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HITWAY H5PRO

HITWAY H5PRO Electric Scooter User Manual

Model: H5PRO

INTRODUCTION

Thank you for choosing the HITWAY H5PRO Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your scooter. Please read it thoroughly before your first ride to ensure optimal performance and safety.

The HITWAY H5PRO is a foldable all-terrain electric scooter featuring a powerful 800W motor, a 13Ah battery, app compatibility, dual disc brakes, and comprehensive LED lighting. It is designed for adult use, offering a comfortable and secure riding experience.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Inspect the scooter for any signs of damage during transit. Ensure all parts listed in the packing list are present.

2. Unfolding the Scooter

To unfold the scooter, release the folding mechanism. Lift the handlebar stem until it locks securely into place. Ensure all locking mechanisms are engaged before use.

Fast Folding

Dual Braking System ensures quick response for safe braking



The scooter features a fast-folding mechanism for easy transport and storage.

3. Handlebar Assembly and Adjustment

Attach the handlebars if they are separate. Adjust the handlebar height to a comfortable position, typically around waist level, ensuring the quick-release lever is securely fastened.

4. Initial Battery Charge

Before first use, fully charge the scooter's battery. Connect the charger to the charging port and then to a power outlet. The indicator light on the charger will change (e.g., from red to green) when charging is complete. Do not overcharge.



13Ah
Battery Capacity

Regenerative Battery
System Recycles Energy

The scooter is equipped with a 13Ah battery and a regenerative braking system that recycles energy.

OPERATING INSTRUCTIONS

1. Starting the Scooter

1. Unlock the scooter using the provided key.
2. Press the power button to turn on the scooter. The LCD display will illuminate.
3. Press the 'M' (Mode/Function) key to select your desired speed gear (1, 2, or 3).



Overview of the scooter's controls and basic operating steps.

2. Riding

- To accelerate, gently press the accelerator lever with your right thumb.
- To slow down or stop, press the brake handle. The scooter features a dual braking system (front disc brake and rear E-ABS electronic brake) for effective stopping.
- Use the horn, headlights, and turn signals as needed for safety and visibility.

3. Speed Modes

The scooter offers three speed modes:

- **Gear 1:** Approximately 10 km/h
- **Gear 2:** Approximately 15 km/h
- **Gear 3:** Approximately 25 km/h (maximum speed)

4. LCD Display and App Connectivity

The intelligent LCD display shows real-time information such as speed, battery level, distance traveled, and

current speed mode. The scooter is compatible with a mobile application that allows you to monitor riding data, switch modes, control cruise control, manage side lights, and access riding navigation.



The HITWAY H5PRO app provides various controls and data for your scooter.

5. Folding for Transport

To fold the scooter, ensure it is powered off. Release the handlebar stem locking mechanism and fold the stem down towards the deck until it latches securely. This compact design (126x24x41cm when folded) facilitates easy transport and storage.

MAINTENANCE

1. Battery Care

- Charge the battery regularly, even if the scooter is not in use, to prolong its lifespan.
- Avoid completely draining the battery.
- Store the scooter in a cool, dry place, away from direct sunlight and extreme temperatures.

2. Tire Inspection

Regularly check the 10-inch solid off-road tires for wear and tear. While solid tires are puncture-resistant, ensure they are free from embedded debris that could affect grip.



10" solid off-road tires

Comfortable riding with shock absorber system



The 10-inch solid off-road tires and dual shock absorber system provide a comfortable ride.

3. Brake System Check

Periodically inspect the front disc brake and rear E-ABS electronic brake for proper function. Ensure brake levers operate smoothly and provide adequate stopping power.

4. General Cleaning and Fastener Check

- Clean the scooter with a damp cloth. Do not use high-pressure water or immerse the scooter in water.
- Regularly check all screws and fasteners for tightness. Vibrations during riding can cause them to loosen over time. Tighten any loose components to ensure structural integrity and safety.

TROUBLESHOOTING

The HITWAY H5PRO features an integrated fault diagnosis system that can display error codes on the LCD. Refer to the specific error code meanings in the full user manual (if provided separately) or contact customer service for assistance.

Common Issues:

- **Scooter not turning on:** Check if the key is inserted and turned, and if the battery has sufficient charge.
- **Loss of power during ride:** This could indicate a low battery. Charge the scooter fully. If the issue persists, it may be a battery or motor fault.
- **Brakes not responding:** Inspect brake cables and pads. Ensure the brake levers are not obstructed.
- **Unusual noises:** Stop riding immediately and inspect the scooter for loose parts, tire issues, or motor problems.

For complex issues or if you are unsure about a repair, it is recommended to contact professional service or HITWAY customer support.

SPECIFICATIONS

Feature	Specification
Model	H5PRO
Motor Power	800W
Battery Capacity	13Ah
Max Range	Up to 50 km (depending on load and road conditions)
Max Speed	25 km/h
Speed Modes	3 (10 km/h, 15 km/h, 25 km/h)
Brake System	Front Disc Brake + Rear E-ABS Electronic Brake
Tires	10-inch Solid Off-Road Tires
Suspension	Dual Front and Rear Hydraulic Shock Absorbers
Frame Material	Aluminum Alloy and High-Toughness Steel
Max Load Capacity	120 kg
Unfolded Dimensions (L x W x H)	126 x 61 x 125 cm
Folded Dimensions (L x W x H)	126 x 24 x 41 cm
Net Weight	23.58 kg
Special Features	Key Start, LED Headlights, Reflectors, Horn, Taillight, Cruise Control, Intelligent LCD Display, App Connectivity, Adjustable Handlebar Height

WARRANTY INFORMATION

For detailed warranty information regarding your HITWAY H5PRO Electric Scooter, please refer to the warranty card included with your purchase or contact HITWAY customer service directly. Warranty terms and conditions may vary by region and retailer.

CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to report an issue with your HITWAY H5PRO Electric Scooter, please contact our customer service team. Contact details can typically be found on the HITWAY official website or on the packaging of your product.