BoxWave DirectSync PD Cable (3ft)

BoxWave DirectSync PD Cable (3ft) Instruction Manual

Model: DirectSync PD Cable (3ft)

INTRODUCTION

This manual provides essential information for the proper use and care of your BoxWave DirectSync PD Cable. This USB-C to USB-C cable is designed for efficient power delivery and high-speed data transfer, making it suitable for charging and syncing a wide range of compatible devices, including the RUIZU X31 (1.5 in).



FEATURES

- 100 Watt Power Delivery (PD): Capable of delivering up to 100W of power, suitable for charging smartphones, tablets, and even laptops.
- Braided Nylon Construction: Made with high-grade nylon materials for enhanced durability and resistance to tangles and fraying.
- **Reinforced Strain Relief:** Features durable, rubberized grommet strain reliefs on both USB-C connectors to prevent cable fraying and ensure a secure connection.
- **High-Speed Data Transfers:** Supports data transfer speeds up to 480Mbps, allowing for quick syncing of files while charging.
- Dual Functionality: Simultaneously charges your device and transfers data.
- Length: 3 feet (approximately 100 cm) for convenient use.

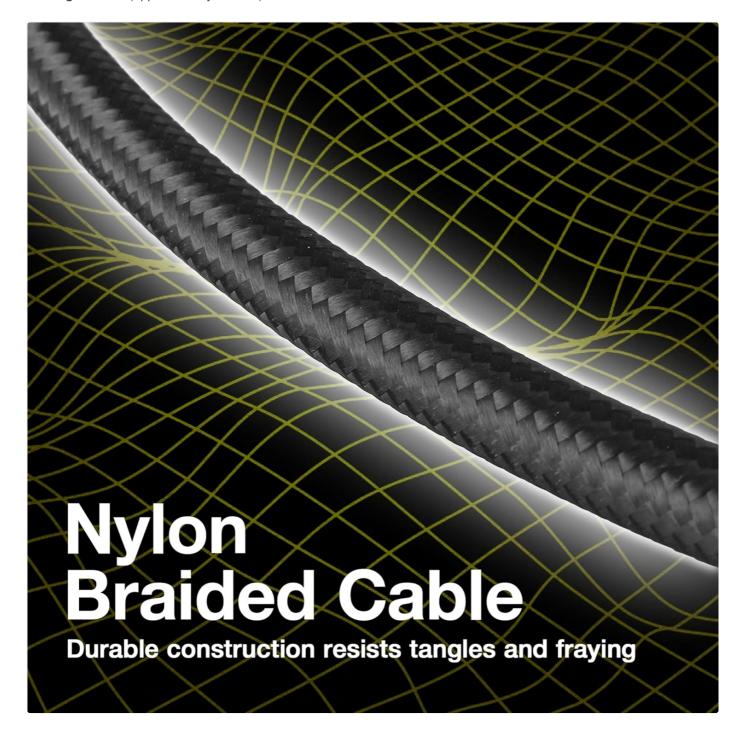




Image: An illustration demonstrating the reinforced strain relief design at the cable's connectors, which helps prevent damage from bending.

SETUP

The BoxWave DirectSync PD Cable is designed for plug-and-play simplicity. No software installation or complex setup is required.

- 1. Identify the USB-C port on your charging adapter or computer.
- 2. Identify the USB-C port on your device (e.g., RUIZU X31, laptop, smartphone).
- 3. Insert one end of the DirectSync PD Cable into the USB-C port of your charging adapter or computer.
- 4. Insert the other end of the DirectSync PD Cable into the USB-C port of your device.
- 5. Ensure both connections are firm and secure.



Image: The DirectSync PD Cable connected to a laptop, illustrating its capability for high-wattage power delivery.

OPERATING INSTRUCTIONS

Charging Your Device

Once connected to a compatible power source (such as a wall adapter, power bank, or computer's USB-C port), the cable will begin charging your device. The 100W Power Delivery capability ensures fast and efficient charging for devices that support it.

Data Transfer

To transfer data, connect one end of the cable to your device and the other end to a computer's USB-C port. Your device should appear as a connected storage device on your computer, allowing you to transfer files at speeds up to 480Mbps.



Image: The DirectSync PD Cable simultaneously charging a smartphone and connected to a laptop, demonstrating its charge and sync capabilities.

MAINTENANCE

- Cleaning: Use a soft, dry cloth to wipe the cable and connectors. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles to prevent internal damage.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable. Do not pull on the cable itself, as this can damage the internal wires or the connectors.

TROUBLESHOOTING

Problem Possible Cause Solution	
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Problem	Possible Cause	Solution
Device not charging.	Loose connection, incompatible power source, or faulty device port.	Ensure both ends of the cable are securely connected. Try a different power adapter or USB-C port. Test the cable with another device if possible.
Slow charging speed.	Power source not providing sufficient wattage, or device does not support fast charging.	Use a power adapter that supports Power Delivery (PD) and provides adequate wattage for your device. Ensure your device supports fast charging.
Data transfer not working.	Loose connection, incorrect device settings, or computer port issue.	Verify cable connections. Check your device's USB connection settings (e.g., ensure it's set to "File Transfer" or "MTP"). Try a different USB-C port on your computer.
Cable appears damaged.	Physical stress or improper handling.	Discontinue use immediately to prevent potential damage to your devices. Contact BoxWave support for assistance.

SPECIFICATIONS

Model: DirectSync PD Cable (3ft)

Part Number: B0CNSFNRVR (ASIN)

Brand: BoxWave Color: Jet Black

Material: Nylon Braided (exterior), Copper (internal conductors)

Length: 3 feet (approx. 100 cm) **Power Delivery:** Up to 100W

Data Transfer Speed: Up to 480Mbps

Connectors: USB-C to USB-C

Item Weight: 3 ounces

WARRANTY AND SUPPORT

For information regarding warranty coverage or technical support for your BoxWave DirectSync PD Cable, please refer to the official BoxWave website or contact their customer service directly. Specific warranty terms may vary.

Note: No specific warranty period or direct support contact information was provided in the product details. Please consult the manufacturer's official resources.

IMPORTANT SAFETY INFORMATION

- Do not expose the cable to water or excessive moisture.
- Avoid extreme temperatures, both hot and cold.
- Do not attempt to disassemble or modify the cable.
- Keep out of reach of children and pets.
- · Use only with compatible devices and power sources.

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