

VOCIC Z21

VOCIC Z21 Foldable Rollator Walker with Seat for Seniors

Model: Z21 | Brand: VOCIC

1. SAFETY INFORMATION

Please read and understand all instructions before using the VOCIC Z21 Rollator Walker. Failure to follow these instructions may result in injury.

- **Maximum Weight Capacity:** Do not exceed the recommended user weight of 300 lbs (136 kg).
- **Brake Engagement:** Always engage the parking brakes before sitting on the seat or when the rollator is stationary to prevent accidental movement.
- **Surface Stability:** Ensure the rollator is on a stable, level surface before sitting or standing.
- **Regular Inspection:** Periodically check all screws, fasteners, and components for tightness and wear. Replace worn parts immediately.
- **Proper Adjustment:** Ensure handles and seat are adjusted to the correct height for the user to maintain proper posture and control.
- **Obstacle Awareness:** Exercise caution when navigating uneven terrain, inclines, or obstacles. The 8-inch wheels are designed for various terrains, but user awareness is crucial.
- **Storage Bag Usage:** Do not overload the storage bag. Distribute weight evenly.

2. PACKAGE CONTENTS

Verify that all components are present before assembly:

- Main Frame with Seat and Storage Bag
- Handlebars with Brake Levers (2)
- Front Wheel Assemblies (2)
- Rear Wheel Assemblies (2)
- Backrest
- Assembly Hardware (knobs, screws, washers)
- User Manual

3. SETUP AND ASSEMBLY

The VOCIC Z21 Rollator Walker is designed for quick and easy assembly, typically within 10 minutes. Follow these steps:

1. **Unfold the Main Frame:** Place the folded rollator on a flat surface. Gently pull the sides of the frame apart until it locks into its open position. Ensure the seat is flat.
2. **Attach Front Wheels:** Insert the front wheel assemblies into the designated slots on the front legs of the frame. Secure them using the provided knobs/screws. Ensure they are firmly tightened.
3. **Attach Rear Wheels:** Insert the rear wheel assemblies into the designated slots on the rear legs of the frame. Secure them using the provided knobs/screws. Ensure they are firmly tightened.
4. **Install Handlebars:** Slide the handlebars into the top tubes of the frame. Adjust to the desired height (refer to 'Adjusting Height' in Operating Instructions) and secure with the locking pins/knobs.
5. **Attach Backrest:** Slide the backrest into the designated slots on the rear frame. Ensure it clicks securely into place.
6. **Secure Brake Cables:** Use the provided clips to secure the brake cables along the frame to prevent snagging.
7. **Test Brakes:** Before use, test both hand brakes to ensure they engage and lock properly.

Assembly Video Guide

Your browser does not support the video tag. Please update your browser to view this content.

Video: Step-by-step guide on how to assemble your VOCIC Z21 Rollator Walker.

Visual Aid: Main Components



Image: The VOCiC Z21 Rollator Walker, Pashion Blue model, shown with its packaging.

4. OPERATING INSTRUCTIONS

Braking System

The rollator features a highly sensitive braking system with three modes:

- **Free Mode:** Squeeze the brake levers gently to slow down the rollator.
- **Deceleration Mode:** Maintain a gentle squeeze on the levers for continuous slowing.
- **Stop/Parking Mode:** Push the brake levers down until they lock into place. This engages the parking brake, preventing the rollator from moving. Always engage parking brakes before sitting.

Adjusting Height

The VOCiC Z21 offers dual adjustment for personalized comfort:

- **Handle Height:** Press the adjustment buttons on the handlebars and slide the tubes up or down to one of the 5 available levels (31.5" to 36.6"). Ensure both handles are at the same height and securely locked.

- **Seat Height:** The seat can be adjusted to 3 levels (20" to 22"). Consult the user manual for specific instructions on adjusting the seat height to your preference.

Proper adjustment ensures an ergonomic posture, reducing strain and improving circulation.

Folding the Rollator

The rollator features a 3-second quick-fold design for easy storage and transport:

1. Ensure the storage bag is empty.
2. Locate the folding mechanism (usually a strap or handle on the seat).
3. Pull the mechanism upwards firmly. The rollator will fold inwards.
4. Once folded, it measures approximately 31.5 x 25.9 x 13.8 inches.

Operating Video Guide

Your browser does not support the video tag. Please update your browser to view this content.

Video: Overview of the VOCIC Z21 Rollator Walker for Seniors, demonstrating key features and operation.

5. FEATURES OVERVIEW

Comfort and Support

- **Ergonomic Bionic Seat:** Designed to relieve pressure on the hips, featuring 1.6" thickened, waterproof material for extended comfort.
- **Widened Breathable Backrest:** Provides comfortable back support, unlike standard tubular backrests.



Image: Detailed view of the ergonomically designed arc seat, highlighting its pressure-relieving features.



Image: Close-up of the 115° Widehug Backrest, illustrating its supportive design.

All-Terrain Wheels

- **8-inch Puncture-Proof Tires:** Larger than standard wheels, providing enhanced obstacle-crossing

capabilities and durability on various surfaces.

- **Upgraded Textured Tire Surface:** Boosts slip resistance for stable walking, even on slippery ground.
- **360° Rotating Front Wheels:** Allows for effortless navigation and maneuverability.

