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HP HP 13.8" Laptop

HP 13.8" IPS Touchscreen Laptop User Manual

Model: HP 13.8" Laptop

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 13.8" IPS Touchscreen Laptop. This renewed product has been professionally inspected, tested, and cleaned to ensure full functionality. Please read this guide thoroughly to maximize your experience with the device.

PRODUCT FEATURES

- Processor:** AMD Ryzen 3-5300U, up to 3.80GHz for efficient performance.
- Memory & Storage:** 12GB DDR4 RAM and a fast 256GB SSD for quick boot times and ample storage.
- Display:** 13.8" Brightview HD (1366x768) IPS Touchscreen with AMD Graphics for clear visuals and interactive use.
- Connectivity:** Includes 1x USB Type-C, 2x USB Type-A, 1x HDMI, 1x SD Card Reader, and 1x Headphone/Microphone Combo Jack.
- Wireless:** Super-Fast Wi-Fi and Bluetooth Combo for reliable wireless connections.
- Operating System:** Pre-installed with Windows 11 for a modern user experience.
- Integrated Webcam:** For video conferencing and online communication.

SETUP GUIDE

1. Unboxing and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Ensure the AC charger is present. Inspect the laptop for any visible damage. As a renewed product, minor cosmetic imperfections may be present but will not affect functionality.



Image: HP 13.8" IPS Touchscreen Laptop, front view.

2. Connecting the Power Adapter

Connect the AC charger to the laptop's power port and then plug it into a wall outlet. It is recommended to fully charge the battery before initial use.

3. First Power On and Windows 11 Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the Windows 11 setup process. This includes selecting your region, connecting to a Wi-Fi network, creating a user account, and accepting terms and conditions.

4. Connecting Peripherals

Utilize the available ports to connect external devices such as a mouse, external display, or USB drives. Refer to the port diagram below for locations.



Image: Side view of the HP laptop illustrating various ports.

USB Type-C: Versatile port for data transfer, charging, and video output (if supported by accessory).

USB Type-A: Standard USB ports for connecting peripherals like mice, keyboards, or external storage.

HDMI: Connect to external monitors or TVs for extended display.

SD Card Reader: Insert SD cards for data transfer from cameras or other devices.

Headphone/Microphone Combo Jack: For connecting headphones or a headset.

OPERATING INSTRUCTIONS

Using the Touchscreen

The 13.8" IPS display supports touch input. You can interact with Windows 11 using gestures similar to a tablet or smartphone. Tap to select, pinch to zoom, and swipe to scroll.

Keyboard and Touchpad

The integrated keyboard and touchpad provide traditional input methods. The touchpad supports multi-touch gestures for navigation, scrolling, and zooming. Refer to Windows 11 settings for customizing touchpad gestures.

Connecting to Wi-Fi and Bluetooth

To connect to a Wi-Fi network, click the Wi-Fi icon in the taskbar, select your desired network, and enter the password. For Bluetooth devices, go to **Settings > Bluetooth & devices**, turn on Bluetooth, and pair your device.

Power Management

- **Sleep Mode:** Closes open applications and puts the laptop into a low-power state. Press the power button or close the lid to enter sleep mode.
- **Shut Down:** Completely turns off the laptop. Go to **Start > Power > Shut down**
- **Restart:** Shuts down and then immediately restarts the laptop. Go to **Start > Power > Restart**

MAINTENANCE

Cleaning the Laptop

Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display. For the chassis and keyboard, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials. Ensure the laptop is powered off and unplugged before cleaning.

Battery Care

To prolong battery life, avoid extreme temperatures. It is generally recommended to keep the battery charge between 20% and 80% for optimal longevity. Periodically allow the battery to discharge fully and then recharge it.

Software Updates

Regularly check for and install Windows updates via **Settings > Windows Update**. Also, ensure your AMD graphics drivers are up to date for optimal performance. These can typically be found on the official AMD support website.

Storage Management

The laptop features a 256GB SSD. To manage storage, regularly delete unnecessary files and uninstall unused applications. The integrated SD card reader can be used to expand storage for documents, media, and less frequently accessed files.

TROUBLESHOOTING

- **Laptop Not Turning On:** Ensure the AC adapter is securely connected and the battery has sufficient charge. Try holding the power button for 15-20 seconds to perform a hard reset.
- **No Wi-Fi Connection:** Check if Wi-Fi is enabled in Windows settings. Restart your router and the laptop. Ensure you are entering the correct Wi-Fi password.
- **Slow Performance:** Close unnecessary applications. Check for background processes in Task Manager (Ctrl+Shift+Esc). Ensure Windows and drivers are updated. Consider running a disk cleanup.
- **Display Issues:** If the screen is blank, try connecting an external monitor via HDMI to check if the issue is with the laptop's display or graphics output. Adjust display settings in Windows.
- **Touchscreen Not Responding:** Restart the laptop. Check for updated touchscreen drivers in Device Manager. Ensure there are no physical obstructions or dirt on the screen.

For more advanced troubleshooting or issues not covered here, please refer to the HP support website or contact

SPECIFICATIONS

Model Name	HP 13.8" Laptop
Processor	AMD Ryzen 3-5300U (up to 3.80GHz)
RAM	12GB DDR4
Storage	256GB SSD
Display	13.8" Brightview HD (1366x768) IPS Touchscreen
Graphics	AMD Integrated Graphics
Operating System	Windows 11
Ports	1x USB Type-C, 2x USB Type-A, 1x HDMI, 1x SD Card Reader, 1x Headphone/Microphone Combo Jack
Wireless Connectivity	Super-Fast Wi-Fi, Bluetooth
Dimensions (LxWxH)	12.7 x 8.8 x 0.7 inches
Weight	4.47 pounds
Color	Coal Black

WARRANTY INFORMATION

This HP 13.8" IPS Touchscreen Laptop is a renewed product and is backed by the **90-day Amazon Renewed Guarantee**. This guarantee ensures that if you are not satisfied with the product within 90 days of receipt, you are eligible for a replacement or refund. For specific terms and conditions, please refer to the Amazon Renewed program details.

SUPPORT

For further assistance, technical support, or warranty claims, please utilize the following resources:

- **HP Official Support:** Visit the official [HP Support website](#) for drivers, manuals, and troubleshooting guides specific to HP products.
- **Amazon Renewed Support:** For issues related to your renewed product purchase or the 90-day guarantee, contact [Amazon Renewed Customer Service](#).

