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› [SOFTSEA](#) /

› [SOFTSEA Full Over Full Bunk Bed with Trundle Instruction Manual](#)

## SOFTSEA 27389

# SOFTSEA Full Over Full Bunk Bed with Trundle

Model: 27389

## IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before assembly and use of this product. Keep this manual for future reference.

- **Maximum Weight Capacity:** Upper bed: 250 lbs, Bottom bed: 300 lbs, Trundle bed: 175 lbs. Do not exceed these limits.
- **Recommended Age:** For safety, the upper bunk is not recommended for children under 6 years of age.
- **Mattress Thickness:** Use mattresses no thicker than 6 inches for the upper bed and trundle, and no thicker than 8 inches for the bottom bed.
- **Guardrails:** Always use guardrails on the upper bunk. Ensure they are properly installed and secured.
- **Ladder Safety:** Always use the ladder for entering and exiting the upper bunk. Do not use the bed as a play structure.
- **Assembly:** Two adults are recommended for assembly. Ensure all hardware is securely tightened before use. Periodically check and re-tighten hardware.
- **Ventilation:** Ensure adequate ventilation around the bed.
- **Detachable Feature:** When converting the bunk bed into two separate beds, ensure all components are correctly reassembled and stable.

## PACKAGE CONTENTS

Verify that all components are present before beginning assembly. If any parts are missing or damaged, please contact customer support.

- Full Over Full Bunk Bed Frame components
- Trundle Bed Frame components
- Ladder
- Guardrails
- Slat kits for all three beds
- Hardware pack (screws, bolts, nuts, etc.)
- Assembly Tools (Allen wrench, etc.)

## SETUP AND ASSEMBLY INSTRUCTIONS

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Follow these steps carefully for proper assembly. It is recommended to assemble the bed in the room where it will be used.

### 1. Unpack and Identify Parts

Carefully unpack all components and lay them out on a clean, soft surface to prevent scratches. Refer to the parts list in your package to identify each piece.

### 2. Review Dimensions

Before assembly, familiarize yourself with the overall dimensions of the bunk bed and its components.

## SIZE:INCH

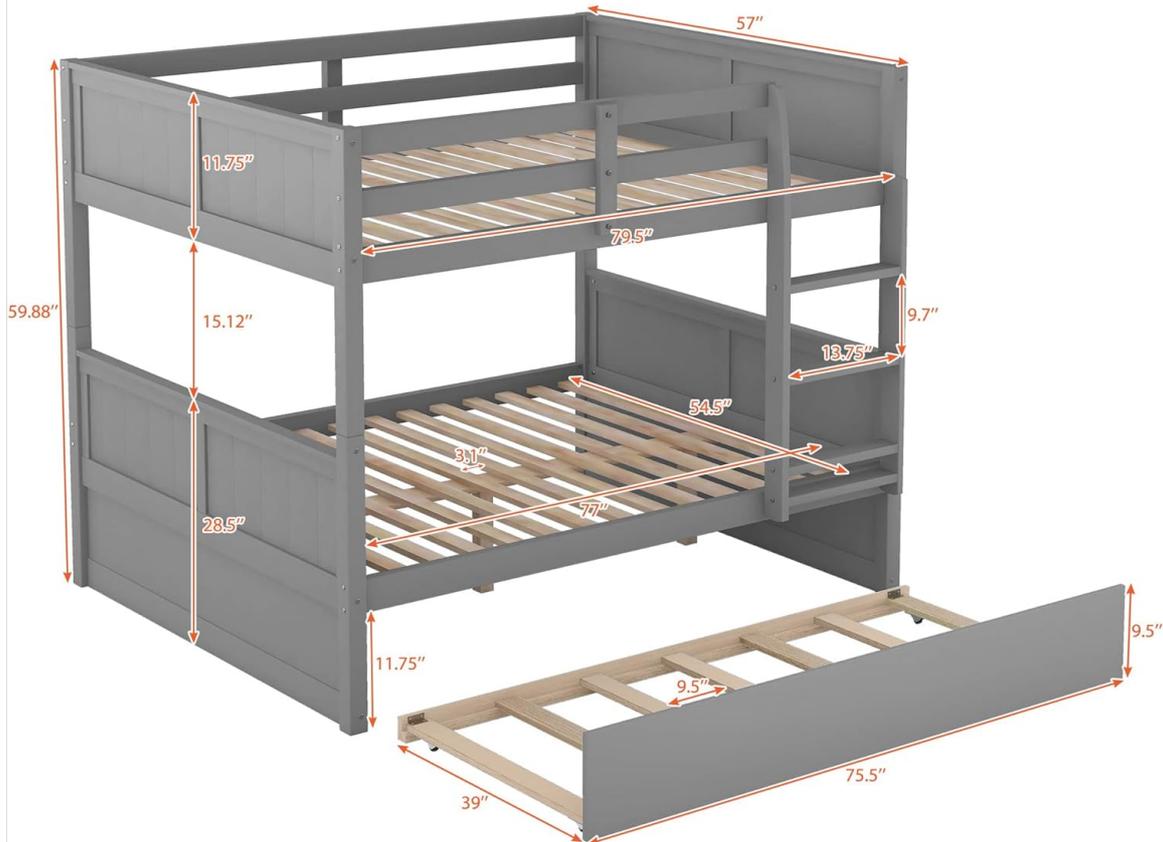


Figure 1: Overall dimensions of the bunk bed and trundle. The bunk bed measures 79.5 inches in length, 57 inches in width, and 59.9 inches in height. The trundle measures 75.5 inches in length and 39 inches in width.

