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CENGCEN WF230T2F

CENGCEN WF230T2F Battery Operated Cat Water Fountain User Manual

Model: WF230T2F

Introduction

Thank you for choosing the CENGCEN WF230T2F Battery Operated Cat Water Fountain. This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your new pet water dispenser. Please read this manual thoroughly before first use and retain it for future reference.

Safety Instructions

- Ensure the fountain is placed on a stable, level surface to prevent tipping.
- Do not immerse the battery module or power adapter in water.
- Use only the provided power adapter for charging.
- Do not charge the battery while the fountain is operating.
- Avoid connecting your own fast-charge adapter to the battery module.
- Keep out of reach of children.
- Regularly inspect the fountain for any damage or wear. Discontinue use if damaged.
- This product is intended for indoor use only.

Package Contents

Please check to ensure all components are present:

- Stainless Steel Water Tray
- Transparent Water Base (3.0L capacity)
- Wireless Water Pump Module with Battery
- Swan Form Drinking Spout
- Filter Housing Components
- 2 x Dual Filters
- Power Adapter and Charging Cable
- User Manual

Setup Instructions

Follow these steps to assemble and prepare your water fountain for first use:

1. **Clean Components:** Before initial use, wash all parts (except the wireless pump module and power adapter) with mild soap and water. Rinse thoroughly.
2. **Install Filters:** Place the dual filters into their designated housing components. Ensure they are seated correctly.
3. **Assemble Base:** Insert the filter housing with filters into the transparent water base.
4. **Place Pump:** Position the wireless water pump module into the center of the transparent water base. Ensure it is securely connected to the water outlet.
5. **Attach Spout:** Connect the swan form drinking spout to the pump module's water outlet.
6. **Add Water:** Fill the transparent water base with clean water up to the MAX line. Do not overfill. The fountain has a 3.0L (101oz) capacity.
7. **Place Stainless Steel Tray:** Carefully place the stainless steel water tray on top of the assembled base.
8. **Initial Charge:** The battery module may not be fully charged upon arrival. Remove the battery module from the fountain and connect it to the power adapter using the charging cable. Charge until the digital display shows 100%. Reinsert the fully charged battery module into the fountain.



Image: The fountain's detachable design allows for quick and easy setup and cleaning. Components shown include the stainless steel tray, transparent water base, pump module, and filter parts.

Operating Instructions

The CENGCEN water fountain offers flexible operation modes:

1. **Power On/Off:** Double-tap the touch control button on the top of the pump module to turn the fountain on or off.

2. **Switching Modes:** While the fountain is on, double-tap the touch control button to cycle between operating modes.
3. **Sensor Mode:** In this energy-saving mode, the fountain activates a 30-second water flow when it detects your pet within 4-6 feet. This mode helps conserve battery life, allowing for approximately 30 days of continuous operation on a full charge.
4. **Timed Mode:** The fountain provides 60 seconds of flowing water every hour, ensuring regular hydration for your pets.
5. **Continuous Mode:** The fountain provides a constant flow of water. This mode will consume battery power more quickly.
6. **Battery Display:** The digital display on the control panel shows the remaining battery percentage, allowing you to monitor power levels and plan for recharging.