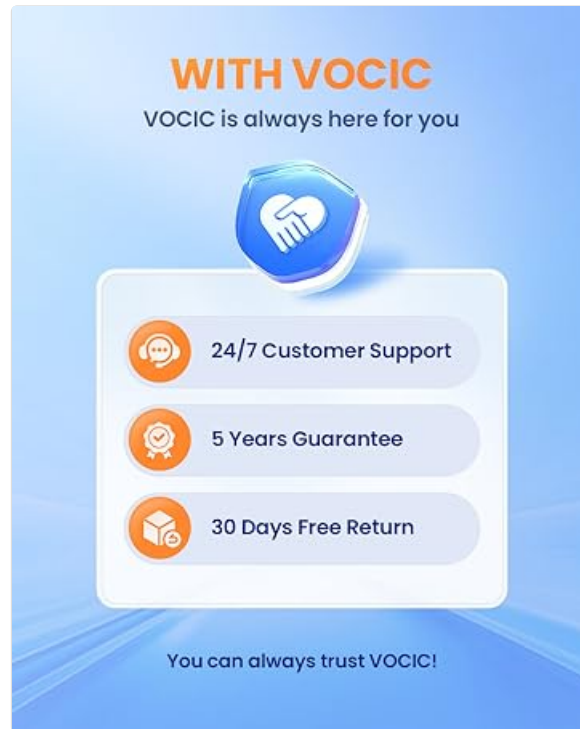


Image: The 8-inch all-terrain wheels are shown navigating different surfaces like gravel, grass, and uneven paths.

Storage

- **13.6L Detachable Storage Bag:** Located under the seat, it can also be used as a comfortable backpack with adjustable shoulder straps.
- **Reflective Strips:** Front wheels and storage bag are equipped with reflective strips for increased visibility and safety at night.

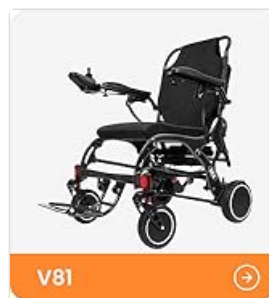


Image: The detachable 13.6L storage bag, shown with its shoulder straps, offering convenient portability.

6. MAINTENANCE

- **Cleaning:** Wipe down the frame and seat with a damp cloth and mild detergent. Avoid abrasive cleaners.
- **Brakes:** Regularly check brake cables and levers for proper function. If brakes feel loose or too tight, consult a professional or refer to the detailed manual for adjustment instructions.
- **Wheels:** Inspect wheels for wear and tear. Ensure they rotate freely and are free of debris.
- **Fasteners:** Periodically check all screws and knobs to ensure they are tight.
- **Storage:** Store the rollator in a dry, clean place when not in use.

7. TROUBLESHOOTING

- **Rollator pulls to one side:** Check if all wheels are properly installed and tightened. Ensure tire pressure (if applicable) is even.
- **Brakes not engaging/locking:** Inspect brake cables for damage or looseness. Adjust brake tension as needed (refer to manual or professional).
- **Difficulty folding:** Ensure the storage bag is empty and no items are obstructing the folding mechanism. Apply firm, even pressure to the folding strap.
- **Unstable seat/handles:** Re-check all adjustment knobs and pins to ensure they are fully engaged and tightened.

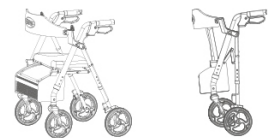
For issues not listed here, please contact VOCIC customer support.

8. SPECIFICATIONS

Feature	Specification
Model	Z21
Frame Material	Aluminum + Iron
Item Weight	19.4 lbs (8.8 kg)
Recommended User Weight	≤ 300 lbs (136 kg)
Recommended User Height	4'11" - 6'3" (150 cm - 190 cm)
Overall Dimensions (Opened)	25.9"D x 23.6"W x 31.5"H (65.8 x 59.9 x 80 cm)
Folded Dimensions	31.5" x 25.9" x 13.8" (80 x 65.8 x 35 cm)
Handle Height Adjustment	5 levels (31.5" - 36.6" / 80 cm - 93 cm)
Seat Height Adjustment	3 levels (20" - 22" / 50.8 cm - 55.9 cm)
Seat Dimensions (W x D)	14" x 12" (35.6 cm x 30.5 cm)
Wheel Size	8 inches (Front & Rear)
Tire Material	PP + PVC
Handle Material	PVC
Seat Material	PU
Storage Bag Volume	13.6 L
Applicable Scenarios	Outdoor & Indoor

Technical Data

VOCIC **Z21** Lightweight Walker



Handle height	31.5"-36.6"	Seat height	20"-22"
Length/Overall depth	25.9"	Max width when opened	23.6"
Max holding volume	13.6L	Seat (width x depth)	14"×12"
Recommended Users Weight	≤350LBS	Front wheels	8"
Total weight approx.	19.36LBS	Rear wheels	8"
Material of frame	Aluminum+Iron	Material of handles	PVC
Material of tyres	PP+PVC	Material of seat	PU
Applicable height	4'11"-6'3"	Applicable scenarios	Outdoor & Indoor

Image: A table summarizing the technical data and specifications of the VOCIC Z21 Lightweight Walker.

9. WARRANTY AND SUPPORT

VOCIC is committed to providing high-quality products and excellent customer service.

- **Lifetime After-Sales Support:** We offer comprehensive support for the lifetime of your product.
- **Worry-Free Return Policy:** Enjoy a hassle-free return experience.
- **Free Accessory Replacement:** Should you need any replacement accessories, they will be provided free of charge.
- **Professional Customer Support:** Our dedicated customer support team is available 24/7 to resolve any issues within 24 hours.

For assistance, please refer to the contact information provided in your product packaging or visit the official VOCIC website.