

Amazon Basics C24M2020DNA

Amazon Basics 24-Inch FHD 1080P 100Hz Monitor (Model C24M2020DNA) Instruction Manual

Brand: Amazon Basics | Model: C24M2020DNA

IMPORTANT SAFETY INFORMATION

Before initial use, ensure you remove the protective film (with date code) from the panel surface. This film is designed to protect the screen from scratches during shipping and handling.

PACKAGE CONTENTS

Verify that all the following items are included in your package:

- Monitor Display
- Stand Base
- Stand Neck
- Power Adapter
- HDMI Cable



This image displays the components included with your Amazon Basics monitor: the stand base, the stand neck, a power adapter, and an HDMI cable for connectivity.

SETUP

1. Monitor Assembly

1. Attach the stand neck to the stand base.
2. Carefully attach the assembled stand to the back of the monitor. Ensure it clicks securely into place.
3. Place the monitor on a stable, flat surface. You can adjust the tilt of the monitor from -5° to 20° for optimal viewing. When tilting, hold only the bezel to prevent damage to the screen.

24-Inch Flat Panel FHD Monitor

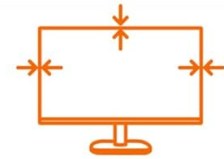
Ideal for webinars, meetings, gaming,
entertainment and more



**In-Plane Switching (IPS)
panel**



Stand tilts -5° to 20°



3-side bezel-less

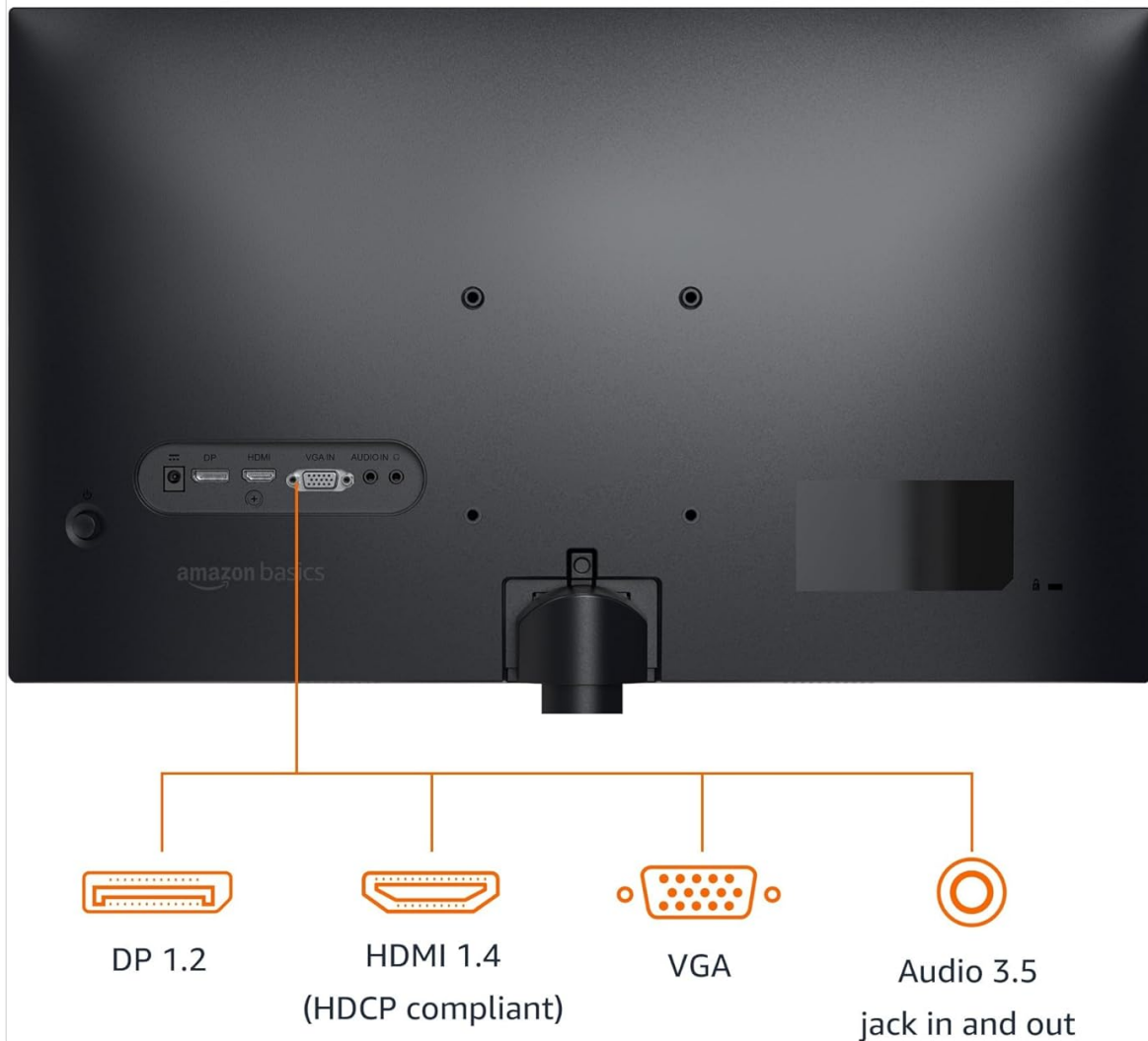
A front view of the Amazon Basics 24-inch monitor, showcasing its In-Plane Switching (IPS) panel for wide viewing angles, a stand that allows tilting from -5° to 20°, and a sleek 3-side bezel-less design for an immersive viewing experience.

