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> Xgody 13 Pro Smartphone User Manual

## Xgody 13 Pro

# Xgody 13 Pro Smartphone User Manual

Model: 13 Pro | Brand: Xgody

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Xgody 13 Pro smartphone. Please read it thoroughly before using your device.



Image: The Xgody 13 Pro smartphone displayed in three different colors (black, blue, and green), showcasing its sleek design and gradient stripe pattern.

## What's in the Box

# Packliste


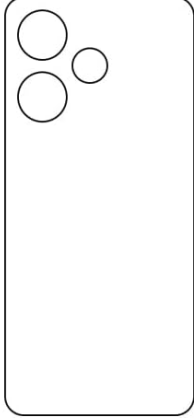


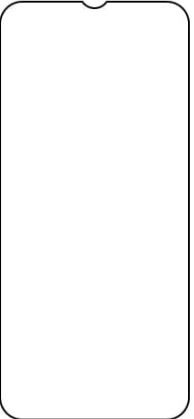


|  |  |  |   |
|--|--|--|---|
|   |   |    |  |
| <b>Startseite</b>  | <b>Handytaschen</b>  | <b>Charging Ling</b>   | <b>Nadel</b>  |
|  |  |  |   |
| <b>Bildschirm Schutzfolie</b>  | <b>Mobiles Handbuch</b>  | <b>OTG-Linie</b>   |   |

Image: A visual representation of the Xgody 13 Pro packaging contents. It shows the smartphone, a protective phone case, a USB charging cable, a SIM eject tool, a user manual, a screen protector, and an OTG adapter.

- Xgody 13 Pro Smartphone x1
- Phone Case x1
- USB Cable x1
- OTG Adapter x1
- SIM Eject Tool x1
- User Manual x1
- Screen Protector x1
- HD Screen Protector x1

## 2. INITIAL SETUP

## 2.1 SIM Card and TF Card Installation

The Xgody 13 Pro supports dual SIM cards and a TF card for expandable storage. Use the provided SIM eject tool to open the SIM tray.

1. Locate the SIM tray on the side of the phone.
2. Insert the SIM eject tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards and/or TF card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone.

