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› Creative Zen Hybrid Pro (Classic) Wireless Over-Ear Headphones User Manual

Creative EF1040

Creative Zen Hybrid Pro (Classic) Wireless Over-Ear Headphones User Manual

Model: EF1040

INTRODUCTION

The Creative Zen Hybrid Pro (Classic) are wireless over-ear headphones designed for an immersive audio experience. Featuring LE Audio, Ultra-low Latency (ULL) mode, Hybrid Active Noise Cancellation (ANC), and Ambient Mode, these headphones offer versatile listening options. This manual provides instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your device.



Image: Creative Zen Hybrid Pro (Classic) Wireless Over-Ear Headphones.

WHAT'S IN THE BOX

Verify that all items are present in your package:

- Creative Zen Hybrid Pro (Classic) Headphones
- BT-L3 Wireless LE Audio Transmitter (Dongle)
- Detachable Boom Microphone
- USB-C Charging Cable
- 3.5mm Audio Cable
- User Manual

BREAK FREE FROM TRADITIONAL AUDIO LIMITATIONS

Experience limitless audio sharing with an unlimited number of people and immerse yourself in intriguing public streams with **Broadcast mode**¹



Image: Creative Zen Hybrid Pro (Classic) Headphones with the BT-L3 LE Audio Transmitter and detachable boom microphone.

PRODUCT OVERVIEW

Familiarize yourself with the main components and controls of your headphones.

Key Features:

- **LE Audio with Ultra-low Latency (ULL) Mode:** For enhanced audio immersion and lag-free performance.
- **Hybrid Active Noise Cancellation (ANC):** Reduces up to 98% of ambient noise.
- **Ambient Mode:** Allows you to hear your surroundings.
- **Long Battery Life:** Up to 100 hours (ANC off) or 80 hours (ANC on).
- **40mm Titanium-Coated Dynamic Drivers:** Delivers powerful cinematic audio.
- **Bluetooth 5.3 & Multipoint Connectivity:** Seamless wireless streaming and connection to two devices simultaneously.

- **Detachable Boom Mic:** For clear voice communication.
- **Foldable Design & Swivel Earcups:** Enhances portability and comfort.



Image: Illustration of Next-Gen Bluetooth LE Audio technology with LC3 and LC3+ codecs, highlighting Ultra-low Latency (ULL) mode.

SETUP

1. Charging the Headphones

Before first use, fully charge your headphones. Connect the provided USB-C charging cable to the headphone's charging port and the other end to a USB power source (e.g., computer, wall adapter). The LED indicator will show charging status and turn off when fully charged.

2. Powering On/Off

- **Power On:** Press and hold the Power button for approximately 2 seconds until the LED indicator lights up.
- **Power Off:** Press and hold the Power button for approximately 4 seconds until the LED indicator turns off.

3. Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power button for 4-6 seconds until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for new devices.
4. Select "Creative Zen Hybrid Pro" from the list of available devices.
5. Once connected, the LED indicator will show a steady blue light or flash blue slowly.

4. LE Audio Pairing with BT-L3 Transmitter

For Ultra-low Latency (ULL) mode and LE Audio functionality, use the included BT-L3 Wireless LE Audio Transmitter.

1. Plug the BT-L3 transmitter into a USB-C port on your computer or gaming console.
2. Power on your Creative Zen Hybrid Pro headphones. They will automatically attempt to connect to the BT-L3 transmitter.
3. The LED on the BT-L3 transmitter and headphones will indicate a successful connection.

5. Attaching the Boom Microphone

The detachable boom microphone can be connected to the dedicated 2.5mm port on the left earcup for enhanced voice clarity during calls or gaming.



Image: Detachable boom microphone with an indicator light.

OPERATING INSTRUCTIONS

1. Active Noise Cancellation (ANC) and Ambient Mode

Toggle between noise control modes using the dedicated ANC button:

- **Hybrid ANC:** Activates noise cancellation, reducing external sounds.
- **Ambient Mode:** Allows external sounds to pass through, keeping you aware of your surroundings.
- **Off:** Disables both ANC and Ambient Mode.

