

Wiko Aix-AN00

WIKO T20 Smartphone User Manual

Model: Aix-AN00

1. Device Overview

The WIKO T20 is a feature-rich smartphone designed for daily use, offering a large display, powerful performance, and long-lasting battery life. Familiarize yourself with the device's physical components.



Figure 1: Front and back view of the WIKO T20 Smartphone. The back features a textured finish and the camera module, while the front displays the large screen with a teardrop notch for the front camera.

2. Setup

Follow these steps to set up your WIKO T20 Smartphone for the first time.

2.1. Inserting SIM Cards and SD Card

The WIKO T20 supports dual SIM cards and a separate slot for a microSD card to expand storage. Locate the SIM tray on the side of the device.

1. Power off the device before inserting or removing SIM/SD cards.
2. Use the provided SIM ejector tool to open the SIM tray.

3. Carefully place your Nano-SIM cards and microSD card into their respective slots on the tray. Ensure they are correctly oriented.
4. Gently push the SIM tray back into the device until it is flush.

2.2. Initial Charging

Before first use, it is recommended to fully charge the device.

- Connect the USB Type-C cable to the charging port at the bottom of the phone.
- Connect the other end of the cable to the power adapter, then plug the adapter into a wall outlet.
- The battery indicator on the screen will show charging progress. A full charge for the 5000 mAh battery may take several hours.



Figure 2: Illustration highlighting the 5000mAh large battery, indicating long endurance for phone calls, browsing, online videos, and HD music playback.

2.3. Powering On and Initial Configuration

Press and hold the Power button until the WIKO logo appears. Follow the on-screen prompts to complete the initial

setup, including:

- Language selection.
- Connecting to a Wi-Fi network.
- Signing in with your Google account.
- Setting up screen lock (PIN, pattern, password, or fingerprint).

3. Operating Your Device

This section covers the basic operation and key features of your WIKO T20 Smartphone.

3.1. Display and Navigation

The WIKO T20 features a 6.56-inch HD+ display with a 60Hz refresh rate for smooth visuals.

- **Touch Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Navigation Bar:** Use the on-screen navigation buttons (Back, Home, Recents) or enable gesture navigation in settings.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.

6.56" HD Incell Screen Edgeless Display

Eye-Protection, Pure aesthetic ID design







 20:9 Slim Ratio	 90.3% Screen Ratio	 60HZ Refresh Rate
 720*1612 Resolution	 269 PPI Pixel Density	 13 Android Version 13



Figure 3: The 6.56-inch HD Incell Edgeless Display, featuring a 20:9 slim ratio, 90.3% screen ratio, 60Hz refresh rate, 720x1612 resolution, 269 PPI, and running Android Version 13.

3.2. Performance and System

Equipped with a powerful Octa-Core processor and Android 13, the WIKO T20 delivers efficient performance for multitasking and applications.

