

## VOCIC Z21

# VOCIC Z21 Foldable Rollator Walker with Seat for Seniors

Model: Z21 | Brand: VOCIC

## 1. SAFETY INFORMATION

Please read and understand all instructions before using the VOCIC Z21 Rollator Walker. Failure to follow these instructions may result in injury.

- **Maximum Weight Capacity:** Do not exceed the recommended user weight of 300 lbs (136 kg).
- **Brake Engagement:** Always engage the parking brakes before sitting on the seat or when the rollator is stationary to prevent accidental movement.
- **Surface Stability:** Ensure the rollator is on a stable, level surface before sitting or standing.
- **Regular Inspection:** Periodically check all screws, fasteners, and components for tightness and wear. Replace worn parts immediately.
- **Proper Adjustment:** Ensure handles and seat are adjusted to the correct height for the user to maintain proper posture and control.
- **Obstacle Awareness:** Exercise caution when navigating uneven terrain, inclines, or obstacles. The 8-inch wheels are designed for various terrains, but user awareness is crucial.
- **Storage Bag Usage:** Do not overload the storage bag. Distribute weight evenly.

## 2. PACKAGE CONTENTS

Verify that all components are present before assembly:

- Main Frame with Seat and Storage Bag
- Handlebars with Brake Levers (2)
- Front Wheel Assemblies (2)
- Rear Wheel Assemblies (2)
- Backrest
- Assembly Hardware (knobs, screws, washers)
- User Manual

### 3. SETUP AND ASSEMBLY

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The VOCIC Z21 Rollator Walker is designed for quick and easy assembly, typically within 10 minutes. Follow these steps:

1. **Unfold the Main Frame:** Place the folded rollator on a flat surface. Gently pull the sides of the frame apart until it locks into its open position. Ensure the seat is flat.
2. **Attach Front Wheels:** Insert the front wheel assemblies into the designated slots on the front legs of the frame. Secure them using the provided knobs/screws. Ensure they are firmly tightened.
3. **Attach Rear Wheels:** Insert the rear wheel assemblies into the designated slots on the rear legs of the frame. Secure them using the provided knobs/screws. Ensure they are firmly tightened.
4. **Install Handlebars:** Slide the handlebars into the top tubes of the frame. Adjust to the desired height (refer to 'Adjusting Height' in Operating Instructions) and secure with the locking pins/knobs.
5. **Attach Backrest:** Slide the backrest into the designated slots on the rear frame. Ensure it clicks securely into place.
6. **Secure Brake Cables:** Use the provided clips to secure the brake cables along the frame to prevent snagging.
7. **Test Brakes:** Before use, test both hand brakes to ensure they engage and lock properly.

#### Assembly Video Guide

Your browser does not support the video tag. Please update your browser to view this content.

*Video: Step-by-step guide on how to assemble your VOCIC Z21 Rollator Walker.*

#### Visual Aid: Main Components



Image: The VOCiC Z21 Rollator Walker, Fashion Blue model, shown with its packaging.

## 4. OPERATING INSTRUCTIONS

### Braking System

The rollator features a highly sensitive braking system with three modes:

- **Free Mode:** Squeeze the brake levers gently to slow down the rollator.
- **Deceleration Mode:** Maintain a gentle squeeze on the levers for continuous slowing.
- **Stop/Parking Mode:** Push the brake levers down until they lock into place. This engages the parking brake, preventing the rollator from moving. Always engage parking brakes before sitting.

### Adjusting Height

The VOCiC Z21 offers dual adjustment for personalized comfort:

- **Handle Height:** Press the adjustment buttons on the handlebars and slide the tubes up or down to one of the 5 available levels (31.5" to 36.6"). Ensure both handles are at the same height and securely locked.

- **Seat Height:** The seat can be adjusted to 3 levels (20" to 22"). Consult the user manual for specific instructions on adjusting the seat height to your preference.

*Proper adjustment ensures an ergonomic posture, reducing strain and improving circulation.*

## Folding the Rollator

The rollator features a 3-second quick-fold design for easy storage and transport:

1. Ensure the storage bag is empty.
2. Locate the folding mechanism (usually a strap or handle on the seat).
3. Pull the mechanism upwards firmly. The rollator will fold inwards.
4. Once folded, it measures approximately 31.5 x 25.9 x 13.8 inches.

## Operating Video Guide

Your browser does not support the video tag. Please update your browser to view this content.

*Video: Overview of the VOCIC Z21 Rollator Walker for Seniors, demonstrating key features and operation.*

## 5. FEATURES OVERVIEW

### Comfort and Support

- **Ergonomic Bionic Seat:** Designed to relieve pressure on the hips, featuring 1.6" thickened, waterproof material for extended comfort.
- **Widened Breathable Backrest:** Provides comfortable back support, unlike standard tubular backrests.



