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HP 15-dy2131wm

HP Laptop 15-dy2131wm User Manual

Model: 15-dy2131wm

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Laptop 15-dy2131wm. This 15.6-inch Full HD laptop features an Intel Core i3-1115G4 processor, 8GB DDR4 RAM, and a 256GB SSD, running on Windows 11 Home in S mode. It is designed for everyday tasks, productivity, and entertainment.



Image: The HP Laptop 15-dy2131wm shown open, revealing its screen and keyboard. The screen displays the Windows 11 operating system interface.

SETUP GUIDE

1. Initial Power On

1. **Connect Power Adapter:** Plug the included power adapter into the laptop's power port and then into a wall outlet.
2. **Open the Laptop:** Carefully open the laptop lid.
3. **Press Power Button:** Locate the power button, typically on the keyboard deck or side, and press it to turn on the laptop.
4. **Follow On-Screen Instructions:** The laptop will guide you through the initial Windows 11 Home S mode setup, including language selection, network connection, and user account creation.

2. Connecting Peripherals

- **USB Devices:** Connect USB mice, keyboards, or external drives to the available USB Type-A or USB Type-C ports.
- **External Display:** Use the HDMI port to connect an external monitor or projector.
- **SD Card:** Insert an SD media card into the multi-format SD media card reader for data transfer.
- **Audio:** Connect headphones or external speakers to the 3.5mm audio jack.



Image: A close-up view of the right side of the HP Laptop, highlighting the SD card reader, headphone/microphone combo jack, and a USB Type-C port.



Image: A close-up view of the left side of the HP Laptop, showing the power input port and two USB Type-A ports.

OPERATING INSTRUCTIONS

Keyboard and Touchpad

- **Full-size Keyboard:** Utilize the full-size keyboard for typing.
- **Numeric Keypad:** The integrated numeric keypad on the right side allows for efficient data entry.
- **Touchpad:** Use the multi-touch touchpad for navigation. Tap to click, use two fingers to scroll, and pinch to zoom.

Fingerprint Reader

The integrated fingerprint reader provides secure login. Set up your fingerprint in Windows Settings under *Accounts > Sign-in options > Fingerprint recognition (Windows Hello)*.

Windows 11 Home in S Mode

Your laptop operates in Windows 11 Home in S mode, which is designed for security and performance. In S mode, you can only install apps from the Microsoft Store and must use Microsoft Edge for safe browsing. If you need to install apps from outside the Microsoft Store, you can switch out of S mode. This is a one-way switch and cannot be reversed.

- **Switching out of S mode:** Go to *Settings > System > Activation > Go to Store*. On the 'Switch out of S mode' (or similar) page that appears in the Microsoft Store, click the *Get* button.

Camera and Microphones

The laptop includes a 720p HD camera and integrated dual array digital microphones, suitable for video calls and online meetings. Ensure proper lighting and audio settings in your communication applications.

MAINTENANCE

Cleaning the Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used. Ensure no liquid enters openings.
- **Ports:** Keep ports free of dust and debris using compressed air if necessary.

Battery Care

- Avoid extreme temperatures.
- For optimal battery longevity, avoid consistently discharging the battery completely or keeping it at 100% charge for extended periods.
- Calibrate the battery periodically by fully discharging and recharging it.

Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security. Go to *Settings > Windows Update*.

Storage Management

Periodically review and delete unnecessary files to maintain sufficient free space on your 256GB SSD for optimal system performance.

TROUBLESHOOTING

Common Issues and Solutions

- **Laptop not powering on:** Ensure the power adapter is securely connected and the outlet is functional. Try a different outlet.
- **Screen is blank:** Connect an external monitor to check if the display output is working. Restart the laptop.
- **Wi-Fi connectivity issues:** Check if Wi-Fi is enabled in Windows settings. Restart your router and laptop.
- **Slow performance:** Close unnecessary applications. Check for background updates. Ensure sufficient free storage space.
- **Fingerprint reader not working:** Ensure your finger is clean and dry. Re-register your fingerprint in Windows settings if issues persist.

System Recovery

If your system experiences persistent issues, you can use Windows recovery options to reset or reinstall the operating

system. Access these options via *Settings > System > Recovery*.

SPECIFICATIONS

Feature	Detail
Model Name	HP Laptop 15-dy2131wm
Display Size	15.6 Inches
Screen Resolution	1920 x 1080 pixels (Full HD)
Processor	Intel Core i3-1115G4
RAM	8 GB DDR4
Storage	256 GB SSD
Graphics Coprocessor	Intel UHD Graphics (Integrated)
Operating System	Windows 11 Home in S mode
Wireless Connectivity	Bluetooth
Ports	USB Type-C, USB Type-A (x2), HDMI, SD Media Card Reader, Headphone/Microphone Combo
Camera	720p HD Camera with Integrated Dual Array Digital Microphones
Special Features	Anti-Glare Coating, Fingerprint Reader, Numeric Keypad
Average Battery Life	Up to 8 Hours
Item Weight	3.74 pounds
Color	Natural Silver

WARRANTY INFORMATION

This product is sold as a renewed item. Renewed products typically come with a limited warranty provided by the seller or the Amazon Renewed program. Please refer to the specific warranty details provided at the time of purchase or contact the seller directly for information regarding your product's warranty coverage and return policy. For general information on Amazon Renewed products, you may visit the [Amazon Renewed Store](#).

SUPPORT

For technical assistance, driver downloads, or further support related to your HP Laptop, please visit the official HP Support website. You will need your product's serial number, which can usually be found on a sticker on the bottom of the laptop or in the system information within Windows.

HP Support Website: support.hp.com

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