CUBOT KINGKONG 9

CUBOT Kingkong 9 Rugged Smartphone User Manual

Model: KINGKONG 9

Introduction

Welcome to the user manual for your CUBOT Kingkong 9 Rugged Smartphone. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Kingkong 9 is designed for durability and performance, featuring a robust build, a large battery, and advanced camera capabilities.



Image: Front and back view of the CUBOT Kingkong 9 Rugged Smartphone, highlighting its robust design and rear camera module.

Setup Guide

1. SIM Card and microSD Installation

The CUBOT Kingkong 9 supports dual Nano SIM cards or one Nano SIM card and one TF card (microSD).

1. Locate the SIM card tray on the side of the device.

2. Use the provided SIM ejector tool to open the tray.
3. Carefully place your Nano SIM card(s) and/or microSD card into the designated slots. Ensure the gold contacts are facing down.
4. Gently push the tray back into the device until it clicks into place.



Image: Illustration showing the dual Nano SIM and microSD card slot configuration.

2. Initial Power On/Off

- **Power On:** Press and hold the Power button (usually on the right side) until the CUBOT logo appears.
- **Power Off:** Press and hold the Power button, then select "Power off" from the options that appear on the screen.
- **Restart:** Press and hold the Power button, then select "Restart" from the options.

3. Charging the Device

The Kingkong 9 is equipped with a 10600mAh battery and supports 33W fast charging.

- Connect the USB-C cable to the charging port at the bottom of the phone.
- Connect the other end of the cable to a compatible 33W power adapter and plug it into a wall outlet.
- A charging indicator will appear on the screen.



Image: The CUBOT Kingkong 9 connected to a charger, illustrating its 10600mAh battery and 33W fast charging capability.

Operating Instructions

1. Basic Navigation

The Kingkong 9 features a 6.58-inch FHD+ display with a 120Hz refresh rate for smooth interaction.

- **Touchscreen:** Navigate by tapping, swiping, pinching, and spreading on the screen.
- **Home Screen:** Access your apps and widgets.
- **Notifications:** Swipe down from the top of the screen to view notifications and quick settings.



Image: The CUBOT Kingkong 9 display showcasing its 6.58-inch size and 120Hz refresh rate.

2. 1.09" Customizable Rear Screen

The unique 1.09-inch rear screen allows for personalized display of alarms, time, incoming calls, music controls, and notifications.

- Access settings to customize the watch styles and information displayed on the rear screen.
- The rear screen can show various watch faces, battery status, and quick access icons for music or compass.



Image: The rear of the CUBOT Kingkong 9 showing the 1.09-inch customizable screen with various display options like watch faces and quick access icons.

3. Camera Usage

The Kingkong 9 is equipped with a 100MP main camera, a 24MP night vision camera, and a 32MP front camera.

- **Main Camera (100MP):** For high-resolution photos in various lighting conditions.
- **Night Vision Camera (24MP):** Utilizes 2 IR lights and 1 LED light to capture clear images in total darkness.
- **Front Camera (32MP):** Ideal for selfies and video calls.



Image: Diagram illustrating the CUBOT Kingkong 9's camera setup, including the 100MP main camera, 24MP night vision camera, and 32MP front camera.

4. Special Camera Modes

Explore various modes to enhance your photography:

- **Underwater Mode:** For capturing photos and videos while submerged. Ensure all ports are sealed before use.
- **360 Panorama:** Create wide panoramic shots.
- **HDR Mode:** Improves dynamic range in high-contrast scenes.
- **Beauty Mode:** Enhances facial features for portraits.
- **Macro Mode:** For detailed close-up shots of small objects.
- **Night Mode:** Optimizes settings for low-light photography.



Image: Visual representation of various camera modes available on the CUBOT Kingkong 9, including underwater, panorama, HDR, beauty, macro, and night modes.

5. Connectivity

- **Bluetooth 5.2:** For connecting to wireless headphones, speakers, and other Bluetooth devices.
- **Wi-Fi:** Supports 5G Wi-Fi for high-speed internet access.
- **NFC:** Near Field Communication for contactless payments and quick pairing with compatible devices.
- **GPS:** Integrated GPS, GLONASS, Galileo, and BEIDOU for accurate navigation.



Image: Visuals depicting the Bluetooth 5.2, NFC, and GPS capabilities of the CUBOT Kingkong 9.

