

CHUNGHOP ASK-STI6220

CHUNGHOP ASK-STI6220 Voice Remote Control Instruction Manual

Model: ASK-STI6220

Brand: CHUNGHOP

1. PRODUCT OVERVIEW

This manual provides instructions for the CHUNGHOP ASK-STI6220 Voice Remote Control. This remote is designed as a replacement for specific Verizon Stream TV Box models, offering intelligent voice control and responsive button functionality for an enhanced entertainment experience.

2. COMPATIBILITY INFORMATION

The ASK-STI6220 Voice Remote Control is specifically designed to work ONLY with Verizon Stream TV Box voice remote control V2 ARRIS CCAM21LP1890T2, 2AGOFRC451A, RC451A, STI6220-D315, ASK-STI6220. It is NOT a universal remote for Verizon FiOS and is NOT compatible with Verizon Stream TV JS8V, Verizon FiOS TV 2019 - MG3-R32140B VRC4100 BLE Remote, or any Verizon remote with a "LAST" button. Please ensure your original remote's design and button layout match this model for proper functionality.

NOT COMPATIBLE REMOTE

This ASK-STI6220 is NOT a UNIVERSAL remote. Please make sure that the keys of your original remote model is 100% the same as the ours, otherwise they will be NOT compatible with each other!

NOTE: Our remote can't work with the two below Verizon box remotes



Figure 2.1: Examples of incompatible Verizon remotes. Ensure your original remote's buttons match the ASK-STI6220 model.

ASK-STI6220 Voice Remote Control for Verizon Stream TV Box

Compatible with verizon fios stream tv box voice remote control V2 ARRIS CCAM21LP1890T2, 2AGOFRC451A, RC451A, STI6220-D315



Figure 2.2: The ASK-STI6220 Voice Remote Control, compatible with Verizon Stream TV Box.

3. SETUP AND INSTALLATION

3.1 Battery Installation

The remote control requires two AAA batteries (not included). To install the batteries:

1. Remove the battery cover from the back of the remote control.
2. Insert two AAA batteries, ensuring correct polarity (+ and - ends match the markings inside the compartment).
3. Replace the battery cover securely.



Figure 3.1: Battery compartment for two AAA batteries.

Your browser does not support the video tag.

Video 3.1: Demonstration of battery installation and initial setup for the ASK-STI6220 Voice Remote.

3.2 Pairing Instructions

To use the voice remote, it must first be paired with your Verizon Stream TV Box. Follow one of the methods below:

- **Method 1:** Press the **"Return"** and **"APPs"** buttons simultaneously to initiate pairing.
- **Method 2:** Alternatively, press the **"OK"** and **"HOME"** buttons simultaneously to initiate pairing.

Important Note:

- A device can only be paired with one voice remote at a time. Before pairing this new remote, please disconnect your old remote control (e.g., by removing its batteries).
- If pairing fails on the first attempt, try turning your TV Box off and then back on. If you continue to experience issues, clear any existing remote settings on your TV Box before attempting to pair again.

Pairing Instructions

Method①:press the "Return" and "APPS" buttons at the same time to program it.



Method②:Or press "OK" and "HOME" buttons at the same to program.



NOTE:

- 1.If you have problem on pairing & setup/customize for your TV and other equipment, and it fails on 1st attempt, make sure to **CLEAR** the settings for this remote before trying again.
- 2.A device only work with one remote at a time, so please disconnect your old remote control before pairing our remote!



Figure 3.2: Visual guide for pairing the remote control.

4. OPERATING INSTRUCTIONS

4.1 General Button Functions

The ASK-STI6220 remote features a standard layout for easy navigation and control of your Verizon Stream TV Box:

- **Power Button:** Turns the TV Box on or off.
- **Input Button:** Switches input sources on your TV.
- **Navigation Pad (Up/Down/Left/Right/OK):** Used for menu navigation and selection.
- **Volume Up/Down:** Adjusts the volume.
- **Channel Up/Down:** Changes channels.
- **Play/Pause, Fast Forward, Rewind:** Media playback controls.

