eufy T2351

eufy X10 Pro Omni Robot Vacuum with Station User Manual

Model: T2351

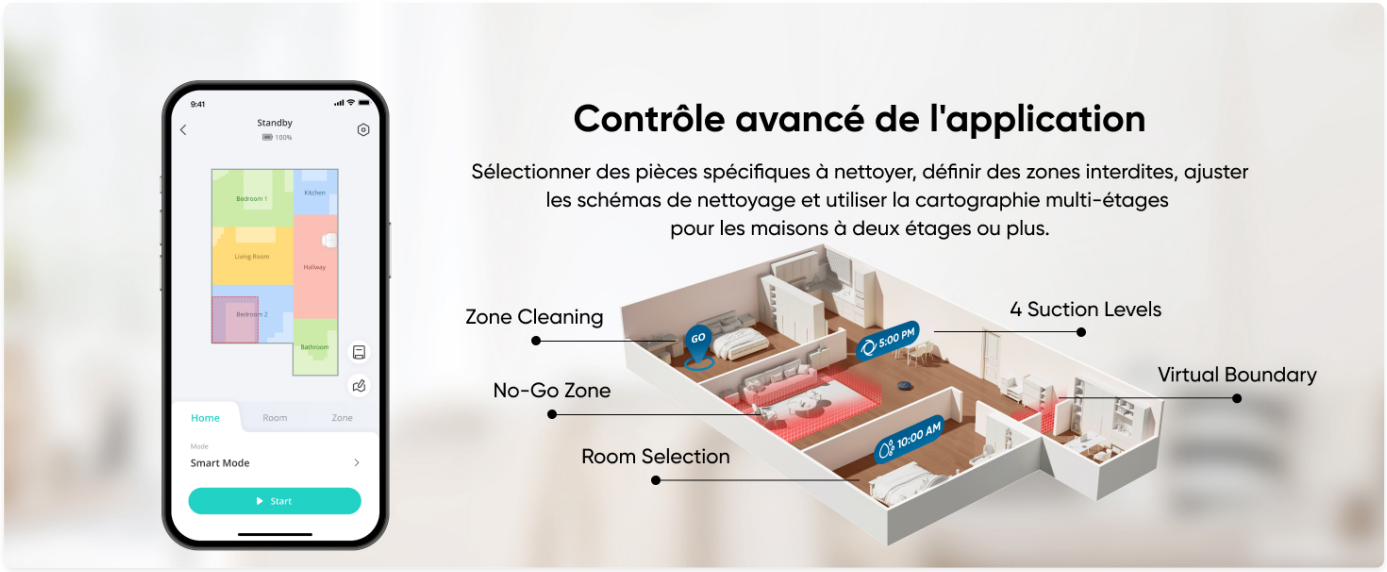
1. Introduction

The eufy X10 Pro Omni is an advanced robotic vacuum cleaner designed to provide comprehensive and automated floor cleaning. Featuring powerful suction, intelligent navigation, and a versatile all-in-one station, it simplifies daily home maintenance by vacuuming and mopping with minimal user intervention.
Key features include:

- **8,000 Pa Suction Power:** For deep cleaning of carpets and hard floors, effectively removing embedded dirt and pet hair.
- **MopMaster 2.0 Technology:** Dual rotating mop pads with 180 RPM speed and 1 kg downward pressure for effective stain removal. Automatic mop lifting (12mm) on carpets.
- **AI.See Smart Cleaning:** Advanced obstacle avoidance capable of identifying over 100 different objects, even in low light conditions.
- **All-in-One Omni Station:** Automates mop washing, hot air drying (45°C), dustbin emptying (2.5L dust bag, up to 2 months capacity), and water tank refilling (3L clean water tank).
- **Pro-Detangle Rolling Brush:** Automatically detangles hair from the brush for easy maintenance.
- **iPath Laser Navigation:** Creates optimized cleaning routes for efficient coverage.
- **AI.Map 2.0 Customizable Mapping:** Allows setting no-go zones, virtual boundaries, and customized cleaning schedules for different rooms.

2. What's in the Box

Carefully unpack all components and check against the list below. If any items are missing or damaged, contact eufy customer support.



