

## Philips HD9352/31

# Philips 5000 Series HD9352/31 Stainless Steel Kettle User Manual

Model: HD9352/31

## 1. INTRODUCTION

Thank you for choosing the Philips 5000 Series HD9352/31 Stainless Steel Kettle. This durable 1.7-liter electric kettle is designed for fast and safe boiling, featuring a full stainless steel body and a spring lid for easy use. Please read this manual carefully before using the appliance and save it for future reference.



Image 1: Front view of the Philips 5000 Series HD9352/31 Stainless Steel Kettle.

## 2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and personal injury. This kettle is intended for household use only.

- Do not immerse the kettle, power base, cord, or plug in water or other liquids.
- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Keep the appliance and its cord out of reach of children.
- Do not operate the kettle if the cord, plug, or the appliance itself is damaged.
- Always place the kettle on a stable, flat, heat-resistant surface.
- Do not fill the kettle above the maximum level indicator to prevent boiling water from overflowing.
- Avoid contact with steam escaping from the spout or lid, especially during boiling.
- The kettle's outer surface becomes hot during use. Handle with care, using the handle only.
- Unplug the kettle from the outlet when not in use and before cleaning.
- This appliance is equipped with a multi-safety system against boil-dry. If the kettle is switched on without sufficient water, it will automatically switch off.

### 3. SETUP AND FIRST USE

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Before using your new kettle for the first time, follow these steps:

1. Remove all packaging materials and stickers from the kettle and its base.
2. Place the power base on a stable, flat, and dry surface.
3. Fill the kettle with water up to the maximum level.
4. Boil the water and then discard it. Repeat this process two to three times to remove any manufacturing residues.



Image 2: Side view showing the water level indicator on the Philips kettle.

## 4. OPERATING THE KETTLE

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Using your Philips kettle is straightforward:

1. **Filling the Kettle:** Open the spring lid by pressing the button on the handle. Fill the kettle with the desired amount of water, ensuring it is between the minimum and maximum marks. Close the lid firmly.
2. **Placing on Base:** Place the kettle securely on its power base.
3. **Switching On:** Plug the power cord into a wall socket. Press the ON/OFF switch downwards. The indicator light will illuminate, signifying that the kettle is heating.
4. **Automatic Shut-Off:** The kettle will automatically switch off once the water has boiled. The indicator light will turn off.
5. **Pouring:** Carefully lift the kettle from its base and pour the hot water. Be mindful of steam and the hot exterior.



Image 3: Close-up of the power switch and indicator light.

## 5. MAINTENANCE AND CLEANING

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Regular cleaning and maintenance will prolong the life of your kettle.

- **Cleaning the Exterior:** Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaning agents or harsh chemicals.
- **Cleaning the Interior:** For general cleaning, rinse the interior with water.
- **Descaling:** Limescale buildup can affect performance. Descale your kettle regularly (e.g., monthly, depending on water hardness).
  - a. Fill the kettle with water up to three-quarters of the maximum level.
  - b. Add white vinegar (or a suitable descaling agent) according to the product instructions.
  - c. Boil the mixture.
  - d. Let it stand for at least 30 minutes, or longer if scale is heavy.
  - e. Empty the kettle and rinse thoroughly several times with fresh water.

- **Cleaning the Filter:** The removable filter can be cleaned under running water with a soft brush. Ensure it is properly reinserted after cleaning.



Image 4: Kettle with lid open, highlighting the removable filter for cleaning.

## 6. TROUBLESHOOTING

If you encounter issues with your kettle, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Kettle does not switch on.	Not plugged in; power outage; kettle not properly placed on base.	Check power connection; ensure kettle is correctly seated on the base.
Kettle switches off before boiling.	Too little water (boil-dry protection activated); excessive limescale.	Ensure sufficient water; descale the kettle.

Problem	Possible Cause	Solution
Water tastes unusual or has particles.	New kettle (first use); limescale buildup.	Perform first-use cleaning (boil and discard water); descale the kettle.
Lid does not close properly.	Obstruction; lid mechanism issue.	Check for obstructions; ensure lid is aligned correctly.

If the problem persists after trying these solutions, please contact Philips customer support.

## 7. SPECIFICATIONS

- **Model Number:** HD9352/31
- **Brand:** Philips
- **Capacity:** 1.7 Liters
- **Power / Wattage:** 2200 watts
- **Voltage:** 220V
- **Material:** Stainless Steel
- **Color:** Black & Copper
- **Product Dimensions:** 22.8 x 19.8 x 24.4 cm
- **Item Weight:** 1.5 Kilograms
- **Special Features:** Automatic Shut-Off, Boil Dry Protection, Heat Resistant Handle, Removable Filter

## 8. WARRANTY AND SUPPORT

Philips products are designed and manufactured to the highest standards. For detailed warranty information, please refer to the warranty card included with your purchase or visit the official Philips website. For technical support, spare parts, or general inquiries, please contact Philips customer service in your region. Keep your proof of purchase for warranty claims. You can find more information and support on the official Philips website:[www.philips.com](http://www.philips.com)

