

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [BoxWave](#) /

> [BoxWave DirectSync PD Cable \(3ft\) - USB-C to USB-C \(100W\) Instruction Manual](#)

### BoxWave DirectSync PD Cable (3ft)

# BoxWave DirectSync PD Cable (3ft) - USB-C to USB-C (100W) Instruction Manual

Model: DirectSync PD Cable (3ft)

## 1. INTRODUCTION AND OVERVIEW

The BoxWave DirectSync PD Cable is a versatile USB-C to USB-C cable designed for efficient power delivery and high-speed data transfer. This 3-foot (100cm) braided cable supports up to 100 Watts of Power Delivery (PD), making it suitable for charging a wide range of USB-C devices, including laptops, tablets, and smartphones. It also facilitates data synchronization at speeds up to 480Mbps.



Image 1.1: The BoxWave DirectSync PD Cable in Jet Black, coiled for storage.

Key features include a durable nylon braided exterior and reinforced rubberized grommet strain reliefs on both connectors, engineered to prevent fraying and ensure a reliable connection over time.

## 2. SETUP

Setting up your DirectSync PD Cable is straightforward. No software installation or complex configuration is required.

1. **Identify Ports:** Ensure your charging adapter and device both have USB-C ports.
2. **Connect to Power Source:** Plug one end of the DirectSync PD Cable into a compatible USB-C power adapter or a USB-C port on a computer.
3. **Connect to Device:** Plug the other end of the cable into the USB-C port of your device (e.g., smartphone, tablet, laptop).

The cable is designed for immediate use upon connection.

### 3. OPERATING INSTRUCTIONS

#### 3.1 Charging Your Device

To charge your device, connect the DirectSync PD Cable as described in the Setup section. The cable supports Power Delivery (PD) up to 100W, allowing for rapid charging of compatible devices. Charging will begin automatically once connected to a power source.



Image 3.1: The DirectSync PD Cable connected to a laptop for charging, demonstrating 100W Power Delivery capability.

### 3.2 Data Synchronization

The DirectSync PD Cable enables high-speed data transfers up to 480Mbps while simultaneously charging your device. To sync data:

1. Connect one end of the cable to your device and the other end to a computer with a USB-C port.
2. Your device should appear as a connected storage device on your computer.
3. Follow your device's operating system instructions for transferring files.



Image 3.2: A smartphone connected to a laptop via the DirectSync PD Cable, illustrating simultaneous charging and data transfer.

## 4. MAINTENANCE

Proper care will extend the lifespan of your DirectSync PD Cable.

- **Storage:** When not in use, coil the cable loosely. Avoid tight coiling or sharp bends, which can damage internal wires.
- **Cleaning:** Use a soft, dry cloth to wipe the cable and connectors. Do not use harsh chemicals or abrasive materials.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable. Avoid pulling directly on

the cable itself to prevent strain on the connectors.

- **Protection:** The nylon braided exterior and reinforced strain reliefs are designed for durability. However, avoid excessive force, crushing, or exposure to extreme temperatures.

