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› ECONTROLLY KG004 Replacement Remote Control User Manual

ECONTROLLY KG004-YHSN

ECONTROLLY KG004 Replacement Remote Control

User Manual for EKO Smart 4K UHD LED LCD HDTV TV K320SN

Model: KG004-YHSN

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your ECONTROLLY KG004 Replacement Remote Control. This remote is designed as a direct replacement for the original remote control of various EKO Smart 4K UHD LED LCD HDTV TV models, including K320SN.

It functions as an infrared remote control and does not require any programming or complex setup. Simply insert the batteries, and it is ready for use.

2. SETUP

2.1 Battery Installation

The KG004 remote control requires two (2) AA batteries (not included). Follow these steps to install the batteries:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards to open it.
3. Insert two (2) AA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.





Image: Back view of the KG004 remote control with the battery compartment open, illustrating the correct orientation for inserting two AA batteries.

2.2 Initial Use

Once batteries are installed, the remote control is ready for immediate use. No programming or pairing is required. Point the remote directly at your EKO TV and press the desired button.

3. OPERATING INSTRUCTIONS

The KG004 remote control provides full functionality for your compatible EKO Smart TV. Below is a general overview of its key features and buttons:





Image: Front view of the KG004 remote control, displaying the layout of all buttons including power, input, number pad, navigation, volume, channel, and dedicated app buttons.

- **Power Button ():** Turns the TV on or off.
- **Input Button:** Cycles through available input sources (HDMI, AV, etc.).
- **Number Pad (0-9):** Directly selects channels or inputs numerical data.
- **INFO / RECALL:** Displays program information or recalls the last viewed channel.
- **Navigation Pad (Up, Down, Left, Right, ENTER/LIST):** Navigates menus and confirms selections.
- **MENU:** Opens the TV's main menu.
- **BACK/GUIDE:** Returns to the previous screen or opens the electronic program guide.
- **EXIT:** Exits the current menu or application.
- **VOL +/-:** Adjusts the volume level.
- **CH +/-:** Changes the channel.
- **Mute Button:** Mutes or unmutes the TV audio.
- **ASPECT:** Changes the screen aspect ratio.
- **I/II:** Switches audio channels or modes.
- **Dedicated App Buttons (YouTube, Netflix):** Provides quick access to these streaming services.
- **Media Control Buttons (Play, Pause, Fast Forward, Rewind, Stop):** Controls media playback.
- **Color Buttons (Red, Green, Yellow, Blue):** Used for specific functions within menus or applications as indicated on screen.

For optimal performance, ensure there is a clear line of sight between the remote control and the TV's infrared receiver.

4. MAINTENANCE

4.1 Battery Replacement

Replace the batteries when the remote control's response becomes sluggish or it stops functioning. Always use new, high-quality AA alkaline batteries. Do not mix old and new batteries, or different types of batteries.

4.2 Cleaning

To clean the remote control, gently wipe its surface with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, followed by a dry cloth. Do not use abrasive cleaners, solvents, or chemical sprays, as these can damage the remote's finish or internal components.

4.3 Storage

If the remote control will not be used for an extended period, it is recommended to remove the batteries to prevent leakage and potential damage to the remote.

5. TROUBLESHOOTING

If you experience issues with your KG004 replacement remote control, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Remote not responding	Dead or incorrectly inserted batteries. Obstruction between remote and TV. Remote out of range.	Replace batteries with new AA alkaline batteries, ensuring correct polarity. Remove any objects blocking the line of sight to the TV's IR receiver. Move closer to the TV.
Buttons not working correctly	Low batteries. Dirt or debris under buttons.	Replace batteries. Gently clean the remote surface.
Remote works intermittently	Weak batteries. Interference from other devices.	Replace batteries. Ensure no strong light sources (like direct sunlight) or other IR devices are interfering.

If the problem persists after trying these solutions, please refer to the Support section for further assistance.

6. SPECIFICATIONS

- **Model Number:** KG004-YHSN
- **Brand:** ECONTROLLY
- **Compatible Devices:** EKO Smart 4K UHD LED LCD HDTV TV (e.g., K320SN)
- **Connectivity Technology:** Infrared (IR)
- **Power Source:** 2 x AA Batteries (not included)
- **Color:** Black
- **Product Dimensions:** Approximately 6 x 3 x 0.5 inches (15.24 x 7.62 x 1.27 cm)
- **Item Weight:** Approximately 2 ounces (56.7 grams)
- **Special Feature:** Ergonomic design

7. WARRANTY AND SUPPORT

7.1 Product Quality Assurance

All ECONTROLLY products undergo testing before shipping to ensure proper functionality upon arrival. This replacement remote control is designed to work effectively as a substitute for your original remote.

7.2 Customer Support

If you encounter any issues with your KG004 remote control or have questions regarding its compatibility or operation, please do not hesitate to contact ECONTROLLY customer support. We are committed to providing assistance and ensuring your satisfaction.

For support, please refer to the contact information provided with your purchase or visit the official ECONTROLLY support page.

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