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> BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable Instruction Manual

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Model: DirectSync USB 3.0 A to USB 3.1 Type C Cable

INTRODUCTION

The BoxWave DirectSync USB 3.0 A to USB 3.1 Type C Cable is designed for both charging and high-speed data transfer between compatible devices. This 6-foot cable features a USB 3.0 Type-A connector on one end and a USB 3.1 Type-C connector on the other, providing versatile connectivity for a wide range of modern electronics.



Image: The BoxWave DirectSync cable, coiled, showcasing its USB 3.0 Type-A and USB 3.1 Type-C connectors.

SETUP

To set up your DirectSync cable, follow these simple steps:

1. **Identify Connectors:** Locate the USB 3.0 Type-A connector (the standard rectangular USB end) and the USB 3.1 Type-C connector (the smaller, reversible oval-shaped end).
2. **Connect to Power Source or Computer:** Insert the USB 3.0 Type-A end into a compatible USB wall adapter, power bank, or a USB port on your computer.
3. **Connect to Device:** Insert the USB 3.1 Type-C end into the USB-C port of your compatible device (e.g., smartphone, tablet, laptop). Ensure a firm connection.



Image: The DirectSync cable connecting a tablet to a power bank, illustrating a typical setup for charging.

OPERATING INSTRUCTIONS

Charging Your Device

Once the cable is properly connected to a power source and your device, charging will begin automatically. The cable supports efficient power delivery to quickly recharge your device's battery.

Data Synchronization

To transfer data, connect the USB 3.0 Type-A end to a computer's USB 3.0 port and the USB 3.1 Type-C end to your device. Your computer should recognize the connected device, allowing you to access its storage for file transfers. The cable supports Hi-Speed USB 3.1 data transfers, enabling quick synchronization of large files.



Charge & Sync

Enjoy 480Mbps data transfer speeds while charging your device

Image: A smartphone connected to a laptop via the DirectSync cable, illustrating simultaneous charging and data synchronization.

The 6-foot length of the DirectSync cable provides flexibility, allowing you to use your device comfortably while it is connected for charging or data transfer.

Free to Move

DirectSync features a generous 6ft length, allowing for freedom to use your devices anywhere without worry.



Image: The 6-foot DirectSync cable extending from a wall outlet to a device on a sofa, demonstrating its generous length for flexible use.

MAINTENANCE

Proper care of your DirectSync cable will ensure its longevity and optimal performance:

- **Avoid Kinks and Sharp Bends:** Do not bend the cable sharply, especially near the connectors. The cable features reinforced strain reliefs to minimize damage, but excessive force can still cause internal wire breakage.
- **Store Properly:** When not in use, coil the cable loosely. Avoid tangling or tightly wrapping it around objects.
- **Keep Clean:** Periodically wipe the cable and connectors with a dry, soft cloth to remove dust and debris. Ensure connectors are free of foreign objects before insertion.
- **Handle with Care:** Always pull from the connector head, not the cable itself, when disconnecting from a device or power source.



Reinforced Strain Relief

Rubberized connector supports keep DirectSync from kinking and tearing.



Image: A close-up view of the reinforced strain relief on the cable's connector, designed to prevent kinking and extend cable life.

TROUBLESHOOTING

If you encounter issues with your DirectSync cable, consider the following troubleshooting steps:

- **Device Not Charging:**
 - Ensure both ends of the cable are securely connected.
 - Try a different power source (e.g., another wall adapter, a different USB port on your computer).
 - Test the cable with another compatible device to determine if the issue is with the cable or the original device.
- **Slow Charging:**
 - Verify that your power source provides sufficient output for your device.
 - Ensure you are using a USB 3.0 compatible port on your computer for optimal charging speed.
- **Data Transfer Issues:**
 - Confirm that the cable is connected to a data-enabled USB port on your computer.
 - Check your device's settings to ensure it is configured for data transfer (e.g., "File Transfer" mode on Android devices).

- Restart both your computer and your device.
- **Intermittent Connection:**
 - Inspect the connectors for any visible damage or debris.
 - Ensure the ports on your device and power source are clean and undamaged.

SPECIFICATIONS

Brand	BoxWave
Model Name	DirectSync USB 3.0 A to USB 3.1 Type C Cable
Connector Type	USB 3.0 Type-A, USB 3.1 Type-C
Cable Type	USB
Cable Length	6 feet (approx. 1.8 meters)
Data Transfer Speed	Up to 5 Gbps (USB 3.0 standard)
Color	Black
Features	Charge and Sync functionality, Reinforced Strain Relief

SUPPORT

For technical assistance or inquiries regarding your BoxWave DirectSync cable, please refer to the support options provided by your retailer or contact BoxWave directly through their official website. Limited third-party technical support for your device (up to 3 inquiries via messaging) may be available, but this is not affiliated with or endorsed by EVIDA.