

DCCStands Freestanding Swivel and Tilt Stand

DCCStands Freestanding Swivel and Tilt Stand for Verifone M400/M440

Instruction Manual

1. PRODUCT OVERVIEW

This manual provides instructions for the installation, operation, and maintenance of your DCCStands Freestanding Swivel and Tilt Stand, designed for Verifone M400 and M440 payment terminals. This stand is manufactured from sturdy steel with a durable powder-coated finish, offering enhanced security and improved customer interaction at the point of sale.

2. PACKAGE CONTENTS

Please verify that all components are present before proceeding with installation:

- 1 x Assembled Freestanding Swivel and Tilt Stand (with square base plate)
- Mounting Screws (for surface attachment)
- Adhesive Pad (for alternative surface attachment)

Note: The Verifone M400/M440 payment terminal is not included.

3. SAFETY INFORMATION

- Ensure the stand is securely mounted to prevent tipping or accidental dislodgement of the payment terminal.
- Keep cables organized and away from pathways to avoid tripping hazards.
- Do not overtighten screws during installation to prevent damage to the stand or mounting surface.

4. SETUP INSTRUCTIONS

The swivel and tilt stand is supplied fully built for straightforward installation. There are two primary methods for securing the stand to a countertop or surface: using screws or an adhesive pad.

4.1. Attaching the Stand to a Surface

Choose one of the following methods to secure the stand:

1. Using Screws (Recommended for Permanent Installation):

Position the stand on your desired surface. Mark the locations for the mounting screws through the holes in the square base plate. Drill pilot holes if necessary, then secure the stand using the provided screws. Ensure the stand is firmly attached and does not wobble.

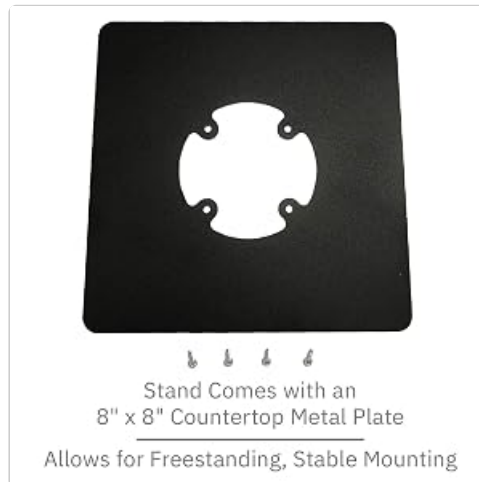


Image: The square base plate of the stand, showing the pre-drilled holes for screw mounting and the included screws for installation.

2. Using Adhesive Pad (For Non-Permanent or Drill-Free Installation):

Clean the underside of the stand's base plate and the desired mounting surface thoroughly to ensure they are free of dust and grease. Peel the backing from the adhesive pad and firmly press it onto the underside of the stand's base. Then, press the stand firmly onto the cleaned surface for at least 30 seconds. Allow sufficient time for the adhesive to cure before placing the terminal on the stand.

4.2. Attaching the Verifone M400/M440 Terminal

The stand features a custom top plate designed to securely hold your Verifone M400 or M440 terminal.

1. Align your Verifone M400 or M440 terminal with the mounting points on the stand's top plate.
2. Gently slide or clip the terminal into place until it is securely seated. Ensure all connection points are engaged.
3. Route any necessary cables through the integrated flange cover on the stand pole to maintain a tidy and secure setup. This helps hide wires and minimizes the risk of damage or theft.



Image: A front view of the stand, highlighting the specific mounting plate designed for the Verifone M400/M440 terminal.

5. OPERATING INSTRUCTIONS

The DCCStands swivel and tilt stand is designed for ease of use, allowing for flexible positioning of your payment terminal.

5.1. Swivel Functionality

The stand allows the terminal to swivel a full 190 degrees. To swivel the terminal, gently rotate the terminal and its mounting plate to the desired angle. This feature facilitates easy movement between merchant and customer for transaction processing.

5.2. Tilt Functionality

The stand can tilt up to 60 degrees. To adjust the tilt, hold the terminal firmly and gently push or pull it to the desired viewing angle. This improves visibility and accessibility for both staff and customers.



Image: A side view of the stand, illustrating the range of tilt motion available for the payment terminal.

6. MAINTENANCE

To ensure the longevity and proper function of your stand, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the stand regularly with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the powder-coated finish.
- **Inspection:** Periodically check all mounting screws and connections to ensure they remain tight and secure.
- **Movement:** If the swivel or tilt mechanism feels stiff, ensure no debris is obstructing the movement. Do not apply excessive force.

7. TROUBLESHOOTING

- **Stand is wobbly after installation:** Re-check all mounting screws or the adhesive pad. Ensure the surface is flat and stable. If using screws, confirm they are fully tightened.
- **Terminal does not fit securely:** Verify that you are using a Verifone M400 or M440 terminal. Ensure the terminal is correctly aligned with the stand's mounting plate and fully engaged.
- **Swivel/Tilt mechanism is stiff:** Inspect for any foreign objects or debris obstructing the movement. Ensure the stand is not overtightened at its base, which could affect the pole's movement.

8. SPECIFICATIONS

Item Weight	3 pounds
Brand	DCCStands
Color	Black
Form Factor	Stand
Compatible Devices	Verifone M400, Verifone M440
Pole Height	5.5 inches
Swivel Range	190 degrees
Tilt Range	Up to 60 degrees

9. WARRANTY INFORMATION

DCCStands provides a Limited Lifetime Warranty for this product. This warranty covers defects in materials and workmanship under normal use. If your stand breaks due to a manufacturing defect, DCCStands will replace it. Please retain your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact DCCStands customer service through their official website or the retailer where the product was purchased. Provide your product model and purchase details for efficient service.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question