1. Omni Station (with dust bag installed)
2. Robot Vacuum (with rolling brush and 2 mop pads installed)
3. Detachable Base
4. Power Cable
5. Documents (User Manual, Quick Start Guide)

Image: The product box contents, showing the main station, the robot vacuum, a detachable base, power cable, and user manuals.

3. Setup

1. **Choose a Location for the Omni Station:** Place the station on a hard, level surface against a wall, ensuring there is at least 0.5 meters (1.6 ft) of clear space on both sides and 1.5 meters (4.9 ft) in front. Avoid areas with direct sunlight or strong Wi-Fi signals.
2. **Connect Power:** Plug the power cable into the Omni Station and then into a wall outlet.
3. **Install the Robot Vacuum:** Place the robot vacuum onto the charging contacts of the Omni Station. Ensure it is properly docked.
4. **Initial Charge:** Allow the robot to fully charge before its first use. The indicator lights on the robot and station will provide charging status.
5. **Download the eufy Clean App:** Scan the QR code in the Quick Start Guide or search for "eufy Clean" in your mobile app store (App Store or Google Play).
6. **Add Device:** Open the eufy Clean app, create an account (if you don't have one), and follow the on-screen instructions to add your eufy X10 Pro Omni. This will involve connecting the robot to your home Wi-Fi network.



Image: The eufy X10 Pro Omni robot vacuum and its accompanying Omni Station, shown alongside a smartphone displaying the eufy Clean app, illustrating the integrated system and app control.

4. Operating the Robot Vacuum

4.1. Cleaning Modes and Features

- **Auto Cleaning:** The robot intelligently cleans your entire home.
- **Spot Cleaning:** Cleans a specific area with concentrated effort.
- **Zone Cleaning:** Cleans user-defined zones on the map.
- **Room Cleaning:** Cleans specific rooms selected in the app.

4.2. Intelligent Navigation and Obstacle Avoidance

The X10 Pro Omni utilizes **iPath Laser Navigation** for precise mapping and efficient cleaning paths. Its **AI.See Smart Cleaning** technology allows it to recognize and avoid over 100 types of objects, preventing entanglement and ensuring smooth operation, even in the dark.



Image: The eufy X10 Pro Omni robot vacuum navigating around common household obstacles such as cables, shoes, and building blocks, demonstrating its AI.See obstacle avoidance capabilities.



Image: The eufy X10 Pro Omni robot vacuum operating in a dark environment, with a visible light beam from its LED sensor illuminating an obstacle, highlighting its ability to clean effectively even in low light conditions.

4.3. MopMaster 2.0 Technology

The dual rotating mop pads apply 1 kg of downward pressure and spin at 180 RPM to effectively remove stubborn stains. When carpets are detected, the mop pads automatically lift by 12mm to prevent wetting the carpet.



Image: The eufy X10 Pro Omni robot vacuum actively mopping a hard floor, with graphical overlays illustrating its 1kg downward pressure, 180 RPM mop rotation, and 12mm automatic mop lifting feature for carpet detection.



Image: The eufy X10 Pro Omni robot vacuum demonstrating its mop lifting capability as it moves from a hard floor onto a carpet, with an arrow indicating the 12mm lift, ensuring carpets remain dry during mopping.

4.4. App Control and Customization (AI.Map 2.0)

The eufy Clean app provides full control over your robot vacuum. You can:

- View and edit cleaning maps (AI.Map 2.0).
- Set no-go zones and virtual boundaries.
- Schedule cleaning tasks for specific times and rooms.
- Adjust suction power and water flow levels.
- Monitor cleaning progress and battery status.
- Utilize multi-floor mapping for homes with multiple levels.



Image: A visual representation of the eufy X10 Pro Omni robot vacuum cleaning a home, with a smartphone displaying the AI.Map 2.0 interface, highlighting customizable cleaning schedules and room-specific settings.



Image: A detailed view of the eufy Clean app's advanced control features, including options for zone cleaning, setting no-go zones, selecting specific rooms for cleaning, adjusting suction levels, and creating virtual boundaries.

4.5. Voice Control

The eufy X10 Pro Omni is compatible with Amazon Alexa and Google Assistant, allowing you to start cleaning tasks using voice commands.

