

## ACwO DwOTS 525

# ACwO Dwots 525 TWS Earbuds User Manual

Model: DwOTS 525

## 1. INTRODUCTION

Welcome to the ACwO Dwots 525 TWS Earbuds user manual. This guide provides detailed instructions on how to set up, operate, and maintain your new wireless earbuds. Please read this manual carefully before using the product to ensure optimal performance and longevity.

## 2. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x Wireless Earbuds (ACwO Dwots 525)
- 1 x Charging Case
- 1 x Type-C Fast Charging Cable
- 2 x Extra Earmuffs (pairs)
- 1 x Warranty Card
- 1 x Catalogue
- 1 x Scan Me Card

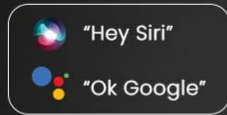
## 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your ACwO Dwots 525 TWS Earbuds.



Image: ACwO Dwots 525 TWS Earbuds in their charging case. The earbuds are black with white tips, and the case is black with a textured finish.

# ACTIVATE VOICE ASSISTANT IN ONE-TOUCH!



*Sunil Chhetri*  
**CAPTAIN**  
INDIAN NATIONAL  
FOOTBALL TEAM



Image: Side view of the ACwO Dwots 525 TWS Earbuds, highlighting the ergonomic design and the ACwO logo on the stem.

## 4. SETUP

### 4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case.
2. Connect the Type-C charging cable to the charging port on the case and to a power source.
3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off.

A 15-minute charge provides approximately 150 minutes of playtime due to Hyper Boost Charging Technology.

# EVERY SHADE TELLS A STORY WHAT'S YOURS?



Image: The ACwO Dwots 525 charging case connected via a Type-C cable, illustrating the Hyper Boost Charging feature.

## 4.2 Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

## 4.3 Bluetooth Pairing

The ACwO Dwots 525 earbuds utilize Advanced Bluetooth V5.3 Technology for stable connectivity.

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case. The earbuds will enter pairing mode, indicated by a flashing LED light.
3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for available Bluetooth devices and select "ACwO Dwots 525" from the list.
5. Once connected, the LED indicator on the earbuds will stop flashing, and you will hear a confirmation tone.

## 4.4 Instant Auto Connect

After the initial pairing, the earbuds will automatically connect to the last paired device when you open the

charging case, provided Bluetooth is enabled on your device.



Image: Visual representation of Bluetooth V5.3 connectivity and the Instant Auto Connect feature with a smartphone.

## 5. OPERATING INSTRUCTIONS

The ACwO Dwots 525 features Sensory Touch Controls for easy management of audio and calls.

### 5.1 Touch Controls

The touch sensors are located on the outer surface of each earbud. Functions can be controlled from either earbud.

# GROOVE ON THE HEART-THUMPING BASS!

WITH DEDICATED BASS MODE

Tap 4 times to activate bass mode

**Bass Boom X**™  
REAL DRIVERS

Image: Diagram illustrating the touch control area on the ACwO Dwots 525 earbuds.

- **Play/Pause Music:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

## 5.2 Gaming Mode

Activate Gaming Mode for a low latency experience (up to 40ms), ideal for gaming and video playback.

- **Activate Gaming Mode:** Tap either earbud 5 times.
- **Deactivate Gaming Mode:** Tap either earbud 5 times again.





Image: Illustration of the ACwO Dwots 525 earbuds being used for gaming, emphasizing the low latency gaming mode.

### 5.3 Bass Mode

Enhance your audio experience with a dedicated Bass Mode for deeper, richer bass.

- **Activate Bass Mode:** Tap either earbud 4 times.
- **Deactivate Bass Mode:** Tap either earbud 4 times again.

# DEDICATED GAMING MODE

40ms LOW LATENCY



FOR  
**LAG FREE  
MOVIE EXPERIENCE**

Tap 5 times to activate gaming mode

Image: Close-up of an earbud highlighting the Bass Boom X Real Drivers and the activation of Bass Mode.

## 5.4 Voice Assistant

Access your device's voice assistant (Siri, Google Assistant) with a simple command.

- **Activate Voice Assistant:** Press and hold either earbud for 2 seconds.





Image: A person activating the voice assistant feature on the ACwO Dwots 525 earbuds.

## 6. CHARGING

The ACwO Dwots 525 earbuds offer up to 52 hours of total playtime with the charging case.

### 6.1 Earbud Charging

Place the earbuds into the charging case. They will automatically begin charging. The LED indicators on the earbuds will show charging status.

### 6.2 Case Charging

Connect the provided Type-C cable to the charging port on the case and a USB power adapter. The indicator light on the case will illuminate during charging and turn off when fully charged.



Image: ACWO Dwots 525 earbuds highlighting the 52 hours of long playtime.

## 7. MAINTENANCE

### 7.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure charging contacts on both earbuds and case are clean and free of debris.

### 7.2 Water Resistance

The earbuds are IPX5 water and sweat resistant. This means they can withstand splashes of water and sweat, making them suitable for workouts and outdoor activities. They are not designed for submersion in water.



Image: An earbud with an IPX5 water and sweat resistant icon, indicating its durability against splashes.

### 7.3 Storage

When not in use, store the earbuds in their charging case to protect them and ensure they remain charged.

