or outside. It provides advanced features for modern home access and control.

Key features include:

- **Smart Lock, Smarter Design:** Integrates discreetly with existing door hardware.
- **Tap to Enter with Apple Home Key:** Access your home effortlessly by tapping Lock+ with your iPhone or Apple Watch.
- **Control Your Lock From Anywhere:** Remotely lock/unlock, view activity, and manage key codes via the Level Home app with the included Wi-Fi bridge.
- **Keyless Entry:** Use the Level Home app (iOS & Android) or provided key fobs.
- **Works with Smart Home Platforms:** Compatible with Apple Home, Google Home, and Amazon Alexa for voice commands and automations.
- **Safe and Secure:** Constructed with 440C stainless steel and strengthened metal alloys, achieving a top AAA rating by BHMA standards.
- **DIY Installation:** Designed for easy installation on most American standard exterior doors.



*Figure 1: The Level Lock+ WiFi Deadbolt Smart Lock, showing the lock components, Wi-Fi bridge, and a smartphone displaying the Level Home app.*

## 2. WHAT'S INCLUDED

Your Level Lock+ WiFi Deadbolt Smart Lock package includes the following components:

- Level Lock+
- Level Connect Wi-Fi Bridge
- CR2 battery
- 2 strike plates (short and long)
- 2 key fobs
- 2 keys
- 6 screws (bolt plate screws, security screws, strike plate screws)

## What's included



Figure 2: Contents of the Level Lock+ package.

### 3. SETUP AND INSTALLATION

The Level Lock+ is designed for straightforward DIY installation. Before beginning, ensure your current deadbolt operates smoothly without resistance. If not, contact support for troubleshooting.

Your browser does not support the video tag.

*Video 1: Official Level Lock+ Installation Guide (Duration: 1:52). This video provides a comprehensive walkthrough of the installation process.*

#### Installation Steps:

1. **Test Your Deadbolt:** Before disassembling, ensure your existing deadbolt throws smoothly without pushing or pulling the door. This confirms proper door alignment.
2. **Disassemble Your Existing Lock:** Unscrew and remove your current lock housing, deadbolt, and strike plate.

3. **Install the Backset and Motor:** Insert the Level Lock+ backset into the cross bore hole, ensuring the word "TOP" faces upwards. Secure it with the provided bolt plate screws using a Phillips screwdriver (do not overtighten or use a power tool). Then, slide the motor onto the backset and tighten the connecting screw.
4. **Install the Strike Plate:** Fasten the appropriate strike plate (short or long) that best fits your door jamb with the provided strike plate screws.
5. **Install the Housing and Interior Plate:** Line up the tailpiece of the exterior housing with the horizontal opening in the tailpiece adapter and slide it through. For the interior plate, align its horizontal opening with the end of the tailpiece and secure it with the two supplied security screws.
6. **Activate Your Lock:** Unscrew the cap on the end of the bolt and insert the CR2 battery with the negative end towards the cap. If you've adjusted the bolt to the long position, use the included long cap. When you screw the cap back in, you will hear a welcome chime, indicating successful activation.

## Easy installation and compatible with most American standard deadbolts



Figure 3: Easy installation process and compatibility with standard American deadbolts.

## 4. OPERATING YOUR LOCK



The Level Lock+ offers multiple convenient ways to control access to your home.

#### 4.1. Tap to Enter with Apple Home Key

Forget your physical keys. With Apple Home Key, you can effortlessly access your home by simply tapping your iPhone or Apple Watch to the lock, just as you would for a payment. The key is securely stored in your Apple Wallet.

Unlock with Apple Home Keys -- tap iPhone or Apple Watch to lock or unlock



Figure 4: Unlocking the Level Lock+ using Apple Home Key on an iPhone.

#### 4.2. Control Your Lock From Anywhere

With the included Level Connect Wi-Fi bridge, you can remotely lock or unlock your door from anywhere using the Level Home app. This feature also allows you to view live activity history and manage key codes for Level Keypad (sold separately).

# Control your lock remotely from anywhere



*Figure 5: Remote control of the Level Lock+ via the Level Home app.*

## **4.3. Keyless Entry via Level Home App & Key Fob**

Beyond Apple Home Key, you can easily lock or unlock your door using the Level Home app on iOS or Android devices, or with the provided key fobs. The app also allows you to share keyless access with trusted individuals, check activity history, and configure auto-lock/unlock settings.

