

Sokany SK-3378

Sokany SK-3378 2000W Electric Vacuum Cleaner User Manual

Model: SK-3378 | Brand: Sokany

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your Sokany SK-3378 electric vacuum cleaner. Retain this manual for future reference.

- Always unplug the vacuum cleaner from the electrical outlet before cleaning or performing any maintenance.
- Do not use outdoors or on wet surfaces. This appliance is designed for indoor, dry use only.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the dust cup and/or filters in place.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.

2. PRODUCT OVERVIEW

The Sokany SK-3378 is a powerful 2000W corded electric vacuum cleaner designed for efficient cleaning across various indoor surfaces. Its robust suction and versatile design make it suitable for both carpets and hard floors.

Included Components:

- Main Vacuum Unit

- Flexible Hose
- Extension Wands (if applicable)
- Floor Nozzle
- Crevice Tool
- Dust Brush
- Cartridge Filter (pre-installed)





Image: The Sokany SK-3378 electric vacuum cleaner, showcasing its compact design and included accessories like the hose and nozzles.

3. SETUP

Unpacking:

1. Carefully remove all components from the packaging.
2. Remove any protective film or packaging materials.
3. Check that all listed components are present and undamaged.

Assembly:

1. **Attach the Flexible Hose:** Insert the end of the flexible hose into the suction inlet on the main vacuum unit until it clicks securely into place.
2. **Assemble Extension Wands (if applicable):** Connect the extension wands together by twisting them until they lock.
3. **Attach Floor Nozzle:** Connect the floor nozzle to the end of the extension wand or directly to the flexible hose. Ensure it is firmly attached.
4. **Insert Dust Cup:** Ensure the dust cup is correctly seated and locked into the main unit.
5. **Check Filter:** Verify that the cartridge filter is properly installed inside the dust cup.

4. OPERATING INSTRUCTIONS

Powering On/Off:

1. Plug the power cord into a 220V electrical outlet.
2. Locate the power button (often a touch control) on the main unit. Press it to turn the vacuum cleaner on.
3. To turn off, press the power button again.
4. Unplug the vacuum cleaner from the outlet after use.

Using Attachments:

- **Floor Nozzle:** Ideal for general cleaning of carpets, rugs, and hard floors.
- **Crevice Tool:** Use for narrow spaces, corners, and along edges.
- **Dust Brush:** Suitable for delicate surfaces, upholstery, and dusting furniture.

Cleaning Tips:

- For optimal performance, ensure the dust cup is not overfilled and filters are clean.
- Move the vacuum cleaner slowly over surfaces to allow sufficient time for suction.

- Adjust the suction power if your model features this option (refer to control panel).

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your vacuum cleaner.

Emptying the Dust Cup:

1. Unplug the vacuum cleaner from the power outlet.
2. Locate the dust cup release button or latch.
3. Remove the dust cup from the main unit.
4. Empty the contents into a waste bin.
5. Reattach the dust cup securely to the vacuum cleaner.

Cleaning the Cartridge Filter:

1. With the dust cup removed, carefully take out the cartridge filter.
2. Tap the filter gently over a waste bin to remove loose dust.
3. If heavily soiled, rinse the filter under cold running water. Do not use detergents.
4. Allow the filter to air dry completely for at least 24 hours before reinserting. Do not use a wet filter.
5. Replace the filter back into the dust cup, ensuring it is correctly seated.

General Cleaning and Storage:

- Wipe the exterior of the vacuum cleaner with a soft, damp cloth. Do not use abrasive cleaners.
- Check the hose and attachments for blockages regularly.
- Store the vacuum cleaner in a cool, dry place, away from direct sunlight and extreme temperatures.
- Ensure the power cord is neatly wrapped and not kinked during storage.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Vacuum cleaner does not turn on.	Not plugged in; no power at outlet; power button not pressed.	Ensure plug is fully inserted; check circuit breaker; press power button firmly.
Loss of suction.	Dust cup full; filter clogged; hose/attachment blocked.	Empty dust cup; clean/replace filter; check and clear blockages in hose/attachments.
Unusual noise.	Blockage in hose/nozzle; foreign object in motor area.	Turn off and unplug. Check for and remove any blockages. If noise persists, contact customer support.
Dust escaping from vacuum.	Dust cup not properly installed; filter missing/damaged.	Ensure dust cup is securely latched; check filter for proper installation or damage.

If you encounter issues not listed here or if problems persist after attempting the solutions, please contact customer support.

7. SPECIFICATIONS

Brand	Sokany
Model Number	SK-3378
Electric Power	2000 Watts
Voltage	220 Volts
Power Source	Corded Electric
Filter Type	Cartridge
Surface Recommendation	Hard Floor
Included Components	Crevice tool, Dust brush
Item Weight	1.5 kilograms
Color	Silver
Form Factor	Stick
Control Method	Touch
Indoor/Outdoor Use	Indoor

8. WARRANTY AND SUPPORT

Warranty Information:

The Sokany SK-3378 Electric Vacuum Cleaner comes with a **one-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal household use. It does not cover damage caused by misuse, accident, unauthorized modification, or failure to follow the instructions in this manual.

Please retain your proof of purchase for warranty claims.

Customer Support:

For technical assistance, warranty claims, or general inquiries regarding your Sokany SK-3378 vacuum cleaner, please refer to the contact information provided with your purchase or visit the official Sokany website for support resources.

When contacting support, please have your model number (SK-3378) and purchase date readily available.