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Roku 3920RW-SW

Roku Premiere 3920RW-SW 4K HDR Streaming Media Player User Manual

Model: 3920RW-SW

Incredible picture. Exceptional value.



**4K picture
& HDR color**



**Smooth
Wi-Fi®**



**Premium
HDMI® Cable**



Image: The Roku Premiere streaming player and its remote control. Icons above the devices indicate support for 4K HDR picture, smooth Wi-Fi connectivity, and the inclusion of a Premium HDMI Cable.

INTRODUCTION

The Roku Premiere 3920RW-SW is a 4K/HDR streaming media player designed to deliver high-quality video content to your television. It supports HD, 4K, and HDR picture quality, providing sharp resolution and vivid colors. This manual provides instructions for setting up, operating, and maintaining your Roku Premiere device.

WHAT'S IN THE BOX

Before you begin, ensure all components are present in the package:



Image: Contents of the Roku Premiere package. This includes the Roku Premiere streaming player, a remote control, a power adapter, two AAA batteries, a High Speed HDMI Cable, and a USB Power Cable.

- Roku Premiere Streaming Player (Model 3920RW-SW)
- Simple Remote Control
- Two AAA Batteries
- Power Adapter
- Premium High Speed HDMI Cable
- USB Power Cable

SETUP INSTRUCTIONS

Follow these steps to set up your Roku Premiere streaming player:

1. **Connect to TV:** Plug one end of the included Premium High Speed HDMI Cable into the HDMI port on your Roku Premiere player and the other end into an available HDMI input on your television.
2. **Connect Power:** Connect the USB Power Cable to the Roku Premiere player and then plug the power adapter into a wall outlet.
3. **Insert Batteries:** Open the battery compartment on the back of the remote control and insert the two included AAA

batteries, matching the positive (+) and negative (-) indicators.

4. **Power On:** Turn on your television and select the HDMI input to which your Roku Premiere is connected.
5. **On-Screen Setup:** Follow the on-screen instructions to connect your Roku Premiere to your Wi-Fi network and activate your device. You will need to create or log in to a Roku account.



Image: The Roku Premiere streaming player connected to a television, with the remote control positioned next to it on a wooden surface. This illustrates the simple plug-and-play setup.

OPERATING INSTRUCTIONS

Once setup is complete, you can begin streaming. Use the included remote control to navigate the Roku interface.

Remote Control Functions



Image: A detailed diagram of the Roku remote control, highlighting key buttons such as Back, Home, Instant Replay, Options, and Channel Shortcuts for popular streaming services.

- **Directional Pad (Purple Cross):** Navigate menus and select items.
- **OK Button:** Confirm selections.
- **Back Button:** Return to the previous screen.
- **Home Button:** Go to the Roku home screen.
- **Instant Replay:** Skip back a few seconds during video playback.
- **Options (*):** Access additional options for selected content or channels.
- **Play/Pause, Fast Forward, Rewind:** Control media playback.
- **Channel Shortcut Buttons:** Direct access to popular streaming channels (e.g., Netflix, Disney+, HBO Max). Note: Specific channels may vary.

Streaming Content

From the home screen, you can browse and launch various streaming channels. The Roku Channel offers a selection of free, live, and premium TV content. You can also add new channels from the Roku Channel Store.

Mobile App Control

Download the free Roku mobile app for iOS or Android devices to use your smartphone as a second remote. The app also offers voice search and private listening through headphones.

MAINTENANCE

To ensure optimal performance and longevity of your Roku Premiere:

- **Cleaning:** Use a soft, dry cloth to clean the device and remote. Do not use liquid cleaners or aerosols.
- **Placement:** Place the Roku Premiere in a well-ventilated area, away from direct sunlight, heat sources, and moisture.
- **Software Updates:** The device automatically receives software updates. Ensure it remains connected to the internet for these updates, which provide new features and performance improvements.
- **Battery Replacement:** Replace remote control batteries when they are depleted. Use AAA alkaline batteries.

TROUBLESHOOTING

If you encounter issues with your Roku Premiere, try the following solutions:

- **No Power:**

- Ensure the power adapter is securely plugged into the device and a working wall outlet.
- Try a different power outlet.

- **No Picture/Sound:**

- Verify the HDMI cable is securely connected to both the Roku Premiere and your TV.
- Ensure your TV is set to the correct HDMI input.
- Try a different HDMI port on your TV or a different HDMI cable.
- Restart your Roku device by unplugging it from power for 5 seconds and then plugging it back in.

