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› goobay 65271 DisplayPort to HDMI Cable User Manual

goobay 65271

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Model: 65271

1. INTRODUCTION AND OVERVIEW

This goobay 65271 DisplayPort to HDMI cable is designed for transmitting audio and video signals from a DisplayPort source to an HDMI display. It supports Ultra HD resolutions up to 4K @ 50/60 Hz and a data transfer rate of up to 18 Gbit/s, utilizing DisplayPort 1.2 and HDMI 2.0 standards. The cable features a durable textile jacket, fine metal plugs, kink protection, and gold-plated connectors for reliable performance. Please note that this cable is directional, transmitting signals exclusively from a DisplayPort source to an HDMI destination.

DisplayPort™-auf-HDMI™-Kabel

in Sharkskin Grey



4K Ultra HD,
(3840 x 2160)



Robust durch
Knickschutz



Kabellänge
5,0 m



Aluminium-
Stecker

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Image 1.1: The goobay 65271 DisplayPort to HDMI cable, showcasing its connectors and braided design.

2. SETUP INSTRUCTIONS

1. **Identify Ports:** Locate the DisplayPort output on your source device (e.g., laptop, PC, graphics card) and the HDMI input on your display device (e.g., TV, monitor, projector).
2. **Connect DisplayPort:** Insert the DisplayPort connector of the goobay 65271 cable into the DisplayPort output of your source device. Ensure it is firmly seated.
3. **Connect HDMI:** Insert the HDMI connector of the goobay 65271 cable into an available HDMI input on your display device. Ensure it is firmly seated.

4. **Power On Devices:** Ensure both your source device and display device are powered on.
5. **Select Input:** On your display device, use its remote control or menu buttons to select the corresponding HDMI input to which the cable is connected.

Hohe Kompatibilität

geeignet für alle Geräte mit einem DisplayPort™ - & HDMI™-Anschluss



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Image 2.1: Compatibility diagram illustrating common devices that can be connected using the cable.

3. OPERATING INSTRUCTIONS

Once the cable is correctly connected and devices are powered on, your display should automatically detect the signal from the source device. If not, follow these steps:

- **Display Settings:** On your source device (computer), navigate to your display settings. Ensure the external

display is detected and configured for the desired resolution and refresh rate (e.g., 3840x2160 at 60Hz for 4K).

- **Audio Output:** If you are not receiving audio through your HDMI display, check your source device's sound settings. Select the HDMI output as the default audio device.
- **Directional Cable:** Remember that this cable is directional. It transmits signal **only from DisplayPort to HDMI**. Connecting it in reverse (HDMI source to DisplayPort display) will not work.



Image 3.1: Visual comparison of 4K Ultra HD and Full HD resolutions, highlighting the cable's capability.

4. MAINTENANCE

To ensure the longevity and optimal performance of your goobay 65271 cable, follow these maintenance guidelines:

- **Handle with Care:** Avoid pulling the cable by the cord. Always grasp the connector housing when plugging or unplugging.
- **Prevent Kinks:** While the cable features kink protection, avoid sharp bends or extreme angles that could stress the internal wires.
- **Keep Clean:** Periodically wipe the connectors with a clean, dry, lint-free cloth to remove dust or debris.
- **Storage:** When not in use, store the cable coiled loosely in a cool, dry place away from direct sunlight and extreme temperatures.

Integrierter Knickschutz für eine erhöhte Lebensdauer



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Image 4.1: Close-up of the integrated kink protection, designed for increased durability.

5. TROUBLESHOOTING

If you encounter issues with your goobay 65271 DisplayPort to HDMI cable, refer to the following common problems and solutions:

- **No Image on Display:**
 - Ensure both source and display devices are powered on.
 - Verify that the cable is securely connected to both the DisplayPort output on the source and the HDMI input on the display.
 - Confirm the correct HDMI input is selected on your display device.
 - Check your source device's display settings to ensure the external display is detected and enabled.
 - Remember the cable is directional (DisplayPort source to HDMI display only).
- **Flickering or Poor Image Quality:**
 - Ensure your source device's graphics drivers are up to date.
 - Verify that both your source and display devices support the desired resolution and refresh rate (e.g., 4K @ 60Hz).
 - Try a different HDMI input on your display.
 - Reduce the resolution or refresh rate in your source device's display settings to see if the issue persists.
- **No Audio:**
 - Check your source device's sound settings and ensure the HDMI output is selected as the default audio playback device.
 - Verify the volume levels on both your source device and display.

6. SPECIFICATIONS

Model Number	65271
Cable Length	5 m
Connector 1 Type	DisplayPort™ Male
Connector 2 Type	HDMI™ (Type A) Male
Max. Resolution	4K Ultra HD 2160p @ 60 Hz
Max. Data Transfer Rate	18 Gbit/s (HDMI 2.0), 21.6 Gbit/s (DisplayPort 1.2)
Cable Type	Round, Textile Braided
Conductor Material	CU (Copper)
Shielding	3x (Foil, Foil, Braid)
Contact Material	Gold-plated
Housing Material	Aluminum
Directional	Yes (DisplayPort Source to HDMI Display)

7. WARRANTY AND SUPPORT

The goobay 65271 DisplayPort to HDMI cable comes with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the official goobay website or the documentation provided at the time of purchase. Keep your proof of purchase, such as a receipt or invoice, as it will be required for any warranty claims.

For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact your retailer or visit the goobay support portal online. You can typically find contact information on the product packaging or the official goobay website.