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Retekess TT125

Retekess TT125 Wireless Tour Guide System Instruction Manual

Model: TT125

Introduction What's in the Box Product Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

The Retekess TT125 Wireless Tour Guide System is designed to facilitate clear and efficient communication in group settings such as tours, conferences, and educational environments. This system operates on a 2.4G frequency, ensuring stable and high-fidelity audio transmission. It features a long-lasting battery, one-button operation for ease of use, and a wide working range to accommodate various activity scales. This manual provides detailed instructions for setting up, operating, and maintaining your TT125 system.

Your browser does not support the video tag.

Video: An overview of the key functions and applications of the Retekess TT125 Wireless Tour Guide System.

2. What's in the Box

Upon unpacking your Retekess TT125 system, please verify that all components are present:

- 2 x TT125 Transmitters
- 2 x Lavalier Microphones
- 30 x TT125 Receivers
- 30 x D-shaped Earphones
- 32 x Lanyards
- 1 x 32-slot Charging Case
- 2 x Instruction Manuals



Image: All components included in the Retekess TT125 Wireless Tour Guide System package.

3. Product Overview

3.1. Transmitter (TT125)

The transmitter is used by the speaker or guide to broadcast audio. It features a built-in microphone and a port for an external lavalier microphone. The display shows the current channel and battery status.



Image: Retekess TT125 Transmitter with external lavalier microphone connected. The display shows channel information and battery level.

3.2. Receiver (TT125)

The receiver is distributed to participants, allowing them to hear the transmitted audio through the connected D-shaped earphone. It includes volume controls and a channel display.



Image: Retekess TT125 Receiver, highlighting its large capacity battery and clear display for channel and volume.

3.3. 32-slot Charging Case

The robust charging case provides a convenient and safe way to store and charge multiple transmitters and receivers simultaneously. It is designed for durability and ease of transport.



Image: The 32-slot charging case for the TT125 system, showing its internal layout for devices.

4. Setup

4.1. Charging the Devices

Before initial use, fully charge all transmitters and receivers. The devices can be charged individually using the provided USB Type-C cables or collectively using the 32-slot charging case.

- **Individual Charging:** Connect the Type-C charging cable to the charging port on the device and to a USB power adapter (not included).
- **Charging Case:** Place the transmitters and receivers into their respective slots in the charging case. Connect the charging case to a power source. The charging indicator on each device will show charging status.

A full charge takes approximately 3 hours. A fully charged transmitter provides up to 18 hours of use, while a receiver can last 80-100 hours.

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Video: Demonstrates how to charge the Retekess TT125 devices using the Type-C port.

4.2. Wearing the Devices and Earphones

Both transmitters and receivers are designed for comfortable wear during extended periods.

- **Transmitter/Receiver:** Attach a lanyard to the device for hands-free carrying around the neck. The devices also feature a back clip for attaching to clothing.
- **D-shaped Earphone:** Connect the D-shaped earphone to the 3.5mm headphone jack on the receiver. The earphone is designed to fit comfortably over either ear.

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Video: Illustrates the correct way to wear the Retekess TT125 receiver and D-shaped earphone.

4.3. One-Key Pairing

The TT125 system supports one-key pairing for quick and easy synchronization of channels between the transmitter and receivers.

1. Ensure both the transmitter and receivers are powered on.
2. On the transmitter, long-press the 'M' button (Menu/Pairing button) for quick pairing.
3. The receivers will automatically synchronize to the transmitter's channel.

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Video: Demonstrates the one-key pairing and mute functions of the Retekess TT125 system.

5. Operating Instructions

5.1. Power On/Off

To power on or off the device, press and hold the power button until the screen illuminates or turns off.

5.2. Channel Selection

The TT125 system offers up to 999 optional channels, allowing multiple groups to operate simultaneously in the same location without interference. After pairing, the receivers will automatically follow the transmitter's channel. If manual channel adjustment is needed on the transmitter, use the CH- and CH+ buttons.



Image: Illustration of how 999 channels can be used to support multiple tour groups concurrently.

5.3. Volume Adjustment

Receivers feature 9 levels of volume adjustment. Use the VOL- and VOL+ buttons on the receiver to adjust the listening volume to a comfortable level.



Image: Close-up of the receiver's controls, indicating volume adjustment buttons.

5.4. Mute Function

The transmitter includes a one-key mute function. Press the mute button on the transmitter to temporarily stop audio transmission to all connected receivers. Press it again to resume transmission.

5.5. Working Range

The system provides a wide working range of up to 180 meters (591 feet) in open outdoor environments, making it suitable for large-scale activities and tours. Obstacles and environmental factors may affect the actual range.



Image: Visual representation of the system's effective working distance between transmitter and multiple receivers.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the devices. Avoid using harsh chemicals or abrasive cleaners.
- **Battery Care:** To prolong battery life, avoid fully discharging the devices frequently. Charge them regularly, even if not in constant use. Store devices with a partial charge if storing for long periods.
- **Storage:** Store the system in a cool, dry place, away from direct sunlight and extreme temperatures. Use the provided charging case for organized and protected storage.
- **Handling:** Handle devices with care to prevent damage from drops or impacts.

7. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No sound from receiver	• Receiver not powered on • Low battery on receiver • Receiver not paired with transmitter • Volume too low • Earphone not connected or faulty	• Power on the receiver • Charge the receiver • Perform one-key pairing (Section 4.3) • Increase volume (Section 5.3) • Ensure earphone is securely connected; try another earphone if available
Interference or poor sound quality	• Too far from transmitter • Obstacles between devices • Other 2.4G devices causing interference • Transmitter microphone muted	• Move closer to the transmitter • Reduce obstacles • Change transmitter channel if possible (Section 5.2) • Unmute the transmitter (Section 5.4)
Transmitter not broadcasting	• Transmitter not powered on • Low battery on transmitter • Microphone not connected or faulty • Transmitter muted	• Power on the transmitter • Charge the transmitter • Ensure microphone is securely connected; try another microphone if available • Unmute the transmitter (Section 5.4)

8. Specifications

Feature	Detail
Model Number	TT125
Item Weight	26.2 pounds (total package)
Product Dimensions	22.44 x 13 x 18.89 inches (package)
Batteries	3 Lithium Ion batteries required (included)
Battery Type	Lithium Ion
Power Source	Battery Powered
Color	Black
Compatible Devices	Headset
Connector Type	Aux (for earphones), USB Type-C (for charging)
Transmitter Battery Life	Up to 18 hours
Receiver Battery Life	Up to 80-100 hours
Charging Time	Approximately 3 hours
Working Range	180m / 591ft (open air)

Feature	Detail
Channels	999 optional channels

9. Warranty and Support

For warranty information and technical support, please refer to the official Retekess website or contact their customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.
You can visit the Retekess Store for more information:Retekess Store on Amazon.

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