UNLOCK YOUR PERSONAL HEADSPACE OR LET AMBIENT SOUND IN AT YOUR DISCRETION

Embrace all possibilities with Hybrid **Active Noise Cancellation** (ANC) that cancels up to 98% of ambient noise.

Or, switch to Ambient Mode to connect with the world around you

Image: User experiencing audio with ANC or Ambient Mode enabled.

2. Media Controls

Use the buttons on the earcup to control audio playback:

- **Play/Pause:** Single press the Multi-function button.
- **Next Track:** Double press the Multi-function button.
- **Previous Track:** Triple press the Multi-function button.
- **Volume Up/Down:** Use the dedicated Volume buttons.

3. Call Management

- **Answer/End Call:** Single press the Multi-function button.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.

4. Multipoint Connectivity

The headphones can connect to two Bluetooth devices simultaneously. To switch between devices, pause audio on the currently playing device and start playback on the second device. The headphones will automatically switch the audio source.



Image: Multipoint connectivity diagram showing headphones connected to multiple devices.

5. Broadcast Mode

Utilizing LE Audio, Broadcast mode allows you to share your audio with an unlimited number of other LE Audio-compatible devices. Refer to your device's LE Audio settings for activation and management of broadcast streams.

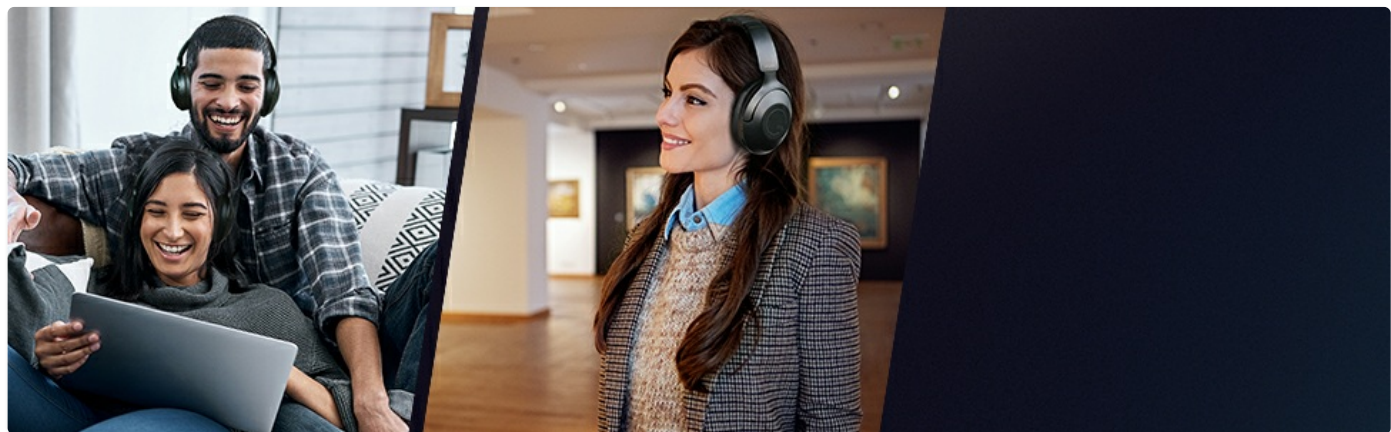


Image: Broadcast mode allowing limitless audio sharing.

6. Product Video Overview

Your browser does not support the video tag.

Video: An overview of the Creative Zen Hybrid Pro Wireless Headphones, showcasing key features and design.

BATTERY LIFE AND CHARGING

The Creative Zen Hybrid Pro (Classic) offers extended battery performance:

- Up to **100 hours** with ANC off.
- Up to **80 hours** with ANC on.
- Full charge time is approximately **2 hours**.

Note: Actual battery life may vary based on usage, settings, volume level, and environmental conditions.

