

BOSCH WAN28201EP

BOSCH WAN28201EP Washing Machine User Manual

Model: WAN28201EP

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your BOSCH WAN28201EP washing machine. Please read these instructions carefully before using the appliance for the first time and keep them for future reference.

2. SAFETY INSTRUCTIONS

Always adhere to the following safety guidelines to prevent accidents and damage to the appliance:

- Ensure the appliance is correctly installed and grounded by a qualified professional.
- Do not allow children to play with or operate the washing machine.
- Never touch the power plug with wet hands.
- Do not open the detergent dispenser or the appliance door during operation.
- Unplug the appliance before cleaning or performing any maintenance.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove all packaging materials. Inspect the appliance for any transport damage. Keep packaging materials out of reach of children.

3.2 Removing Transport Bolts

Before first use, **all transport bolts at the rear of the appliance must be removed** Failure to do so will

cause severe damage during operation. Store the bolts for potential future transport.

3.3 Location and Leveling

Place the washing machine on a firm, level surface. Ensure there is adequate ventilation around the appliance. Use the adjustable feet to level the machine, preventing excessive vibration and noise during operation.

3.4 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure all connections are tight to prevent leaks. Position the drain hose securely into a standpipe or over the edge of a sink, ensuring it is not kinked.

3.5 Electrical Connection

Plug the appliance into a properly installed and grounded power outlet. The washing machine operates on 220-240 V, 50 Hz, with a current of 10 A. Ensure the EU-type plug is fully inserted.



Image 1: Front view of the BOSCH WAN28201EP washing machine, showing the control panel, detergent drawer, and main door. This image illustrates the general appearance and key external components of the appliance.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The control panel features an integrated display, a program selector knob, and various touch buttons for additional functions. The display shows program status, time remaining, and selected options.

4.2 Loading Laundry

Open the appliance door and load laundry into the drum. Do not overload the machine; the maximum capacity is 9 kg. Ensure no items are caught in the door seal before closing.

4.3 Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent to the main wash compartment and any fabric softener or pre-wash detergent to their respective compartments. Refer to detergent packaging for dosage recommendations.

4.4 Selecting a Program

Turn the program selector knob to choose the desired wash program. The display will show the default settings for the selected program. You can adjust the temperature and spin speed (up to 1400 rpm) using the corresponding buttons.

4.5 Starting a Program

Press the Start/Pause button to begin the selected wash program. The door will lock, and the program will commence.

4.6 Ending a Program

Once the program is complete, the display will indicate its end. The door will unlock after a short delay. Open the door and remove your laundry. Turn the program selector knob to the 'Off' position.

5. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine.

5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

5.2 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer under running water to prevent residue buildup.

5.3 Cleaning the Drain Pump Filter

Locate the drain pump filter cover at the bottom front of the appliance (usually on the right side). Open the cover, place a shallow container underneath to catch residual water, and carefully unscrew the filter. Clean any lint or foreign objects from the filter and housing, then reassemble securely.

5.4 Cleaning the Water Inlet Filter

If water supply issues occur, check and clean the filter at the water inlet hose connection point. Turn off the water supply before disconnecting the hose.

6. TROUBLESHOOTING

Before contacting customer service, consult the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Appliance does not start	No power supply; Door not closed; Start button not pressed.	Check power plug and fuse; Close door firmly; Press Start button.
Water not draining	Drain hose kinked or blocked; Drain pump filter blocked.	Check and clear drain hose; Clean drain pump filter.
Excessive vibration/noise	Transport bolts not removed; Appliance not level; Overloaded drum.	Remove transport bolts; Adjust leveling feet; Reduce laundry load.
No water intake	Water tap closed; Water inlet filter blocked; Water hose kinked.	Open water tap; Clean water inlet filter; Straighten water hose.

7. TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	BOSCH
Model Number	WAN28201EP
Capacity	9 Kilogram
Maximum Spin Speed	1400 rpm
Energy Class	A
Product Dimensions (D x W x H)	80 x 60 x 110 cm
Weight	65 kg
Color	White
Access Location	Front-loader
Control Mode	Fully automatic
Voltage	220-240 V
Frequency	50 Hz
Current	10 A
Included Components	Power cord

8. WARRANTY AND SUPPORT

Your BOSCH WAN28201EP washing machine comes with a manufacturer's warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your appliance or visit the official BOSCH website. For technical support, spare parts, or service requests, please contact BOSCH customer service in your region.