

## BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable

# BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable Instruction Manual

Model: DirectSync USB 3.0 A to USB 3.1 Type C Cable

## 1. PRODUCT OVERVIEW

The BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable is designed for efficient charging and high-speed data transfer between compatible devices. This 6-foot cable features a USB 3.0 Type-A connector on one end and a USB 3.1 Type-C connector on the other, providing versatile connectivity for various electronics.



Image 1.1: The BoxWave DirectSync cable, coiled, showing both USB-A and USB-C connectors.

### Key Features:

- **Hi-Speed Data Transfer:** Supports USB 3.1 data transfers, enabling quick synchronization of files.
- **Dual Functionality:** Simultaneously charges your device and transfers data.
- **Extended Length:** A generous 6-foot (1.8 meter) length offers flexibility and convenience.
- **Durable Construction:** Features shielded cabling and reinforced rubberized grommet strain reliefs to prevent kinks and splitting.
- **Universal Compatibility:** Connects devices with a USB Type-C port to standard USB Type-A ports.

## 2. SETUP AND CONNECTION

Connecting your BoxWave DirectSync cable is a straightforward process. Ensure your devices are compatible with USB Type-C for the receiving end and USB Type-A for the power source or data host.

## 2.1 Connecting for Charging:

1. Locate a compatible USB Type-A power source (e.g., wall adapter, computer USB port, power bank).
2. Insert the USB Type-A end of the DirectSync cable into the power source.
3. Insert the USB Type-C end of the DirectSync cable into your device's USB Type-C port.
4. Confirm that your device indicates it is charging.

# Free to Move

**DirectSync features a generous 6ft length, allowing for freedom to use your devices anywhere without worry.**



Image 2.1: The 6-foot cable connected to a wall outlet and a smartphone, demonstrating its length and charging function.

## 2.2 Connecting for Data Transfer:

1. Locate a compatible USB Type-A port on your computer or host device.
2. Insert the USB Type-A end of the DirectSync cable into the computer's USB port.
3. Insert the USB Type-C end of the DirectSync cable into your device's USB Type-C port.
4. Your computer should recognize the connected device. Follow any on-screen prompts on your computer or device to enable data transfer mode.



Image 2.2: The cable facilitating both charging and data synchronization between a smartphone and a laptop.

### 3. OPERATING INSTRUCTIONS

The DirectSync cable operates automatically once connected. Its primary functions are charging and data synchronization.

#### 3.1 Charging Your Device:

When connected to a power source, the cable will deliver power to your compatible USB Type-C device. Charging speed may vary depending on the power source's output and your device's charging capabilities.

#### 3.2 Synchronizing Data:

When connected to a computer, the cable enables data transfer. This allows you to move files, photos, videos, and other data between your device and the computer. Ensure your device's settings allow for data transfer when prompted.

### 4. MAINTENANCE AND CARE

Proper care will extend the lifespan of your BoxWave DirectSync cable.



- **Storage:** Store the cable in a clean, dry place, away from extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles.
- **Cleaning:** If necessary, gently wipe the cable with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable. Avoid pulling directly on the cable itself to prevent damage to the internal wires and strain reliefs.
- **Inspection:** Periodically inspect the cable and connectors for any signs of wear, fraying, or damage. Discontinue use if damage is observed.



Image 4.1: Detail of the reinforced strain relief designed to enhance cable durability.

## 5. TROUBLESHOOTING

If you encounter issues with your DirectSync cable, refer to the following common solutions:

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem                    | Possible Cause  | Solution   |
|----------------------------|---|--|
| Device not charging.       | Loose connection, faulty power source, incompatible device.       | Ensure both ends of the cable are securely connected. Try a different power source or wall adapter. Verify your device supports USB Type-C charging.   |
| Slow charging speed.       | Low-power USB port, power source not optimized for fast charging. | Use a higher-wattage wall adapter or a dedicated charging port on your computer. Avoid charging from unpowered USB hubs.   |
| Data transfer not working. | Loose connection, device settings, driver issues on computer.     | Reconnect the cable. Check your device's notification panel for data transfer options (e.g., "File Transfer" or "MTP"). Ensure your computer has the necessary drivers for your device. Try a different USB port on your computer. |
| Cable appears damaged.     | Physical wear and tear.   | Discontinue use immediately to prevent potential electrical hazards or damage to devices. Replace the cable.   |

## 6. SPECIFICATIONS

- **Product Name:** BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable
- **Connectors:** USB 3.0 Type-A (Male) to USB 3.1 Type-C (Male)
- **Length:** 6 feet (approximately 1.8 meters)
- **Data Transfer Speed:** Up to 5 Gbps (USB 3.0/3.1 Gen 1 standard)
- **Functionality:** Charging and Data Synchronization
- **Color:** Black
- **Weight:** 3 ounces (approx. 85 grams)
- **Manufacturer:** BoxWave



Image 6.1: Visual summary of the cable's key specifications and features.

## 7. WARRANTY AND SUPPORT

For warranty information or technical support regarding your BoxWave DirectSync cable, please refer to

the official BoxWave website or contact their customer service directly. Support details are typically available on the product packaging or the manufacturer's official online resources.

*Note: This manual provides general instructions. Specific device compatibility and functionality may vary.*