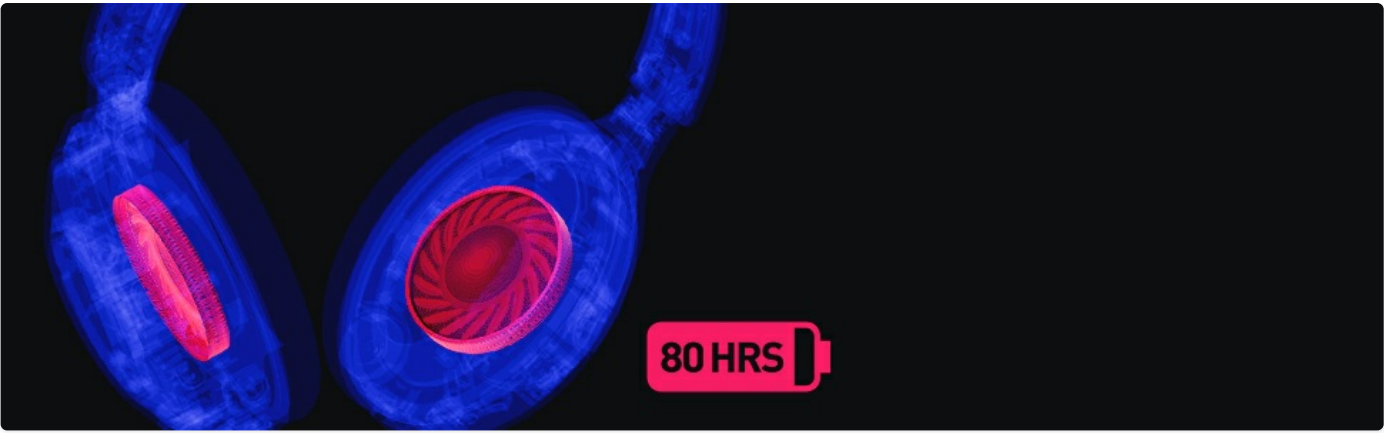


Image: Battery life specifications and charging time.

MAINTENANCE

To ensure the longevity and optimal performance of your headphones, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the earcups and headband. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in a cool, dry place, preferably in their carrying case, to protect them from dust and damage.
- **Avoid Moisture:** While the headphones are water-resistant, avoid prolonged exposure to water or high humidity.
- **Cable Care:** Handle cables gently to prevent damage to connectors.



Image: Foldable earcup design for compact storage.

TROUBLESHOOTING

If you encounter issues with your Creative Zen Hybrid Pro (Classic) headphones, refer to the following common solutions:

Problem	Solution
Headphones do not power on.	Ensure the headphones are charged. Connect to a power source using the USB-C cable.
Cannot pair via Bluetooth.	Ensure headphones are in pairing mode (flashing blue/red LED). Turn off and on Bluetooth on your device. Forget previous pairings and try again.
No sound or low volume.	Check headphone and device volume levels. Ensure headphones are correctly paired and selected as the audio output.

Problem	Solution
ANC is not effective.	Ensure ANC mode is activated. Check for proper fit of earcups to create a good seal.
Boom mic not working.	Ensure the boom mic is securely attached to the 2.5mm port. Check microphone settings on your connected device.

SPECIFICATIONS

Feature	Detail
Brand	Creative
Model Name	Creative Zen Hybrid Pro (Classic)
Model Number	EF1040
Connectivity Technology	Wireless (Bluetooth 5.3, LE Audio)
Bluetooth Version	5.3
Bluetooth Range	10 meters
Noise Control	Hybrid Active Noise Cancellation
Audio Driver Size	40 millimeters
Audio Latency	~20 milliseconds (ULL mode)
Battery Life (ANC Off)	Up to 100 hours
Battery Life (ANC On)	Up to 80 hours
Control Method	Buttons, Touch
Ear Placement	Over Ear
Weight	282 g
Additional Features	Foldable, Detachable Boom Mic, Multipoint Connectivity, Broadcast Mode

WARRANTY AND SUPPORT

Creative products are covered by a limited warranty. For detailed warranty information, technical support, and frequently asked questions, please visit the official Creative support website.

You can find more information and support resources at:[Creative Official Store on Amazon](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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