- **Remote Not Responding:**

- Replace the AAA batteries in the remote control.
- Ensure there are no obstructions between the remote and the Roku player.

- **Wi-Fi Connection Issues:**

- Restart your wireless router and modem.
- Go to the Roku settings menu, select "Network," and try to reconnect to your Wi-Fi network.
- Ensure your Roku device is within range of your Wi-Fi router.

- **Poor Picture Quality:**

- Ensure you are using the included Premium High Speed HDMI Cable.
- Check your TV's display settings to ensure it is configured for 4K/HDR input if applicable.
- Verify your internet connection speed meets the requirements for 4K/HDR streaming.

SPECIFICATIONS

Model Name	Premiere
Model Number	3920RW-SW
Brand	Roku
Resolution	4K (supports HD, 4K, HDR)
Connectivity Technology	HDMI, Wi-Fi
Connector Type	HDMI
Supported Internet Services	Netflix, Disney+, Prime Video, HBO Max, Apple TV+, Sling, Hulu, and more via Roku Channel Store
Controller Type	Remote Control
Product Dimensions	3.3 x 1.4 x 0.71 inches
Item Weight	9.9 ounces
Color	Purple (device is black/white, remote has purple accents)

Compatibility

Works with Apple AirPlay, Apple Home, Alexa, Google Home

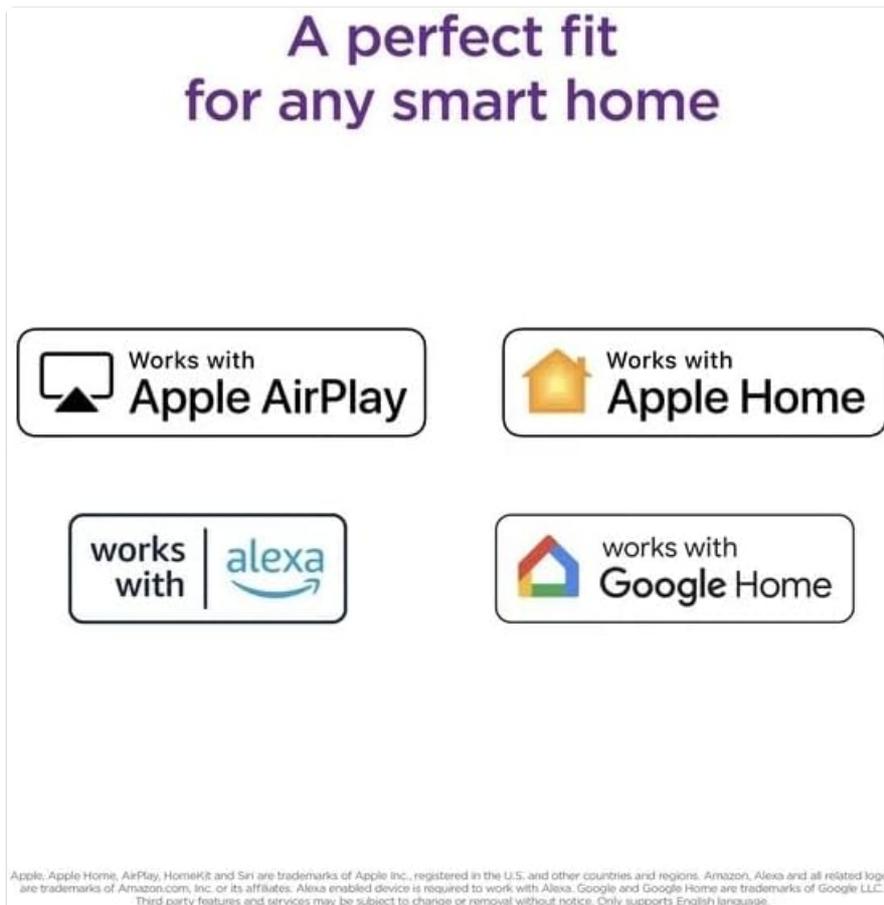


Image: Logos demonstrating the Roku Premiere's compatibility with various smart home ecosystems, including Apple AirPlay, Apple Home, Amazon Alexa, and Google Home.

WARRANTY INFORMATION

Roku products typically come with a limited manufacturer's warranty. For specific details regarding the warranty period and terms for your Roku Premiere 3920RW-SW, please refer to the warranty card included in your product packaging or visit the official Roku support website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or to access frequently asked questions, please visit the official Roku support website:

support.roku.com

You can also find helpful resources and community forums on the Roku website.