## 4G LTE Network

Dual card dual standby, compatible with dual 4G LTE networks

Note: SIM card and SD card are Not Included

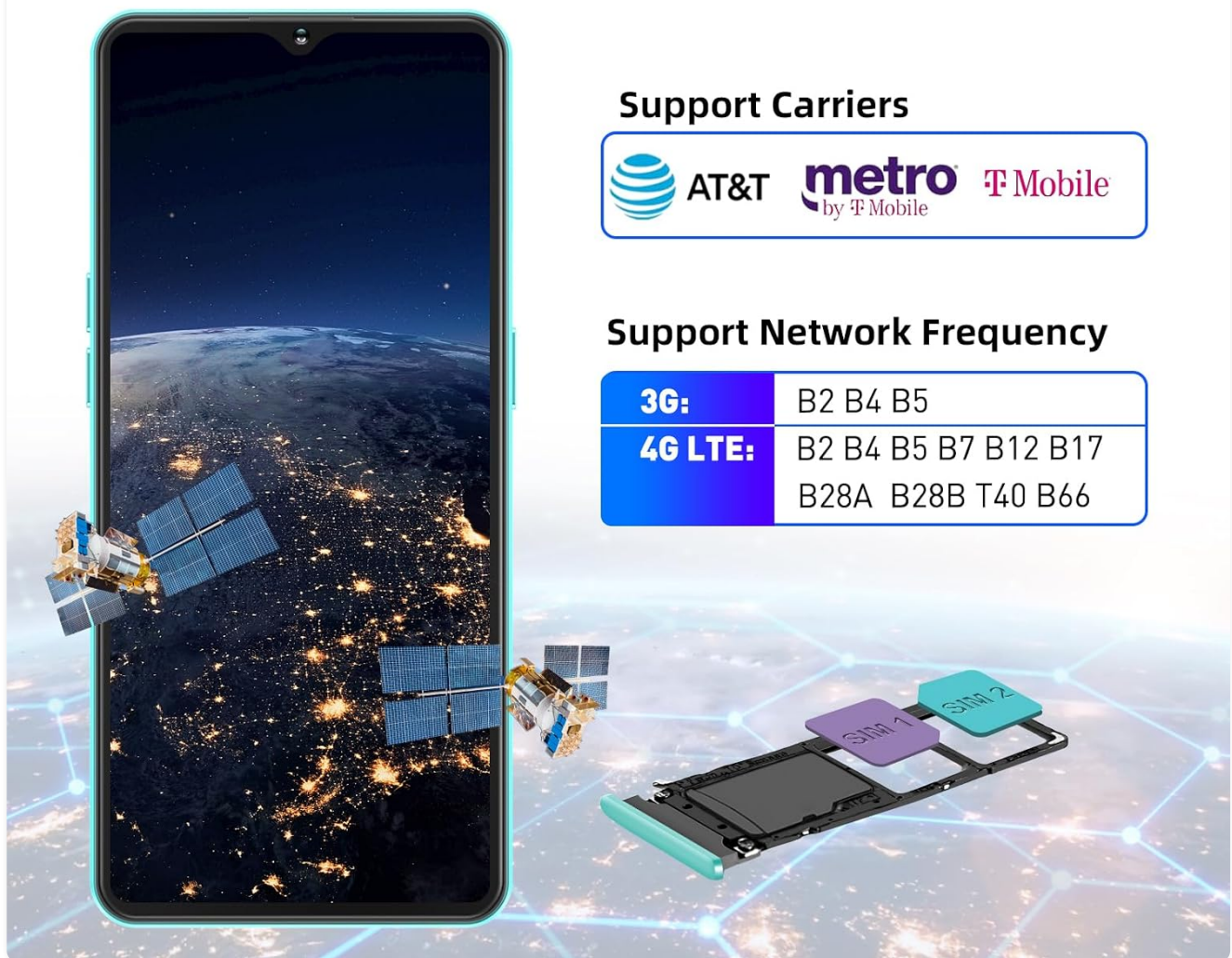


Image: A diagram illustrating the dual SIM card slots and a separate TF card slot on the Xgody 13 Pro, indicating proper placement for network and storage expansion.

## 2.2 Powering On and Initial Configuration

Press and hold the Power button until the Xgody logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

The device runs on Android 10.0, providing a stable and user-friendly interface.

## 3. OPERATING YOUR SMARTPHONE

### 3.1 Calls and Messaging

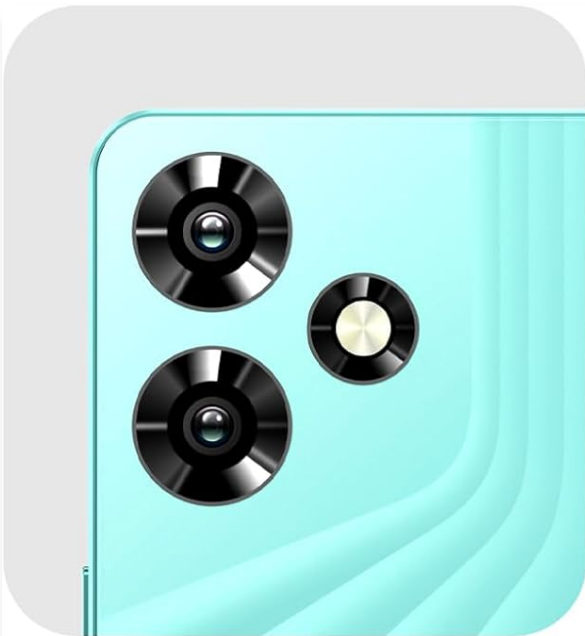
To make a call, open the **Phone** app and dial the number or select a contact. For messaging, use the **Messages** app to send and receive SMS/MMS.

The phone supports 4G LTE, 3G, and 2G networks for reliable communication.

### 3.2 Camera Functions

Your Xgody 13 Pro is equipped with a 15MP primary rear camera and a 5MP front camera. Open the **Camera** app to capture photos and videos.

- Tap the shutter button to take a photo.
- Switch between photo and video modes as needed.
- Use the front camera for selfies and video calls.



## 15MP Primary

Discover superior photography with our XGODY 13 PRO smartphone's advanced camera duot. The 15MP rear camera delivers vivid, detailed shots



## 5MP Front Camera

5MP front camera captures perfect selfies. From landscapes to close-ups, relish in stunning visuals.