*Image: Detailed view of the ergonomically designed arc seat, highlighting its pressure-relieving features.*



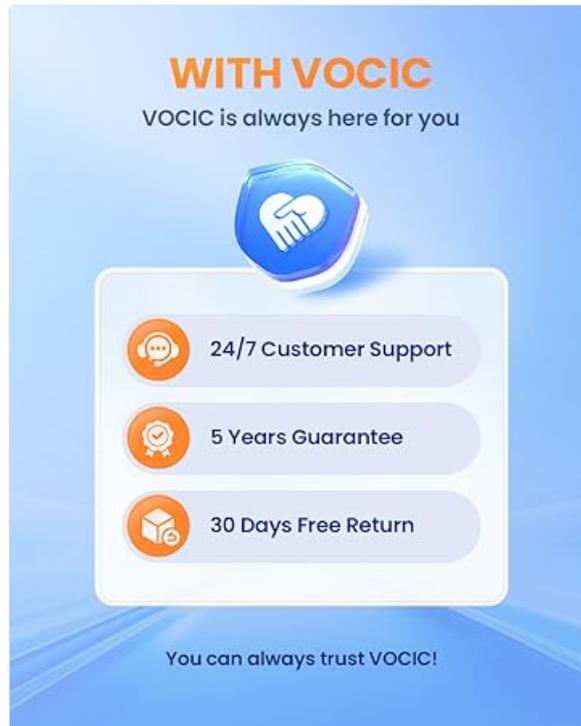
*Image: Close-up of the 115° Widehug Backrest, illustrating its supportive design.*

### All-Terrain Wheels

- **8-inch Puncture-Proof Tires:** Larger than standard wheels, providing enhanced obstacle-crossing

capabilities and durability on various surfaces.

- **Upgraded Textured Tire Surface:** Boosts slip resistance for stable walking, even on slippery ground.
- **360° Rotating Front Wheels:** Allows for effortless navigation and maneuverability.



*Image: The 8-inch all-terrain wheels are shown navigating different surfaces like gravel, grass, and uneven paths.*

## Storage

- **13.6L Detachable Storage Bag:** Located under the seat, it can also be used as a comfortable backpack with adjustable shoulder straps.
- **Reflective Strips:** Front wheels and storage bag are equipped with reflective strips for increased visibility and safety at night.



*Image: The detachable 13.6L storage bag, shown with its shoulder straps, offering convenient portability.*

## 6. MAINTENANCE

- **Cleaning:** Wipe down the frame and seat with a damp cloth and mild detergent. Avoid abrasive cleaners.
- **Brakes:** Regularly check brake cables and levers for proper function. If brakes feel loose or too tight, consult a professional or refer to the detailed manual for adjustment instructions.
- **Wheels:** Inspect wheels for wear and tear. Ensure they rotate freely and are free of debris.
- **Fasteners:** Periodically check all screws and knobs to ensure they are tight.
- **Storage:** Store the rollator in a dry, clean place when not in use.

## 7. TROUBLESHOOTING

- **Rollator pulls to one side:** Check if all wheels are properly installed and tightened. Ensure tire pressure (if applicable) is even.
- **Brakes not engaging/locking:** Inspect brake cables for damage or looseness. Adjust brake tension as needed (refer to manual or professional).
- **Difficulty folding:** Ensure the storage bag is empty and no items are obstructing the folding mechanism. Apply firm, even pressure to the folding strap.
- **Unstable seat/handles:** Re-check all adjustment knobs and pins to ensure they are fully engaged and tightened.

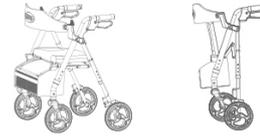
For issues not listed here, please contact VOCIC customer support.

## 8. SPECIFICATIONS

Feature	Specification
Model	Z21
Frame Material	Aluminum + Iron
Item Weight	19.4 lbs (8.8 kg)
Recommended User Weight	≤ 300 lbs (136 kg)
Recommended User Height	4'11" - 6'3" (150 cm - 190 cm)
Overall Dimensions (Opened)	25.9"D x 23.6"W x 31.5"H (65.8 x 59.9 x 80 cm)
Folded Dimensions	31.5" x 25.9" x 13.8" (80 x 65.8 x 35 cm)
Handle Height Adjustment	5 levels (31.5" - 36.6" / 80 cm - 93 cm)
Seat Height Adjustment	3 levels (20" - 22" / 50.8 cm - 55.9 cm)
Seat Dimensions (W x D)	14" x 12" (35.6 cm x 30.5 cm)
Wheel Size	8 inches (Front & Rear)
Tire Material	PP + PVC
Handle Material	PVC
Seat Material	PU
Storage Bag Volume	13.6 L
Applicable Scenarios	Outdoor & Indoor

# Technical Data

VOCIC **Z21** Lightweight Walker



Handle height	31.5"-36.6"	Seat height	20"-22"
Length/Overall depth	25.9"	Max width when opened	23.6"
Max holding volume	13.6L	Seat (width x depth)	14" x 12"
Recommended Users Weight	≤350LBS	Front wheels	8"
Total weight approx.	19.36LBS	Rear wheels	8"
Material of frame	Aluminum+Iron	Material of handles	PVC
Material of tyres	PP+PVC	Material of seat	PU
Applicable height	4'11"-6'3"	Applicable scenarios	Outdoor & Indoor

*Image: A table summarizing the technical data and specifications of the VOCIC Z21 Lightweight Walker.*

## 9. WARRANTY AND SUPPORT

VOCIC is committed to providing high-quality products and excellent customer service.

- **Lifetime After-Sales Support:** We offer comprehensive support for the lifetime of your product.
- **Worry-Free Return Policy:** Enjoy a hassle-free return experience.
- **Free Accessory Replacement:** Should you need any replacement accessories, they will be provided free of charge.
- **Professional Customer Support:** Our dedicated customer support team is available 24/7 to resolve any issues within 24 hours.

For assistance, please refer to the contact information provided in your product packaging or visit the official VOCIC website.