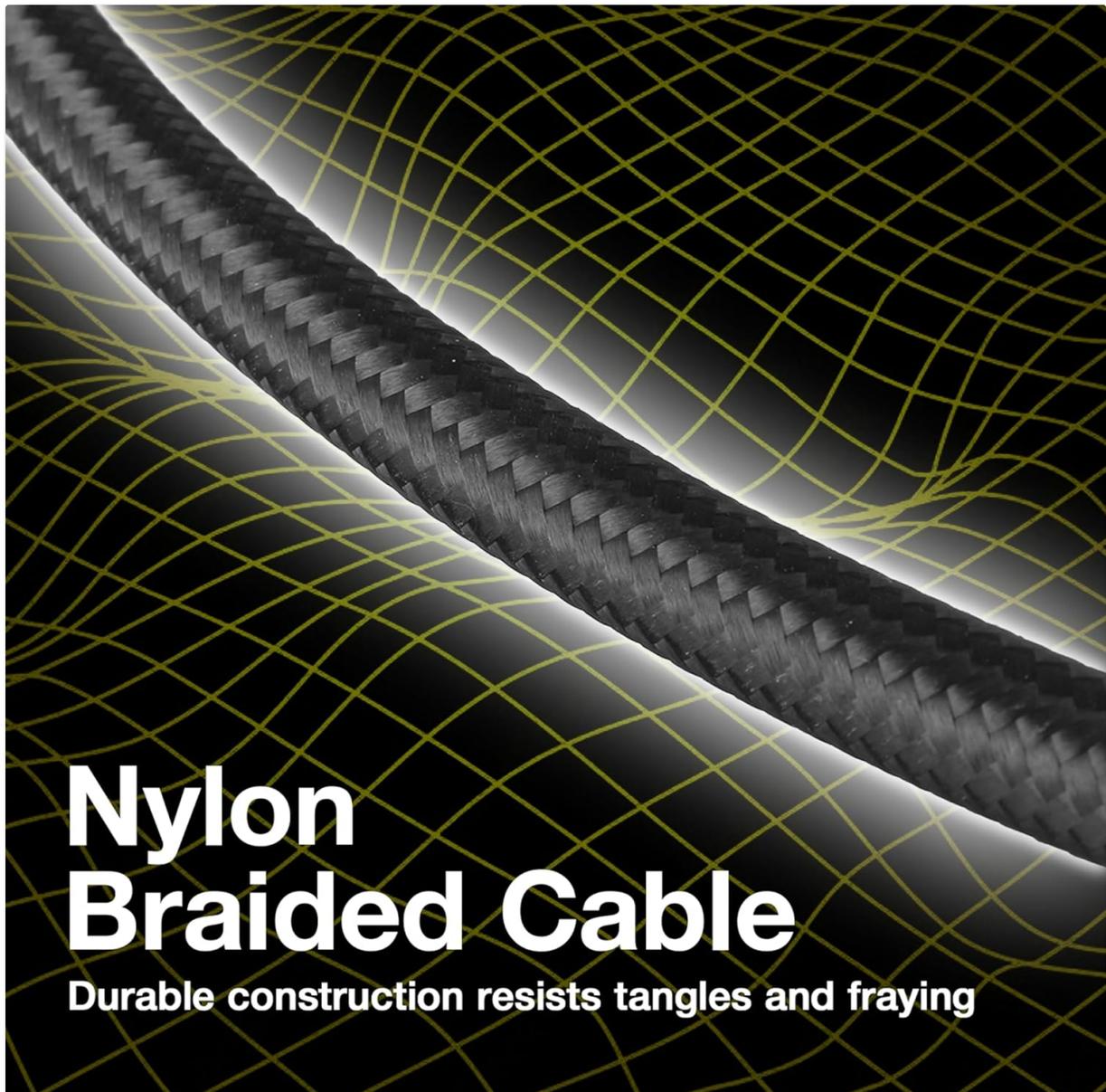


Image 4.1: A close-up view of the durable nylon braided construction of the cable.



# Reinforced Strain Relief

Rubberized connector supports keep DirectSync from kinking and tearing.



Image 4.2: Detail of the reinforced rubberized grommet strain relief, designed to prevent cable fraying at the connector.

## 5. TROUBLESHOOTING

---

If you encounter issues with your DirectSync PD Cable, try the following troubleshooting steps:

- **Device Not Charging:**

- Ensure both ends of the cable are securely plugged into the power source and your device.
- Verify that the power adapter is functioning correctly and is plugged into a live outlet.
- Try using a different USB-C port on your power adapter or device, if available.
- Test the cable with another compatible device to determine if the issue is with the cable or the original device/power source.

- **Slow Charging:**

- Confirm that your power adapter supports Power Delivery (PD) and provides sufficient wattage for your device (up to 100W for this cable).
- Ensure your device also supports fast charging via USB-C PD.
- Close any power-intensive applications running on your device.

- **No Data Transfer:**

- Ensure the cable is connected directly between your device and computer.

- Check your device's settings to ensure it is configured to allow data transfer when connected via USB.
- Try restarting both your device and computer.
- Test with another USB-C port on your computer.

If these steps do not resolve the issue, please refer to the Warranty and Support section for further assistance.

## 6. SPECIFICATIONS

<b>Brand</b>	BoxWave
<b>Model</b>	DirectSync PD Cable
<b>Connector Type</b>	USB Type-C to USB Type-C
<b>Power Delivery</b>	Up to 100W
<b>Data Transfer Speed</b>	Up to 480Mbps
<b>Cable Length</b>	3 feet (100 cm)
<b>Material</b>	Nylon Braided Exterior, Rubberized Grommet Strain Reliefs
<b>Color</b>	Jet Black
<b>Item Weight</b>	3 Ounces

## 7. WARRANTY AND SUPPORT

For specific warranty information regarding your BoxWave DirectSync PD Cable, please refer to the documentation included with your purchase or visit the official BoxWave website. BoxWave is committed to providing quality products and customer satisfaction.

If you require technical support or have questions not covered in this manual, please contact BoxWave customer service through their official website or the contact information provided at the point of purchase.

**Online Support:** [www.boxwave.com](http://www.boxwave.com)