## Multiple entry options for access your way.



Level App  
(iOS & Android)



Voice  
Control



Key Cards  
& Fobs



Apple  
Home Keys



Keypad  
(Sold Separately)



Physical  
Key

*Figure 6: Multiple entry options for accessing your home with Level Lock+.*

### 4.4. Works with Google, Alexa & Apple Home

Integrate your Level Lock+ with popular smart home ecosystems. Lock, unlock, and set automations using voice commands with Apple HomeKit, Google Home, or Amazon Alexa. For example, you can simply say, “Alexa, unlock the front door.”

# Compatible with your favorite smart home platform

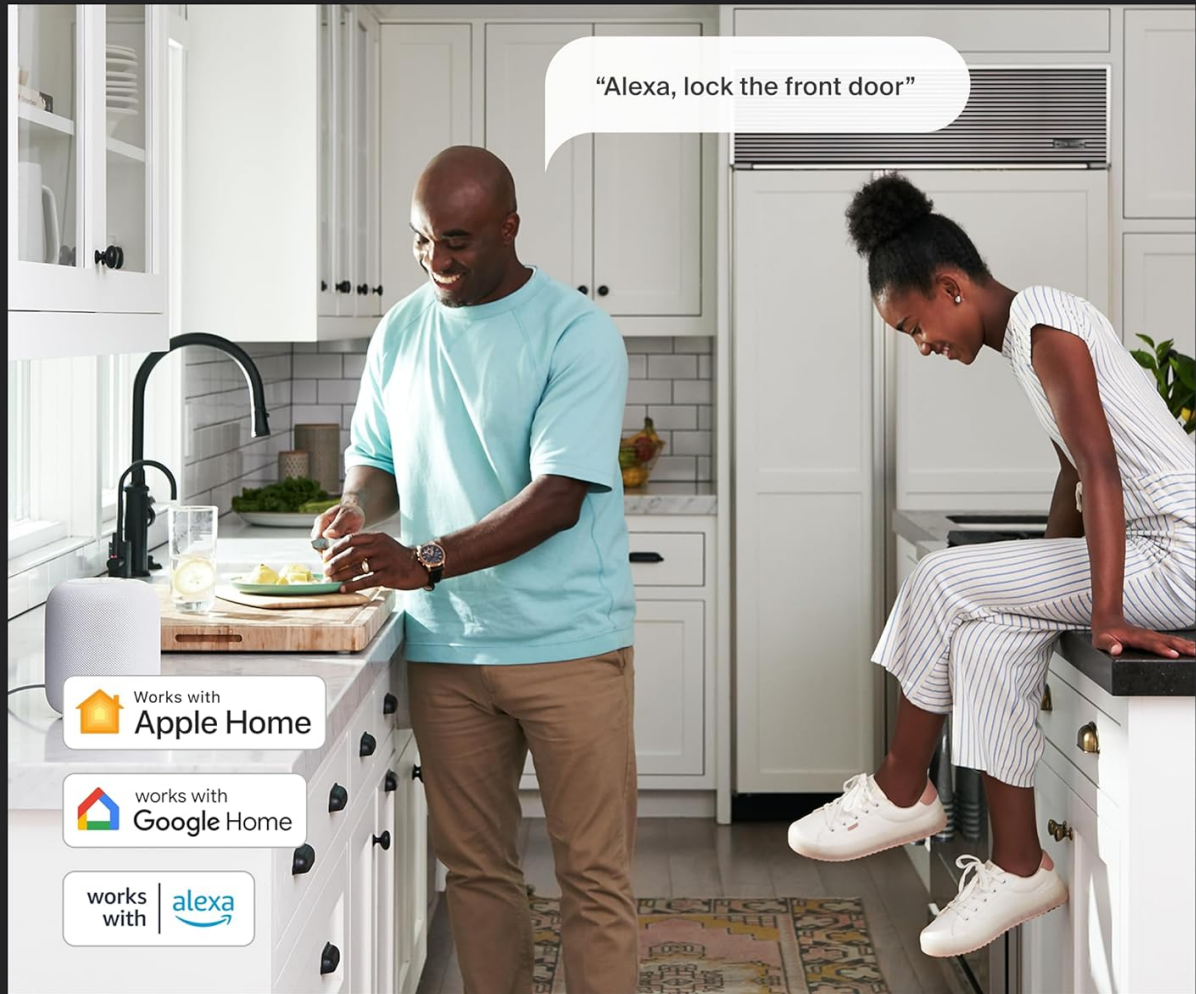


Figure 7: Level Lock+ compatibility with various smart home platforms.

## 4.5. View Live Activity History

Keep track of who enters and exits your home with the live activity history feature available in the Level Home app. This provides peace of mind by showing you a detailed log of lock and unlock events.



