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**smartoo PCWFSS003L-2**

# smartoo Stainless Steel Dog Water Fountain User Manual

**Brand:** smartoo

**Model:** PCWFSS003L-2

## 1. INTRODUCTION

The smartoo Stainless Steel Dog Water Fountain is designed to provide a continuous supply of fresh, clean water for your pets. Featuring a large 7-liter (236oz/1.8Gal) capacity, it reduces the need for frequent refills, making it ideal for multi-pet households or larger dog breeds. Constructed from SUS304 food-grade stainless steel, it ensures durability, rust-resistance, and ease of cleaning. The fountain incorporates a visual water level window, an ultra-quiet pump operating at  $\leq 20\text{dB}$ , and a multi-layer filtration system to ensure optimal water quality.



The smartoo Stainless Steel Dog Water Fountain provides fresh water for your pets.

## 2. PRODUCT COMPONENTS

Your smartoo Dog Water Fountain package includes the following components:

- 1 x Dog Water Fountain (Stainless Steel Bowl)
- 1 x Top Cover with Faucet
- 1 x Pump
- 1 x Pump Holder
- 1 x Power Adapter
- 1 x Pre-filter Sponge
- 1 x Filter
- 1 x Cleaning Brush

- 1 x Instruction Manual

## Packing Accessories



All included accessories for the smartoo Dog Water Fountain.

### 3. SETUP INSTRUCTIONS

Follow these steps to assemble your smartoo Dog Water Fountain:

1. **Soak the Filter:** Soak the carbon filter in clean water for 5 minutes before first use.

2. **Install Pump Holder and Pre-filter Sponge:** Place the pump holder into its designated slot on the top cover. Attach the pre-filter sponge to the pump inlet.
3. **Place the Pump:** Insert the pump into the pump holder.
4. **Install Carbon Filter:** Place the soaked carbon filter into the filter case on the top cover and close it securely.
5. **Fill with Water:** Fill the stainless steel water tank with water. Ensure the water level is between the MIN and MAX lines indicated inside the bowl.
6. **Assemble Top Cover:** Carefully place the assembled top cover back onto the water tank.
7. **Insert Faucet and Connect Power:** Insert the faucet into its opening on the top cover. Connect the power adapter to the fountain and then plug it into a power outlet.



Visual guide for the 6-step setup process.

Your browser does not support the video tag.

Official smartoo video demonstrating the assembly and operation of the stainless steel dog water fountain.

## 4. OPERATING INSTRUCTIONS

Once assembled and plugged in, the smartoo Dog Water Fountain will begin circulating water, providing a continuous flow for your pet. The fountain offers two types of water flow: a faucet shape and a bubbling shape, which can be adjusted by removing or inserting the faucet.

- **Water Level Monitoring:** The visible water level window allows you to easily monitor the remaining water, ensuring your pet always has access to fresh water.
- **Ultra-Quiet Operation:** The fountain is designed with an ultra-quiet pump ( $\leq 20\text{dB}$ ), ensuring it won't disturb your pets or household members.

**7L/236oz**  
**Large Capacity**



The visible water level window allows for easy monitoring of water levels.

# 304 Food-grade Stainless Steel

BPA Free & Dishwasher Safe



\* The entire machine is dishwasher safe, except for the water pump and filter

Choose between faucet or bubbling water flow by adjusting the faucet.

## 5. MAINTENANCE

Regular cleaning and maintenance are crucial for your pet's health and the longevity of the fountain. We recommend replacing the filter and sponge, and cleaning the pump and fountain every 1-2 weeks.

### Cleaning the Pump

To prolong the life of the water pump, keep it cleaned every 1-2 weeks. Follow these steps:

1. Remove the water pump from the fountain.
2. Remove the pump cover.
3. Remove the impeller cover.
4. Remove the impeller.
5. Clean the pump chamber thoroughly with the provided cleaning brush.

## Smartoo Dog Water Fountain 6 Steps to Get Started



Soak the filter in clean water for 5 minutes.



Install the pump holder. Place the pre-filter sponge at the pump inlet.



Place the pump into the holder.

Continue →

Visual guide for cleaning the pump to ensure longevity.

Your browser does not support the video tag.

Official smartoo video demonstrating how to clean the water pump.

### Cleaning the Fountain

The stainless steel bowl and top cover are dishwasher-safe for easy cleaning. The pump and filter should be cleaned separately as described above.

# Two Types Water Flow Shape

Faucet  
Shape



Bubbling  
Shape



The stainless steel components are dishwasher safe for convenient cleaning.

## Filter Replacement

The fountain features a quadruple filtration system with high-density filter cotton, activated carbon, ion exchange resin, and a pre-filter sponge. Replace the filter and pre-filter sponge every 1-2 weeks, or more frequently depending on water quality and pet usage.

# Multi-layer Filtration System



Allows for a more hygienic water source by eliminating all dirt, germs, and pet hair through a filter

The multi-layer filtration system ensures clean and healthy water.

## 6. TROUBLESHOOTING

- **Pump Noise:** If the pump becomes noisy, it often indicates a low water level. Refill the water tank to the MAX line. Excessive noise can also be caused by debris in the pump or a dirty impeller; refer to the 'Cleaning the Pump' section.
- **Reduced Water Flow:** This is typically due to a clogged filter or pump. Clean the pump and replace the

filter and pre-filter sponge.

- **Leaking:** Ensure all components are correctly assembled and securely fitted. Check the water level window for any visible gaps or damage.
- **Water Quality Issues:** If water appears cloudy or has an odor, replace the filter immediately and perform a thorough cleaning of all fountain components.

## 7. SPECIFICATIONS

Feature	Detail
Brand	smartoo
Model Name	PCWFSS003
Item Model Number	PCWFSS003L-2
Material	SUS 304 Stainless Steel
Capacity	7L / 236oz / 1.8Gal
Noise Level	≤20dB
Item Weight	3.84 Pounds
Product Dimensions	12.8"L x 12.8"W x 5.6"H
Specific Uses	Indoor
Dishwasher Safe	Yes (except pump and filter)

## 8. WARRANTY & SUPPORT

The smartoo Stainless Steel Dog Water Fountain comes with a **2-year warranty**. For any questions, concerns, or support needs, please contact smartoo customer service. We offer 24-hour customer service to assist you.

**Contact Information:** Please refer to the contact details provided on the product packaging or the official smartoo website for the most up-to-date support information.