Powerful Octa-Core Processor

Lightning-fast performance and seamless multitasking

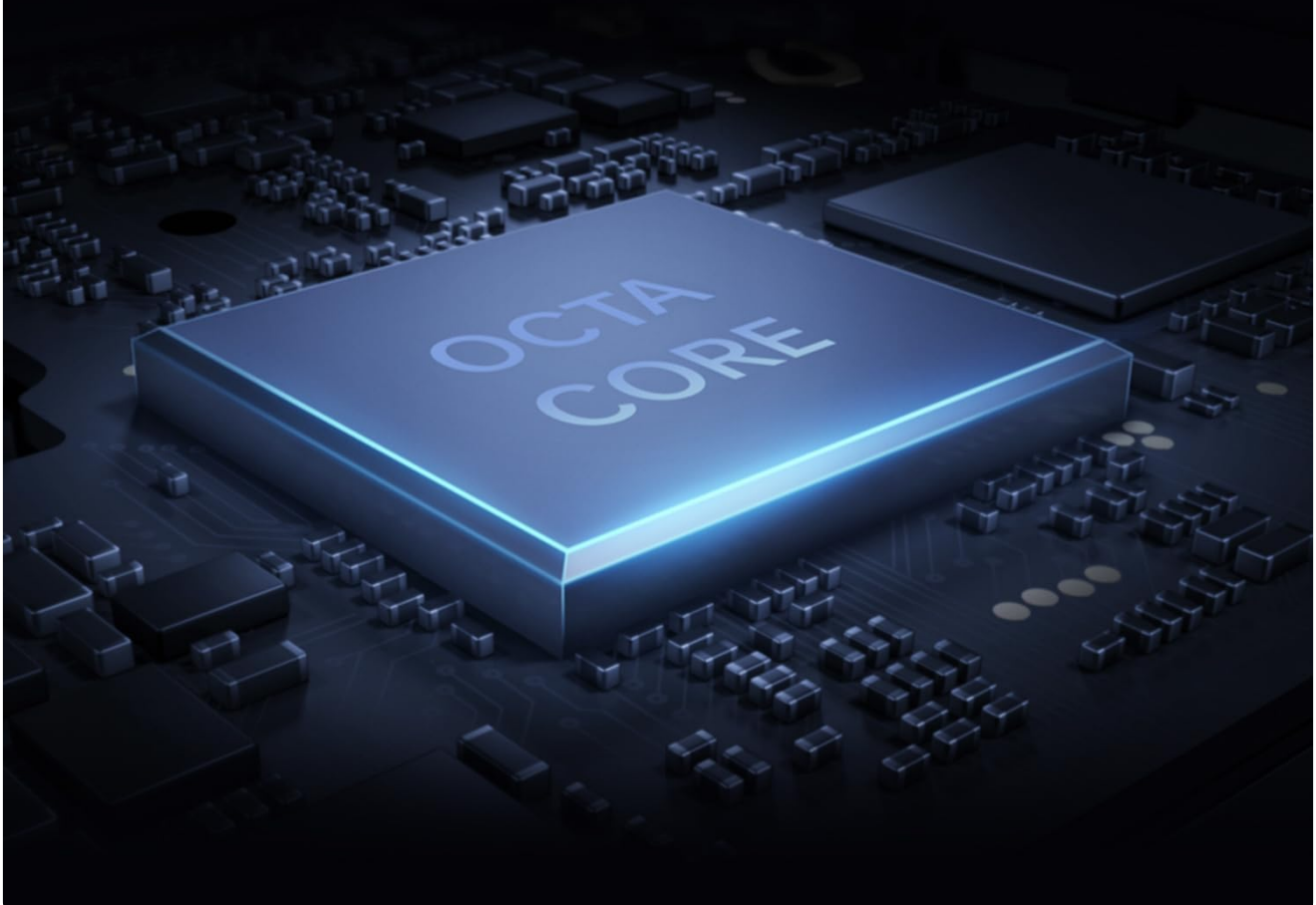


Figure 4: Visual representation of the powerful Octa-Core Processor, designed for lightning-fast performance and seamless multitasking.

Android 13 system

Get access to all the latest features

13



Figure 5: Screenshots illustrating the Android 13 system interface, showcasing various settings and applications available on the WIKO T20.

3.3. Camera Features

Capture moments with the 8MP AI Dual Camera system.

- **Photo Modes:** Switch between standard photo, portrait, and other modes.
- **AI Enhancements:** The AI features optimize settings for various scenes.
- **Selfie Camera:** Use the front camera for high-quality selfies.

8MP AI Dual Camera



Figure 6: The 8MP AI Dual Camera setup on the WIKO T20, with example images demonstrating 8MP HD Picture, 8MP HD Portrait, and AI Selfie Camera capabilities.

3.4. Storage Management

The device comes with 128GB of internal storage, expandable via microSD card.

- **Check Storage:** Go to *Settings* > *Storage* to view used and available space.
- **Free Up Space:** Delete unnecessary files, clear app caches, or move media to an SD card.

128GB Big Storage

128GB

- 24000+ Pictures
- 10000+ HD Music
- 400+ HD TV Episodes

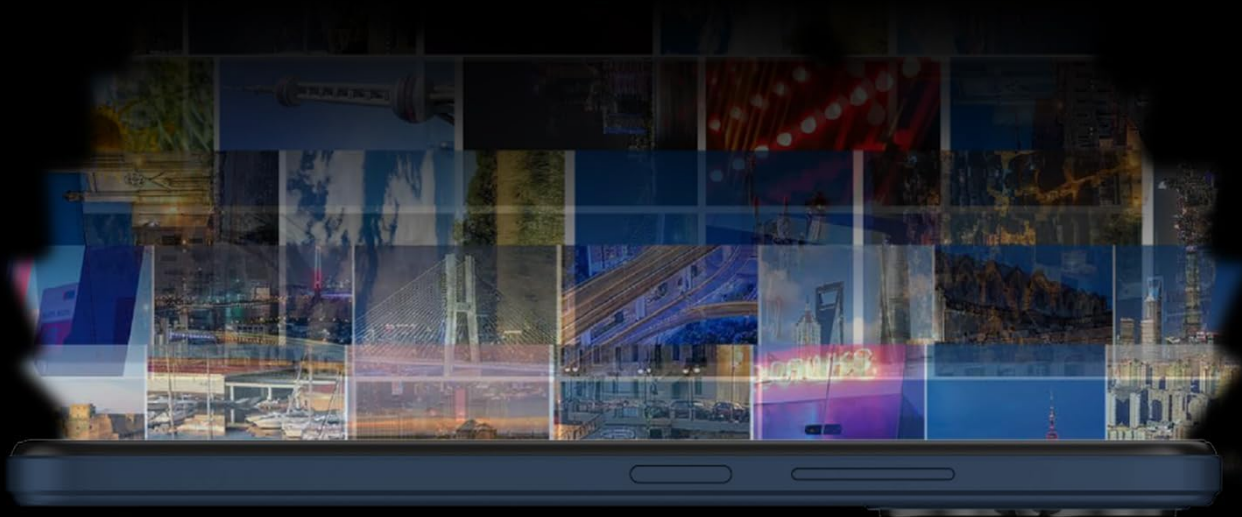


Figure 7: An illustration of the 128GB storage capacity, indicating space for over 24000 pictures, 10000+ HD music tracks, and 400+ HD TV episodes.