6. Useful Toolkit and Fingerprint Recognition

- **Toolkit Apps:** The phone comes with pre-installed utility apps such as Compass, Sound Meter, Hang Pic, Magnifier, Protractor, Warning, Spirit Level, and Angle Gauge.
- **Fingerprint Recognition:** Unlock your device securely and quickly using the side-mounted fingerprint sensor.



Image: Display of the CUBOT Kingkong 9's built-in toolkit applications and the fingerprint recognition feature.

Maintenance

1. Rugged Features and Care

The CUBOT Kingkong 9 is built to withstand harsh environments with IP68, IP69K, and MIL-STD-810H certifications.

- **IP68:** Waterproof up to 1.5m deep for 30 minutes. Ensure all port covers are securely closed before exposing to water.
- **IP69K:** Dust resistant at 360°.
- **MIL-STD-810H:** Resistance to falls from 1.5m. While rugged, avoid intentional drops or extreme impacts.
- After exposure to water, ensure the device is completely dry before charging or opening any ports.
- Clean the device with a soft, damp cloth. Avoid harsh chemicals.



Image: Demonstrations of the CUBOT Kingkong 9's shock-proof, waterproof, and dustproof capabilities, highlighting its IP68, IP69K, and MIL-STD-810H ratings.

2. Battery Care

- To prolong battery life, avoid extreme temperatures.
- Do not fully discharge the battery regularly. Charge before it drops below 20%.

- Use only the original charger or certified compatible chargers.

Troubleshooting

Problem	Possible Solution
Device will not power on	Ensure the battery is charged. Connect to charger for at least 10 minutes. If still unresponsive, perform a forced restart by holding the Power button for 10-15 seconds.
Battery drains quickly	Close background apps. Reduce screen brightness. Disable Wi-Fi, Bluetooth, GPS when not in use. Check for app updates.
Cannot connect to network/No signal	Check SIM card installation. Restart the device. Verify carrier compatibility (*Note: This phone does not support AT&T, Cricket, or Verizon networks.*). Contact your network provider.
Apps are slow or crashing	Clear app cache. Update apps. Ensure sufficient storage space. Restart the device.
Fingerprint sensor not working	Ensure your finger is clean and dry. Re-register your fingerprint in settings.

Important Note on Carrier Compatibility: The CUBOT Kingkong 9 Rugged Smartphone does **not** support AT&T, Cricket, or Verizon networks. Please confirm your carrier's compatibility before purchasing or using this device.



Image: Warning indicating that the CUBOT Kingkong 9 is not compatible with AT&T, Cricket, or Verizon networks.

Specifications

Feature	Detail
Model	KINGKONG 9
Operating System	Android 13.0

Feature	Detail
Processor	MediaTek Helio G99 (MT6789) Octa-core, 2.2 GHz
RAM	24 GB (12GB physical + 12GB virtual RAM expansion)
Internal Storage (ROM)	256 GB (expandable up to 1TB via microSD)
Display	6.58 Inches FHD+ (2460 x 1080 resolution), 120Hz Refresh Rate, 480 PPI
Rear Screen	1.09 Inches, Customizable
Main Camera	100 MP
Night Vision Camera	24 MP (with 2 IR lights + 1 LED light)
Front Camera	32 MP
Battery Capacity	10600 mAh
Charging	33W Fast Charge, OTG (On-The-Go) support
Connectivity	4G LTE, 5G Wi-Fi, Bluetooth 5.2, NFC, GPS (GPS, GLONASS, Galileo, BEIDOU)
SIM Card	Dual Nano SIM or 1 Nano SIM + 1 TF card
Durability	IP68 (Waterproof 1.5m/30min), IP69K (Dust resistant 360°), MIL-STD-810H (Drop resistant 1.5m)
Dimensions	Height: 172mm, Length: 81.6mm, Thickness: 17.7mm
Weight	1.54 pounds (approx. 698g)
What's in the box	Phone Case



Image: Overview of key specifications including 10600mAh battery, GPS, NFC, Bluetooth 5.2, 100MP camera, 24GB RAM, 256GB ROM,

MediaTek Helio G99, Android 13, and OTG.

Warranty and Support

For warranty information and technical support, please refer to the documentation included with your purchase or visit the official CUBOT website.
You can also visit the CUBOT Store on Amazon for more product information and customer service options.

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Example: How do I reset this device or fix this error?

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