

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [HAAM](#) /

> [HAAM Microwave HM20WGMY24 User Manual - 20 Liter, 700 Watt, White](#)

HAAM HM20WGMY24

HAAM Microwave Oven User Manual

Model: HM20WGMY24 | 20 Liter Capacity | 700 Watt Power

1. IMPORTANT SAFETY INSTRUCTIONS

Read all instructions carefully before using the appliance. Keep this manual for future reference.

- **Microwave Energy:** Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy.
- **Proper Installation:** Ensure the appliance is installed and grounded correctly by a qualified service person.
- **Supervision:** Close supervision is necessary when the appliance is used by or near children.
- **Flammable Materials:** Do not heat flammable materials in the microwave.
- **Liquids:** Liquids such as water, coffee, or tea can overheat beyond the boiling point without appearing to boil. Exercise extreme caution when removing containers.
- **Eggs:** Do not heat whole eggs with or without shell in the microwave oven as they may explode.
- **Metal:** Do not use metal containers or foil in the microwave unless specifically designed for microwave use.

2. PRODUCT OVERVIEW

The HAAM HM20WGMY24 is a 20-liter, 700-watt freestanding microwave oven designed for efficient defrosting and reheating of food. It features a mechanical timer and a defrost function for convenient use.



Image 2.1: Front view of the HAAM HM20WGM24 Microwave Oven. This image shows the appliance's exterior, including the door, control panel with two rotary knobs, and the overall white finish.

3. SETUP AND INSTALLATION

Follow these steps to set up your new microwave oven.

1. **Unpacking:** Carefully remove all packaging materials and accessories. Check the oven for any damage such as dents or a broken door. Do not install if damaged.
2. **Placement:** Place the microwave on a flat, stable surface that can support its weight (approximately 10.8 kg).

Ensure adequate ventilation space around the oven: at least 20 cm (8 inches) of space above, 10 cm (4 inches) at the rear, and 5 cm (2 inches) on each side.

3. **Turntable Installation:** Place the roller ring in the center of the oven cavity. Place the glass turntable on top of the roller ring, ensuring it sits securely.
4. **Power Connection:** Plug the power cord into a standard grounded electrical outlet. Ensure the voltage matches the rating label on the oven.



Image 3.1: The HAAM HM20WGM24 Microwave Oven placed on a kitchen countertop. This image illustrates a typical installation scenario, showing the appliance's compact size and how it fits into a kitchen environment.

4. OPERATING INSTRUCTIONS

Your microwave oven is equipped with simple controls for various cooking tasks.

4.1 Basic Microwave Cooking

1. Place food in a microwave-safe container on the glass turntable.
2. Close the oven door securely.
3. **Set Power Level:** Turn the lower rotary knob to select the desired power level. For full power (700W), select the highest setting.
4. **Set Cooking Time:** Turn the upper rotary knob to set the desired cooking time. The oven will start automatically once the timer is set.
5. The oven will stop and chime when the set time has elapsed.

4.2 Defrost Function

The defrost function allows you to thaw frozen foods quickly and efficiently.

1. Place the frozen food in a microwave-safe container on the turntable.
2. Turn the lower rotary knob to the 'Defrost' setting.
3. Turn the upper rotary knob to set the defrost time. The required defrost time depends on the weight and type of food. Refer to a general defrosting guide if unsure.
4. Midway through defrosting, it is recommended to turn the food over for more even thawing.

4.3 Using the Timer

The mechanical timer controls the duration of cooking or defrosting. Simply rotate the timer knob to the desired time. The oven will automatically begin operation once the timer is set and will stop when it reaches zero.

5. MAINTENANCE AND CLEANING

Regular cleaning helps maintain the performance and longevity of your microwave oven.

- **Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Interior:** Clean the inside of the oven regularly. For stubborn food splatters, place a bowl of water with lemon slices inside and heat for 2-3 minutes on high power. The steam will loosen the residue, making it easier to wipe clean with a soft cloth.
- **Turntable and Roller Ring:** The glass turntable and roller ring can be removed and washed in warm, soapy water or in a dishwasher. Ensure they are completely dry before placing them back in the oven.
- **Door Seals:** Keep the door seals clean to ensure proper closure and efficient operation.
- **Unplug Before Cleaning:** Always unplug the microwave oven from the power outlet before cleaning.

6. TROUBLESHOOTING

If you encounter issues with your microwave, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Oven will not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped	Plug into outlet; Close door firmly; Check household fuse or reset circuit breaker
Food not heating	Door not closed properly; Cooking time or power level set too low	Close door firmly; Increase cooking time or power level
Turntable not rotating	Turntable not properly seated; Roller ring dirty or damaged	Ensure turntable is correctly placed on the roller ring; Clean or replace roller ring

Problem	Possible Cause	Solution
Excessive steam inside oven	High moisture content in food	This is normal for some foods and does not indicate a fault. Wipe interior after use.

If the problem persists after trying these solutions, please contact customer support.

7. SPECIFICATIONS

Brand	HAAM
Model Number	HM20WGM24
Capacity	20 Liters
Power Output	700 Watt
Color	White
Material	Metal
Installation Type	Freestanding
Special Features	Defrost, Timer
Included Components	Turntable
Item Weight	10.8 Kilograms
Product Dimensions (D x W x H)	50 x 50 x 50 cm
Batteries Required	No
Recommended Uses	Defrosting frozen foods, reheating food leftovers

8. WARRANTY AND SUPPORT

This HAAM microwave oven comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including warranty duration and coverage details.

For technical support, service, or warranty claims, please contact your local HAAM authorized service center or the retailer where the product was purchased. Keep your proof of purchase for warranty validation.