Image: A detailed view highlighting the 15MP primary camera on the back and the 5MP front camera of the Xgody 13 Pro, illustrating their positions and capabilities for capturing images.

### 3.3 Face Unlock

For convenient and secure access, the Xgody 13 Pro features Face Unlock. To set it up, navigate to **Settings > Security > Face Unlock** and follow the instructions to register your face.

# Face Unlock Facial Recognition

The moment the screen is turned on, it can quickly detect multiple feature dimensions of the face And carry out high-precision intelligent matching, and unlock it in the blink of an eye process, multi-faceted privacy protection

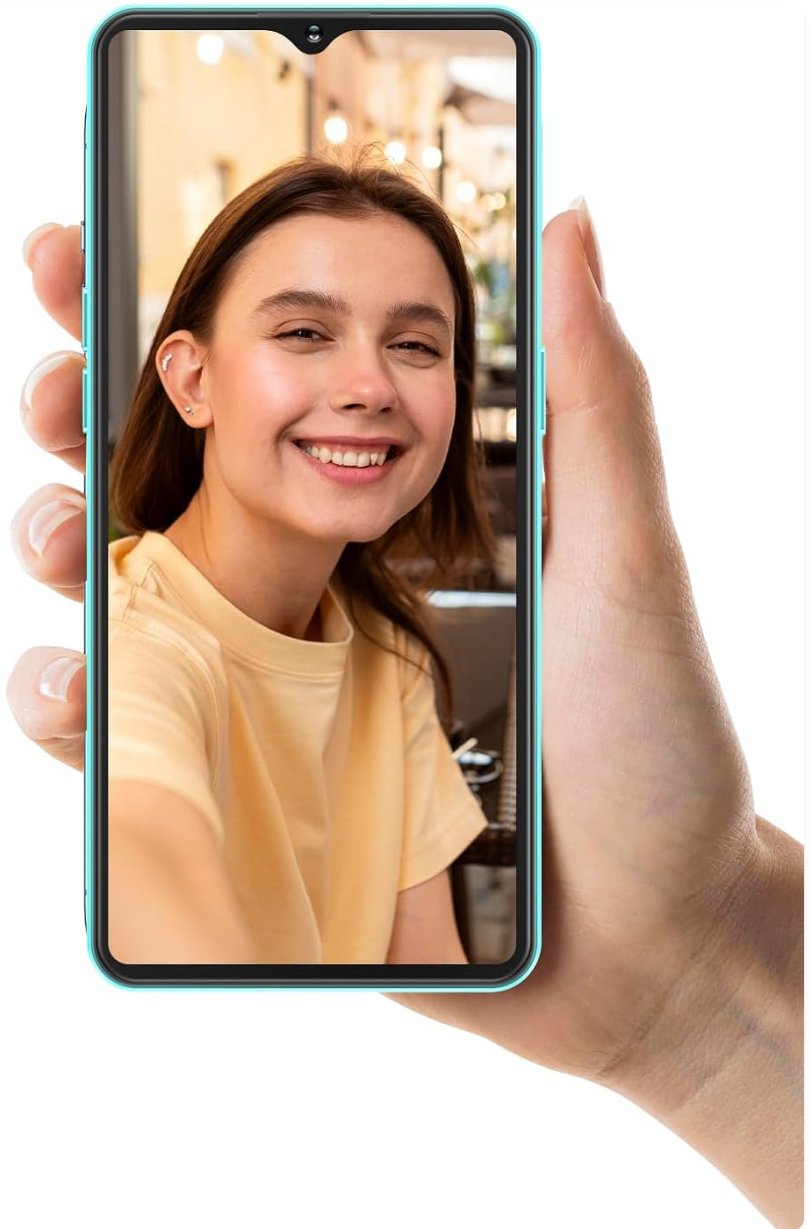


Image: A person holding the Xgody 13 Pro smartphone, with the screen displaying a facial recognition interface, demonstrating the device's face unlock capability for quick and secure access.

## 3.4 Changing Wallpaper

You can personalize your phone's appearance by changing the wallpaper. Follow these steps or watch the video below for a visual guide:

1. Go to **Settings**.
2. Tap on **Display**.
3. Select **Wallpaper**.
4. Choose from pre-installed wallpapers or select an image from your Gallery.
5. Set the wallpaper for your Home screen, Lock screen, or both.