2. Connecting Cables

Connect the HDMI cable from your computer's video output port to the HDMI input port on the monitor. For power, connect the power adapter to the monitor's power input and then to a wall outlet.

Various Terminals

4 ports of input/output



The rear panel of the monitor, illustrating the available input/output ports: DisplayPort 1.2, HDMI 1.4 (HDCP compliant), VGA, and a 3.5mm audio jack for both input and output.

3. Powering On

Press the power button located on the back of the monitor to turn it on. The monitor should automatically detect the input signal.

Video: Product Assembly and Connection

This video demonstrates the quick and easy assembly process of the Amazon Basics monitor, including attaching the stand and connecting the necessary cables. It also shows how to power on the monitor and highlights its VESA mounting compatibility.

OPERATING INSTRUCTIONS

Display Settings

Use the control buttons on the monitor to navigate the On-Screen Display (OSD) menu. Here you can adjust settings such as brightness, contrast, color temperature, and input source. The monitor supports a maximum refresh rate of 100Hz for smooth visuals.

Built-in Speakers

The monitor features built-in speakers that deliver clear audio. You can control the volume through your connected device or the monitor's OSD menu.

VESA Compatibility

The monitor is VESA compatible, allowing it to be mounted on a wall or an adjustable monitor arm (sold separately) for enhanced ergonomic flexibility.

Higher resolution & refresh rate

Provides a vibrant & clear picture

1920 x 1080
FHD

100 Hz
Refresh rate



21.21 in
53.88 cm



16.00 in
40.64 cm

7.80 in
20.00 cm

This image provides the physical dimensions of the 24-inch monitor, along with key display specifications: 1920 x 1080 Full HD resolution and a 100 Hz refresh rate, ensuring a vibrant and clear picture.

MAINTENANCE

To maintain the monitor's performance and appearance:

- Always unplug the monitor before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive screen cleaner.
- Avoid using harsh chemicals, solvents, or abrasive materials that could damage the screen or casing.
- Do not spray cleaner directly onto the screen.

TROUBLESHOOTING

- **No Power:** Ensure the power adapter is securely connected to both the monitor and a working electrical outlet. Check if the power button is pressed.
- **No Signal:** Verify that the video cable (HDMI, DP, or VGA) is correctly connected to both the monitor and your computer. Ensure the correct input source is selected in the monitor's OSD menu.
- **Flickering/Distorted Image:** Check the video cable for damage or loose connections. Try a different video cable or port. Adjust the refresh rate in your computer's display settings to match the monitor's maximum 100Hz.
- **No Sound from Built-in Speakers:** Confirm that the audio cable (if using VGA) is connected, or that audio is being transmitted via HDMI/DP. Check the volume settings on both your computer and the monitor.

SPECIFICATIONS

Feature	Specification
Standing screen display size	24 Inches
Screen Resolution	1920x1080 (FHD 1080p)
Max Screen Resolution	1920 x 1080
Brand	Amazon Basics
Series	C24M2020DNA
Item model number	C24M2020DNA
Item Weight	6.61 pounds
Product Dimensions	21.21 x 7.8 x 16 inches
Item Dimensions LxWxH	21.21 x 7.8 x 16 inches
Color	Black
Manufacturer	Amazon
Aspect Ratio	16:9
Screen Surface Description	Glossy

WARRANTY INFORMATION

This Amazon Basics monitor is covered by a limited warranty. Please refer to the warranty documentation included in your product packaging or visit the Amazon Basics official website for detailed terms and conditions.

CUSTOMER SUPPORT

For further assistance, troubleshooting, or warranty claims, please contact Amazon Basics customer support through the Amazon website or your purchase platform. Have your product model number (C24M2020DNA) and purchase date ready.