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## GeekTale G3

# GeekTale G3 WiFi Gateway User Manual

Model: G3

## 1. INTRODUCTION

The GeekTale G3 WiFi Gateway is designed to enhance the functionality of your Tuya Bluetooth smart locks. By connecting your smart lock to this gateway, you can achieve remote control, monitor door status, check battery life, and review activity logs from anywhere. It also enables voice control capabilities through Amazon Alexa and Google Assistant.

## 2. PACKAGE CONTENTS

- GeekTale G3 WiFi Gateway (1 unit)
- User Manual (this document)

## 3. SETUP INSTRUCTIONS

### 3.1 Physical Installation

1. Unpack the GeekTale G3 WiFi Gateway from its packaging.
2. Plug the gateway into a standard electrical outlet within 16 feet (approximately 5 meters) of your Tuya Bluetooth smart lock. Ensure the outlet provides stable power.

# Compatible with Tuya Smart Lock



Image: The GeekTale G3 WiFi Gateway plugged into a standard wall outlet, illustrating its compact design and proximity to compatible smart locks.

## 3.2 App Pairing and Smart Lock Connection

The GeekTale G3 Gateway requires a 2.4G WiFi network for pairing and operation. Ensure your smartphone is connected to a 2.4G WiFi network during the setup process.

1. Download and install the Tuya Smart or Smart Life application on your smartphone.
2. Open the app and register or log in to your account.
3. Add the G3 Gateway to the app by following the in-app instructions for adding a new device. This typically involves selecting 'Gateway' or 'Other' and then following the prompts to connect to your WiFi network.
4. Once the gateway is successfully added, pair your Tuya Bluetooth smart lock(s) with the gateway through the app. The app will guide you through the process of linking your lock(s) to the newly added gateway.



Image: The GeekTale G3 WiFi Gateway positioned beside a smartphone, which displays the Tuya Smart application interface for managing smart locks.

### 3.3 Connecting to Voice Assistants (Alexa/Google Assistant)

To enable voice control for your smart lock via the G3 Gateway, integrate it with Amazon Alexa or Google Assistant.

1. Ensure your G3 Gateway and smart lock are successfully paired within the Tuya Smart or Smart Life app.
2. Open the Amazon Alexa app or Google Home app on your smartphone.
3. Navigate to the 'Skills & Games' section (Alexa) or 'Works with Google' section (Google Home).
4. Search for and enable the 'Smart Life' skill/service.
5. Link your Smart Life account by entering your credentials when prompted.
6. Discover devices. Your smart lock, connected via the G3 Gateway, should now appear in your Alexa or Google Home device list.

# How to Connect to Google Home or Alexa



Image: A visual guide demonstrating the three-step process for integrating the Smart Life application with Google Home or Amazon Alexa for voice control.

## 4. OPERATING INSTRUCTIONS

### 4.1 Remote Control via App

Once your G3 Gateway and smart lock are successfully paired, you can control your lock remotely using the Tuya Smart or Smart Life app.

- **Remote Locking/Unlocking:** Open the app, select your smart lock, and use the on-screen controls to lock or unlock your door from any location with internet access.
- **Status Monitoring:** View the current lock status (locked/unlocked), battery level, and connectivity status in real-time.
- **Activity Logs:** Access a detailed history of lock and unlock events, including timestamps and user information.
- **Scheduling:** Set up schedules for automatic locking or unlocking at specific times.



Image: An infographic detailing the various remote control functionalities enabled by the G3 Gateway, such as remote locking, scheduling, and access log review.

## 4.2 Voice Control

After linking your Smart Life account to Alexa or Google Assistant, you can use voice commands to control your smart lock.

- **Example Commands (Alexa):**

- "Alexa, lock [Lock Name]."
- "Alexa, unlock [Lock Name]." (Requires a voice code for security, set in the Alexa app).
- "Alexa, is [Lock Name] locked?"

- **Example Commands (Google Assistant):**

- "Hey Google, lock [Lock Name]."
- "Hey Google, unlock [Lock Name]." (Requires a voice code for security, set in the Google Home app).
- "Hey Google, is [Lock Name] locked?"



Image: A scene depicting the use of voice commands with Amazon Alexa and Google Assistant devices to control smart home products, enabled by the G3 Gateway.

## 5. SPECIFICATIONS

<b>Model Name</b>	G3
<b>Brand</b>	GeekTale
<b>Connectivity Protocol</b>	Bluetooth (to lock), WiFi 2.4G (to internet)
<b>Controller Type</b>	Amazon Alexa, Google Assistant
<b>Recommended Use</b>	Remote control and voice command operation of Tuya Bluetooth smart locks
<b>Dimensions (L x W x H)</b>	1.75 x 1.75 x 1.25 inches
<b>Item Weight</b>	2.39 ounces
<b>Material</b>	Metal, Plastic
<b>Color</b>	White

## 6. TROUBLESHOOTING

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### 6.1 Connection Issues

- **Gateway not connecting to WiFi:**

- Ensure your WiFi network is 2.4G. The G3 Gateway does not support 5G WiFi.
- Verify the WiFi password entered in the app is correct.
- Check if the gateway is within range of your WiFi router.
- Restart your WiFi router and the G3 Gateway.

- **Smart lock not connecting to Gateway:**

- Ensure the gateway is within 16 feet (5 meters) of the smart lock.
- Confirm the smart lock's battery level is sufficient.
- Restart both the smart lock (if applicable) and the G3 Gateway.
- Follow the in-app instructions to re-pair the smart lock with the gateway.

### 6.2 Voice Control Not Working

- **Alexa/Google Assistant not recognizing commands:**

- Verify that the 'Smart Life' skill/service is enabled and linked to your account in the Alexa or Google Home app.
- Ensure the smart lock is discovered and listed in your Alexa/Google Home devices.
- Check the name of your smart lock in the app and use that exact name in your voice commands.
- Confirm your voice assistant device is connected to the internet.

## 7. SAFETY INFORMATION

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- Do not expose the gateway to water or excessive humidity.
- Do not attempt to disassemble or repair the device yourself. Contact support for assistance.
- Use the device within its specified operating temperature and humidity ranges.
- Keep out of reach of children.

## 8. WARRANTY AND SUPPORT

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GeekTale products come with a standard manufacturer's warranty. For specific warranty details, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official GeekTale website. You may also contact customer support through the Tuya Smart or Smart Life application.