Your browser does not support the video tag.

Video: This video demonstrates how to change the wallpaper on your Xgody 13 Pro cell phone, guiding you through the settings and selection process.

## 4. MAINTENANCE AND CARE

### 4.1 Battery Life and Charging

The Xgody 13 Pro is equipped with a 3670mAh battery. To maximize battery life:

- Reduce screen brightness.
- Close unused apps running in the background.
- Turn off Wi-Fi, Bluetooth, and GPS when not in use.
- Avoid extreme temperatures.

The device supports fast charging. Use the provided USB cable and a compatible charger for optimal charging speed.

## Massive 3670mAh Long-lasting Battery

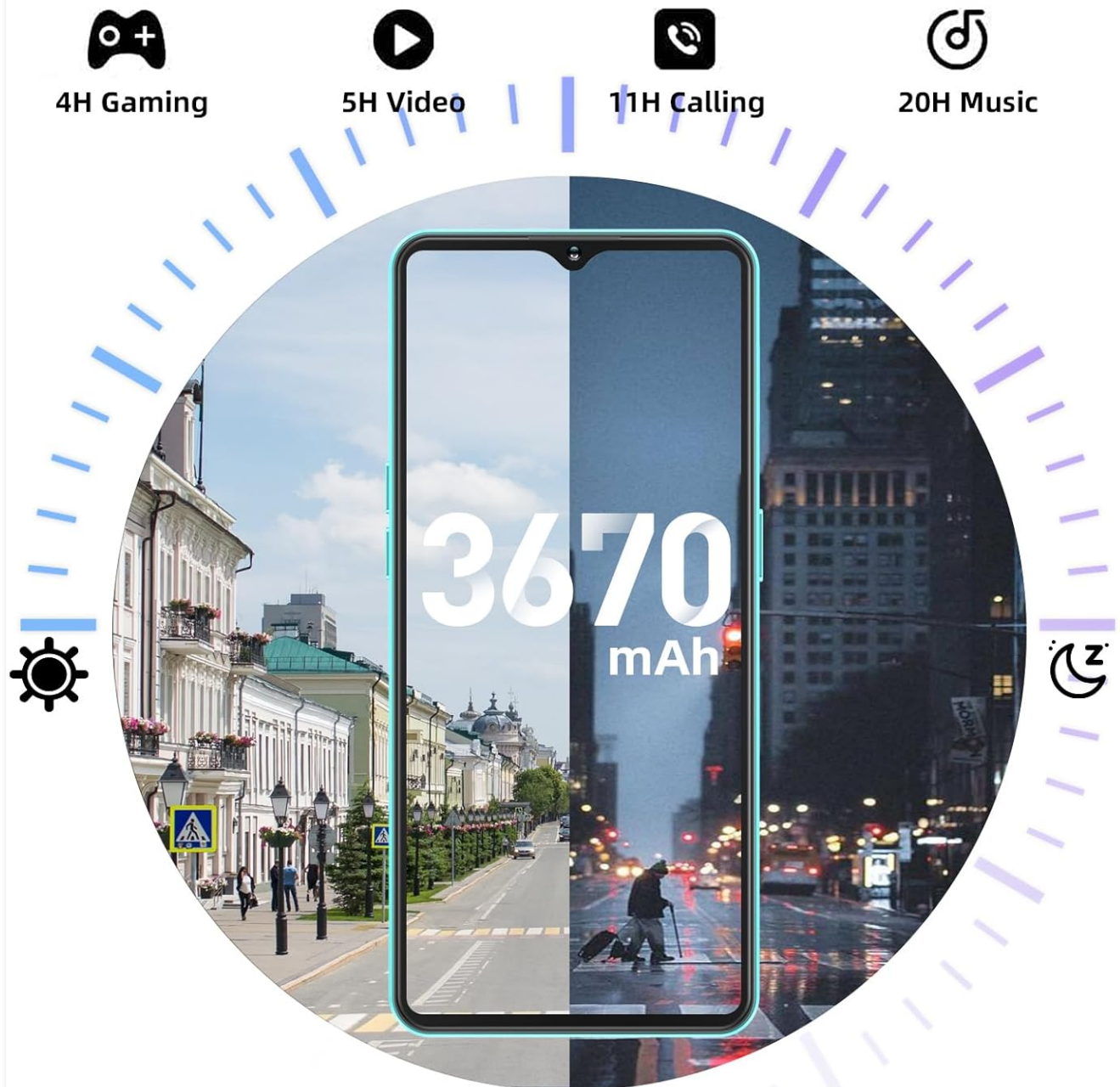


Image: A graphic depicting the 3670mAh battery of the Xgody 13 Pro, with icons indicating estimated usage times for gaming (4H), video playback (5H), calling (11H), and music (20H).