3.5. Security Features

The WIKO T20 includes a fingerprint sensor for quick and secure unlocking.

- **Fingerprint Unlock:** Register your fingerprints in *Settings > Security > Fingerprint*
- **Face Unlock:** Set up face recognition for convenient unlocking.
- **Screen Lock:** Choose from PIN, pattern, or password for basic security.

4. Maintenance

Proper maintenance ensures the longevity and optimal performance of your WIKO T20 Smartphone.

4.1. Cleaning the Device

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Do not expose the device to excessive moisture.

4.2. Software Updates

Regularly check for and install software updates to enhance security, improve performance, and gain new features.

- Go to *Settings > System > System update* to check for available updates.
- Ensure your device has sufficient battery and a stable internet connection before starting an update.

4.3. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not let the battery drain completely frequently.
- Use the original charger and cable for optimal charging.

5. Troubleshooting

This section provides solutions to common issues you might encounter with your WIKO T20 Smartphone.

5.1. Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

5.2. Screen Issues (Unresponsive, Frozen)

- Force restart the device by holding the Power button.
- If the screen is unresponsive, try cleaning it with a soft cloth.

5.3. Battery Draining Quickly

- Check battery usage in *Settings > Battery* to identify power-consuming apps.
- Reduce screen brightness and disable unnecessary features like Wi-Fi, Bluetooth, or GPS when not in use.
- Close background applications.

5.4. Apps Crashing or Not Responding

- Clear the cache and data of the problematic app in *Settings > Apps > [App Name] > Storage*
- Update the app to its latest version from the Google Play Store.
- If the issue persists, uninstall and reinstall the app.

5.5. Factory Reset

If other troubleshooting steps fail, a factory reset can resolve persistent software issues. **Warning:** This will erase all

data on your device. Back up important data before proceeding.

- Go to *Settings > System > Reset options > Erase all data (factory reset)*
- Confirm your decision and follow the on-screen instructions.

6. Specifications

Detailed technical specifications for the WIKO T20 Smartphone.

Feature	Specification
Brand	Wiko
Model Name	Wiko T20
Model Number	Aix-AN00
Operating System	Android 13.0
Screen Size	6.56 Inches
Resolution	720 x 1612
Refresh Rate	60 Hz
RAM	4 GB
Storage Capacity	128 GB
CPU Model	Cortex (Octa-Core)
Effective Still Resolution	8 Megapixels (AI Dual Camera)
Battery Composition	Lithium-polymer
Battery Capacity	5000 mAh
Connectivity	USB Cellular, 3.5 mm Jack, USB Type C
Special Features	Camera, Fingerprint Sensor, OTG
Color	Black
Wireless Carrier	Unlocked

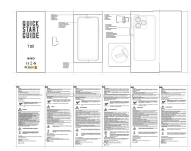




7. Warranty and Support

For warranty information and technical support, please refer to the official WIKO website or contact their customer service.

- **Warranty:** Your device is covered by a standard manufacturer's warranty. Please retain your proof of purchase for warranty claims.
- **Technical Support:** Visit the official WIKO support page for FAQs, software downloads, and contact information.

Note: Availability of spare parts and software updates beyond a certain period may vary. Please check official WIKO channels for the most current information.

Related Documents - Aix-AN00

	<p>WIKO T20 Quick Start Guide</p> <p>Official quick start guide for the WIKO T20 smartphone. Learn how to set up your device, understand safety warnings, and find regulatory information, including SAR values. Features Android 13, Dual SIM, 4G, and more.</p>
	<p>WIKO Y81 User Manual</p> <p>Comprehensive user guide for the WIKO Y81 smartphone, covering setup, basic operations, safety information, and technical specifications.</p>
	<p>Wiko Ridge 4G User Guide: Features, Operation, and Safety Information</p> <p>Comprehensive user guide for the Wiko Ridge 4G smartphone, covering setup, basic operations, network settings, notifications, menus, safety precautions, data usage, and compliance statements.</p>
	<p>Uputstvo za upotrebu WIKO Y82 3/32GB Dark Blue</p> <p>Detaljan korisnički priručnik za WIKO Y82 pametni telefon, model 3/32GB u tamno plavoj boji. Saznajte kako da efikasno koristite svoj telefon, od početnog podešavanja do osnovnih operacija.</p>
	<p>Wiko Ride 2 User Guide: Features and Operations</p> <p>Comprehensive user guide for the Wiko Ride 2 smartphone, detailing setup, basic operations, calls, messaging, internet connectivity, app management, settings, and safety information.</p>



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[Wiko Sunny User Manual](#)

User manual for the Wiko Sunny mobile phone, providing information on setup, features, safety, and troubleshooting.