UGREEN 35243

UGREEN USB C to Ethernet Adapter (Model 35243) Instruction Manual

Enhance your device's network connectivity

1. Introduction

This manual provides detailed instructions for the UGREEN USB C to Ethernet Adapter (Model 35243). This adapter allows devices with a USB-C or Thunderbolt 3/4 port to connect to a wired Gigabit Ethernet network, offering a stable and high-speed internet connection. Please read this manual thoroughly before using the product to ensure proper operation and longevity.

2. Product Overview

2.1 Components

- **USB-C Connector:** Connects to your device's USB-C or Thunderbolt 3/4 port.
- **RJ45 Ethernet Port:** Connects to an Ethernet cable for network access.
- **LED Indicators:** Provide visual feedback on connection status and data activity.
- **Integrated Cable:** 1.6FT flexible cable for extended reach.

2.2 Key Features

- **Gigabit Speed:** Supports network speeds up to 1000Mbps, backward compatible with 100/10Mbps.
- **Plug and Play:** Driver-free installation for most modern operating systems.
- **Wide Compatibility:** Compatible with a broad range of USB-C and Thunderbolt 3/4 devices.
- **Durable Design:** Features an aluminum alloy case for efficient heat dissipation and a reinforced cable for enhanced durability.



Figure 1: UGREEN USB C to Ethernet Adapter, showcasing its compact design and connectors.

3. Setup Instructions

1. **Connect the Adapter to Your Device:** Insert the USB-C connector of the UGREEN adapter into an available USB-C or Thunderbolt 3/4 port on your laptop, tablet, smartphone, or gaming console. Ensure the connection is firm.
2. **Connect to the Network:** Plug one end of a standard Ethernet cable (RJ45) into the Ethernet port on the UGREEN adapter. Connect the other end of the Ethernet cable to your router, modem, or network switch.
3. **Driver Installation (If Required):**
    - For Windows 11/10/8.1/8, macOS, Chrome OS, and Android: The adapter is typically plug-and-play and does not require manual driver installation. Your system should automatically detect and configure the device.
    - For Windows XP/7/Vista and Linux: Drivers may be required. Please refer to the UGREEN official website for

the latest driver downloads and installation instructions.

4. **Verify Connection:** Once connected, observe the LED indicators on the adapter. A solid green light typically indicates a power connection, and a blinking yellow light indicates data activity, confirming a successful network connection.



Figure 2: The UGREEN USB C to Ethernet Adapter connected to a laptop, demonstrating its 1.6FT extended cable for flexible placement.



Figure 3: Illustrates the plug-and-play functionality of the adapter across various operating systems including Windows, macOS, iPadOS, and Chrome OS.

4. Operating Instructions

After successful setup, the UGREEN USB C to Ethernet Adapter operates automatically. Your device will prioritize the wired Ethernet connection over Wi-Fi when both are available. You can manage your network settings through your device's operating system.

- **Accessing Network Settings:** Refer to your device's operating system documentation for instructions on how to view and configure network adapters.
- **LED Indicators:**
  - **Green LED (Solid):** Indicates a stable network link.
  - **Yellow LED (Blinking):** Indicates data transmission activity.