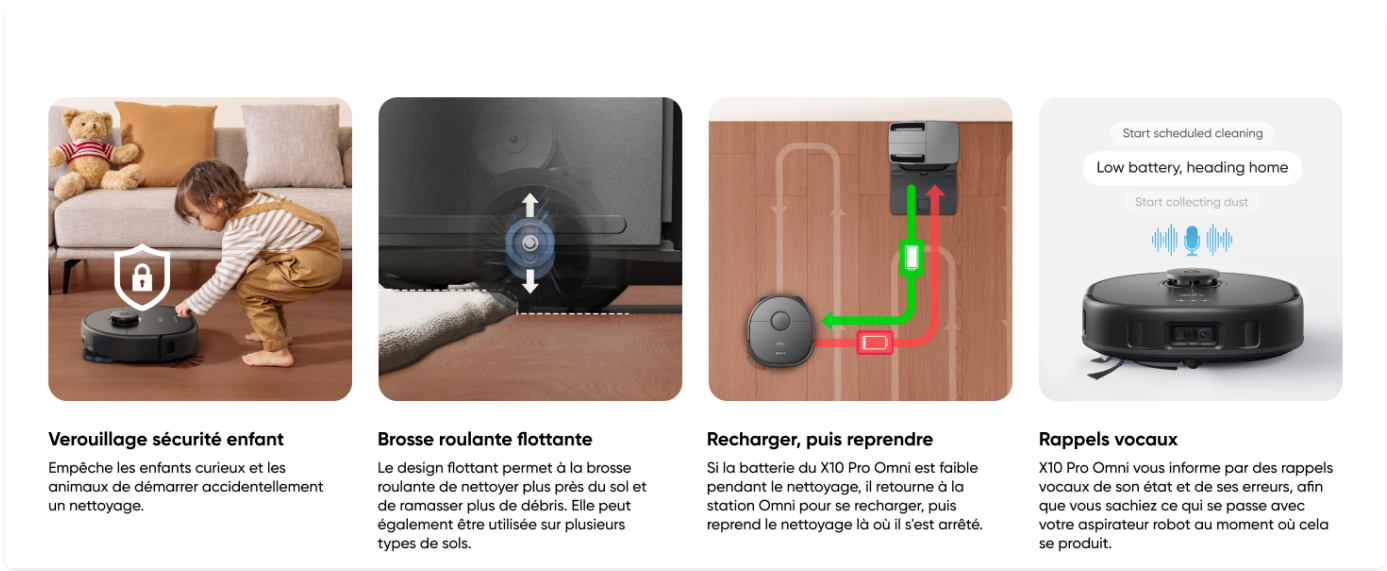


Image: The eufy X10 Pro Omni robot vacuum positioned near its station, with a speech bubble indicating a voice command: "Alexa, ask RoboVac to start cleaning," demonstrating its voice control compatibility.

5. Maintenance

The Omni Station significantly reduces manual maintenance. However, regular checks are recommended to ensure optimal performance.

5.1. Omni Station Automated Maintenance

- **Auto-Wash:** The station automatically washes the mop pads with clean water after cleaning sessions.
- **Auto-Dry:** Mop pads are dried with 45°C hot air for 2 hours to prevent odors and mildew.
- **Auto-Empty:** The robot's dustbin is automatically emptied into the station's 2.5L dust bag, which typically requires replacement every two months.

- **Auto-Refill:** The robot's water tank is automatically refilled from the station's 3L clean water tank, sufficient for cleaning up to 150 m² (1614 sq ft) multiple times.



Image: The eufy X10 Pro Omni robot vacuum docked at its Omni Station, with visual cues highlighting its four automated maintenance functions: auto-washing, auto-drying, auto-emptying, and auto-refilling.



Image: The eufy X10 Pro Omni robot vacuum's mop pads undergoing an automatic washing cycle within the Omni Station, illustrating the self-cleaning feature.



Image: The eufy X10 Pro Omni robot vacuum's mop pads being dried by hot air within the Omni Station, demonstrating the automatic drying process to prevent odors.



