



Manuals.plus /

› VOCIC /

› VOCIC Z21 Rollator Walker User Manual

## VOCIC Z21

# VOCIC Z21 Rollator Walker User Manual

Model: Z21

## 1. INTRODUCTION

The VOCIC Z21 Rollator Walker is designed to provide stable and comfortable mobility support for seniors and individuals requiring assistance with walking. Featuring a lightweight yet sturdy aluminum alloy frame, ergonomic design, and all-terrain wheels, it offers enhanced safety and convenience for both indoor and outdoor use.

Please read this manual thoroughly before assembly and use to ensure proper operation and safety.

## 2. SAFETY INFORMATION

- **Weight Capacity:** Do not exceed the maximum recommended user weight of 350 lbs.
- **Braking System:** Always engage the brakes when sitting on the seat or when the walker is stationary to prevent accidental movement.
- **Surface Use:** While designed for all terrains, exercise caution on uneven, slippery, or steep surfaces.
- **Height Adjustment:** Ensure all adjustment pins are securely engaged and handles/seat are at the same height on both sides before use.
- **Folding:** Ensure the walker is fully unfolded and locked into position before use. When folding, ensure hands and fingers are clear of pinch points.
- **Reflectors:** The multi-reflector design enhances visibility at night. However, always use appropriate lighting and exercise caution in low-light conditions.

### 3. PACKAGE CONTENTS

Upon opening the package, verify that all components are present and undamaged:

- Main Rollator Frame with Seat
- Front Wheels (2)
- Rear Wheels (2)
- Handles with Brake Levers (2)
- Backrest
- Storage Bag
- User Manual

### 4. SETUP AND ASSEMBLY

The VOCIC Z21 Rollator Walker is designed for quick and easy assembly. Follow these steps:

1. **Unboxing and Initial Inspection:** Carefully remove all components from the packaging. Note the secure packaging with bubble wrap.



The VOCIC Z21 Rollator Walker is securely packaged to prevent damage during transit.

2. **Install Front Wheels:** Identify the front wheels (triangular shaped inserts) and match them to the corresponding triangular openings on the front legs of the main frame. Push the pin and slide the wheel assembly into place. The video shows the wheels are labeled 'A' and 'B' to match the frame sides.

## Built for All Terrain

Smooth & anti-slip, better ground control

The 8-inch wheels are designed for smooth rolling across various terrains.

3. **Install Rear Wheels:** Similarly, identify the rear wheels (round shaped inserts) and attach them to the rear legs of the frame. Ensure the brake cables are positioned on the inside. Push the pin and slide the wheel assembly into place. The height of the rear wheels can be adjusted using the three holes on the frame.

## 8" Large

Non-slip tires

## Enhanced Tread

For Improve Traction

# 8"



The large 8-inch non-slip tires feature enhanced tread for improved traction and stability.

4. **Attach Handles:** Insert the handles into the top tubes of the frame. Loosen the thumb screw on each handle, slide the handle down until the pin engages in the desired height hole, and then tighten the thumb screw to secure. Ensure both handles are set to the same height.



## Freely Adjustable Handle

4'7"-6'3", fits most heights and postures



The handles offer 5 levels of height adjustment, from 31.5" to 36.6", to accommodate various user heights.

5. **Attach Backrest:** Flip up the small caps on the backrest attachment points. Slide the backrest into place and then flip the caps back down to secure it.

# 115° Widehug Backrest

115° ergonomic tilt for hug-like support



**VOCIC**

**100%**  
support

**All-Day**  
back comfort



Other

Basic support

Only 80°  
no support

Back pain



The 115° Widehug Backrest provides ergonomic support for all-day comfort.

6. **Attach Storage Bag:** The storage bag attaches to the frame beneath the seat. It features clips that secure it to the frame. Ensure it is properly attached for stability. The bag can also be detached and carried using its shoulder strap.

## Pocket Under Seat

Offers extra storage room



The convenient pocket under the seat offers extra storage room for personal items.

## 5. OPERATING INSTRUCTIONS

### 5.1. Folding and Unfolding

- **To Unfold:** Push down on the side bars until the frame locks into its open position. Ensure all locking mechanisms are engaged.
- **To Fold:** Lift the seat upwards by pulling on the center bar located beneath the seat. The walker will collapse inward for compact storage.



The quick-fold design allows for easy indoor storage and outdoor transport, fitting into a car trunk.