## 4.2 Storage Management

Your phone comes with 2GB RAM and 16GB ROM. You can expand storage up to 256GB using a TF card (sold separately).

- Regularly clear cache and unnecessary files to free up space.
- Move large files like photos and videos to your TF card.
- Uninstall unused applications.

**2GB RAM + 16GB ROM**  
MicroSD Card Expansion 256GB  
Collect All The Beauty & Love

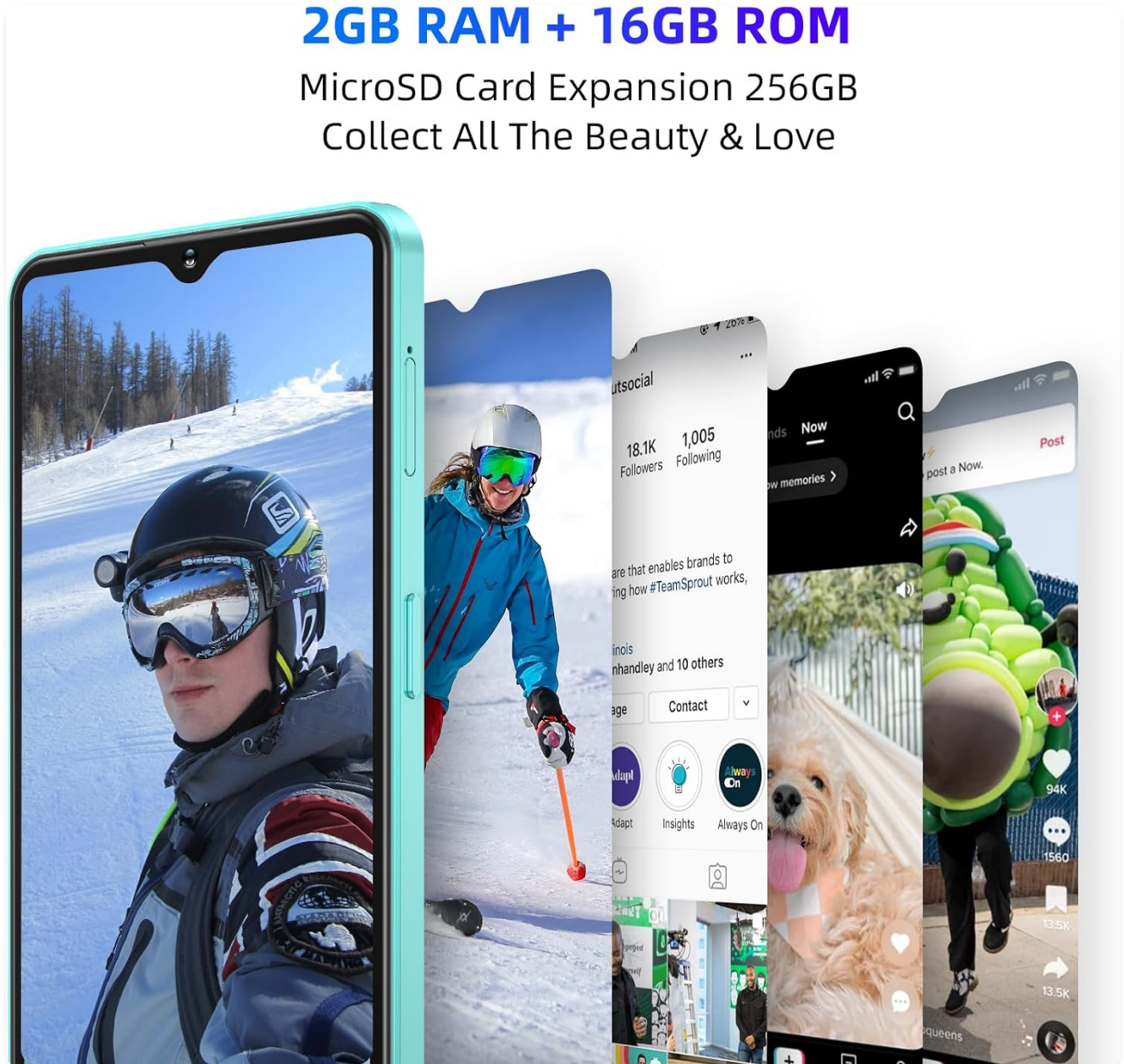
The image features a central smartphone with a teal frame. The screen is divided into several overlapping panels. The leftmost panel shows a selfie of a person in winter gear. The middle panel shows a person skiing. The rightmost panel shows a social media profile with 18.1K followers and 1,005 following. Below the profile are icons for 'Adapt', 'Insights', and 'Always On'. The bottom right panel shows a video of a dog and a person with a large green balloon. The overall theme is capturing memories and beauty.