### 3. Assemble the Lower Bed Frame

Begin by assembling the headboard and footboard for the lower bed. Attach the side rails to connect them, ensuring all bolts are finger-tight. Insert the wooden slats into the designated slots or attach them using the provided hardware. Fully tighten all hardware once the frame is stable.

### 4. Assemble the Upper Bed Frame

Repeat the process for the upper bed frame, assembling its headboard, footboard, and side rails. Secure the slats. Do not attach the upper bed to the lower bed yet.

### 5. Assemble the Trundle Bed

Assemble the trundle bed frame, including its side panels and slat support. Attach the wheels to the bottom of the trundle frame for easy movement.



Figure 2: The bunk bed with the trundle bed extended, showing its functionality for additional sleeping space.

## 6. Stack the Bunk Beds and Attach Ladder/Guardrails

Carefully lift the assembled upper bed frame and place it onto the lower bed frame, aligning the connecting posts. Secure the upper bed to the lower bed using the provided long bolts and nuts. Attach the ladder to the designated hooks or mounting points on the side of the bunk bed. Install the guardrails on all open sides of the upper bunk, ensuring they are firmly secured.



Figure 3: The fully assembled SOFTSEA Full Over Full Bunk Bed with Trundle in grey finish.



Figure 4: Detail of the sturdy ladder and protective guardrails, designed for safe access to the upper bunk.

## 7. Final Inspection

Once assembly is complete, double-check all connections and hardware to ensure they are tight and secure. Place the recommended mattresses on each bed.

## OPERATING INSTRUCTIONS

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### Using the Bunk Bed Configuration

The SOFTSEA Full Over Full Bunk Bed provides two full-size sleeping surfaces. The upper bunk is accessed via the integrated ladder. Ensure the ladder is always securely attached before use. The trundle bed can be pulled out from underneath the lower bunk for an additional sleeping space.



Figure 5: The bunk bed with the trundle bed neatly stored, maximizing floor space when not in use.

## Converting to Two Separate Beds

This bunk bed is designed to be detachable, allowing it to be converted into two independent full-size platform beds. To convert:

1. Remove mattresses from both bunks.
2. Carefully loosen and remove the bolts connecting the upper bunk to the lower bunk.
3. With assistance, carefully lift and remove the upper bunk frame.
4. Place the upper bunk frame in its desired location. Ensure it is stable and level.
5. The lower bunk remains as a standalone full-size bed.
6. The trundle bed can still be used with either of the separated beds or independently.



Figure 6: The bunk bed disassembled into two individual full-size beds, demonstrating its versatile configuration options.

## MAINTENANCE

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Regular maintenance will ensure the longevity and safety of your bunk bed.

- **Cleaning:** Wipe surfaces with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners that may damage the finish.
- **Hardware Check:** Periodically (every 3-6 months) inspect all bolts, screws, and connections. Re-tighten any loose hardware to maintain structural integrity.
- **Slat Inspection:** Check the wooden slats for any signs of damage or cracking. Replace any damaged slats immediately to ensure proper mattress support.
- **Trundle Wheels:** Ensure trundle wheels are clean and roll smoothly. Remove any debris that may hinder movement.
- **Avoid Overloading:** Do not exceed the specified weight capacities for each bed.

## TROUBLESHOOTING

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If you encounter issues with your bunk bed, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Bed feels wobbly or unstable	Loose hardware connections.	Check and re-tighten all bolts and screws. Ensure the bed is on a level surface.
Squeaking noises	Loose hardware or friction between wood components.	Re-tighten all hardware. Apply a small amount of wax or silicone spray to contact points if necessary.
Trundle bed difficult to pull out/push in	Obstruction under the bed, dirty wheels, or uneven floor.	Clear any obstructions. Clean trundle wheels. Ensure the floor surface is level. Check mattress thickness.
Missing parts during assembly	Packaging error.	Contact customer support with your model number and a description of the missing parts.

## SPECIFICATIONS

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- **Product Type:** Full Over Full Bunk Bed with Trundle
- **Model Number:** 27389
- **Overall Product Dimensions:** 79.5" L x 57" W x 59.9" H
- **Material:** Plywood, MDF, Pinewood
- **Color:** Grey
- **Weight Capacity:**
  - Upper Bed: 250 lbs
  - Bottom Bed: 300 lbs
  - Trundle Bed: 175 lbs
- **Recommended Mattress Thickness:**
  - Upper Bed: 6 inches
  - Bottom Bed: 8 inches
  - Trundle Bed: 6 inches
- **Number of Slats:**
  - Upper Bed: 14
  - Bottom Bed: 14
  - Trundle Bed: 7

- **Assembly Required:** Yes
- **Country of Origin:** Vietnam

## WARRANTY INFORMATION

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SOFTSEA products are manufactured with quality and care. For specific warranty details regarding your Full Over Full Bunk Bed with Trundle (Model 27389), please refer to the warranty card included in your product packaging or visit the official SOFTSEA website. Keep your purchase receipt as proof of purchase for any warranty claims.

## CUSTOMER SUPPORT

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If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please contact SOFTSEA customer support.

- **Online Support:** Visit the [SOFTSEA Store on Amazon](#) for FAQs and contact options.
- **Email:** Refer to your product packaging for direct email support.
- **Phone:** Refer to your product packaging for direct phone support.

Please have your model number (27389) and purchase information ready when contacting support.