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› BoxWave DirectSync PD Cable (10ft) USB-C to USB-C (100W) Instruction Manual

## BoxWave DirectSync PD Cable (10ft)

# BoxWave DirectSync PD Cable (10ft) USB-C to USB-C (100W) Instruction Manual

Model: DirectSync PD Cable (10ft)

## INTRODUCTION

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The BoxWave DirectSync PD Cable is a high-performance USB-C to USB-C cable designed for efficient power delivery and data transfer. This 10-foot braided nylon cable supports up to 100W Power Delivery (PD) for fast charging a wide range of devices, including laptops, and offers high-speed data transfers at 5 Gigabits Per Second. Its durable construction with reinforced strain relief ensures longevity and reliable performance.



Image: The BoxWave DirectSync PD Cable, coiled, showcasing its braided design and two USB-C connectors.



Image: A living room setting demonstrating the 10-foot cable's length, allowing a laptop to be used comfortably away from a wall outlet.

## SETUP

Setting up your DirectSync PD Cable is straightforward.

1. **Identify Ports:** Ensure your charging adapter and device both have USB Type-C ports.

2. **Connect to Charger:** Plug one end of the USB Type-C connector into a compatible wall charger or power adapter. For optimal performance, use a charger that supports Power Delivery (PD) up to 100W.
3. **Connect to Device:** Plug the other end of the USB Type-C connector into your device (e.g., laptop, smartphone, tablet).
4. **Verify Connection:** Confirm that your device indicates it is charging or connected for data transfer.



# Charge & Sync

Enjoy 480Mbps data transfer speeds while charging your device

Image: A laptop connected to a smartphone with the DirectSync PD Cable, illustrating simultaneous charging and data synchronization.

## OPERATING INSTRUCTIONS

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The DirectSync PD Cable offers dual functionality for both charging and data transfer.

### Charging Your Device

- **High-Speed Charging:** When connected to a compatible Power Delivery (PD) charger, the cable can deliver up to 100 Watts of power, enabling rapid charging for laptops, tablets, and smartphones.

- **Optimal Performance:** For best charging speeds, ensure both your charger and device support USB Power Delivery.



Image: A laptop receiving power through the DirectSync PD Cable, highlighting its 100W Power Delivery capability.

## Data Transfer

- **Fast Data Sync:** Connect the cable between your device and a computer to perform data transfers at speeds up to 5 Gigabits Per Second (USB 3.0 standard).
- **Simultaneous Functionality:** Data transfer can occur simultaneously while your device is charging, streamlining your workflow.



# Dual Function Charge and Sync Cable



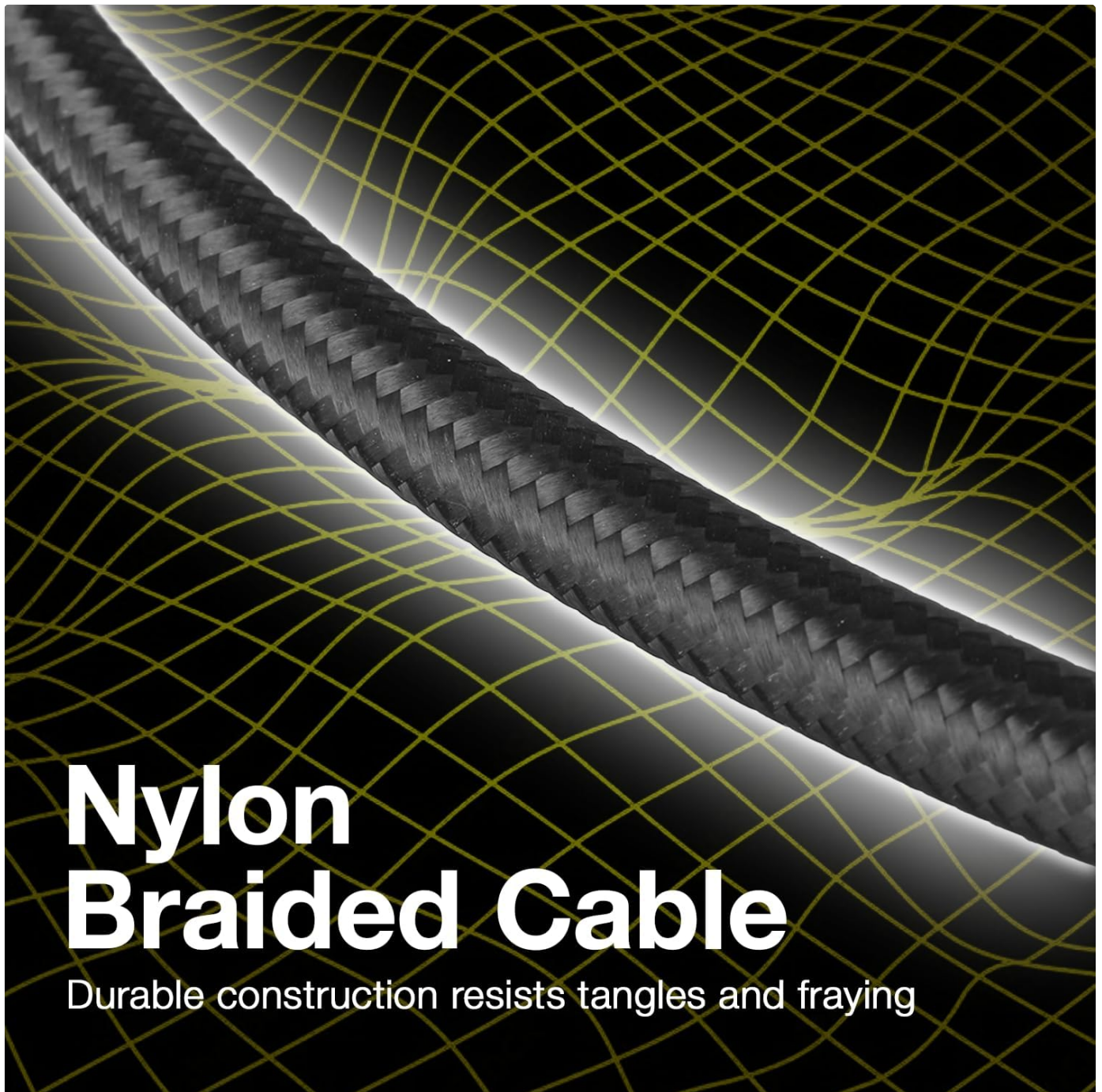
Image: A visual representation of the cable's dual functionality, enabling both power delivery and data synchronization.

