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**eufy T2351**

# eufy X10 Pro Omni Robot Vacuum and Mop Combo User Manual

Model: T2351

Brand: eufy

## 1. PRODUCT OVERVIEW

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The eufy X10 Pro Omni is an advanced robot vacuum and mop combo designed for comprehensive floor cleaning. It features powerful suction, dual rotating mops, and an all-in-one Omni Station for automated maintenance.



Figure 1: eufy X10 Pro Omni Robot Vacuum and Mop Combo with its Omni Station and a smartphone displaying the app interface.

## Key Features:

- **All-in-One Station:** Automates mop washing, drying, dustbin emptying, and water refilling.
- **Powerful 8,000 Pa Suction:** Effectively removes debris and pet hair from various floor types.
- **MopMaster 2.0:** Dual mops with 1kg downward pressure, 180 RPM rotation, and 12mm auto-lift for carpets.
- **AI.See Smart Cleaning:** Recognizes and avoids over 100 different objects, including wires, shoes, and toys.
- **Auto-Detangling Roller Brush:** Prevents hair entanglement for easier maintenance.
- **iPath Laser Navigation:** Creates efficient cleaning routes and accurate mapping.
- **Customizable AI.Map 3.0:** Allows setting No-Go Zones, virtual boundaries, and multi-floor mapping.

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Video 1: X10 Pro Product Overview. This video provides a general overview of the eufy X10 Pro Omni's features and capabilities.

## 2. SETUP GUIDE

### 2.1 Unboxing and Components

Carefully unpack all components from the box. Ensure all items listed below are present:

- 1x Omni Station (Includes a Dust Bag)
- 1x Robot (Includes a Roller Brush, Dust Bin, and 2x Mop Pads)
- 1x Detachable Base
- 1x Power Cord
- 1x Safety document



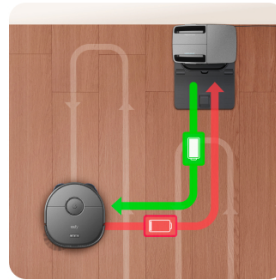
#### Child Lock Protection

Prevent curious kids and pets from accidentally starting a clean.



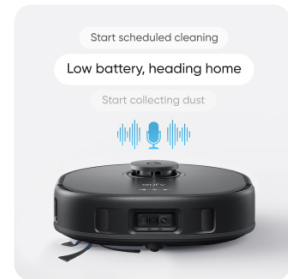
#### Floating Roller Brush

The floating design allows the roller brush to clean closer to the ground and pick up more debris. It's also suitable for use on multiple floor types.



#### Recharge, Then Resume

If X10 Pro Omni's battery is low during the clean, it will go back to the Omni Station to recharge, then resume cleaning where it left off.



#### Voice Reminders

X10 Pro Omni keeps you updated with voice reminders about its status and errors, so you know what's happening to your robot vacuum the moment it occurs.

Figure 2: Contents of the eufy X10 Pro Omni package, including the Omni Station, robot, detachable base, power cord, and documents.

### 2.2 Omni Station Placement

Place the Omni Station on a hard, level surface against a wall. Ensure there is adequate clear space around the station for the robot to maneuver:

- At least 0.5 meters (1.6 feet) of clear space on both sides.
- At least 1.5 meters (4.9 feet) of clear space in front.
- Avoid placing near stairs or obstacles that could block the robot's return path.

# All-in-One Station For Daily Maintenance



Self-Washing



Self-Drying



Self-Emptying



Self-Refilling

Figure 3: The eufy X10 Pro Omni Omni Station positioned in a living room, demonstrating ideal placement with clear surrounding space.

## 2.3 Initial Charging and App Connection

1. Connect the power cord to the Omni Station and plug it into a wall outlet.
2. Place the robot onto the charging contacts of the Omni Station. Ensure it is properly docked.
3. Download the "eufy Clean" app from your smartphone's app store.
4. Follow the in-app instructions to connect your robot vacuum to your home's 2.4GHz Wi-Fi network *Note: 5GHz Wi-Fi is not supported.*

## 3. OPERATING INSTRUCTIONS

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### 3.1 Mapping Your Home (First Use)

Before the first cleaning, allow the robot to create a map of your home. This can be done through the eufy Clean app:

- Ensure all doors are open and clear any large obstacles.
- Initiate a "Quick Mapping" or "Full Clean" cycle from the app. The robot will navigate and map your floor plan.
- Once mapped, you can customize the map in the app by naming rooms, setting No-Go Zones, and virtual boundaries.

# Customizable AI.Map 2.0

Tailor the Clean to Your Habits



Figure 4: The eufy Clean app displaying a customizable floor plan, allowing users to tailor cleaning routines.

## 3.2 Cleaning Modes

The eufy X10 Pro Omni offers various cleaning modes accessible via the app:

- **Auto Clean:** The robot intelligently cleans the entire mapped area.
- **Room Clean:** Select specific rooms to clean.
- **Zone Clean:** Define a specific area on the map for targeted cleaning.
- **Spot Clean:** Direct the robot to intensely clean a small, concentrated area.
- **Vacuum Only:** Disables mopping function.
- **Vacuum & Mop:** Performs both vacuuming and mopping simultaneously.

