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Sivantos Waxguards 3.0 Nanocare

Connexx Waxguards 3.0 Nanocare Instruction Manual

Model: Waxguards 3.0 Nanocare | Brand: Sivantos

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1. INTRODUCTION

The Connexx Waxguards 3.0 Nanocare are designed to protect your hearing aid from earwax, moisture, and debris. Regular replacement of these wax filters is crucial for maintaining optimal hearing aid performance and sound clarity. This manual provides instructions for the correct handling and replacement of your Connexx Waxguards.

Each pack contains 8 Connexx Waxguards 3.0 Nanocare filters. These filters are compatible with the latest Signia and Rexton RIC (Receiver-In-Canal) hearing aids, as well as TruHearing and MiracleEar devices.

2. SETUP AND REPLACEMENT

To ensure proper function of your hearing aid, replace the wax guard when sound becomes muffled or the hearing aid stops working. A new Connexx 3.0 Nano Care wax filter is attached to a matchstick-sized disposable tool.

2.1 Identifying the Wax Guard Tool



Image: The packaging for Connexx Waxguards 3.0 Nanocare. The white plastic case contains eight individual wax guard tools. Each tool has a new wax guard on one end and a removal tip on the other.

2.2 Replacement Procedure

1. **Prepare the Tool:** Take one disposable tool from the pack. One end of the tool has a new white wax guard, and the other end is a removal tip (often black or a different color).
2. **Remove Old Wax Guard:** Insert the removal tip of the tool into the center of the old wax guard on your hearing aid's receiver. Gently pull straight out to remove the used wax guard. Dispose of the used wax guard immediately.
3. **Insert New Wax Guard:** Turn the tool around. Insert the new white wax guard end of the tool into the opening where the old wax guard was removed. Push gently until the new wax guard is securely in place.

- 4. Remove Tool:** Pull the tool straight out, leaving the new wax guard in the hearing aid. Dispose of the used tool.
- 5. Test Hearing Aid:** After replacement, test your hearing aid to ensure sound clarity has been restored.

Note: Handle the wax guards and hearing aid with clean, dry hands to prevent contamination.

3. MAINTENANCE

Regular maintenance of your hearing aid, including timely wax guard replacement, is essential for its longevity and performance.

- **Replacement Frequency:** It is recommended to replace Connexx Waxguards monthly, or immediately if you notice a decrease in sound quality or complete loss of sound from your hearing aid.
- **Cleaning:** Do not attempt to clean or reuse old wax guards. They are designed for single use.
- **Storage:** Store unused wax guards in their original manufacturer-sealed packaging in a cool, dry place, away from direct sunlight and extreme temperatures.

4. TROUBLESHOOTING

If you experience issues with your hearing aid after replacing the wax guard, consider the following:

Problem	Possible Cause	Solution
No sound or weak sound from hearing aid.	Wax guard is blocked or not properly seated.	Replace the wax guard following the instructions in Section 2.2. Ensure it is fully inserted.
Sound is distorted or crackling.	Wax guard may be partially blocked or damaged.	Replace the wax guard. If the problem persists, consult your hearing care professional.
New wax guard does not fit.	Incorrect wax guard type for your hearing aid model.	Verify that you are using Connexx Waxguards 3.0 Nanocare, which are compatible with Signia, Rexton, TruHearing, and MiracleEar RIC hearing aids. Consult your hearing care professional if unsure.

If troubleshooting steps do not resolve the issue, contact your hearing care professional for assistance.

5. SPECIFICATIONS

- **Product Name:** Connexx Waxguards 3.0 Nanocare
- **Brand:** Sivantos
- **Compatibility:** Signia, Rexton, TruHearing, MiracleEar RIC hearing aids
- **Quantity per Pack:** 8 wax guards
- **Dimensions (each wax guard):** Approximately 1mm wide, 1mm tall
- **Product Code:** 10993649
- **Package Dimensions:** 6.5 x 3.15 x 0.43 inches
- **Package Weight:** 0.63 ounces

6. WARRANTY AND SUPPORT

For specific warranty information regarding your Connexx Waxguards 3.0 Nanocare, please refer to the documentation provided with your hearing aid or contact your hearing care professional or the manufacturer, WS Audiology.

For product support or inquiries, please contact your authorized Sivantos dealer or hearing care provider.

Manufacturer: WS Audiology