

itrusou US-BW402

iTRUSOU Electric Warming Tray User Manual

Model: US-BW402

1. INTRODUCTION

Thank you for choosing the iTRUSOU Electric Warming Tray. This product is designed to keep your food warm and ready to serve, enhancing your dining experience. Its innovative full-surface heating, portable design, and versatile temperature settings make it an essential tool for family gatherings, office lunches, and various other events. Please read this manual carefully before use to ensure safe and optimal operation.

For any questions or support, please visit itrusou.com or contact us at support@itrusou.com.

2. SAFETY INSTRUCTIONS

To prevent injury or damage, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to “off,” then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Ensure the warming tray is placed on a heat-resistant surface. While the bottom of the mat stays cool, prolonged contact with sensitive surfaces may cause damage.

3. PRODUCT OVERVIEW

Components

- Electric Warming Tray (Silicone Mat)
- Detachable Power Cord (1.8m)
- Control Panel with Touch Controls

Features

- **Rapid Full-Surface Heating:** Experience rapid and uniform warming across a large heating area. Our thoughtfully designed heating wire ensures quick and even distribution, allowing you to arrange your tableware freely.
- **Ideal 17.32-Inch (44cm) Size:** The iTRUSOU food warmer, with a diameter of 44 centimeters, is suitable even for large-sized pizzas. It maintains the perfect temperature for your afternoon tea during family gatherings, office lunches, or any other social events.
- **Adjustable 3-Level Temperature Control:** Enjoy the convenience of precise temperature adjustment for both warming and heating. Our 3-level temperature control feature ensures your food is kept at the perfect temperature, enhancing your dining experience.
- **Premium Silicone Nano Material:** Crafted from top-tier flexible silicone nano material, our electric warming tray offers durability, splash-proof protection, stain resistance, and oil resistance. Fold and store without worrying about unsightly creases, ensuring lasting quality.
- **Compact and Rollable Storage:** Embrace portability and save space effortlessly. Roll up your food warming tray for convenient storage, making it the perfect companion for on-the-go lifestyles. Easily stow it in a bag for flexibility and compact storage.
- **Versatile Year-Round Use:** Beyond serving as a food warmer, our product is a versatile home assistant. Unlock a range of functionalities, from quick defrosting to warming facial masks and facilitating dough fermentation. Elevate your daily routine with a dynamic warming tray that adapts to your diverse needs throughout the year.



Figure 3.1: The iTRUSOU Electric Warming Tray in use with different food items.



Figure 3.2: Illustration of the full-surface heating technology, providing even heat distribution.



Versatile 44cm Size
Fits Various Pizzas

Figure 3.3: The touch control panel for adjusting the three temperature settings.



Figure 3.4: Demonstrating the easy cleaning and rollable storage of the warming tray.

4. SETUP

1. **Unpack:** Carefully remove the warming tray and all accessories from the packaging.
2. **Placement:** Place the warming tray on a flat, stable, and heat-resistant surface. Ensure there is adequate space around the tray for ventilation. Avoid placing it on surfaces that may be sensitive to heat, even though the bottom remains cool.
3. **Connect Power:** Insert the detachable power cord into the designated port on the warming tray's control panel. Then, plug the other end of the power cord into a standard 120V electrical outlet.

5. OPERATING INSTRUCTIONS

1. **Power On:** Press the power button () on the control panel to turn on the warming tray. The indicator light will illuminate.
2. **Select Temperature:** The warming tray offers three temperature settings: 60°C, 80°C, and 100°C. Press the temperature setting button (≈) repeatedly to cycle through the desired heat levels. The corresponding indicator light will show the selected temperature.
3. **Place Food:** Place your dishes, plates, or serving containers directly onto the warming tray. The full-surface heating ensures even warming for various types of tableware, including ceramic, glass, stainless steel, and tin foil.
4. **Automatic Shut-Off:** For safety and energy efficiency, the warming tray is equipped with a 3-hour auto-shutdown feature if no operation is detected.
5. **Power Off:** When you are finished using the warming tray, press the power button () again to turn it off. Unplug the power cord from the outlet.



3 Temperature Settings

Touch to Switch Temperature Level.

Figure 5.1: The warming tray supports various tableware materials, including paper, tin foil, plastic, ceramic, and stainless steel.

6. MAINTENANCE AND CLEANING

Proper maintenance ensures the longevity and performance of your warming tray:

- **Cool Down:** Always ensure the warming tray has completely cooled down before cleaning.
- **Unplug:** Disconnect the power cord from the outlet before cleaning.
- **Wipe Clean:** The premium silicone nano material is splash-proof, stain-resistant, and oil-resistant. Simply wipe the surface with a damp cloth and mild detergent if necessary.
- **Do Not Immerse:** Do not immerse the warming tray or its power cord in water or any other

liquid.

- **Storage:** Once clean and dry, the flexible design allows you to roll up the warming tray for compact storage. Store it in a dry place away from direct sunlight.

7. TROUBLESHOOTING

If you encounter any issues with your iTRUSOU Electric Warming Tray, please refer to the following table:

Problem	Possible Cause	Solution
Warming tray does not turn on.	Not plugged in correctly. Power outlet malfunction. Power button not pressed.	Ensure the power cord is securely plugged into both the tray and the wall outlet. Test the outlet with another appliance. Press the power button firmly.
Food is not warm enough.	Incorrect temperature setting. Tray overloaded. Auto shut-off activated.	Increase the temperature setting. Reduce the amount of food or use multiple trays. Turn the tray off and on again to reset.
Tray feels too hot underneath.	Improper surface.	Always place the warming tray on a heat-resistant surface. While the bottom is designed to stay cool, using a protective mat underneath is recommended for sensitive countertops.
Control panel is unresponsive.	Temporary electronic glitch.	Unplug the tray from the power outlet for 1-2 minutes, then plug it back in and try again.

8. SPECIFICATIONS

Specification	Detail
Model Number	US-BW402

Specification	Detail
Brand	itrusou
Color	Blue
Material	Silicone
Product Dimensions	17.3"D x 0.75"W x 17.3"H (44cm Diameter)
Wattage	250 watts
Voltage	120 Volts
Controls Type	Touch
Power Source	Corded Electric
Item Weight	2.3 Pounds (1.04 kg)

9. WARRANTY AND SUPPORT

iTRUSOU is committed to providing high-quality products and excellent customer service. Your Electric Warming Tray comes with the following:

- **30 Days Money Back Guarantee:** If you are not satisfied with your purchase, you may return it within 30 days for a full refund.
- **1 Year Free Replacement:** We offer a 1-year free replacement for any quality issues encountered with the product.
- **24/7 Professional and Prompt Response:** Our dedicated support team is available around the clock to assist you with any inquiries or concerns.

For support, please contact us via email at support@itrusou.com. We are here to help!



Figure 9.1: iTRUSOU customer service and warranty details.