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› QCY T13 ANC 2 Truly Wireless ANC Earbuds User Manual

QCY T13-ANC2-BLACK

QCY T13 ANC 2 Truly Wireless ANC Earbuds User Manual

Model: T13-ANC2-BLACK | Brand: QCY

INTRODUCTION

This user manual provides comprehensive instructions for the QCY T13 ANC 2 Truly Wireless ANC Earbuds. Please read this manual carefully before using the product to ensure proper operation and to maximize your listening experience. Keep this manual for future reference.

PRODUCT OVERVIEW





Image: The QCY T13 ANC 2 earbuds and their charging case. The earbuds are black with a stem design, and the charging case is a compact, oval-shaped black unit with the QCY logo.

Touch to Turn Down Noise

QCY T13 ANC 2 Truly Wireless ANC Earbuds



Image: An overview showcasing key features of the QCY T13 ANC 2, including noise cancellation, sound quality, battery life, and connectivity.

Key Components

- **Earbuds:** Left and Right earbuds with in-ear design and stem.
- **Charging Case:** Portable case for charging and storing earbuds.
- **Microphones:** Multiple microphones for call clarity and noise cancellation.
- **Touch Control Area:** Located on the stem of each earbud for various functions.
- **Charging Port:** Type-C port on the charging case.

Wearing the Earbuds

For optimal sound quality and comfort, ensure the earbuds are worn correctly.

1. Put on earbuds correctly: Identify the Left (L) and Right (R) earbuds and insert them into the corresponding ears.
2. Keep the microphone towards your mouth: Adjust the earbud's position so the stem, containing the microphone, points towards your mouth for clear voice pickup.
3. Adjust earbuds to fit yourself. If sound isolation is not good enough, please try bigger eartips.

Multipoint connection

Switch audio between devices

QCY T13ANC2 can connect to two devices at the same time, with one touch switching audio output between them.



Image: Illustrates the correct way to wear the earbuds, showing proper ear placement and microphone orientation. This image also contains product parameters.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the Type-C charging cable to the case and a power source. The LED indicator on the case will show charging status.

- Total battery life with charging case: Up to 30 hours (ANC OFF) / 22 hours (ANC ON).
- Earbud playback on a single top-up: Up to 7 hours (ANC OFF) / 5.5 hours (ANC ON).

Sensitive touch control



- | | |
|---|--|
| Double touch
Pause/resume playing
Answer/end call | Keep touching for 1.5s
Ignore call |
| Triple touch right earbud
Skip track forward | Triple touch left earbud
Voice Assistant |
| Keep touching left earbud for 1.5s
Low-latency Mode | Keep touching right panel for 1.5s
(not available in mono mode)
ANC ON/OFF/Transparency |
| One-Press-to-Pair
Press and hold charging case button for 3s or until LEDs blink white once | One-Press-To-Reset
Press and hold charging case button for 10s or until LED blinks red 5 times |

Image: Visual representation of the QCY T13 ANC 2's 30-hour battery life with the charging case.

2. Pairing with Your Device

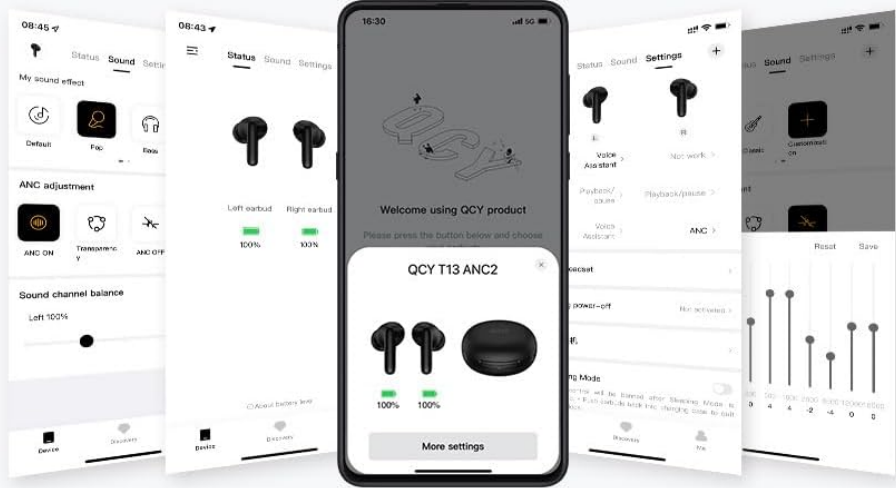
1. Ensure the earbuds are in the charging case and the case has power.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "QCY T13 ANC2" in the list of available Bluetooth devices and select it to connect.
5. Once connected, a voice prompt will confirm successful pairing.