## MAINTENANCE

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To ensure the longevity and optimal performance of your BoxWave DirectSync PD Cable, follow these maintenance guidelines:

- **Handle with Care:** Avoid excessive bending or sharp angles, especially near the connectors. The cable features reinforced strain relief, but proper handling further extends its life.
- **Clean Gently:** If the cable becomes dirty, wipe it with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, coil the cable loosely. Avoid tightly wrapping it around objects or kinking it, which can damage the internal wires.
- **Inspect Regularly:** Periodically check the cable and connectors for any signs of wear, fraying, or damage. Discontinue use if damage is observed.



# Nylon Braided Cable

Durable construction resists tangles and fraying

Image: A close-up view of the cable's durable braided nylon exterior, designed to resist tangles and fraying.



# Reinforced Strain Relief

Rubberized connector supports keep DirectSync from kinking and tearing.



Image: A detailed view of the reinforced rubberized grommet strain relief at the connector, designed to prevent fraying and kinking.

## TROUBLESHOOTING

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If you encounter issues with your DirectSync PD Cable, consider the following troubleshooting steps:

- **Device Not Charging:**
  - Ensure both ends of the cable are securely plugged into the charger and the device.
  - Verify that the wall outlet or power source is active.
  - Test the cable with a different compatible charger and device to isolate the issue.
  - Confirm your charger supports Power Delivery (PD) and provides sufficient wattage for your device.
- **Slow Charging:**
  - Ensure your charger is a Power Delivery (PD) compatible charger with adequate wattage (up to 100W).
  - Close unnecessary applications on your device that might be consuming significant power.

- **Data Transfer Issues:**

- Confirm the cable is properly connected to both the device and the computer.
- Check your device's settings to ensure data transfer mode is enabled (e.g., "File Transfer" or "MTP").
- Try connecting to a different USB-C port on your computer.

- **Physical Damage:** Inspect the cable for any visible damage, such as cuts, kinks, or bent connectors. If damaged, discontinue use and replace the cable.

## SPECIFICATIONS

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Feature	Detail
Brand	BoxWave
Model Name	DirectSync PD Cable
Connector Type	USB Type C (Male-to-Male)
Cable Length	10 feet (approximately 3 meters)
Power Delivery (PD)	Up to 100 Watts
Data Transfer Rate	5 Gigabits Per Second (USB 3.0 Standard)
Cable Material	Braided Nylon
Color	Jet Black
Strain Relief	Rubberized Grommet on both connectors
Compatible Devices	Devices with USB-C ports, including PCs, laptops, smartphones, and tablets (e.g., DODOSOUL M800)
Usage Environment	Indoor, Outdoor
Item Weight	6 Ounces

## WARRANTY AND SUPPORT

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For information regarding warranty coverage, technical support, or customer service for your BoxWave DirectSync PD Cable, please refer to the official BoxWave website or contact their customer support directly.

**Online Support:** Visit [www.boxwave.com](http://www.boxwave.com) for FAQs, product registration, and contact information.