# View live activity history to see who has come and gone



Figure 8: Viewing live activity history in the Level Home app.

## 5. MAINTENANCE

### 5.1. Battery Replacement

The Level Lock+ uses one CR2 battery. When the battery level is low, you will receive notifications via the Level Home app. To replace the battery, unscrew the cap on the end of the bolt, remove the old battery, insert a new CR2 battery with the negative end towards the cap, and screw the cap back on until you hear the welcome chime.

### 5.2. Cleaning

To clean your Level Lock+, use a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.

## 6. TROUBLESHOOTING

If you encounter issues with your Level Lock+, consider the following common troubleshooting steps:

- **Connectivity Issues:** Ensure your Level Connect Wi-Fi Bridge is within 20 feet of the lock and connected to a 2.4 GHz Wi-Fi network. Check your home Wi-Fi signal strength.
- **App Not Responding:** Close and reopen the Level Home app. Ensure your smartphone's Bluetooth is enabled and you are within range of the lock.
- **Lock Not Responding:** Check the battery level in the Level Home app. If the battery is low, replace it. Ensure the lock is properly installed and the deadbolt moves freely.
- **Physical Key Not Working:** Ensure you are using the correct key and that the lock cylinder is free of obstructions.

For more detailed troubleshooting or persistent issues, refer to the comprehensive help section within the Level Home app or visit the official Level support website.

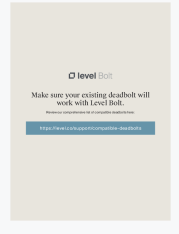
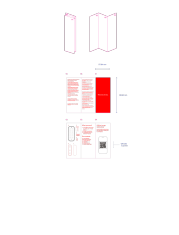
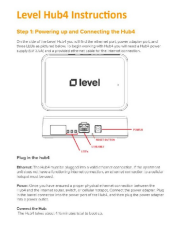
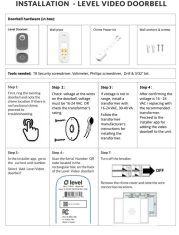

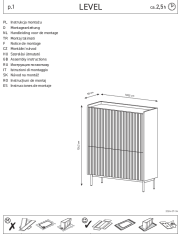
## 7. SPECIFICATIONS

Feature	Detail
Brand	Level
Model Name	Smart Lock
Model Number	C-F13U-S1
UPC	850009337894
Lock Type	Deadbolt
Color	Polished Brass
Material	Stainless Steel, Metal
Item Dimensions L x W x H	4.5 x 2.75 x 2.75 inches
Item Weight	2.76 pounds
Power Source	1 CR2 battery (included)
Connectivity Protocol	Wi-Fi
Controller Type	Apple HomeKit, Google Assistant, Amazon Alexa, iOS, Android
Special Feature	Weather Resistant
Security Rating	BHMA AAA rated

## 8. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation included with your Level Lock+ or visit the official Level Home Inc. website. For technical support, product registration, or to access additional resources, please contact Level customer service through their official channels.

## Related Documents - C-F13U-S1

	<p><a href="#">Level Bolt Deadbolt Compatibility Guide</a></p> <p>Ensure your existing deadbolt is compatible with the Level Bolt smart lock. Review the comprehensive list of compatible deadbolts provided by Level Home Inc.</p>
	<p><a href="#">Level Keypad Quickstart Guide: Installation and Setup</a></p> <p>Get started with your Level Keypad. This quickstart guide provides essential information on what you need, box contents, installation steps, and regulatory compliance for your Level smart lock accessory.</p>
	<p><a href="#">Level Hub4 Setup and Troubleshooting Guide</a></p> <p>Comprehensive guide to setting up, connecting, provisioning, and troubleshooting the Level Hub4 smart home gateway. Includes LED status meanings and common error resolutions.</p>
	<p><a href="#">Level Video Doorbell Installation Guide</a></p> <p>Comprehensive guide for installing the Level Video Doorbell, including hardware setup, wiring, app integration, and troubleshooting.</p>
	<p><a href="#">Level Hub 5 and Gateway Mounting Instructions</a></p> <p>Detailed instructions for mounting the Level Hub 5 and Gateway using adhesive strips or screws, including FCC and Industry Canada compliance information.</p>
	<p><a href="#">LEVEL Highboard Cabinet 103cm Assembly Instructions</a></p> <p>Step-by-step assembly guide for the LEVEL Highboard Cabinet (103cm). Features clear diagrams, parts list, safety warnings, and care instructions in multiple languages. Estimated assembly time: 2.5 hours.</p>