The QCY T13 ANC 2 supports Bluetooth 5.3 for a stable and faster connection.

QCY APP

Explore more

Pairing pop-up | Customize control | EQ | Find phone | OTA firmware update



* Refer to user manual to download QCY APP(This app requires Android 8.0 or above/iOS 13.0 or above).

* Pairing pop-up requires Android system. Please open QCY APP and turn on Bluetooth on phone before use this function.

Image: Depicts the earbuds with "Up-to-date Bluetooth 5.3" and "0.068s latency" for improved connection and audio performance.

OPERATING INSTRUCTIONS

Touch Controls

The QCY T13 ANC 2 earbuds feature sensitive touch controls on the stem of each earbud. Refer to the diagram below for specific functions:

Eartip antibacterial rate $\geq 99.9\%$

Stay safe with less bacteria

With an antibacterial rate of 99.9%, these eartips can protect your ear canals from bacterial disease for long-term use.



*Professional anti bacterial eartips



Image: A detailed guide to the touch controls on the QCY T13 ANC 2 earbuds, showing actions like double touch, triple touch, and long

press for various functions.

Double touch: Pause/resume playing, Answer/end call.

Triple touch right earbud: Skip track forward.

Triple touch left earbud: Voice Assistant.

Keep touching for 1.5s: Ignore call.

Keep touching left earbud for 1.5s: Low-latency Mode.

Keep touching right panel for 1.5s: ANC ON/OFF/Transparency (not available in mono mode).

One-Press-to-Pair: Press and hold charging case button for 3s until LEDs blink white once.

One-Press-to-Reset: Press and hold charging case button for 10s or until LED blinks red 5 times.

Active Noise Cancellation (ANC) and Transparency Mode

The QCY T13 ANC 2 earbuds feature Active Noise Cancellation (ANC) to reduce ambient noise and a Transparency Mode to allow you to hear your surroundings without removing the earbuds.