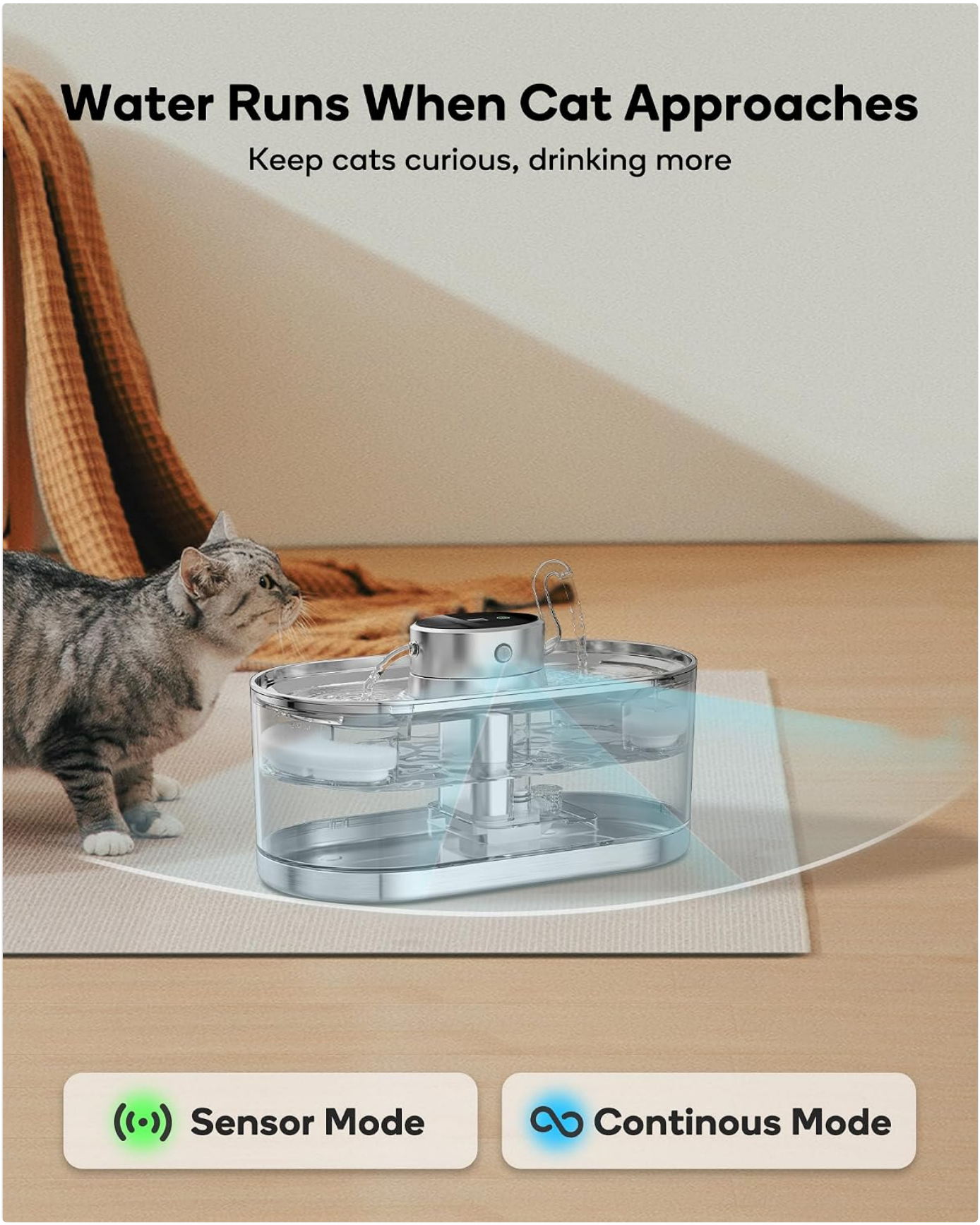


Image: The fountain's Sensor Mode activates water flow when a cat approaches, encouraging drinking and conserving battery life.



Image: The touch control panel features a digital battery percentage display and a single button for mode selection, indicating a 5000mAh battery for extended use.

Maintenance

Regular cleaning and filter replacement are crucial for your pet's health and the fountain's longevity.

Cleaning

- **Disassembly:** Turn off the fountain and remove the stainless steel tray. Carefully detach the swan spout, pump module, and filter housing from the transparent water base.
- **Wash Components:** Wash the stainless steel tray, transparent water base, swan spout, and filter housing with mild soap and water. The stainless steel bowl is made of food-grade 304 stainless steel.
- **Pump Cleaning:** The wireless water pump is designed for easy disassembly. Follow the instructions provided with the pump for cleaning its internal components. Ensure all parts are thoroughly rinsed to remove soap residue.
- **Reassembly:** Reassemble all components once they are clean and dry.
- **Frequency:** It is recommended to clean the fountain at least once a week, or more frequently if multiple pets use it or if the water appears dirty.

Filter Replacement

- The fountain features a dual filter system. Filters should be replaced every 4-8 weeks, depending on usage and water quality.
- To replace, remove the old filters from their housing and insert new ones.
- Replacement filters can be purchased by searching for B0CT7JXK98.



Image: The stainless steel water tray provides ample hydration space and is easy to clean, contributing to pet hygiene.

Troubleshooting

If you encounter issues with your CENGCEN water fountain, please refer to the following common solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No water flow	Low water level, clogged pump, low battery, pump not properly installed.	Refill water to MAX line. Clean the pump and filters. Charge the battery. Ensure pump is securely seated.
Fountain is noisy	Low water level, dirty pump, air in pump.	Add water. Clean the pump. Disassemble and reassemble the pump to release trapped air.
Battery drains quickly	Continuous mode selected, frequent sensor activations, aging battery.	Switch to Sensor or Timed mode. Ensure fountain is not in a high-traffic area if using Sensor mode. Contact support if battery life significantly degrades.
Sensor not detecting pet	Obstruction, sensor dirty, pet out of range.	Ensure sensor is clean and unobstructed. Confirm pet is within 4-6 ft range.