# Recognizes and Avoids 100+ Obstacles\*

Smart Cleaning with AI.See™



\*100 types of objects can be detected based on calculations derived from testing in eufy's laboratory.

Figure 5: The robot vacuum intelligently navigating around common household obstacles using AI.See technology.

### 3.3 AI.See Smart Cleaning and Obstacle Avoidance

The robot uses AI.See technology to recognize and avoid over 100 types of objects. For optimal performance:

- **Tidy Up Before Cleaning:** Pick up small items and loose objects from the floor.
- **Organize Cables:** Secure or elevate loose cables to prevent entanglement.
- The robot can detect objects even in low light conditions using its LED sensor.

## 4. MAINTENANCE

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Regular maintenance ensures optimal performance and extends the lifespan of your eufy X10 Pro Omni.

### 4.1 Omni Station Maintenance

- **Dust Bag Replacement:** The 2.5L dust bag in the Omni Station needs replacement approximately every 2 months, depending on usage and pet hair accumulation.
- **Clean Water Tank:** Refill the 3L clean water tank as needed.
- **Dirty Water Tank:** Empty and rinse the dirty water tank regularly to prevent odors and buildup.

# Designed for Homes with Pets

8,000 Pa Powerful Suction



Figure 6: The Omni Station performing its automated maintenance tasks, including self-washing, drying, emptying, and refilling.

## 4.2 Robot Components Maintenance

- **Main Roller Brush:** Clean weekly (or after heavy use) to remove tangled hair. The Pro-Detangle Comb helps with this.
- **Side Brushes:** Check and clean regularly. Replace if worn or damaged.
- **Mop Pads:** The robot automatically washes and dries them. Replace mop cloths every 3 months for optimal results.
- **Filter:** Clean the filter every two weeks (weekly for homes with pets). Tap to remove dust. If wet, dry for 24 hours before reinserting. Replace every 3-6 months.

- **Sensors:** Wipe all sensors (cliff sensors, wall sensor, charging contacts) with a dry cloth periodically.

# Remove Stubborn Stains

## With MopMaster™ 2.0



Downward  
Pressure



High-Speed  
Rotating Mops



Carpet Detection  
& Auto-Lift Mop



Figure 7: The dual rotating mop pads of the eufy X10 Pro Omni, designed for effective scrubbing.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter with your eufy X10 Pro Omni.

## 5.1 Common Issues and Solutions

Problem	Possible Cause	Solution
Robot gets stuck frequently.	Loose cables, small objects, low furniture clearance.	Tidy up floor, secure cables. For low furniture, set a No-Go Zone in the app if clearance is less than 12 cm.
Poor mopping performance / streaks.	First use on heavily soiled floors, insufficient water, dirty mop pads.	Run vacuum-only mode first. Increase water level in app. Run multiple times. Replace mop cloths every 3 months.
Hair tangles on main brush.	High pet hair volume, infrequent cleaning.	Use Turbo/Max suction. Increase dust collection frequency. Clean main brush weekly using the included cleaning tool.
Robot not connecting to Wi-Fi.	Incorrect Wi-Fi band, weak signal.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Move the Omni Station closer to your router.

For more detailed troubleshooting, refer to the eufy Clean app's built-in support or the official eufy knowledge base.

## 6. SPECIFICATIONS

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Feature	Detail
Brand	eufy
Model Name	X10 Pro Omni
Model Number	T2351
Suction Power	8,000 Pa
Mop Type	Dual Rotating Mops (MopMaster 2.0)
Mop Auto-Lift	12 mm
Obstacle Avoidance	AI.See (100+ objects)
Navigation	iPath Laser Navigation
Dust Bag Capacity	2.5 Liters
Clean Water Tank Capacity	3 Liters
Battery Life	173 minutes
Wi-Fi Support	2.4GHz Only
Product Dimensions	14.41"L x 18.9"W x 18.11"H
Item Weight	26.4 pounds
Control Method	App, Remote, Touch, Voice
Compatible Devices	Smartphones, Amazon Echo, Tablets, Google Home

## 7. WARRANTY AND SUPPORT

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### 7.1 Warranty Coverage

The eufy X10 Pro Omni comes with a **12-Month Comprehensive Protection Plan**, covering manufacturing defects under stated terms.

### 7.2 Customer Support

For assistance, eufy provides:

- **Lifetime Technical Support:** Available via email, chat, or phone.
- **Self-Help Resources:** Access video tutorials, FAQs, troubleshooting articles, and user manuals through the eufy Clean app or official website.
- **Contacting Support:** When contacting support, provide your Order Number or Proof of Purchase, the

device serial number (found at the bottom of your X10 Pro Omni), and a description of the issue with any relevant photos or screenshots.

For more information, visit the official eufy website or refer to the safety document included in your package.