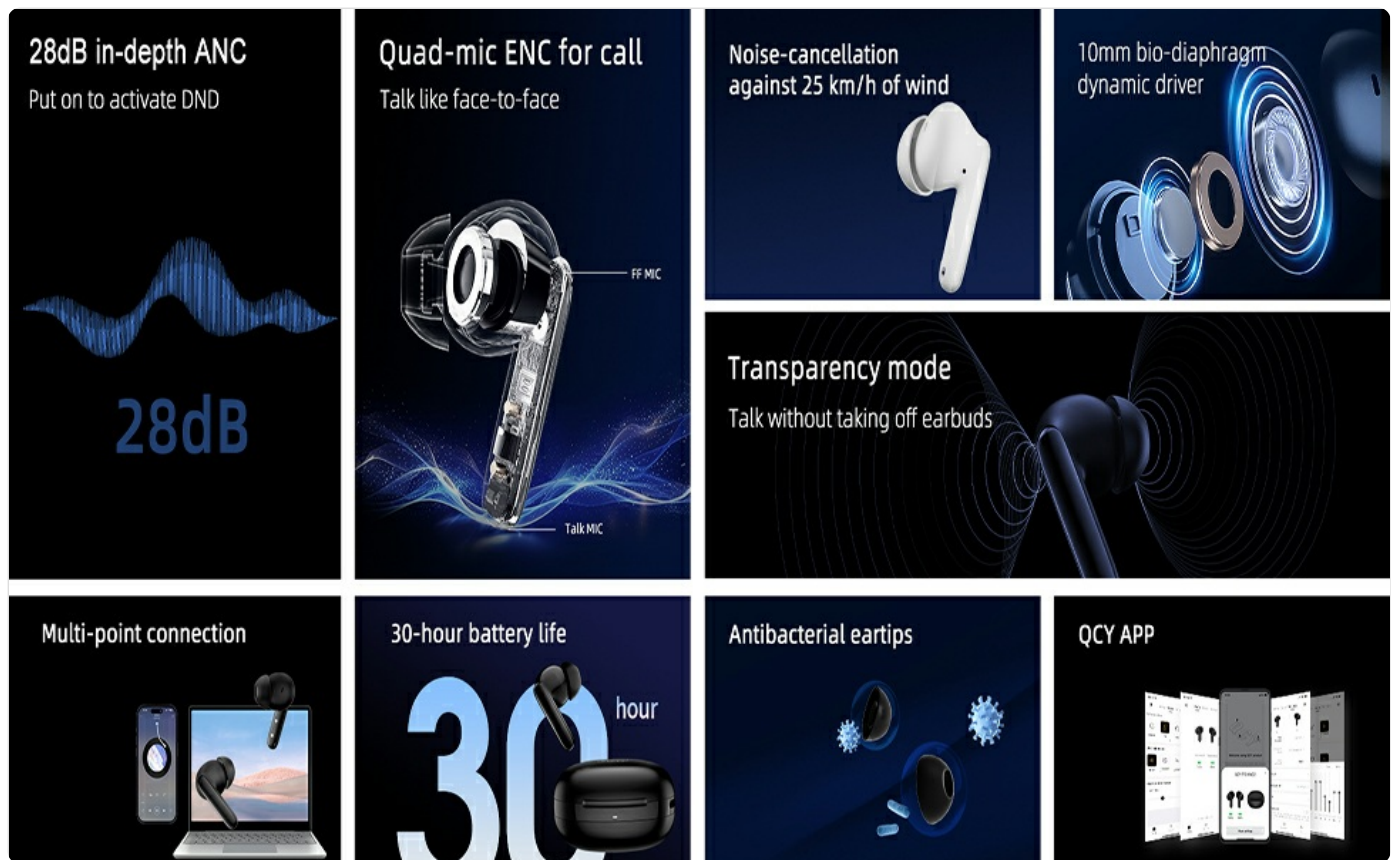


Image: Illustrates how the earbuds use hydrodynamics and microphone design to reduce wind noise up to 25km/h for clear calls outdoors.

Sensitive touch control



- Double touch**
Pause/resume playing
Answer/end call
- Triple touch right earbud**
Skip track forward
- Keep touching left earbud for 1.5s**
Low-latency Mode
- One-Press-to-Pair**
Press and hold charging case button for 3s or until LEDs blink white once
- Keep touching for 1.5s**
Ignore call
- Triple touch left earbud**
Voice Assistant
- Keep touching right panel for 1.5s**
(not available in mono mode)
ANC ON/OFF/Transparency
- One-Press-To-Reset**
Press and hold charging case button for 10s or until LED blinks red 5 times

Image: Highlights the 10mm bio-diaphragm dynamic driver for rich sound and explains the transparency mode feature.

Switch between ANC, Normal, and Transparency modes using the touch control on the right earbud (long press for 1.5s).

Multipoint Connection

The QCY T13 ANC 2 supports multipoint connection, allowing you to connect to two devices simultaneously. This enables seamless switching of audio output between the connected devices with a single touch.

30-hour battery life

Listen all day

☐ ANC Off

30-hour
Battery life

7-hour
Playback

☒ ANC On

22-hour
Battery life

5.5-hour
Playback

* All the above data are measured by Hele Electronic Lab at specific volume yet

Image: Illustrates the multipoint connection feature, showing the earbuds connected to both a smartphone and a laptop, allowing for easy audio switching.

QCY APP

Enhance your experience by downloading the QCY APP. The app allows for:

- Pairing pop-up (Android only).
- Customizing controls.
- Equalizer (EQ) adjustments.
- Finding your earbuds.
- Over-The-Air (OTA) firmware updates.

The QCY APP requires Android 8.0 or above / iOS 13.0 or above. For pairing pop-up, ensure Bluetooth is on and the QCY APP is open on your Android device.