Image: A graphic highlighting the Xgody 13 Pro's 2GB RAM and 16GB internal storage, along with the option for MicroSD card expansion up to 256GB for additional data storage.

## 5. TROUBLESHOOTING

If you encounter issues with your Xgody 13 Pro, try the following solutions before contacting support:

## Common Issues and Solutions:

| Issue                               | Possible Solution   |
|-------------------------------------|---|
| Phone is slow/unresponsive          | Restart the phone. Close background apps. Clear cache. Check available storage.                               |
| Cannot connect to Wi-Fi/Mobile Data | Toggle Wi-Fi/Mobile Data off and on. Restart router/phone. Check SIM card insertion. Verify network settings. |
| Battery drains quickly              | Reduce screen brightness. Disable unnecessary features (GPS, Bluetooth). Limit background app activity.       |
| Apps crashing                       | Clear app cache/data. Update the app. Reinstall the app. Ensure sufficient RAM.                               |

## 6. SPECIFICATIONS

Below are the key technical specifications for the Xgody 13 Pro smartphone:


# XGODY

## 13 Pro

 MT6737H

 6.6" HD Incell Screen

 3670mAh Battery

 Android 10.0

 2GB RAM 16GB ROM

 5MP + 15MP



Image: A graphic displaying the Xgody 13 Pro smartphone alongside its key specifications: MT6737H processor, 6.6-inch HD Incell Screen, 3670mAh Battery, Android 10.0, 2GB RAM + 16GB ROM, and 5MP + 15MP cameras.

| Feature          | Detail                         |
|------------------|--------------------------------|
| Model Name       | 13 Pro                         |
| Operating System | Android 10.0                   |
| Screen Size      | 6.56 Inches                    |
| Resolution       | 720 x 1600                     |
| RAM Memory       | 2 GB                           |
| Storage Capacity | 16 GB (Expandable via TF card) |
| Battery Capacity | 3670 Milliamp Hours            |

| Feature          | Detail                                  |
|------------------|---|
| Rear Camera      | 15MP                                    |
| Front Camera     | 5MP                                     |
| Connectivity     | Bluetooth, USB, Wi-Fi, 4G LTE           |
| Special Features | Fast Charging Support, Face Unlock, OTG |
| Dimensions       | 7.48 x 5.91 x 1.57 inches               |
| Item Weight      | 15.5 ounces                             |

## 6.6-inch Incell Screen



Slimmer and Lighter Design



Enhanced Touch Experience



Reduced Reflection and Dust



Image: A diagram illustrating the layers of the 6.6-inch Incell Screen technology, showing the integration of the touch panel and LCD screen, protected by a diamond glass cover, designed for a slimmer profile, enhanced touch, and reduced reflection.

## 7. WARRANTY AND SUPPORT

Xgody is committed to providing excellent customer service. If you encounter any issues with your product, please do not hesitate to contact our professional after-sales team.

### Contacting Support:

To contact support, please follow these steps:

1. Locate your order for the Xgody 13 Pro smartphone.
2. Find and click on the "Contact Seller" option.
3. Select the relevant topic concerning your issue to initiate contact.

Our team will promptly review your concerns within 12 hours and respond with a solution within 24 hours.

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For more information, visit [Xgody Store on Amazon](#).