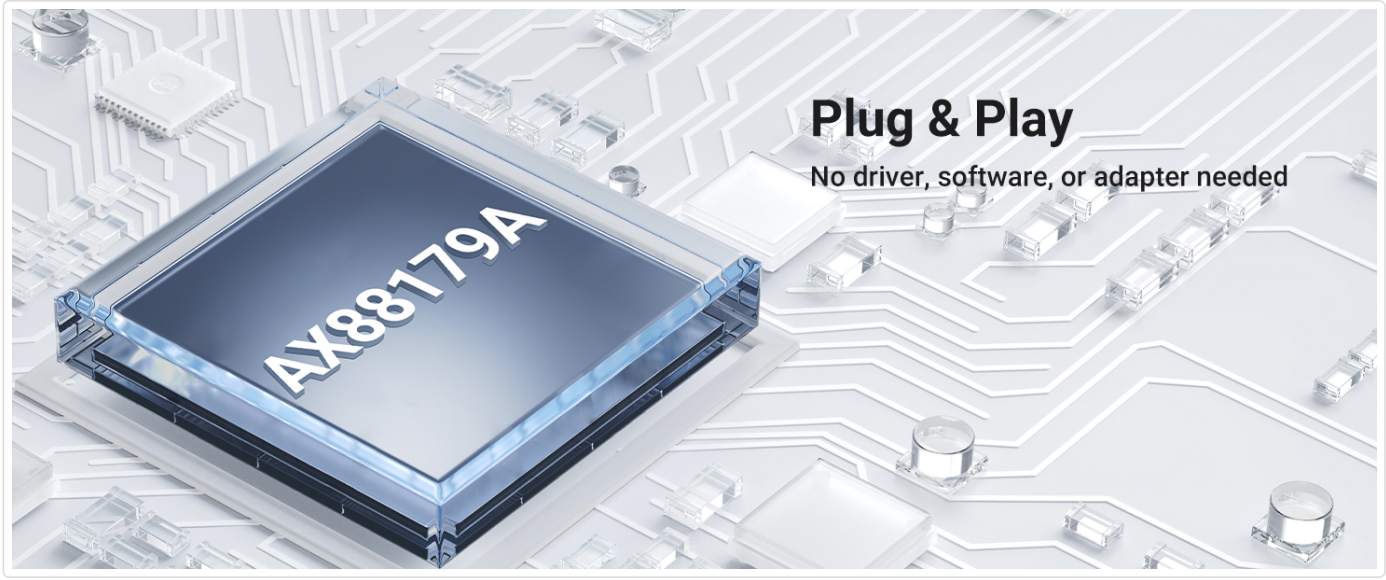


Figure 4: Close-up view of the adapter's RJ45 port with illuminated LED indicators for data transfer and power status.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the adapter. Avoid liquid cleaners or solvents.
- **Storage:** Store the adapter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid bending or twisting the cable excessively. Do not expose the adapter to water or moisture.



Figure 5: The UGREEN USB C to Ethernet Adapter shown as compact and portable, easily fitting into a bag alongside other accessories.

6. Troubleshooting

- **No Network Connection:**
  - Ensure both the USB-C connector and the Ethernet cable are securely plugged in.
  - Check if the Ethernet cable is functional by testing it with another device if possible.
  - Restart your device and network router/modem.
  - Verify that the necessary drivers are installed for your operating system (if applicable).
- **Slow Network Speed:**
  - Ensure your Ethernet cable is rated for Gigabit speeds (e.g., Cat5e or Cat6).
  - Check your internet service provider's speed and your router's capabilities.
  - Temporarily disable Wi-Fi on your device to ensure the wired connection is being used.

- **Adapter Not Recognized:**
  - Try connecting the adapter to a different USB-C port on your device.
  - Test the adapter on another compatible device to rule out a device-specific issue.
  - Update your device's operating system to the latest version.

7. Specifications

Feature	Detail
Model Number	35243
Product Dimensions	2.36 x 0.94 x 0.62 inches
Item Weight	1.76 ounces
Hardware Interface	Ethernet, Thunderbolt, USB, USB Type C
Data Link Protocol	Ethernet, Gigabit Ethernet
Data Transfer Rate	1000 Megabits Per Second
Compatible Devices	MacBook Pro, iPad, Galaxy Tab S8 tablet, Nintendo Switch, Dell XPS, and more with USB-C/Thunderbolt 3/4
Color	Space Grey



Figure 6: A visual representation of the adapter's wide compatibility with various devices including laptops, tablets, smartphones, and gaming consoles.

8. Warranty and Support

For warranty information and technical support, please refer to the official UGREEN website or contact UGREEN customer service directly. Keep your purchase receipt for warranty claims.

UGREEN Official Website: www.ugreen.com

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