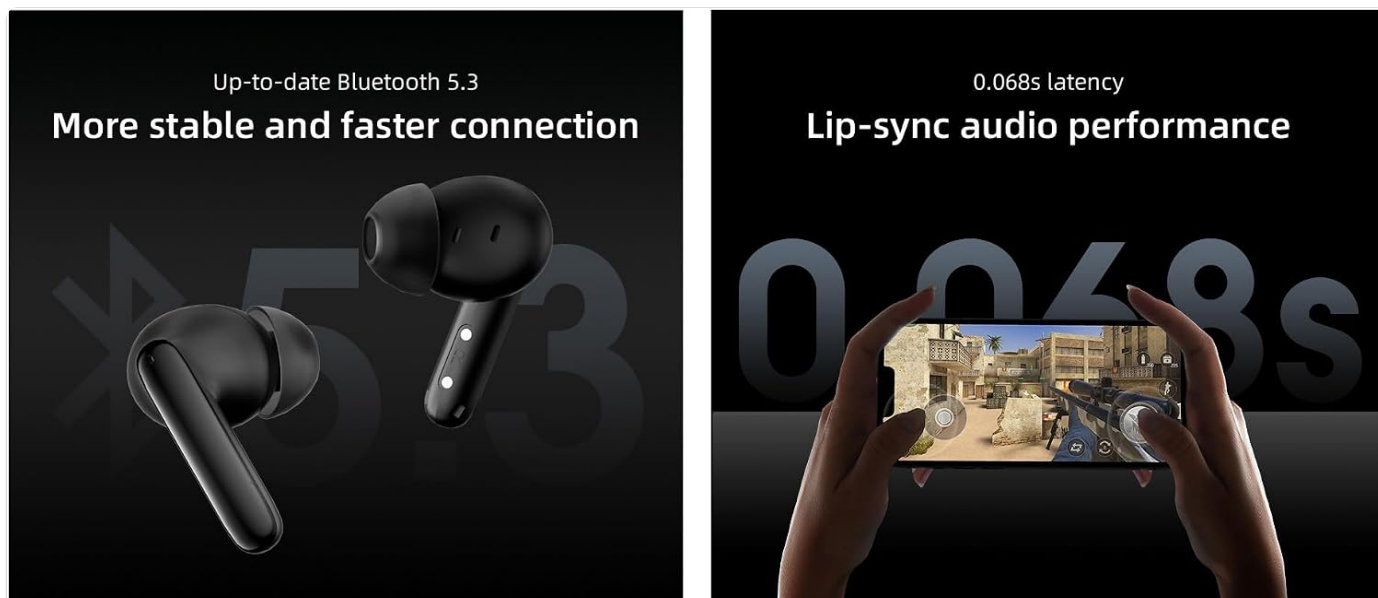


Image: Screenshots of the QCY APP interface, demonstrating various customization and control options available to the user.

MAINTENANCE

Cleaning and Storage

- Regularly clean the earbuds, especially the eartips and charging contacts, with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners or immerse the earbuds or case in water.
- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid exposing the product to extreme temperatures, humidity, or dust.

Antibacterial Eartips

The QCY T13 ANC 2 comes with professional antibacterial eartips, offering a 99.9% antibacterial rate to help protect your ear canals from bacterial diseases during long-term use.

Parameters

Product name: T13 ANC 2

Certified model: BH23HT09A

Pairing name: QCY T13 ANC2

Bluetooth version: 5.3

System: iOS/ Android

Operation range: 10m

Total battery life: 22/ 30 hr(ANC ON/OFF)

Playback by single top-up: 5.5/ 7hr(ANC ON/OFF)

Bluetooth profiles: HFP/A2DP/AVRCP

Battery capacity(case): 380 mAh

Top-ups by case: 3(for both earbuds)

Charging port: Type-C

Earbud size: 21.4*32.4*23.4 mm

Case size: 57.5*52.6*28.8 mm

* This product involves rechargeable battery which is not allowed to be disassembled, impacted, squashed or put into fire. If serious bump is found, please stop using the product. Keep this product away from water or high temperature.

Image: Visual representation highlighting the antibacterial properties of the QCY T13 ANC 2 eartips, showing bacteria being repelled.

TROUBLESHOOTING

If you encounter issues with your QCY T13 ANC 2 earbuds, try the following steps:

- **No Sound:**

- Ensure earbuds are charged.
- Check if earbuds are properly connected to your device.
- Adjust volume on both earbuds and your device.

- **Pairing Issues:**

- Ensure Bluetooth is enabled on your device.
- Place earbuds back in the case, close, then open the lid to re-enter pairing mode.
- Try "One-Press-to-Reset" (hold case button for 10s until LED blinks red 5 times) to clear previous pairings.
- Delete "QCY T13 ANC2" from your device's Bluetooth list and try pairing again.

- **Earbuds Not Charging:**

- Ensure the charging cable is securely connected to both the case and power source.
- Check if the charging contacts on the earbuds and inside the case are clean and free of debris.
- Try a different charging cable or power adapter.

- **Poor Call Quality:**

- Ensure microphones are not obstructed.
- Move to an area with less background noise.
- Check network signal strength on your phone.

SPECIFICATIONS

Product Name	T13 ANC 2
Certified Model	BH23HT09A
Pairing Name	QCY T13 ANC2
Bluetooth Version	5.3
Bluetooth Profiles	HFP/A2DP/AVRCP
System Compatibility	iOS/Android
Operation Range	10m
Battery Capacity (Case)	380 mAh
Total Battery Life	22/30 hr (ANC ON/OFF)
Playback by Single Top-up	5.5/7hr (ANC ON/OFF)
Charging Port	Type-C
Earbud Size	21.4*32.4*23.4 mm
Case Size	57.5*52.6*28.8 mm
Product Dimensions	10 x 5 x 1.27 cm
Item Weight	45 g
Impedance	20 Ohm

Note: This product involves a rechargeable battery which is not allowed to be disassembled, impacted, squashed or put into fire. If serious bump is found, please stop using the product. Keep this product away from water or high temperature.

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official QCY website or contact your local distributor. You can also visit the [QCY Store on Amazon](#) for more product details and customer service options.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question