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ViewSonic VX2718-2KPC-MHD

ViewSonic OMNI VX2718-2KPC-MHD User Manual

27-inch 1440P 1ms 165Hz QHD 2K IPS Curved Gaming Monitor

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your ViewSonic OMNI VX2718-2KPC-MHD monitor. Please read this manual thoroughly before using the product to ensure proper and safe operation.





Figure 1: Front view of the ViewSonic OMNI VX2718-2KPC-MHD monitor, showcasing its curved display and slim bezels.

SETUP

Package Contents

Verify that all items are present in the package:

- ViewSonic OMNI VX2718-2KPC-MHD Monitor
- Power Cable
- HDMI Cable
- DisplayPort Cable
- · Quick Start Guide
- Monitor Stand (Base and Neck)

Assembling the Monitor Stand

- 1. Carefully place the monitor face down on a soft, clean surface to prevent scratches.
- 2. Attach the stand neck to the back of the monitor, aligning the mounting holes. Secure with screws if provided.
- 3. Attach the stand base to the bottom of the stand neck. Tighten the thumb screw or screws to secure the base.

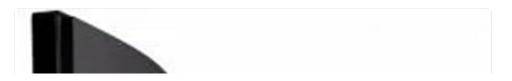






Figure 2: Side view of the ViewSonic OMNI VX2718-2KPC-MHD monitor, illustrating its curved profile and stand attachment point.

Connecting the Monitor

- 1. Connect the power cable to the monitor's power input and then to a power outlet.
- 2. Connect one end of the HDMI or DisplayPort cable to the corresponding port on your computer's graphics card.
- 3. Connect the other end of the HDMI or DisplayPort cable to the corresponding input port on the monitor.
- 4. (Optional) If using external speakers or headphones, connect them to the audio out port on the monitor.



Figure 3: Rear view of the ViewSonic OMNI VX2718-2KPC-MHD monitor, highlighting the HDMI, DisplayPort, and audio out ports.

OPERATING THE MONITOR

Power On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is on.

On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the navigation buttons (usually located on the back or bottom

right of the monitor) to navigate the menu.

- Input Select: Choose between HDMI and DisplayPort inputs.
- Display: Adjust brightness, contrast, sharpness, and color temperature.
- Audio: Control volume for built-in speakers or connected audio devices.
- Gaming: Enable/disable AMD FreeSync, adjust response time, and set refresh rate.
- ViewMode: Select preset display modes optimized for different content (e.g., Standard, Game, Movie, Text).
- Setup Menu: Access language settings, OSD timeout, and reset options.

Ergonomic Adjustments

The monitor stand offers ergonomic flexibility for optimal viewing comfort:

- Tilt: Adjust the screen's vertical angle.
- Swivel: Rotate the screen horizontally.
- Height Adjustment: Raise or lower the screen to eye level.
- Pivot: Rotate the screen to portrait orientation (if supported by your specific stand model).

MAINTENANCE

Cleaning the Monitor

- Always turn off the monitor and unplug the power cable before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen.
- Avoid using benzene, thinner, ammonia, or abrasive cleaners, as these can damage the display surface.

Storage

When storing the monitor for extended periods, ensure it is kept in a cool, dry place, away from direct sunlight and extreme temperatures. It is recommended to use the original packaging for protection.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected; Video cable disconnected; Incorrect input selected.	Check power and video cable connections; Select correct input via OSD menu.
Image is blurry or distorted	Incorrect resolution; Graphics driver issue.	Set display resolution to 2560 x 1440; Update graphics drivers.
No sound from speakers	Volume too low; Audio cable disconnected; Incorrect audio output selected on PC.	Increase monitor volume; Check audio cable; Select monitor as audio output in PC settings.
Flickering or tearing during gaming	AMD FreeSync not enabled; Refresh rate mismatch.	Ensure AMD FreeSync is enabled in OSD and graphics card settings; Set refresh rate to 165Hz.

SPECIFICATIONS

Feature	Detail	

Feature	Detail
Model Number	VX2718-2KPC-MHD
Screen Size	27 Inches
Panel Type	IPS Curved
Resolution	2560 x 1440 (QHD)
Aspect Ratio	16:9
Refresh Rate	165 Hz
Response Time	1ms (MPRT)
Curvature	1500R
Brightness	250 cd/m² (Typ)
Contrast Ratio	80,000,000:1 (Dynamic)
Viewing Angles	178° (H) / 178° (V)
Connectivity	HDMI, DisplayPort, Audio Out
Speakers	2 x 2W
Dimensions (with stand)	12 x 14 x 18 inches (approximate)
Weight (with stand)	26 pounds (approximate)
Special Features	AMD FreeSync, Flicker-Free, Blue Light Filter, Ergonomic Stand

WARRANTY AND SUPPORT

Warranty Information

ViewSonic products typically come with a limited warranty. For specific warranty terms and conditions applicable to your VX2718-2KPC-MHD monitor, please refer to the warranty card included in your product packaging or visit the official ViewSonic website. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, product registration, or service inquiries, please contact ViewSonic customer support. You can find contact information and frequently asked questions (FAQs) on the official ViewSonic support website:

Visit ViewSonic Support Website

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