- **Home Button:** Returns to the main home screen.
- **Guide Button:** Accesses the program guide.
- **Number Pad (0-9):** Direct channel entry.
- **Info Button:** Displays program information.
- **APPs Button:** Accesses applications.



Figure 4.1: Key features and button layout of the remote control.

4.2 Intelligent Voice Control

The remote features an intelligent voice function, allowing you to control your TV Box with voice commands. Press the dedicated voice button (often represented by a microphone icon) and speak clearly into the remote.

Examples of voice commands:

- "Launch channels"
- "Lower the volume"
- "Play action movie"

If the voice function does not work correctly, follow these steps:

1. Go to the home page of your TV Box.
2. Press the "Settings" button on the remote control.

3. Select "Remote Controls and Accessories" and then "Remote Controls."
4. Select to add a new remote control and follow the on-screen steps to complete the setup.

Intelligent Voice Search & Control



Figure 4.2: Using intelligent voice search and control.

LONGER DISTANCE, ACCURATE CONTROL



0.2s Fast Respond



33FT Transmitting Distance

Figure 4.3: The remote offers a 0.2-second fast response and a 33-foot transmitting distance for accurate control.

5. MAINTENANCE

To ensure the longevity and optimal performance of your remote control:

- Keep the remote clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- Replace batteries promptly when the remote's responsiveness decreases. Always use fresh AAA batteries.
- Avoid exposing the remote to extreme temperatures, direct sunlight, or moisture.
- Do not drop the remote or subject it to strong impacts.

6. TROUBLESHOOTING

If you encounter issues with your ASK-STI6220 remote control, please refer to the following common solutions:

- **Remote not responding:**
 - Ensure batteries are correctly installed and not depleted. Replace with fresh AAA batteries if necessary.
 - Verify that the remote is properly paired with your Verizon Stream TV Box (refer to Section 3.2).
 - Ensure there are no obstructions between the remote and the TV Box.

- **Pairing issues:**

- Confirm that your original remote is disconnected (e.g., by removing its batteries) as only one Bluetooth remote can be paired at a time.
- If pairing fails, try turning the TV Box off and on again, then re-attempt the pairing process.
- Clear existing remote settings on your TV Box before trying to pair again.

- **Voice control not working:**

- Ensure the remote is successfully paired and the voice function is enabled on your TV Box.
- Follow the voice control setup steps outlined in Section 4.2.
- Speak clearly and directly into the remote's microphone.

- **Remote not compatible with my device:**

- This remote is specifically designed for Verizon Stream TV Box voice remote control V2 ARRIS CCAM21LP1890T2, 2AGOFRC451A, RC451A, STI6220-D315, ASK-STI6220. It is not a universal remote. Please verify your device's model number and compare your original remote's buttons with the ASK-STI6220.

Upgrade Smart Chip

The best replacement for your damaged or lost remote



Figure 6.1: Common questions and answers regarding the remote's functionality and compatibility.

7. SPECIFICATIONS

Feature	Detail
Brand	CHUNGHOP
Model Number	ASK-STI6220
Compatible Devices	Verizon Stream TV Box (specific models as listed in Section 2)
Max Number of Supported Devices	1
Special Feature	Ergonomic, Voice Control
Color	As Shown (typically black)
Batteries Required	2 AAA batteries
Item Weight	3.2 ounces
Package Dimensions	8.19 x 3.54 x 0.94 inches

8. WARRANTY AND SUPPORT

For any questions or concerns regarding your CHUNGHOP ASK-STI6220 Voice Remote Control, including pairing, setup, or functionality, please contact the seller directly. Refer to your purchase documentation for specific warranty details, as these may vary.

The manufacturer, CHUNGHOP, is committed to providing support for their products.