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› STGSivir 24-inch All-in-One Desktop Computer User Manual

STGSivir SIV0223

STGSivir 24-inch All-in-One Desktop Computer User Manual

Model: SIV0223

1. PRODUCT OVERVIEW

The STGSivir 24-inch All-in-One Desktop Computer is an integrated system designed for various tasks including study, home use, business, photo and video editing, streaming, and trading. It features a 24-inch Full HD display, an Intel Core i5 processor, 16GB of RAM, and a 1TB Solid State Drive, running on Windows 11 Home.



Figure 1: Front view of the STGSivir All-in-One Desktop Computer with key features highlighted.



Figure 2: Side view of the STGSivir All-in-One Desktop Computer, showcasing its slim design.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- STGSivir 24-inch All-in-One Desktop Computer
- RGB Keyboard
- RGB Mouse
- Power Adapter
- User Manual (this document)

3. SETUP INSTRUCTIONS

3.1 Unpacking and Placement

1. Carefully remove the computer and accessories from the packaging.
2. Place the All-in-One computer on a stable, flat surface with adequate ventilation. Ensure no vents are obstructed.

3.2 Connecting Peripherals

1. Connect the RGB Keyboard to an available USB port on the computer.
2. Connect the RGB Mouse to another available USB port on the computer.
3. If using external speakers, connect them to the audio output port.



Figure 3: Rear view of the computer illustrating available ports for connections.

3.3 Power Connection

1. Connect the power adapter cable to the power input port on the back of the computer.
2. Plug the power adapter into a grounded electrical outlet.

3.4 Initial Power On

1. Press the power button, typically located on the side or bottom edge of the display.
2. Follow the on-screen instructions to complete the Windows 11 Home setup process. This may include setting up your user account, network connection, and privacy settings.

4. OPERATING INSTRUCTIONS

4.1 Windows 11 Home

Your computer comes pre-installed with Windows 11 Home. Familiarize yourself with the operating system's interface, Start Menu, and settings. Microsoft provides extensive online documentation for Windows 11.

4.2 Network Connectivity

- **Wi-Fi:** To connect to a wireless network, click the Wi-Fi icon in the taskbar, select your network, enter the password, and click Connect.
- **Ethernet:** For a wired connection, connect an Ethernet cable from your router or modem to the RJ-45 port on the

back of the computer.

4.3 Using the Webcam

The built-in webcam allows for video calls and conferencing. Applications like Microsoft Teams, Zoom, or Skype will automatically detect and utilize the webcam. Ensure proper lighting for optimal video quality.



Figure 4: The integrated webcam supports video conferencing applications.

4.4 Bluetooth Connectivity

To pair Bluetooth devices (e.g., headphones, speakers):

1. Go to *Settings > Bluetooth & devices*.
2. Turn on Bluetooth.
3. Select "Add device" and choose "Bluetooth".
4. Select your device from the list and follow the pairing instructions.

4.5 External Display Connection

You can connect an external monitor using the HDMI or VGA ports. Use Windows display settings to configure multiple displays (duplicate, extend, or second screen only).

5. MAINTENANCE

5.1 Cleaning the Display

Use a soft, lint-free cloth slightly dampened with water or a screen cleaning solution. Avoid harsh chemicals or abrasive materials.

5.2 System Updates

Regularly update Windows 11 and device drivers to ensure optimal performance and security. Go to *Settings > Windows Update* to check for updates.

5.3 Ventilation

Ensure the computer's ventilation openings are clear of obstructions to prevent overheating. Do not place the computer on soft surfaces like beds or carpets that can block airflow.

6. TROUBLESHOOTING

This section addresses common issues you might encounter.

6.1 No Power / System Not Starting

- Check if the power cable is securely connected to both the computer and the electrical outlet.
- Ensure the power outlet is functional by testing it with another device.
- Try a different power cable if available.

6.2 No Display

- Ensure the computer is powered on.
- If an external monitor is connected, ensure it is powered on and correctly configured in Windows display settings.

6.3 Keyboard or Mouse Not Responding

- Verify that the USB cables for the keyboard and mouse are securely plugged into the computer's USB ports.
- Try connecting them to different USB ports.
- If they are wireless, ensure batteries are charged and they are properly paired.

6.4 No Sound from Speakers

- Check the volume settings in Windows and ensure the sound is not muted.
- Verify that the correct audio output device is selected in Windows sound settings.
- If using external speakers, ensure they are powered on and connected correctly.

6.5 Wi-Fi Connectivity Issues

- Ensure Wi-Fi is enabled in Windows settings.
- Restart your router and modem.
- Check if other devices can connect to the same Wi-Fi network.

- Forget the network and reconnect.

Your browser does not support the video tag.

Video 1: An overview of the STGSivir All-in-One Desktop Computer, demonstrating its features and design.

7. SPECIFICATIONS

Feature	Detail
Brand	STGSivir
Model Number	SIV0223
Operating System	Windows 11 Home 64-bit
CPU Model	Intel Core i5 (up to 3.6GHz)
RAM Memory	16GB SDRAM (SODIMM)
Storage	1TB Solid State Drive (SSD)
Display Size	24 Inches
Display Resolution	1920x1080 (Full HD)
Graphics Card	Integrated Intel UHD Graphics or Intel Iris Graphics
Connectivity	Wi-Fi (802.11n), Bluetooth 5.0
Ports	USB 2.0 (multiple), 1x RJ-45, 1x HDMI, 1x VGA
Built-in Features	Webcam, Speakers
Included Peripherals	RGB Keyboard, RGB Mouse
Item Weight	9.68 Kilograms

8. WARRANTY AND SUPPORT

Your STGSivir All-in-One Desktop Computer comes with a **1-Year parts & labor warranty**. Additionally, **free lifetime technical support** is provided.

8.1 Contacting Support

For any issues or technical assistance, please contact STGSivir customer support:

- **Email:** support@astsys.com
- **Phone:** 1-855-489-0795 (EXT.224) (Monday-Friday 9am-5pm EST)

Professional services are typically provided within 24 hours. Please have your model number (SIV0223) and purchase details ready when contacting support.



Figure 5: STGSivir customer support contact details and warranty information.