### 5.2. Height Adjustment

- **Handle Height:** Loosen the thumb screws on the handles, adjust to one of the 5 available height levels (31.5"-36.6"), and re-tighten the screws. Ensure both handles are at the same height.
- **Seat Height:** The seat can be adjusted to 3 levels (20"-22") by pressing the spring button on the frame and adjusting the seat to the appropriate height.

# Dual Height Adjustment

Adjust to your comfort, sit your way—

## 01 Adjustable Handle



## 02 Adjustable Seat



\*Healthy posture helps improve leg circulation & comfort

The dual height adjustment allows for comfortable customization of both the handle and seat positions.

## 5.3. Braking System

The rollator features a highly sensitive dual-braking system with three modes:

- **Free Mode:** Brakes are disengaged, allowing the walker to roll freely.
- **Deceleration Mode:** Squeeze the brake levers to slow down the walker.
- **Stop/Parking Mode:** Push the brake levers down until they lock into place to fully stop and secure the walker. This is essential when sitting.

## Reliable Dual-Brake System



The dual-brake system provides reliable stopping power and a parking lock for stability.

## 5.4. Usage

- **Walking:** Push the walker forward, maintaining a comfortable distance. Use the handles for balance and support.
- **Sitting:** Engage the parking brakes, turn around, and carefully sit on the ergonomic arc seat. The widehug backrest provides comfortable support.
- **All-Terrain Capability:** The 8" large wheels and durable tires are designed to handle various surfaces including gravel, uneven paths, grass, and sand.
- **Indoor/Outdoor Use:** The walker is suitable for both indoor and outdoor environments, offering unrestricted travel.

## 6. FEATURES OVERVIEW

- **Ergonomic Arc Seat:** Designed to perfectly relieve pressure on the hips, providing over 120 minutes of comfortable sitting.
- **115° Widehug Backrest:** Offers 100% back support for all-day comfort, unlike standard thin backrests.
- **Professional Butterfly Handle:** Features a 15° outward tilt design for easier control and effortless braking, promoting wrist-friendly use.
- **Load-Bearing King:** Constructed with 40% thicker material (2mm thickened pipe vs. 1.2mm) and a triangular structure, supporting up to 350 lbs with excellent stability.
- **Multi-Reflector Design:** Equipped with reflective strips on the front wheels and storage bags to ensure safety during night use.

## 7. MAINTENANCE

- **Cleaning:** Wipe down the frame and seat with a damp cloth and mild detergent. Avoid abrasive cleaners.
- **Brakes:** Regularly check the brake cables and levers for proper function. Ensure they engage smoothly and hold securely. Adjust if necessary.
- **Wheels:** Inspect wheels for wear and tear. Keep them free of debris to ensure smooth rolling.
- **Frame:** Periodically check all screws, bolts, and connections to ensure they are tight and secure.

## 8. TROUBLESHOOTING

- **Wheels not rolling smoothly:** Check for debris caught in the wheels or axles. Ensure wheels

are properly installed and not loose.

- **Brakes not engaging/too loose:** Inspect the brake cables for damage or stretching. Adjust the tension of the brake cables as needed.
- **Walker feels unstable:** Verify that all assembly points are securely locked. Ensure handle and seat heights are evenly adjusted on both sides. Check for any loose components.

## 9. SPECIFICATIONS

Feature	Detail
Handle Height	31.5"-36.6"
Seat Height	20"-22"
Length/Overall Depth	25.9"
Max Width (when opened)	23.6"
Seat (width x depth)	14" x 12"
Max Holding Volume	13.6L
Recommended User Weight	≤350LBS
Total Weight (approx.)	19.36LBS
Front Wheels	8"
Rear Wheels	8"
Material of Frame	Aluminum + Iron
Material of Handles	PVC
Material of Tyres	PP + PVC
Material of Seat	PU
Applicable Height	4'11"-6'3"
Applicable Scenarios	Outdoor & Indoor

For a visual summary of specifications, refer to the technical data image below.



## 10. WARRANTY AND SUPPORT

- **5 Years Guarantee:** The VOCIC Z21 Rollator Walker comes with a 5-year guarantee, ensuring long-term support and peace of mind.
- **30 Days Free Return:** Enjoy a 30-day free return policy if you are not satisfied with your purchase.
- **24/7 Customer Support:** For any questions, concerns, or assistance, VOCIC offers 24/7 customer support.