Specifications

- **Model:** WF230T2F
- **Capacity:** 3.0 Liters (101 oz)
- **Material:** Food-grade 304 Stainless Steel (tray), Hard Clear Plastic (base)
- **Power Source:** Battery Powered (Lithium-Ion)
- **Battery Capacity:** 5000mAh (up to 30 days in Sensor Mode)
- **Noise Level:** Approximately 18dB (during operation)
- **Product Dimensions:** 29.46 x 14.48 x 19.05 cm
- **Item Weight:** 1.32 kg
- **Color:** Silver

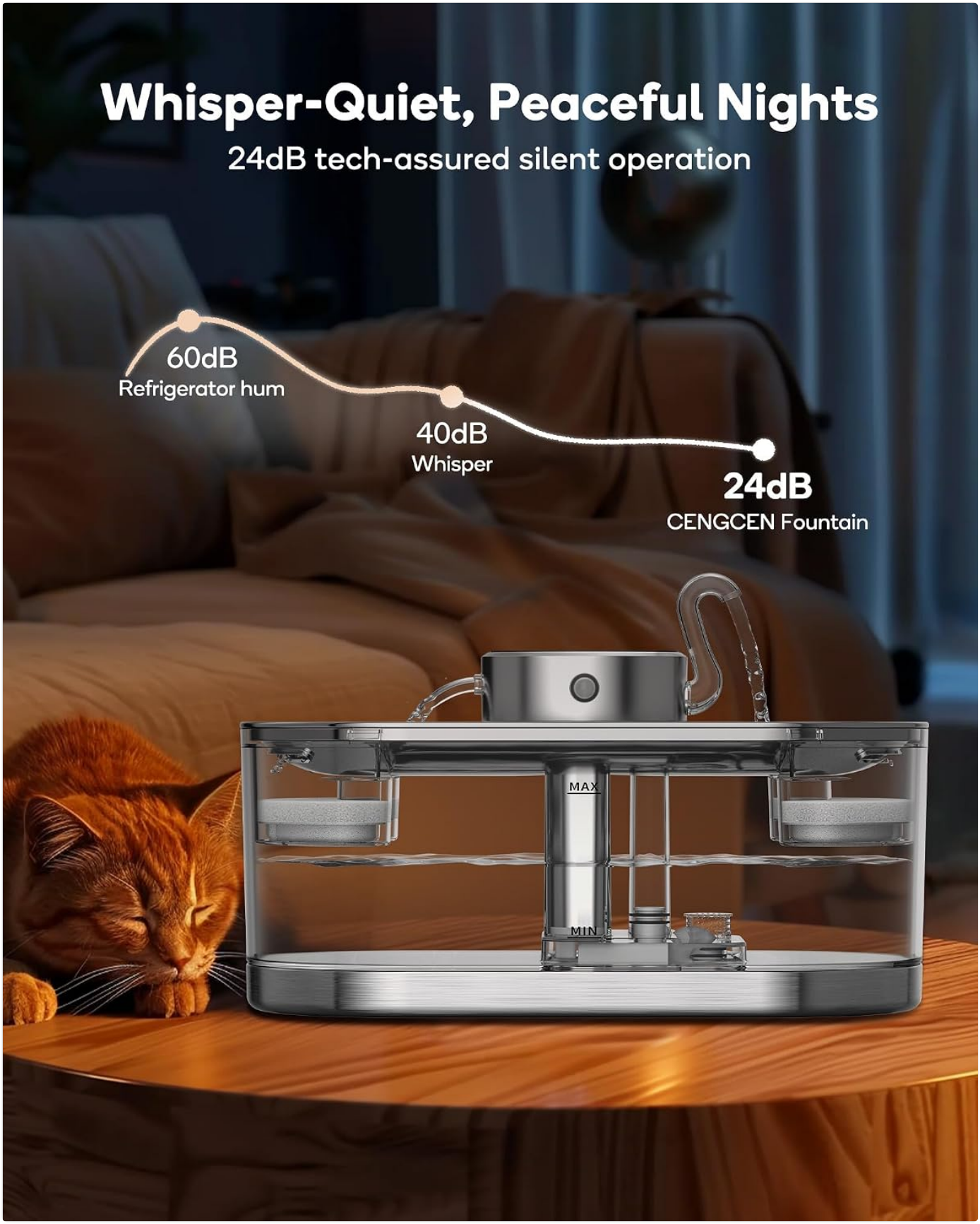


Image: The fountain operates at approximately 18dB, ensuring a quiet environment for pets and owners, even during the night.

Warranty and Support

CENGCEN is committed to product quality and customer satisfaction.

- **Product Warranty:** CENGCEN water fountains are supported by a 12-month commitment to quality from the date of purchase.

- **Water Pump Warranty:** The water pump, designed for user disassembly and assembly, is covered by a 3-year free replacement service provided by CENGCEN.
- **Battery Life Expectancy:** The battery life is estimated to be up to 10 years under normal usage conditions.
- **Contact Support:** For any questions, concerns, or warranty claims, please contact CENGCEN customer service through the retailer's platform or the official CENGCEN website.

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