Image: The eufy X10 Pro Omni robot vacuum's internal dustbin being automatically emptied into the Omni Station's larger dust bag,

indicating the hands-free dust disposal system.



Image: The eufy X10 Pro Omni robot vacuum's internal water tank being automatically refilled from the Omni Station's clean water reservoir, ensuring continuous mopping capability.

5.2. Manual Cleaning and Replacement

- **Rolling Brush:** The Pro-Detangle rolling brush automatically removes tangled hair. Periodically check and clean any remaining debris.
- **Side Brushes:** Inspect and clean side brushes regularly. Replace if worn or damaged.
- **Sensors:** Wipe all sensors (cliff sensors, anti-collision sensors) with a clean, dry cloth to ensure proper function.
- **Dust Bag:** Replace the dust bag in the Omni Station approximately every two months, or when indicated by the app.
- **Water Tanks:** Periodically clean the clean and dirty water tanks in the Omni Station.



Image: A close-up of the eufy X10 Pro Omni's rolling brush, showing the integrated Pro-Detangle comb designed to automatically remove tangled hair, reducing manual cleaning effort.

6. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Robot does not charge.	Charging contacts are dirty or not aligned. Power cable is disconnected.	Clean charging contacts on both robot and station. Ensure power cable is securely plugged in. Re-dock the robot.
Poor cleaning performance.	Dustbin full, brushes tangled, filter clogged, mop pads dirty.	Check and empty dustbin/dust bag. Clean rolling brush and side brushes. Clean or replace filter. Ensure mop pads are clean and wet.
Robot gets stuck frequently.	Too many obstacles, dark environment, dirty sensors.	Clear obstacles from the cleaning path. Ensure sufficient lighting. Clean all sensors. Set no-go zones in the app for problem areas.
Mop pads are not wet enough or too wet.	Water tank empty, water flow setting incorrect, dirty water nozzle.	Check clean water tank level. Adjust water flow setting in the app. Clean water nozzles on the robot.
Robot is noisy.	Brush entanglement, foreign object, dustbin/filter issue.	Check and clean rolling brush. Remove any foreign objects. Ensure dustbin and filter are correctly installed and clean. Note: The auto-empty function can be noisy during operation.

For more detailed troubleshooting or error codes, refer to the eufy Clean app or the official eufy support website.

7. Specifications

Feature	Detail
Brand	eufy
Model Number	T2351
Color	Black
Product Dimensions (L x W x H)	Robot: 353 x 327 x 113.5 mm Omni Station: 366 x 460 x 480 mm
Suction Power	8,000 Pa
Mop Pad Speed	180 RPM
Mop Downward Pressure	1 kg
Mop Lifting Height	12 mm
Dust Bag Capacity (Station)	2.5 L (up to 2 months)
Clean Water Tank Capacity (Station)	3 L
Battery Life	Up to 3 hours
Filter Type	HEPA
Navigation Technology	iPath Laser Navigation

Feature	Detail
Obstacle Avoidance	AI.See (recognizes 100+ objects)
Voice Assistant Compatibility	Google Home, Amazon Alexa



Image: A diagram illustrating the dimensions of both the eufy X10 Pro Omni robot vacuum and its Omni Station, providing measurements for height, width, and depth.

8. Safety Information

Please read all safety instructions carefully before using the eufy X10 Pro Omni. Keep this manual for future reference.

- Do not use the robot vacuum in wet environments or near water.
- Keep children and pets away from the robot during operation.
- Ensure all cables, curtains, and small objects are cleared from the floor before cleaning to prevent entanglement.
- Do not use the robot to pick up large debris, liquids, or burning/smoking objects.
- Only use the original power adapter and charging station provided.
- Do not attempt to repair or modify the robot or station yourself. Contact authorized service personnel.
- The robot features child safety lock to prevent accidental activation.

Image: A child playfully interacting with the eufy X10 Pro Omni robot vacuum, accompanied by a lock icon, signifying the product's child safety features designed to prevent accidental operation.

9. Warranty and Support

For warranty information, technical support, and frequently asked questions, please visit the official eufy website or contact eufy customer service. Keep your purchase receipt as proof of purchase.
Official eufy Website: www.eufylife.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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