## 8. TROUBLESHOOTING

If you encounter issues with your ACwO Dwots 525 earbuds, refer to the following common solutions:

Problem	Solution
Earbuds not pairing	<ul style="list-style-type: none"> <li>• Ensure earbuds are charged.</li> <li>• Turn off and on Bluetooth on your device.</li> <li>• Place earbuds back in case, close lid, then open to re-enter pairing mode.</li> <li>• Forget the device from your phone's Bluetooth settings and re-pair.</li> </ul>
Only one earbud working	<ul style="list-style-type: none"> <li>• Ensure both earbuds are charged.</li> <li>• Place both earbuds back in the charging case, close the lid, then open them again.</li> <li>• Try resetting the earbuds (refer to manufacturer's specific reset instructions if available, or try forgetting and re-pairing).</li> </ul>
Low volume or poor sound quality	<ul style="list-style-type: none"> <li>• Adjust volume on both your device and via earbud touch controls.</li> <li>• Ensure earbuds are properly seated in your ears.</li> <li>• Clean any earwax or debris from the earbud mesh.</li> <li>• Check if Bass Mode or other EQ modes are activated unintentionally.</li> </ul>

Problem	Solution
Charging issues	<ul style="list-style-type: none"><li>• Ensure the charging cable is securely connected.</li><li>• Try a different charging cable or power adapter.</li><li>• Clean the charging contacts on the earbuds and inside the case.</li></ul>

## 9. SPECIFICATIONS

Feature	Detail
Model Name	DwOTS 525
Connectivity Technology	Wireless (Bluetooth V5.3)
Bluetooth Version	5.3
Audio Driver Type	Dynamic Driver (Bass Boom X Real Drivers)
Noise Control	Passive Noise Cancellation, Sonic Shield Quad Mic ENC Technology
Audio Latency	40 Milliseconds (Gaming Mode)
Battery Life	Up to 52 Hours (with charging case)
Charging Time	15 Minutes for 150 Minutes Playtime (Hyper Boost Charging)
Water Resistance Level	IPX5 (Water & Sweat Resistant)
Control Method	Touch Controls
Microphone Format	Boom (Quad Mic)
Earpiece Shape	Earbud (In Ear)
Material	Plastic
Item Weight	31 Grams
Product Dimensions	5.1 x 6.1 x 2.7 cm
Battery Cell Composition	Lithium Polymer
Compatible Devices	Laptops, Mobile Phones, Tablets, PC, Smart TVs, All Bluetooth Devices (iOS, Android)

## 10. WARRANTY AND SUPPORT

### 10.1 Warranty Information

Your ACwO Dwots 525 TWS Earbuds come with a 365-day warranty from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not




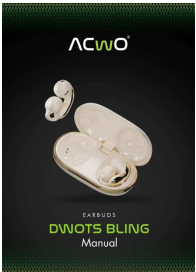
cover damage caused by misuse, accidents, or unauthorized modifications.

## 10.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact ACWO customer support:

- **Email:** [help@acwo.com](mailto:help@acwo.com)
- **Customer Support Number:** +91 9320420001
- **Manufacturer:** ACWO LIFESTYLE PRIVATE LIMITED, Borivali, Mumbai, Maharashtra - 400092, India

### Related Documents - DwOTS 525

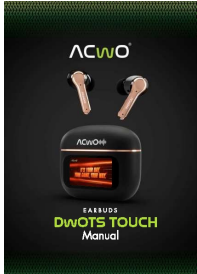
	<p><a href="#">ACWO DWOTS BOLD Earbuds User Manual</a></p> <p>User manual for the ACWO DWOTS BOLD True Wireless Stereo Earbuds, detailing features, operation, safety guidelines, and troubleshooting.</p>
	<p><a href="#">ACWO DWOTS 747 True Wireless Earbuds User Manual and Features</a></p> <p>Explore the ACWO DWOTS 747 TWS earbuds with this comprehensive manual. Learn about its appearance, product features like AI-ENC and 65-hour battery life, safety guidelines, charging, Bluetooth pairing, reset procedures, and detailed touch controls for music, calls, and voice assistants.</p>
	<p><a href="#">ACWO Fire Prime Earbuds Manual: Features and Usage Guide</a></p> <p>Comprehensive manual for ACWO Fire Prime Earbuds, detailing appearance, product features, box contents, Bluetooth pairing, safety guidelines, touch controls, and smart functions for both Fire Prime and Fire Prime+ models.</p>
	<p><a href="#">ACWO DWOTS BLING Wireless Earbuds User Manual</a></p> <p>Comprehensive user manual for the ACWO DWOTS BLING wireless earbuds, covering appearance, box contents, product features, safety guidelines, charging, Bluetooth pairing, reset process, and smart function controls.</p>





[ACWO DWOTS Fire ANC & Fire + True Wireless Earbuds User Manual](#)

Comprehensive user manual for ACWO DWOTS Fire ANC and ACWO DWOTS Fire + true wireless stereo earbuds, covering appearance, features, connectivity, safety, and touch controls.



[ACWO DWOTS TOUCH Earbuds Manual: Features, Setup, and Usage Guide](#)

Official manual for ACWO DWOTS TOUCH True Wireless Stereo (TWS) earbuds. Learn about product features, appearance, charging, Bluetooth pairing, reset process, touch controls, HD display functions, and safety guidelines.